

Message: System X is broken

some_error_from_a_system

Owners and contacts

owner: @me

team slack: #him

escalate: her@domain.com

Symptoms

You are likely here because you got a message saying x y or z about some system.

Impact Assessment

Not very serious in most cases but can deteriorate

Typical Causes/Triggers

1. Common cause number 1
2. ...
3. Common cause number n

The third cause has its own set of steps. Check out [Common cause number n](#) below.

Otherwise you can try the following to remediate the issue.

Resolution

First, check out if the host you're working on is one of the following:

Check this common reason

thereason

This alert is triggered by xyz. You can restart xyz with `sudo service xyz restart`.

anotherreason

It's probably this...

Take a look at [Common cause number n](#) later in this page.

Anything else

For example kernel sources have been installed - purge them and remove them:

```
sudo apt-get purge linux-headers-*
```

You can also run an autoremove:

```
sudo apt-get autoremove
```

common-cause-number-n

This happens because of abc. Fix it like so....