

RONALD C. MORSE

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MANAGER OF FACILITIES & BUILDING SERVICES

Operations and facilities professional with 20+ years of experience maintaining, renovating, and optimizing multi-site workplaces throughout Stamford and across Connecticut. I've managed both owner-occupied and leased properties, led multi-phase buildouts and relocations, and coordinated vendors, staff, and leadership to ensure safe, functional, and efficient facilities. Known for being responsive, hands-on, and highly collaborative, I combine strategic foresight with practical execution to keep public-facing environments safe, functional, and welcoming.

CORE COMPETENCIES:

- Facilities Management
- Preventive Maintenance
- Custodial & Security Oversight
- Safety & Emergency Response
- Vendor & Contract Management
- Budgeting & Procurement
- Renovation & Capital Projects
- Historic Building Compliance
- Low-Voltage & Infrastructure Integration
- Multi-Site Coordination
- Workplace Technology & Planning
- Process Standardization & Team Training

PROFESSIONAL EXPERIENCE:

Relation Insurance Services & Stamford Insurance Group

- Stamford, CT

Manager of Facilities Operations & IT / Operations Analyst

2000 – 2025

Facilities & Property Oversight

- Managed six executive-owned properties and 20+ leased offices (up to 13 active at once), balancing ownership priorities with operational needs.
- Directed buildouts, renovations, and relocations—including a 5,000 sq. ft. headquarters move completed with zero downtime and measurable cost savings.
- Oversaw maintenance scheduling, vendor contracts, and security coordination, ensuring safe, efficient, and professional public-facing environments.
- Established and documented standard operating procedures for maintenance, safety, access control, and workspace readiness.

Project Highlight: Historic Building Reconfiguration and Modernization

- Acted as general contractor and owner's representative for a 4,000 sq. ft. reconfiguration in a historic downtown building, managing every stage from space planning and contractor selection to project completion.
- Coordinated with owners, planners, trades, and inspectors to ensure compliance with local codes and historical-preservation standards.
- Personally handled low-voltage cabling, network layout, and fixture installation, integrating modern systems within the building's heritage framework.
- Balanced preservation and modernization, improving workspace capacity, ergonomics, and energy efficiency while finishing on time and under budget.

Project & Construction Management

- Developed cost estimates and scopes of work for maintenance and renovation projects, comparing contractor bids and advising leadership on feasibility and budget impact.
- Provided hands-on guidance on building operations, safety practices, and emergency readiness across multiple locations.

Leadership & Training

- Collaborated with contractors, custodial teams, and office staff to ensure safe, functional, and well-maintained facilities.
- Provided informal training and guidance on building operations, safety standards, and emergency preparedness.

Crisis Response & Reliability

- Served as the first point of contact for after-hours emergencies, HVAC failures, and storm or flood events, coordinating rapid response and recovery.
- Led insurance coordination and resilience efforts as Condo Board President following major water damage and infrastructure repairs.

COMMUNITY LEADERSHIP & ENGAGEMENT

President, Brighton Court Condo Association: Leads a 37-unit community, directing long-term maintenance planning, capital projects, and vendor oversight. Coordinates with residents, city agencies, and insurers on repairs, safety upgrades, and community communications.

Little Free Library Steward – Stamford: Built, maintains, and operates a neighborhood book exchange to share the joy of reading with youth and adults alike. Inspired by a lifelong love of books and supported by fellow board members, this project fosters literacy, connection, and community pride.

Partner, Rippowam Labs Makerspace: Co-managed a creative workspace supporting technical and craft learning. Oversaw facilities, equipment maintenance, events, and workshops while fostering an inclusive, collaborative environment.

TOOLS AND SYSTEMS:

Microsoft 365 (Outlook, Excel, Access, PowerPoint, Word, SharePoint, Active Directory) • CAD Layout/Drafting • LucidChart • RingCentral UCaaS • Adobe Creative Suite (Illustrator, Premiere Pro) • CRM Platforms

EDUCATION:

State University of New York

- Purchase, NY

Conservatory of Theatre Arts, Design/Technology

“Ronald wore many hats with expertise, enthusiasm, and dependability. He often took on complex assignments with minimal direction, transforming ideas into fully executed projects. His ability to handle both high-level strategy and detailed execution is rare and valuable.”

— Brian Rogers, CEO, Stamford Insurance Group