**SOFTWARE ENGINEERING**

**CS 301**

**Tools and technologies used during the project development**

Web Application for NIC

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**NATURE OF THE CUSTOMER**

Nature of customers: Covers NIC employees only and also people who visits NIC for work. Since most all of them works on computers, so they would have been aware how to use web application, and thus our product is feasible. Our web application is mainly for the NIC employees.

1. NIC Employees:

a) Features applicable for them would be to view the companies view contact us , services and contact us page, maintain personal account in which they are required to fill their full name,designation ,employee code,mobile number, email address , division, location and department.

b)In addition to the features applicable for them is they can request admin to add a device, remove a device, modify a device and search in a dynamic fashion.

2. Admin:

They have their own admin username and password and are allowed to insert new devices,delete devices, search for a device and in fact admin can modify a device.

Admin can view employee's profile,view about us and contact us page. Only admin can approve a request whether it's to modify some data, remove some devices or add some devices.Admin approves employee's request based on their account details.

3. Other staff members/Guests:

This web application also helps the visitors or guests who visits NIC for few hours.They can register their details as well as device's details to access NIC's WIFI for that they will have fill their personal details.Our product is useful for this category as well.