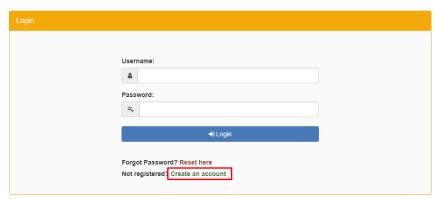


Registration as new client:

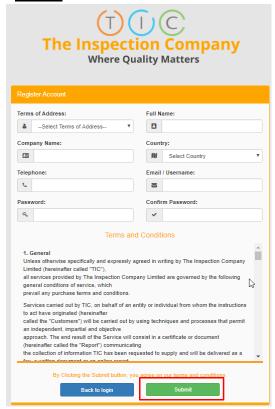
1. Registration / Activation – When you open tic-service.company in the browser.

The following screen will appear, please click the Create an account.



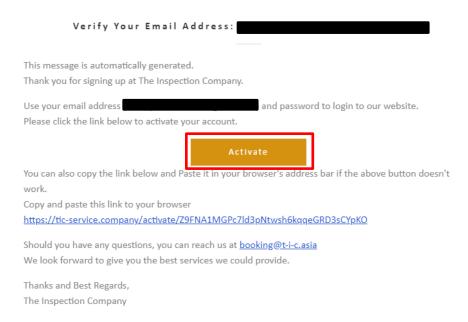


1.1 Please kindly fill up the information needed, after you fill up please read the Terms and Condition then press the **Submit** button.

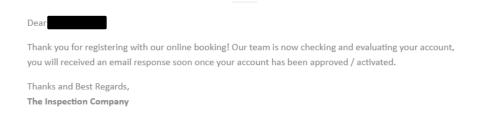




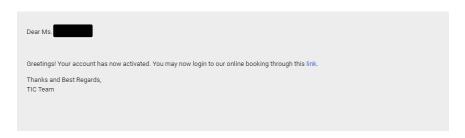
1.2 You will get an email like this on your personal email. Then please click the Activate button



1.3 After you click the Activate button, you will not able to log in to our Dashboard. Please wait for the email of our Admin. But you will get an email like this, just to know that your request has been checking and evaluating of our team.



1.4 Please wait for the email that your account has been activated. When your account is already activated you will get an email like this

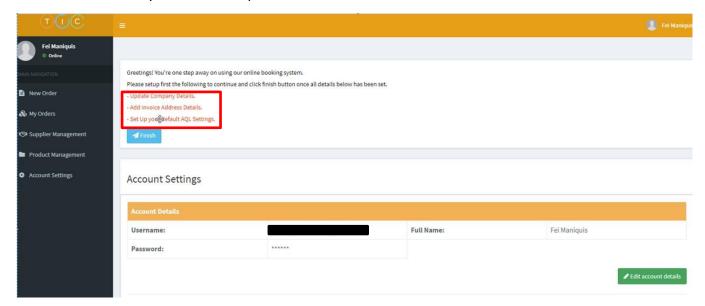




2. Log in – Please enter your username: and password:



3. <u>Account settings</u> – when you press the log in button, the following screen will appear. Please kindly follow the steps.



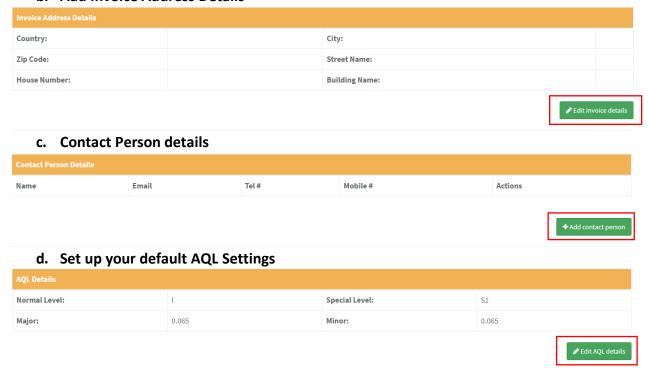
3.1 Kindly set up first the following:

a. Update Company Details

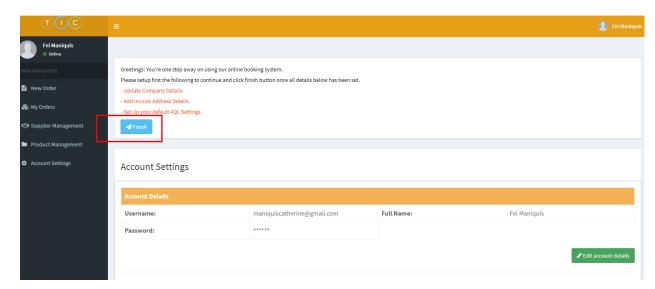




b. Add Invoice Address Details

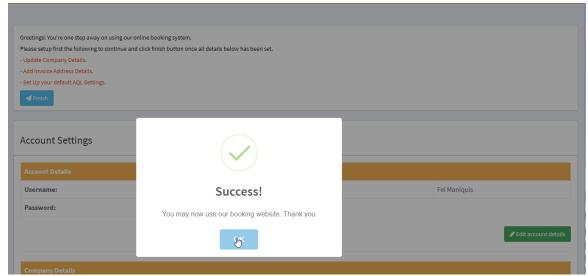


3.2 Once all the information needed has been set. Please click the finish button

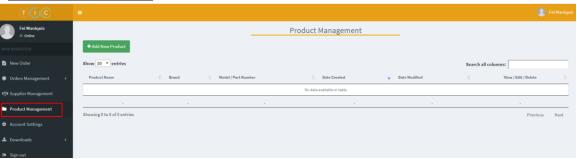




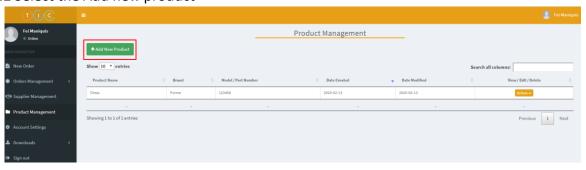
3.3 The following screen will appear



4. Product Management

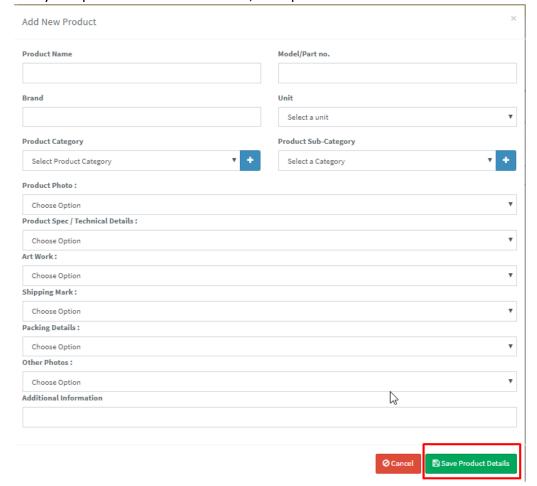


4.1 Select the Add new product

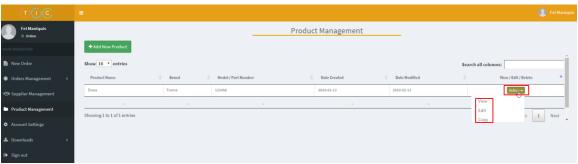




4.2 Kindly fill up the information needed, then press the Save Product Details



4.3 If you want something to view, edit or delete with the product you input. Kindly select this button.



Supplier Management

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Supplier Management

Supplier Management

Supplier Management

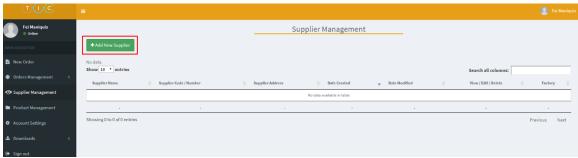
Forder Management

Orders Management

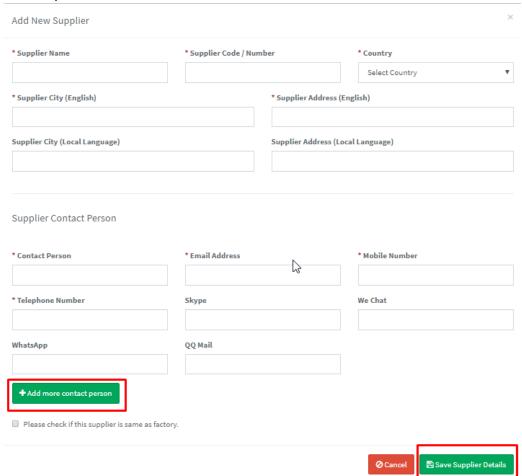
Supplier Management



5.1 Select the Add new Supplier

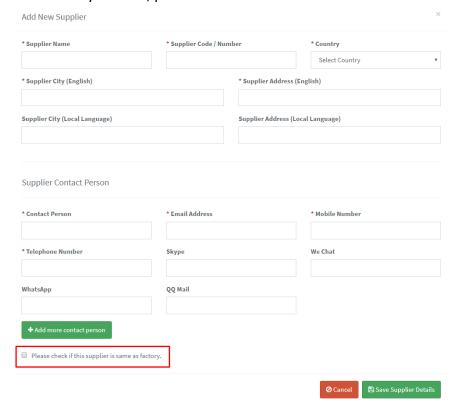


- **5.2** Kindly fill up the information needed, then press the Save supplier Details.
- **5.3** In case you want to add new contact person, please press the button Add new contact person

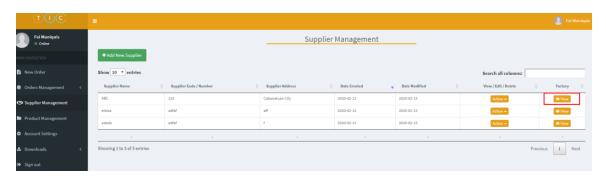




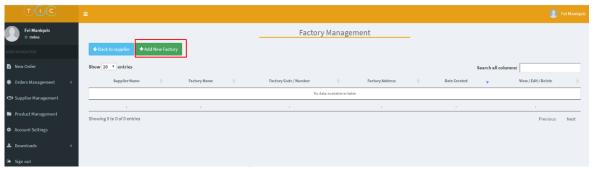
5.4 If the supplier and factory is same, please click this button.



5.5 But if the supplier and factory is not same, please go to view button

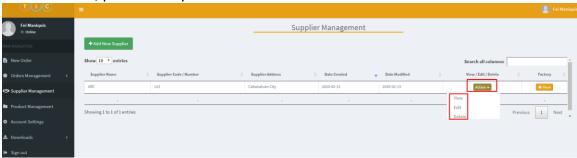


5.6 Please click the Add New Factory, then fill up the information needed and click the Save factory Details

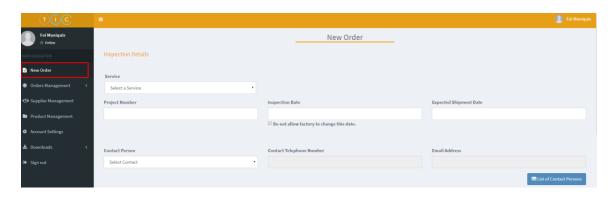




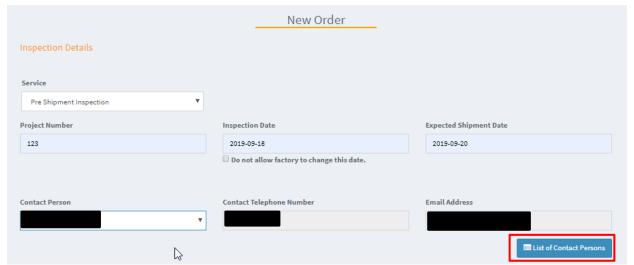
5.7 If you want something to View/Edit/Delete, on your supplier and factory you will see the action button, please kindly click that button.



6. New Order - Go to New order on your MAIN NAVIGATION



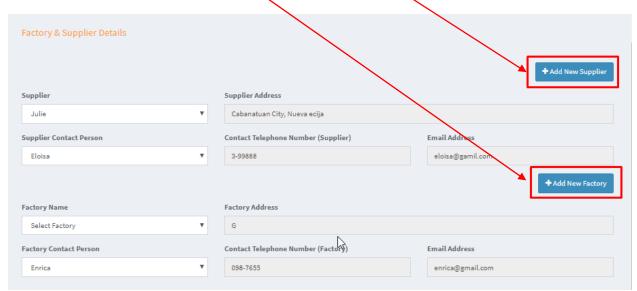
- **6.1** Kindly fill up the all information needed for the successful request inspection.
- **6.1.1 Inspection details** Kindly fill up the information needed. In case you want something to update the detail of your contact person, kindly press this button.



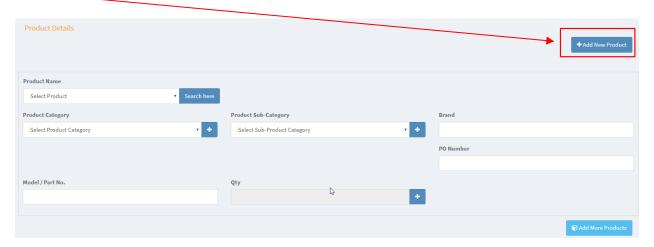


6.1.2 Factory & Supplier Details – Kindly fill up the information needed.

In case you want to <u>Add new Factory</u> or <u>Add new Supplier</u> kindly select this button as you can see below.

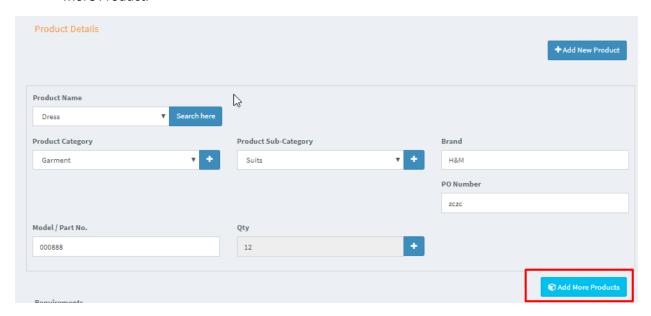


6.1.3 Product Details – Kindly fill up the information needed; in case you want to Add new Product please select this button.

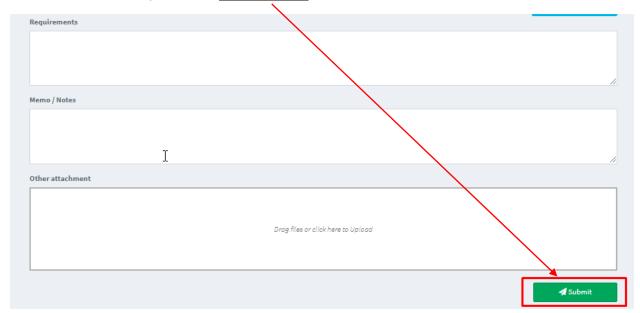




- **For add more product,** in case your product is more than one. Kindly select this button to Add More Product.



For <u>Requirements</u>, <u>Memo / Notes</u> and <u>Other attachments</u>, please kindly fill up the information needed. Then kindly select the <u>Submit button</u>.





- 7. The booking team will receive your inspection request, and we'll process right away.
- **7.1** After reviewing all the details, the booking team we'll come back to you if the Inspection is Confirmed and released or maybe just a little bit question for the confirmation.

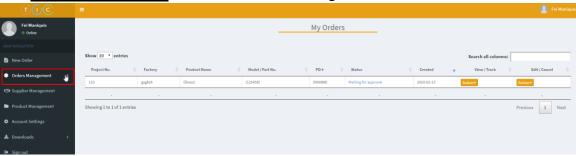


7.2 When your inspection request is confirmed and released, you will get an email like this.

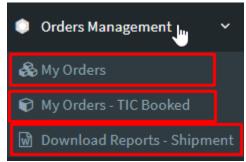




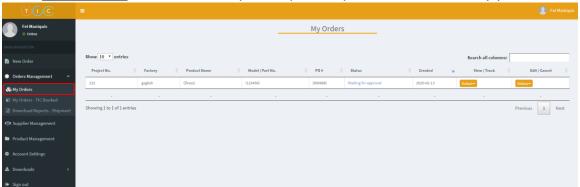
8. Orders Management - Click the Orders Management



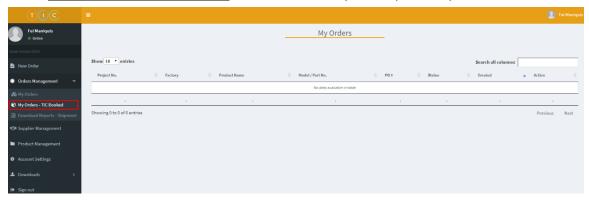
8.1 When you click the Orders Management you will see these three icons.



8.2 In My Orders - You will see all your request inspection and booked by yourself.



8.3 In May Orders – TIC Booked – You will see all your request inspection and booked by TIC.

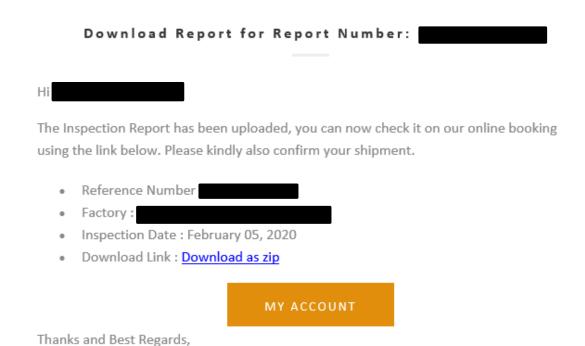




8.4 In Download reports – Shipment – You will see here all your order's report.

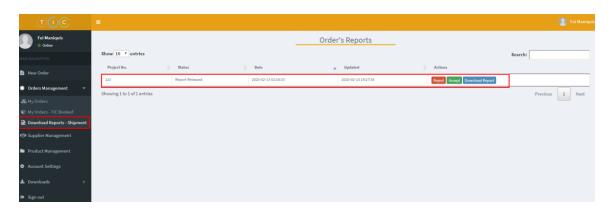


- **9.** When the inspection is done, our team will review your inspection report. To make sure all details and information are in the report. When we finish reviewing your report, we will send it right away.
- **9.1** When we already send your report, you will receive an email. You can download it directly by using the link below,

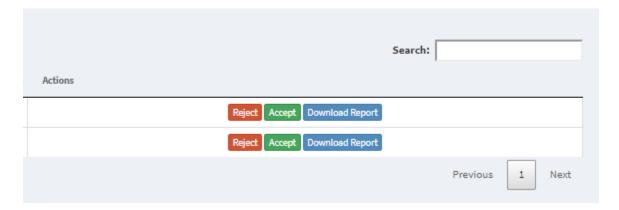




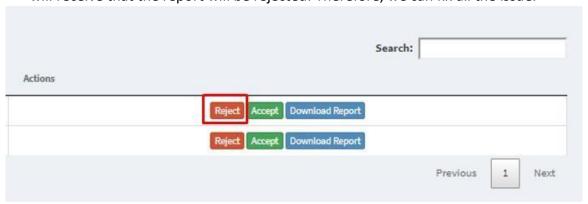
9.2 Or you can click the MY ACCOUNT button, then log in your account. Go to Orders management after that go to Download Reports - shipment. You will see here also the report.



9.3 There is three icons which is reject, accept and download report.

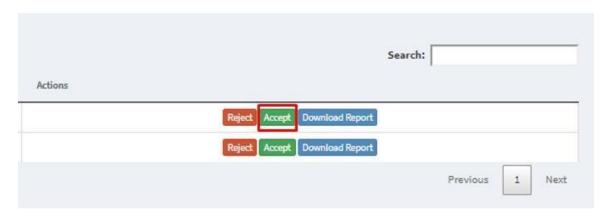


- You can click the Reject button, if you have serious question or comments, our team will receive that the report will be rejected. Therefore, we can fix all the issue.





- You can click the Accept button, just to know that our report will be accepted. You can also give us comment or suggestion for you next inspection.



- Once you accept the report, please click the Download Report

