



# The Inspection Company

**Where Quality Matters**

TIC ANDROID - MOBILE APPLICATION

USER MANUAL

# TIC App User Guide for Android!

## CONTENTS:

INSTALLATION

LOGIN

REMEMBER ME

DOWNLOAD BLANK REPORT

HOME

INSPECTION LIST

GENERAL INFORMATION

PHOTO CAPTURING

LANDSCAPE MODE

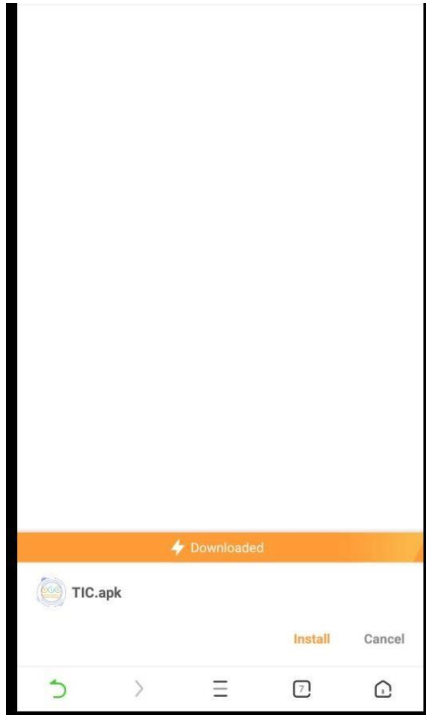
SENDING REPORT

OFFLINE MODE

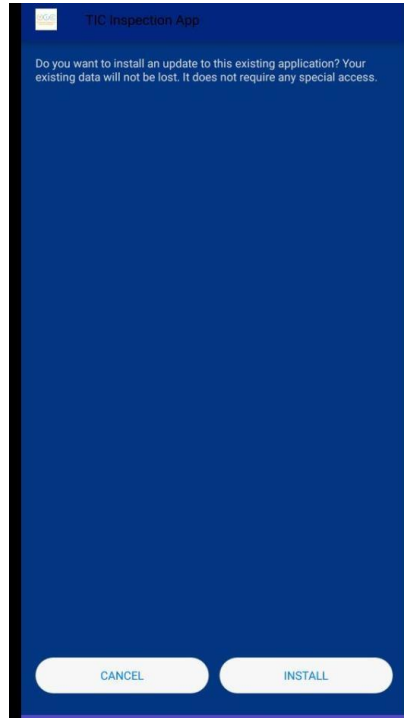
NEW REPORT NUMBER / OVERWRITE EXISTING APP INSPECTION

APP VERSION

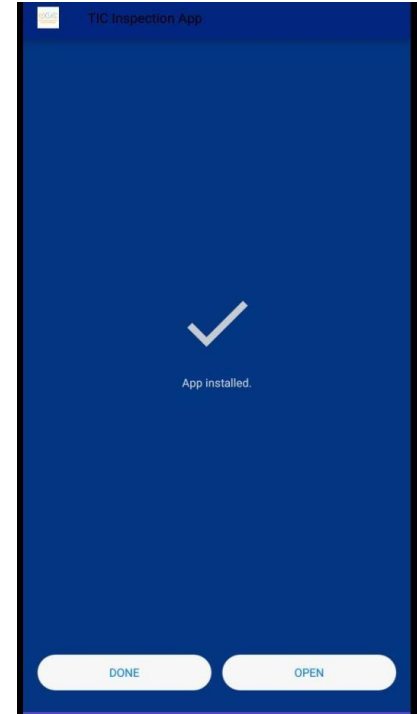
# Installation



TIC will send you a link or to your email to download the mobile app installer. Please click **INSTALL** to open once the file has been downloaded to your device.



Select **INSTALL** to begin the installation of mobile application and please wait while the application is being installed.




Select **OPEN** to start using and access the app once successfully installed.

# Login

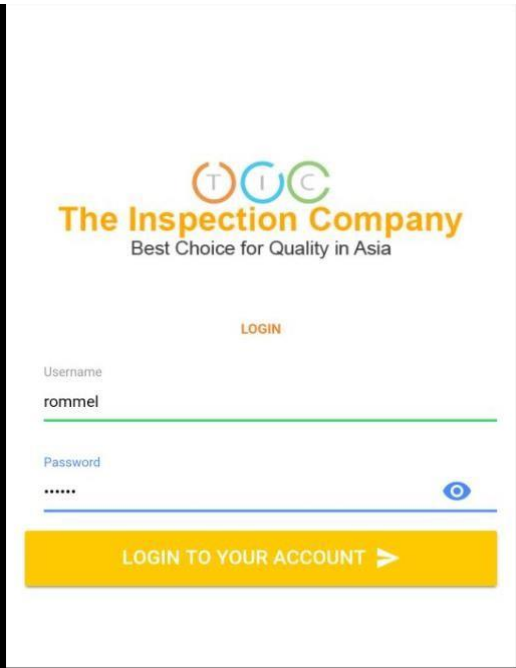
After installation, when you open the TIC Mobile App you may be asked to Login. TIC TEAM will provide and send your login data. Follow the steps to learn how to successfully log into your account.

*NOTE : USERNAME AND PASSWORD are both case sensitive. So please use as what the exact letter that the system / TIC provided.*



The screenshot shows the login interface of 'The Inspection Company' (TIC). At the top is the TIC logo and the tagline 'Best Choice for Quality in Asia'. Below this is a 'LOGIN' button. The 'Username' field is filled with 'rommel'. The 'Password' field is empty, with an eye icon to its right. A yellow button at the bottom says 'LOGIN TO YOUR ACCOUNT' with a right arrow. Below the app screen, a virtual keyboard is visible with the word 'rommel' typed in the search bar.

Enter your **USERNAME** provided by TIC Team.



This screenshot shows the same login interface as the previous one, but now the 'Password' field is filled with dots. The 'Username' field still contains 'rommel'. The 'LOGIN TO YOUR ACCOUNT' button remains at the bottom. Below the app screen, the virtual keyboard is shown with the password field filled with dots.


Enter your **PASSWORD**, then select **LOGIN TO YOUR ACCOUNT** to access app.


For example, you received **vijay kumar -Malaysia** as username and **12345** as password. You need to write it down on app as it is given, if first letter is small then small letter also on app and if there are space after the word, then please put also space on it.

#### App Login Details

Inspector Username :	vijay kumar -Malaysia
Inspector Password :	123456
Report Number :	BD-1912-001
Report Password :	259440

Thanks and Best Regards,  
The Inspection Company

Select Language 

  
**The Inspection Company**  
Best Choice for Quality in Asia

Login

Username

vijay kumar -Malaysia

Password

123456

Remember

☐

LOGIN TO YOUR ACCOUNT >

App Version: 1.0.22 | TIC Inspection App

## Remember Me

Please click or enable the **Remember** button if you want the system remember your inspector login data.

Login

Username

vijay kumar -Malaysia

Password

123456

Remember




LOGIN TO YOUR ACCOUNT ➤

# Download Blank Report

REPORT NUMBER and PASSWORD  
will be sent to your email address by our  
system. After successfully login, please follow  
steps and how to download blank report.

*NOTE : REPORT NUMBER AND PASSWORD are  
both case sensitive. So please use as what the exact letter  
that the system / TIC provided.*

The Inspection Company Ltd.

This message is automatically generated.

Please use the details below to download the report from the app.

Note :

Sample note, please refer on login details below and test the app. Updated APK and inspector login details will be sent shortly.

Requirements :


Please make sure the reports will be sent on time (QR on same day as inspection).  
And all client's requirements for inspection will be performed.  
(This is just a sample requirements for testing purpose only).

Report Number:	gem-1812-18
Password:	794510

Thanks and Best Regards

Download

LOGOUT



The Inspection Company  
Best Choice for Quality in Asia


Enter the project number and password then press the download button to  
download the pre-filled blank report

Report Number

gem-1812-18

Password


DOWNLOAD BLANK REPORT



Enter your **REPORT NUMBER** sent your email.

Download

LOGOUT



The Inspection Company  
Best Choice for Quality in Asia

Enter the project number and password then press the download button to  
download the pre-filled blank report


Report Number

gem-1812-18

Password

794510


DOWNLOAD BLANK REPORT




Enter your password, the select  
**DOWNLOAD BLANK REPORT** to open.

# Home

After downloading blank report, you will be redirected to home page of blank report where you will see a preview of inspection details. Select **START INSPECTION** to continue and go to Inspection List.

Home

  
**The Inspection Company**  
Best Choice for Quality in Asia

**gem-1812-18**


<b>Inspection Date:</b>	December 29, 2018
<b>Service Type:</b>	PSI
<b>Downloaded:</b>	Dec 28, 2018, 11:08:54 AM
<b>Place of Inspection:</b>	Uttar Pradesh, New Delhi, India, Uttar Pradesh, Hong Kong
<b>Client Name:</b>	GEMINI A/S
<b>Factory Name:</b>	Genesis Export
<b>Contact Person:</b>	Mr. Ajit
<b>Contact Number:</b>	9911939227

START INSPECTION



# Inspection List

Inspection List consists of inspection requirements divided in each sections to be filled up and completed during inspection.

 Inspection List

1. General Information

2. Inspection Summary Result

3. Remarks and Additional Information

4. Defects / failure

5. Product Details


6. Function Checking

7. Test photos

8. Packing of Products

9. Export Carton Packing

Additional Header Information

SEND REPORT 

# General Information

General Information consists of data pre-set by admin / booking.  
Text with highlighted in yellow is editable and can change during the inspection.

←

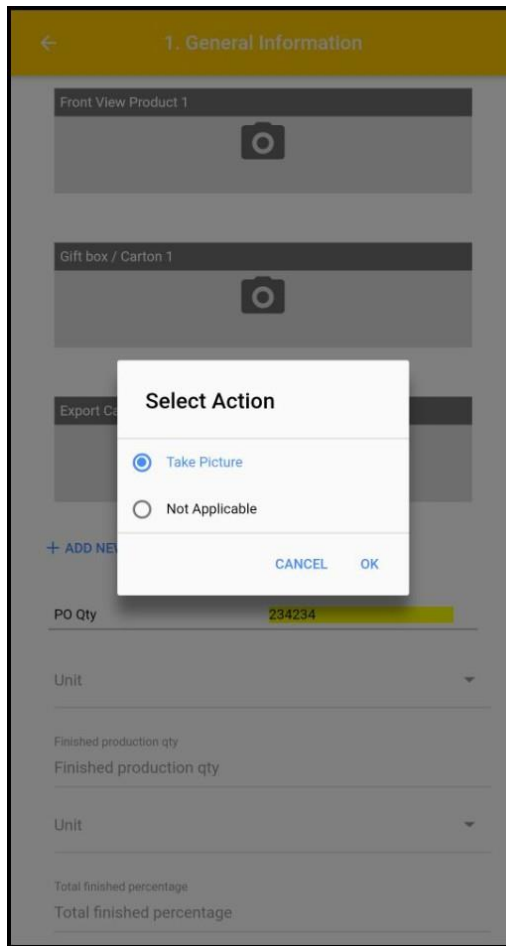
1. General Information

Inspection Date	December 29, 2018
Service	PSI
Client	GEMINI A/S
Contact	Mille Moeskjær Pedersen
Factory	Genesis Export
Contact	Mr. Ajit
Address	Uttar Pradesh, New Delhi, India Uttar Pradesh, Hong Kong
Product	Velvet bag & Satin pouch
Brand	N/A
Model #	N/A
PO #	PO#123456

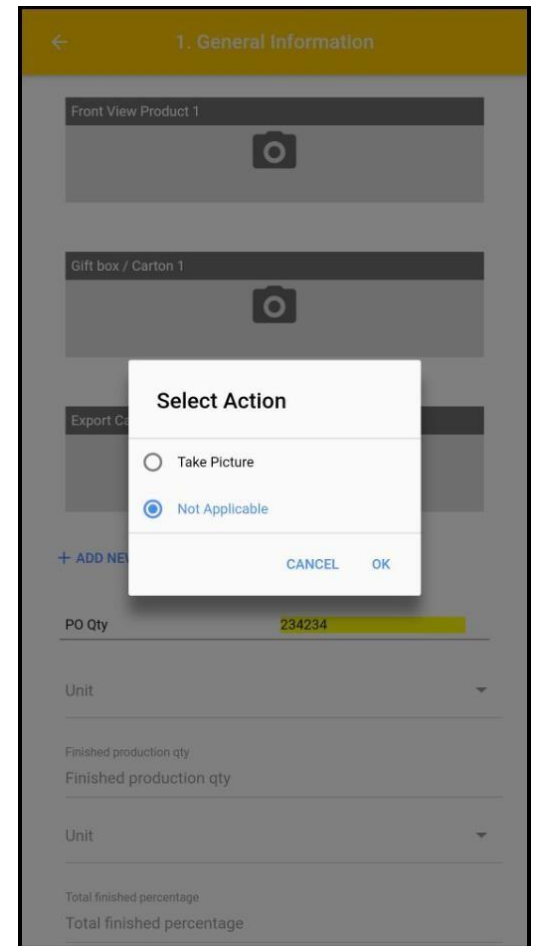
# Photo Capturing

The app has two options in taking photo by default.

1. Take Picture
2. Not Applicable



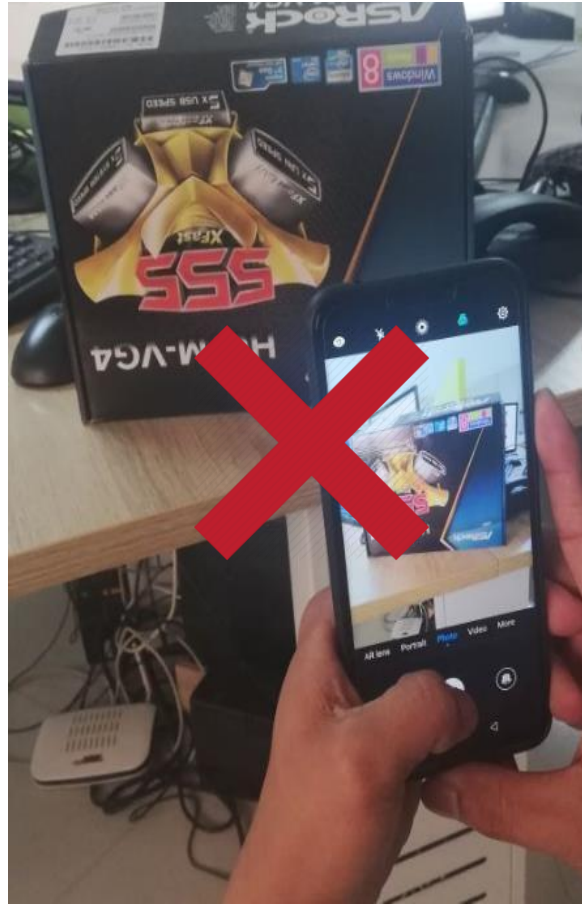
Select **Take Picture** to take photo.



Select **Not Applicable** if no applicable photo to be taken.

# Landscape Mode

In taking photo, the app set in landscape mode as default, it will requires the user to rotate their device in landscape to capture photo. Portrait photo will not allow by the app as shown on this images.



Portrait Mode



Landscape Mode

# Sending Report

In sending report, all details and fields needs to be completed first to enable the send report button. Once all fields have been completed, click **SEND REPORT** to submit your inputs to our server.

← 3. Remarks and Additional Information

1. Factory Condition

Good ▾

2. Warehouse Condition

Good ▾

3. Cooperative management

Good ▾

4. Performance or Internal QC

Good ▾

5. Condition of test equipment

Good ▾


Number of Employees

100

Remarks

Your Remarks

Label



+

NEW PICTURE

+

ADD A NEW REMARKS

DONE

☰ Inspection List

1. General Information

✓

2. Inspection Summary Result

✓

3. Remarks and Additional Information

✓

4. Defects / failure

✓

5. Product Details

✓

6. Function Checking

✓

7. Test photos

✓

8. Packing of Products

✓

9. Export Carton Packing

✓

Additional Header Information

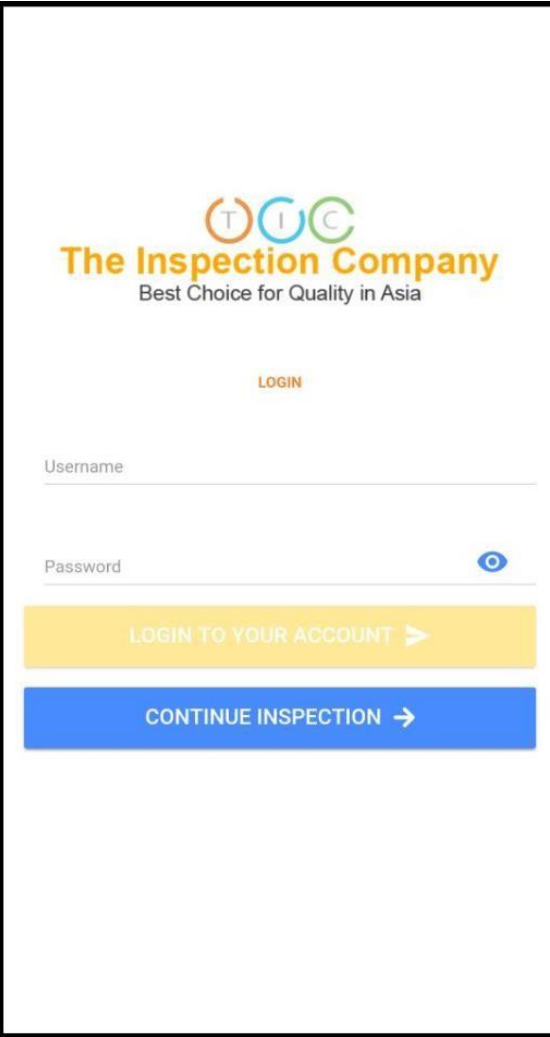
✓

SEND REPORT ☁

## Offline Mode

Offline mode will only work once you have successfully logon to the app and download first the blank report with stable internet connection then in any case you have lost your internet connection or accidentally close the application, please choose **CONTINUE INSPECTION** to resume your inspection and use of the app.

*NOTE : Offline mode will also not work once you clear the cache and data of the app or uninstalling it.*



The screenshot shows the login interface of 'The Inspection Company' app. At the top, the logo features the letters 'TIC' in orange, blue, and green circles, with the text 'The Inspection Company' and 'Best Choice for Quality in Asia' below it. A 'LOGIN' button is centered. Below are input fields for 'Username' and 'Password', with a toggle icon for password visibility. At the bottom, there are two large buttons: a yellow 'LOGIN TO YOUR ACCOUNT' button with a right arrow, and a blue 'CONTINUE INSPECTION' button with a right arrow.


## New inspection / Overwrite existing inspection

Once you will use the app for the second time or for new report number, the system will ask you first for confirmation. Please select **PROCEED** to continue on your new inspection / report number to overwrite your existing app inspection or otherwise please select **CANCEL**.

The screenshot shows the app interface for 'The Inspection Company'. At the top, the logo 'TIC' is displayed above the company name 'The Inspection Company' and the tagline 'Best Choice for Quality in Asia'. Below this, a message instructs the user to 'Enter the project number and password then press the download button to download the pre-filled blank report'. The form fields for 'Report Number' (containing 'GVG-19') and 'Password' (containing '784992') are visible. A modal dialog box is centered on the screen with the title 'Active Inspection Detected'. The dialog contains the text: 'Downloading a new template will cause the active inspection to be disregarded. Continue?'. At the bottom of the dialog are two buttons: 'CANCEL' and 'PROCEED'. Below the dialog, a large blue button with the text 'CONTINUE INSPECTION →' is visible.

# App Version

You may check your app version at the bottom part of **Login Page** or by clicking the button at left top corner of **Home Page**.

Select Language 

TIC

The Inspection Company

Best Choice for Quality in Asia

Login

Username

Password

Remember ☐

LOGIN TO YOUR ACCOUNT >

CONTINUE INSPECTION →

App Version: 1.0.22 | TIC Inspection App

Gregor

Home

Inspection List

Download New Report

Logout

App Version: 1.0.22 | TIC Inspection App



*The End*