

Test Results

|                      |   |         |  |
|----------------------|---|---------|--|
| Name                 | Roman Garcia                              |         |  |
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| Test Registration ID | 292090993                                 |         |  |
| Title                | Mac Service Certification Exam            |         |  |
| Started              | 11/30/2015                                |         |  |
| Ended                | 11/30/2015                                |         |  |
| Passing Score        | 80 %                                      |         |  |
| Your Score           | 92.85 % (65 earned out of 70 possible)    |         |  |
| Comments             | Congratulations, you have passed the test |         |  |
| Max Score            | <div></div>                               | 100 %   |  |
| Passing Score        | <div></div>                               | 80 %    |  |
| Your Score           | <div></div>                               | 92.85 % |  |

Further information and instructions

Congratulations! You passed the Mac Service Certification Exam (9L0-012). Your score report shows your performance in the exam. Keep the test results for your records.

Thank you for testing with Apple.

| Section                          | Total | # Correct |
|----------------------------------|-------|-----------|
| Overall                          | 70    | 65        |
| ESD Precautions                  | 5     | 5         |
| Servicing iMac                   | 5     | 5         |
| Servicing MacBook Air            | 8     | 7         |
| Diagnostics                      | 4     | 3         |
| Peripherals                      | 4     | 3         |
| Servicing MacBook Pro            | 9     | 8         |
| Technician Safety                | 5     | 5         |
| Product Knowledge and References | 6     | 6         |
| Troubleshooting                  | 5     | 5         |
| Identifying Accidental Damage    | 2     | 2         |
| Servicing Mac mini               | 2     | 2         |
| Wireless Networking              | 4     | 4         |
| Power Management                 | 4     | 4         |
| Servicing Mac Pro                | 7     | 6         |