

RONALD C. MORSE

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FAMILY OFFICE OPERATIONS | EXECUTIVE INFRASTRUCTURE | HOUSEHOLD OVERSIGHT

Trusted executive operations leader with 20+ years supporting a founder/CEO in a highly confidential, ownership-adjacent environment spanning business operations, multi-property oversight, vendor management, and personal logistics. Known for discretion, sound judgment, and long-term continuity across executive priorities, residences, vendors, and external advisors. Extends trusted support into executive home environments through in-residence office setup, AV systems, personal technology support, and secure handling of executive and family data.

CORE COMPETENCIES:

- Family Office & Executive Operations
- Multi-Property & Residence Oversight
- CEO & Spousal Support
- Budget & Cashflow Coordination
- Vendor Management & Budgets
- Compliance & Regulatory Filings
- Confidential Comms & Crisis Response
- Travel, Events & Personal Logistics

PROFESSIONAL EXPERIENCE:

Relation Insurance Services & Stamford Insurance Group

– Stamford, CT

Executive Operations, Property & Infrastructure Lead (Operations Analyst)

2000 – 2025

Served as the CEO's long-term operational right hand in a dual business + ownership environment, supporting both the company and multiple CEO/COO-owned real estate assets. Role blended executive support, family-office-style operations, facilities oversight, vendors, and sensitive project and financial coordination.

Operations & Vendor Management

- Built deep, trust-based working relationship with CEO and leadership family, operating as first-call problem solver across business operations, properties, vendors, and confidential situations.
- Managed vendor relationships across offices and executive-owned properties including contractors, utilities, insurance, telecom, technology, and professional services.
- Led vendor vetting, procurement, and project-level budgeting across daily operations and capital initiatives, partnering closely with the finance lead to ensure budget alignment, cost control, and clean handoff for payment and reconciliation.
- Led corporate compliance, entity filings, and regulatory documentation across multiple business entities, including large-scale insurance licensing and contracting operations involving highly confidential personal and business data.

Multi-Property & Residence Oversight

- Personally managed operations for 6 CEO/COO-owned properties (commercial and residential), balancing ownership priorities with ongoing business use and tenant needs.
- Directed facilities operations, renovations, utilities, vendor schedules, safety, and access across 12+ rented office locations and executive-owned properties.
- Oversaw buildouts, moves, and capital improvements with consistent attention to cost control, vendor accountability, and executive-level presentation.

Executive Partnership & Personal Logistics

- Acted as CEO's trusted confidant and operational extension: anticipating needs, triaging priorities, and maintaining executive rhythm across business, properties, and personal initiatives.
- Orchestrated executive meeting logistics, complex travel, events, and external engagements with high sensitivity to confidentiality, timing, and leadership priorities.
- Prepared executive briefings, presentations, reports, and decision-support materials for leadership and external stakeholders.
- Served as continuity point during executive, HR, and finance absences, ensuring business and ownership operations remained uninterrupted.

Special Projects, Integrations & Ownership Transition

- Led operational execution for office integrations following acquisitions, coordinating vendors, IT, facilities, signage, compliance, and employee onboarding under compressed timelines.
- Delivered multiple office relocations, including a flagship headquarters buildout completed with zero downtime and significant cost savings.
- Supported a communications consolidation across 100+ locations, improving service reliability and executive visibility.
- Regularly handled high-trust special projects requiring independent judgment, discretion, and leadership confidence.

TOOLS AND SYSTEMS:

Microsoft 365 (Outlook, Excel, Access, PowerPoint, Teams, SharePoint)

Vendor Management & Procurement Systems • Document Management & Records Controls

Expense Tracking & Budget Support Tools • Hybrid Meeting & AV Systems

LucidChart & CAD Drafting • Adobe Creative Suite

COMMUNITY LEADERSHIP & ENGAGEMENT

President, Brighton Court Condominium Association (37 Units): Elected leader responsible for governance, operating budgets, vendor contracts, insurance coordination, capital projects, emergency response, and owner communications. Serves as fiduciary steward for shared assets and resident trust.

Partner, Rippowam Labs Makerspace: Co-managed facilities, equipment maintenance, safety standards, and technical workshops within a collaborative learning environment.

EDUCATION:

State University of New York: Conservatory of Theatre Arts, Design/Tech – Purchase, NY

EXECUTIVE TESTIMONIAL:

"Ronald wore many hats with expertise, enthusiasm, and dependability. He often took on complex assignments with minimal direction, transforming ideas into fully executed projects. His ability to handle both high-level strategy and detailed execution is rare and valuable."

— Brian Rogers, CEO, Stamford Insurance Group