



CONTACT ME

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🌐 <https://jkdeveloper.pages.dev/>

📍 Block 4, Lot 3, Ciudad Grande - Phase 1, Bakakeng Norte, Baguio City, Benguet

EDUCATION

Sagat Elementary School

Primary Education

2007 - 2013

Santa Lucia Academy

High School - Senior High School

2013 - 2019

Saint Louis University

Bachelor of Science in Information Technology

2019 - Present

SKILLS

- Java and Python Programming
- Web Development: HTML - CSS, JS
- Database Management - SQL
- Business Analysis
- Microsoft Office
- Process Flows

Jieben Kayla Abaya

WORK EXPERIENCE

Platform Support Associate - Business Applications 2022 - 2023

Inchcape Digital Delivery Center | Pasig City, NCR

- Gained comprehensive knowledge in business analysis through various methodologies, including flowcharts, use case diagrams, data flow diagrams, high-level requirements, sitemaps, customer journey maps, etc.
- Applied the skills learned in training to support business applications, ensuring that technical solutions aligned with business needs and improved operational efficiency.
- Worked closely with project managers, business analysts, and UX/UI developers, gaining insights into their processes and contributing to collaborative projects.
- Acquired practical experience in handling real-world business application challenges, which enhanced my problem-solving abilities and understanding of business requirements.

PERSONALITY TYPE

INFP - A (Mediator)

- Introverted - 58%
- Intuitive - 79%
- Feeling - 57%
- Prospecting - 51%
- Assertive - 54%

LANGUAGES

- English
- Filipino
- Japanese

CERTIFICATES

- DICT Regional Philippine Startup Challenge 8 (CAR) Semi-Finalist
- Responsive Web Design
- Identify and Define the Problem with Business Analysis
- Software Development Life Cycle SDLC Certificate
- Business Analysis Certificate - Data Flow Diagrams
- Understanding Confluence