

# Terry S Felton III

Known as Romme. Also known for completing given workloads in a quick and efficient manner under strict time constraints. Along with being highly motivated, I enjoy designing clothes, building computers, and expanding my knowledge base.

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## EDUCATION

### University Of Louisiana Lafayette - Lafayette, LA — Bachelor's Degree

August 2019 - Present

- Currently attending.
- Major : Computer Science
- Concentration : Computer Engineering
- Minor : Mathematics
- Expected graduation date of Fall 2023

## EXPERIENCE

### Acadian Ambulance - Lafayette, LA — Programmer Intern

November 2022 - Present

- Work closely with Blazor/Razor and .NET Frameworks
- Collaborating with development team and other IT staff to set specifications for new applications
- Understanding client requirements and how they translate to new application features
- Writing high-quality code to program complete applications on schedule
- Troubleshoot and debug applications
- Evaluate existing applications to reprogram, update and add new features

### Acadian Ambulance - Lafayette, LA — Computer Technician Intern

January 2022 - November 2022

- Provide technical support to company employees.
- Act as an intermediary between different teams to better generate solutions to problems.
- Review diagnostics and assess the functionality and efficiency of systems.
- Perform implementation and confirm adherence to company security measures.
- Install and update company software and hardware as needed.

## CERTIFICATIONS

CompTIA IT Fundamentals+  
Adobe Certified Associate

## SKILLS / QUALIFICATIONS

Exceptional Customer Service  
Technical issues analysis  
Software diagnosis  
Exceptional listening skills  
Conflict resolution  
Computer proficiency  
Detail-oriented  
Flexible & Adaptable  
Hardware and Software  
Installation  
Virus and Malware Prevention  
Desktop and Laptop  
Installations  
IT ServiceDesk Experience

## FAMILIAR LANGUAGES

C++  
Java  
React  
Python  
SQL  
GoLang

- Replace hardware via on hand stock and/or purchase order as per requested.

**Blazor/Razor**  
**.NET**  
**Javascript/Typescript**

### **Dick's Sporting Goods - Lafayette, LA — Retail Operations Associate**

September 2021 - December 2021

- Provide excellent customer service.
- Assist with the unloading of trucks and processing of freight.
- Adhere to all safety policies and procedures
- Maintain cleanliness of all areas of the store including the office and restrooms.
- Sensoring and tagging merchandise.

### **Lowe's Home Improvement LLC - Marrero, LA — Stocking Associate / Parcel**

May 2020 - August 2020

- Provided positive first impressions to welcome existing, new and potential customers.
- Worked alongside retail representatives to boost sales by enhancing product presentations and advertising collateral.
- Operated manual and electric pallet jacks, safely relocating heavy merchandise on the sales floor for timely stocking.
- Evaluated supplies and product inventory to check for quality and quantity issues and returned unacceptable materials to vendors.
- Helped customers locate desired items and transfer oversized items to vehicles.
- Placed products in correct storage locations to keep stock areas organized and inventory counts accurate.

### **Sonic Drive In - Marrero, LA — Crew Member**

March 2018 - August 2019

- Money Management & Customer Service.
- Prepared food items such as meats, poultry and fish for frying purposes.
- Answered questions about store policies and concerns to support positive customer experiences.
- Maintained current knowledge of store promotions and highlighted sales to customers.
- Assisted customers by answering questions and fulfilling requests.
- Worked flexible schedule and extra shifts to meet business needs.

