

Ronika Das

LinkedIn:

<https://www.linkedin.com/in/ronika-das-212b72139/>

GitHub:

<https://github.com/ronika-das>

Skills

High Proficiency-

Salesforce Admin, HTML, CSS, Bootstrap, JavaScript

Intermediate Proficiency-

Java, Python, .Net, Git, C++, C, AdobeXD, Google Analytics

Achievements

1. Runner Up, ASE Hackathon

Soft Skills

Team Work , Collaboration, Good Communication Skills

Certifications

1. Certificate of Achievement- Hack to Hire, Dell Technologies
2. Certificate of Recognition- GSSOC
3. Certificate of Excellence - Green Revolution
4. Certificate of Appreciation – Open Source Circle, Lean IN, IGDTUW

Experience

1. Software Engineer 2, Dell Technologies

a. COE Devops Team

1 April 2022 – Present

- Worked as Admin for Salesforce Applications- Lightning and s360
- Designed a Retrofit Pipeline to send daily reports tracking differences in files of a lower release and higher release branch

2. Software Engineer 1, Dell Technologies

a. COE Devops Team

12 October 2020 – 31 March 2022

- Reduce 90% of deployment errors by introducing quality gates at Merge Request
- Increased Deployment Frequency from 500 to 1500 for non-production deployments for a release by doing incremental deployments
- Created a pipeline to rollback changes for a Salesforce deployment
- Increases communication and collaboration with the Development team by sending notification for a failed deployment.

b. Field Services and Servigistics Team

20 July 2020 – 11 October 2020

- Part of L3 Support Team
- Responsible for resolving Priority 1 and Priority 2 Incidents for application – Oracle 11i and PTC Servigistics
- Responsible for resolving incident tasks of Priority 3 and Priority 4 incidents using Service Now Tool

2. Summer Engineering Intern, Tata Communications Ltd

June 2019 – Jul 2019

a. API Strategy and Ecosystem Team

- Worked under the project “Corporate Website Revamp”,
- Created personas to help understand different users of the API Zone section of the Corporate Website
- Designed templates using Adobe XD to create high level wireframes showing the workflow of the website

Volunteer

1. Visionaries

March 2020 – July 2020

Student Volunteer

- Visionaries is a student based digital initiative to provide assistance to the visually challenged students by helping them write exams, edit and record books.
- Volunteered by helping in recording books to audio format and maintaining the student database

2. Rise All Foundation

August 2017 – May 2018

Student Volunteer

- Volunteered fortnightly at Kilkari Rainbow in Kashmere Gate which houses girls that mostly belong to homeless clusters
- Participated and conducted the donation drive and other events to help the girls. Taught English and Mathematics to the young girls of varying ages

Education

1. B.Tech in Computer Science Engineering

August 2016 – May 2020

- College: Indira Gandhi Delhi Technical University for Women
- CPI: 86.71%

2. Class XII(CBSE)- Non-Medical Science

April 2015- March 2016

- School : Springdales School, Dhaula Kuan
- CBSE Board Overall Percentage: 95.4%

3. Class X (CBSE)

April 2015 – March 2016

- School : Springdales School, Dhaula Kuan
- CGPA: 10

Projects

- To identify Fake News and Suspicious Profiles of YouTube – A Machine Learning Project
- To detect cyberbullying against famous people on Twitter using Machine Learning Algorithms and determine the type of user.