Ron Magpantay

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EXPERIENCE

Quality Assurance Intern, Digital Product | **Ritual**
June 2022 - August 2022

- Worked directly with QA team members and leads to facilitate testing on various projects and products on Ritual.com utilizing the testing software, Mabl.
- Handled and triaged issues in a cross-functional setting, having worked with Customer Success, Product Design, Core and Platform Engineering teams.
- Performed manual tests in individual and team-based environments to handle incoming feature implementations and ran regressions to ensure high visual quality and functionality.
- Utilized many different third-party applications such as Fullstory, Bugsnag, Segment, New Relic, Forest, and Stripe to gain user context and aid in debugging.

Software Engineer Volunteer | **One Community Global**
March 2022 - July 2022

- Provided front-end development and support to resolve site-wide related issues including positioning and refactoring of React components and bug fixes.
- Supported the engineering team in pull request reviews, pair coding, and manual testing to ensure the functionality of an in-house timekeeping application.
- Worked cross-functionally to assist in user access and handle bug reports from various groups including software development, engineering, and executive teams.

Medical Affairs Coordinator | **Johnson & Johnson Vision**
August 2018 - January 2021

- Managed the Medical Information mailbox to triage requests from doctors globally and liaise with in-house subject matter experts.
- Collaborated with individuals and teams from virtually every part of the company including but not limited to Sales, Legal, Regulatory, and Customer Service.
- Handled payments for third-party doctors to handle services provided on behalf of Johnson and Johnson.
- Worked with Regulatory Affairs to handle promotional material review and distribution of scientific claims and other sensitive information.

TECHNICAL SKILLS

Languages: Javascript, Python, Ruby, HTML/CSS
Databases & Cloud Services: PostgreSQL, MongoDB, Firebase
Web Technologies: React, Cypress, Mabl, GraphQL, Gatsby
CI + CD: Github Actions, CircleCI
Tools, Technologies & Frameworks: Node.js, Git, RESTful APIs, TDD, Agile