

# Ronika Das

Mobile:9953039301

## Email:

[ronikadas@gmail.com](mailto:ronikadas@gmail.com)

## LinkedIn:

<https://www.linkedin.com/in/ronika-das-212b72139/>

## GitHub:

<https://github.com/ronika-das>

## Skills

### High Proficiency-

HTML, CSS, Bootstrap, JavaScript

### Intermediate Proficiency-

Java, Python, Git, C++, C, Adobe XD, Google Analytics

## Certifications

1. Certificate of Achievement-  
Hack to Hire, Dell Technologies

2. Certificate of Recognition-  
GSSOC

3. Certificate of Excellence -  
Green Revolution

4. Certificate of Appreciation –  
Open Source Circle, Lean IN,  
IGDTUW

## Interests

- Philately
- Sudoku

## Experience

### 1. Software Engineer 1, Dell Technologies

#### a. CRM Devops Team

12 October 2020 – Present

- Admin of applications namely SFDC Customer Service, Ingenious and Delta
- Responsible for overseeing deployments and development of scripts to automate tasks

#### b. Field Services and Servigistics Team

20 July 2020 – 11 October 2020

- Part of L3 Support Team
- Responsible for resolving Priority 1 and Priority 2 Incidents for application – Oracle 11i and PTC Servigistics
- Responsible for resolving incident tasks of Priority 3 and Priority 4 incidents using Service Now Tool

### 2. Technical Intern

June 2019 – Jul 2019

#### Tata Communications Limited

- Under API Strategy and Ecosystem Team
- Working for project “Corporate Website Revamp”

### 3. Summer Intern

29 May 2018 - 30 June 2018

#### Vodafone Business Services Team, Vodafone

- Interned under the Government Segment of Vodafone Business Services team at Vodafone
- Saw the working of a Telecommunication Company and their interaction with various Government Departments
- Completed a project report titled “Implementation of Internet of Things in Government”

## Volunteer

### 1. Visionaries

March 2020 - Present

#### Student Volunteer

- Visionaries is a student based digital initiative to provide assistance to the visually challenged students by helping them write exams, edit and record books.
- Volunteered by helping in recording books to audio format and maintaining the student database

### 2. Rise All Foundation

August 2017 – May 2018

#### Student Volunteer

- Volunteered fortnightly at Kilhari Rainbow in Kashmere Gate which houses girls that mostly belong to homeless clusters
- Participated and conducted the donation drive and other events to help the girls. Taught English and Mathematics to the young girls of varying ages

## Education

### 1. B.Tech in Computer Science Engineering

August 2016 – May 2020

- College: Indira Gandhi Delhi Technical University for Women
- CPI: 86.71%

### 2. Class XII(CBSE)- Non-Medical Science

April 2015 – March 2016

- School: Springdales School, Dhaula Kuan
- Board Percentage: 95.4%

### 3. Class X (CBSE)

April 2015 – March 2016

- Graduated Class X with 10 CGPA

## Projects

- To identify Fake News and Suspicious Profiles of YouTube – A Machine Learning Project
- Method Tracer Analyzer, a Java based project to detect anomalies in Java code using Xtrace commands. Developed for IBMHackChallenge
- To detect cyberbullying against famous people on Twitter using Machine Learning Algorithms and determine the type of user.