



# Thank you Richard Gunawan !

## Your booking is now confirmed



Your reservation has been guaranteed with your Mastercard card.

A confirmation email will be sent to the following address: [gunawan.richardg@gmail.com](mailto:gunawan.richardg@gmail.com)

### Your reservation

RESERVATION NUMBER: MJKSDSMK

3 nights

1 Room | 2 adults

Reservation made by: Richard Gunawan

FROM

**Monday, May 8, 2023**

Check-in 2:00 PM

TO

**Thursday, May 11, 2023**

Check-out 12:00 PM

[Add to agenda](#) 

[Share](#) 

[Print](#) 

[Manage your booking](#)

### Your products



**ibis Surabaya City Center** ★★★

Address

Jl Basuki Rahmat No 94 96 JL. Basuki Rahmat 94 96 JL. Basuki Rahmat 94 96  
60271 SURABAYA  
INDONESIA

[See on the map](#)

Hotel email:

[reservation@ibis-surabaya-city-center.com](mailto:reservation@ibis-surabaya-city-center.com)

Call the hotel (for any questions about your stay):

[\(+62\)31/5358885](tel:(+62)31/5358885)

ROOM

2 adults

843884,25 RP

[See the room details](#)



[See your product information](#)

Your payment

PAID AMOUNT	TO BE PAID AT THE HOTEL	TOTAL (FEES AND TAXES INCLUDED)
0,00 Rp	843884,25 Rp	843884,25 Rp

## ACCOR PLUS

Richard, you still have a Stay Plus complimentary night available. Use it before March 31, 2024

## Product Information

### Standard room with 1 Double Bed.

- **Special terms** : Regular breakfast (excluding room service) served in the Executive lounge. If not, breakfast is served in the restaurant. Only applies to member's room. Fairmont Gold Lounges are excluded.
- **Guarantee Policy** : All reservations must be guaranteed with a credit card valid at the date of the start of your stay, unless otherwise specified
- **Cancellation Policy** : No cancellation charge applies prior to 19:00(local time) on the day of arrival. Beyond that time, the first night will be charged.
- **Special requirements** : A maximum of 2 rooms can be booked per night on an Accor Plus member rate if the member who made the booking is staying in one of the rooms and both rooms have the same stay dates. A member must not transfer Accor Plus membership benefits to others.
- **Check in Policy** : The room is available from 14:00.
- **Check out Policy** : The room must be vacated by 12:00 at the latest except in case of Late Check Out.
- **Children Policy** : Accommodation is free for 1 child under 12 years sharing parents room, a 50.00 pct discount is applied on breakfast.
- **Maximum rooms** : This rate is restricted to a maximum of 1 room per booking.
- **Official documents to provide** : Members can book up to 2 rooms on their Members Rate providing: (i) the member is staying in one of the rooms; (ii) the dates of stay for the other room are the same as the dates of stay for the first room~

### Sales conditions

The prices indicated are per accommodation (room, bed, etc.) or other services, for the number of people and the date(s) selected previously, unless otherwise specified. If they are not included in the rate or specifically selected when the reservation is made, supplementary services (breakfast, half board, full board etc.) are available as option which can be paid at the hotel directly.

Taxes are included in the price or indicated in the tax details. Some taxes may be payable on arrival at the hotel (for example, tourist tax), depending on current local regulations.

All bookings, wherever they are made, are payable in the hotel's currency. Only the amount confirmed during the booking in the currency of the hotel is guaranteed. Conversion to the customer's currency is given for reference only and is not part of the contract. Costs linked to conversions between the hotel's currency and that of the customer (exchange rates, bank fees) shall be paid by the customer.

#### [General Conditions of Sale](#)

[ALL - Accor Live Limitless terms and conditions - PDF 424 Ko](#)

### Conditions of cancellation

If your plans change, you can cancel if the conditions of sale and cancellation allow you to do so

- by using the [Cancellation](#) function on this website

- by contacting the hotel directly
- by contacting [Reservation centre](#)

Otherwise, reservations that are not cancelled in time will be billed the price of the first night's stay unless otherwise specified in the hotel's rate conditions.

**In the case of prepayment, no refund will be made.**

This booking request shall under no circumstance include an obligation on the hotel's part with respect to any authorization request, whatever its nature, to be made before administrative or consular authorities.