Ronald Fletcher

Atlanta, GA

Security Clearance Eligible, Willing to Relocate

443-768-7135

ronfletcher1@me.com

**Summary**

* Diversified Full-Stack Developer with core functional experience as an IT Business Analyst, Q/A Analyst, Program/Project Manager, Sales Manager and Accountant
* Advanced interpersonal abilities which allows effective communication with Executive level leadership, IT team members, vendors, and end users
* Industry experience includes Mortgage, Broadcasting, Healthcare, Energy,  and Retail with a focus on systems implementation
* Fully functional in all phases of the SDLC with expertise in Agile Development Methodologies

**Development Skills**

* HTML, CSS, Bootstrap, Flex-Box, Sass
* Javascript, jQuery, JSON, Node.js, Express, React, Redux, REST API, AJAX
* Linux, Python, Stripe (e-commerce), AWS, Apache2
* SSMS, MySQL, MongoDB, PostgreSQL
* WordPress, Visual Studio Code, Sublime Text, Git, GitHub,

**Professional History**

**IT Business Analyst**

AmeriSave Mortgage Corporation

Atlanta, Georgia

April 2010 – October 2018

* Direct report to CTO responsible for executing company-wide IT projects to support Sales, Operations, and Customers to provide the cutting-edge on line mortgage experience
* Managed 3rd party vendor relationships for the design and implementation of internal and customer facing chat system
* Managed the design, implementation, testing and deployment of the consumer on line mortgage application (https://apply.amerisave.com)
* Acted as QA manager responsible for developing testing methodologies and test plans
* Developed and managed the companies on-line help system using WordPress

**Branch Manager**

Heartland Home Finance

Columbia, Maryland

February 2002 – November 2008

* Top producing branch consistently exceeding sales quotas while providing excellent customer service to help customers fulfill the dream of homeownership
* Responsible for staffing and managing a team of 10 loan officers and 2 loan processors
* Trained and mentored loan officers in the mortgage process, understanding the needs of the consumer, handling objections, and selling
* Prepared monthly payroll, sales reports,  and branch marketing strategy
* Managed the branch implementation of the company-wide lead system, Velocity ( formerly Leads360)

**Management Consultant**

NOR Consulting

Columbia, Maryland

February 1994 – January 2002

* Provided consulting services for the design and implementation of financial systems for healthcare, broadcasting, and managed hosting industries
* Investigate and understand existing systems, connectivity, independencies and challenges and recommend future improvements that align with business needs and solve issues
* Responsible for managing the implementation of the Costpoint and Deltek Accounting Systems
* Responsible for managing the implementation of Microsoft Great Plains and Microsoft Project Server
* Provided Program Management for the design and development of the customer portal for managed hosting services
* W2/1099 Contractor/Consultant for DIGEX, VISICU, NPR, Wang, BET, GE Capital Consulting, DELTEK

**Management Consultant**

Price Waterhouse

Baltimore, Maryland

February 1990 – May 1993

* Team member responsible for Analyst functions while applying the PW System Management Methodology (PW SMM)
* Process and workflow improvement documentation
* Managed the implementation of a 3rd party project billing system

**Systems Accountant**

Texcom, Inc

Greater Landover, Maryland

March 1988 – February 1990

* Deltek Systems Implementation lead
* Accounts Payable Accountant
* Novell Network back-up system administrator

**Education**

**DigitalCrafts | Certificate in Software Engineering | March 2019**

**Morgan State University | BS Accounting | June 1987**