### **Ronaldo Aparecido Segundo Junior**

Brazilian

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Portfolio / website: https://ronaldosegundojr.github.io/site.ronaldosegundojr/

#### **Profile**

Aptitude in Data Analysis, with a strong desire to learn new skills and enthusiasm to perform motivated and create solutions to problems.

Technologies: Python, Javascript, Google Analytics 4, Google Tag Maneger, SQL, Tableau, Excel, HTML, CSS, Flask, Git and Github, Google Speech-to-Text API.

Experience with Agile SCRUM Methodology, using Jira and Trello software

Experience with Hue Cloud Editor to do SELECTS with SQL

basic knowledge in web development and associated with the creation of dashboards and analysis of reports.

#### **Education**

- Bachelor of Statistics and Data Science University of São Paulo (USP) Campus São Carlos (Evening) – Attending the 3th Semester
- Extension Course: Python for Introductory Natural Language Processing ICMC USP Complete Sep21 Sep21
- **Git** and **Github** course held by the DIO platform Jan22-Jan22
- English Technical/Advanced

#### **Professional Experience**

#### Web Analytics Analyst - Media. Monks - Home Office - May/2023 - Current

- Implementation of Web Tracking for several platforms, in order to map the behavior of users in
- websites and applications using Google Analytics 4, Google Tag Manager and Javascript.
- Responsible for creating controlled reports that integrate data from different platforms
- client, facilitating the **visualization of results through Dashboards** in order to provide the best insights in decision making.
- Configuration and analysis to maintain the health of the clients' Google Analytics platform.
- Documentation of projects and implementations carried out.
- Constant learning about the fundamental technologies of the area and also about the concepts
- basic of other areas of Data Analysis.
- Communication with multidisciplinary team.

# DATA ANALYST and Business Analyst– ROCHE (Outsourced by K2 Partnering Solutions) – Home Office – May/2022 – Jan/2023

- Responsible for acting as a **Tableau/Dataviz Tester** in the project called **Curiosity**, which consists of the implementation of 12 screens with **dashboards** made in **Tableau** with support from **AWS**, **Oracle** and **Hadoop databases** in order to give more visibility to the data for the business team, helping in the decision making.
- Responsible for using tools such as **Tableau**, **SQL**, **Excel** and **Google Sheets** to perform the tests.
- Responsible for creating and managing the **validation** and **testing** cards in **Jira**, within the **agile SCRUM methodology**.
- Responsible for participating as a Business Analyst (BA) in the agile team, creating a
  connection between the business team and the Data Engineering team and helping the Product
  Owner to understand the technical definitions and bringing the PO closer to the technical team.

## DATA ANALYST - PROETHIC CONSULTORIA – Home Office – Nov/2021 – Current (working on demand)

- Responsible for doing Data Analysis via Excel of the data received by the Reporting Channel.
- Acting as Team Leader reviewing the processes to be performed by all teams.
- Experience with Google Cloud to use the Speech-To-Text API
- Responsible for developing dashboards in Excel using pivot tables.
- Responsible for performing internal audit and external audit of reports.
- Responsible for making SELECTS in the database using SQL Server and SQL
- Responsible for administering the 3CX IP telephony software
- Responsible for software and hardware troubleshooting
- Responsible for maintaining and supporting the computer network.
- I was given the challenge of adapting the company's day-to-day to the Home office model during the COVID-19 pandemic in 2020, I made a plan and the whole company migrated based on what I structured.
- Responsible for monitoring the progress of the implementation of new customers.
- I actively participated in helping organize the deployment of 15 customers in the 1st half of 2021...
- Responsible for training new employees and also for improving old employees regarding technology.

#### **Certificates**

Certificates avaliable at: <a href="https://github.com/ronaldosegundojr/Certificados">https://github.com/ronaldosegundojr/Certificados</a>

#### **Additional Information**

- Advanced Excel, experience with Pivot Tables, Data Segmentation and formulas like VLOOKUP(procv).
- Solid knowledge of WINDOWS and MS Office environment.
- Basic knowledge in Linux Environment (Ubuntu and Kali Linux).