



# **Safety and Wellness Ambassadors**

## **Volunteer Role Description**

### **About Calgary Pop-Up Care Village (C-PUCV)**

C-PUCV is a festival for anyone experiencing systemic vulnerabilities such as homelessness and addiction. It is a collaborative initiative supported by BeTheChangeYYC and modelled after LavaMae's Pop-Up Care Village in the San Francisco Bay Area. The festival provides equitable access to basic services such as case management, healthcare, clothing, haircuts, food and more to the street. The one-day event, held at minimum once per year, upholds guests' inherent human dignity and bridges the wider Calgarian community with the underserved population.

This volunteer position requires a commitment to one orientation session prior to the event and minimum of one shift on the day of the event (January 24, 2023). The position reports to, and is supported by, the Safety and Wellness Team Lead.

Safety and Wellness (SW) Ambassadors will work in a team of two (minimum) to ensure the general safety and cleanliness of the site is maintained during the event. SW Ambassadors will greet and share conversation with guests in a welcoming and positive manner and help ensure the personal security of everyone working and attending the event. Interactions can include noticing and de-escalating arising security issues during the event, calling for support as needed, and directing individuals to the Safework Safe Consumption Site when appropriate. SW Ambassadors will work with the Medical First Response team to ensure that individuals in medical distress are being properly looked after. In addition, Ambassadors will keep the event location clean and orderly, such as picking up trash.

### **Responsibilities**

- complete orientation session prior to the event
- on the day of the event, arrive 10 minutes early for your shift
- always travel and work in pairs
- greet and share conversation with attendees when possible
- patrol the event site and ensure everyone is safe and okay
- maintain crowd control when necessary
- pickup trash and needles if spotted on the ground (you will be trained for safe disposal)
- update and seek assistance from the Safety and Wellness Team lead for any difficult situations that require extra support
- refer all medical issues to the Medical Team Lead or other designated medical volunteers

### **Criteria for Success**

This festival is proudly sponsored by Calgary Foundation, Youth Central, and the Student Union of UCalgary

The following will contribute to success in this role

- value and respect for diversity and lived experiences
- work well in team environment
- work well in stressful situations and maintain a calm energy
- problem solver
- strong communication skills

**For more information, or to apply**

- <https://forms.gle/2C3Y3AqjDWkENXGA8> and visit our website at: c-pucv.ca