

## PROFESSIONAL EXPERIENCE

### Educational Centre “Bardha”

January 2025 - Present

IT Trainer

Prishtina, Kosovo

Part-time

On-site

- Designed and delivered engaging Scratch programming lessons tailored for children aged 7-18.
- Taught foundational coding concepts such as loops, conditionals, variables, and events through interactive projects and games.
- Fostered creativity and problem-solving skills by guiding students in developing their own Scratch animations and games.
- Adapted teaching methods to suit various learning styles and abilities, ensuring inclusivity and participation.
- Managed classroom dynamics effectively to maintain a positive and supportive learning environment.
- Provided individual support and feedback to help students improve their programming skills and confidence.
- Organized mini coding challenges and presentations to encourage collaboration and showcase student projects.
- Promoted digital literacy and computational thinking in a fun and accessible way for young learners.

### Sharp Group

December 2023 - February 2024

Java Developer Trainee

Prishtina, Kosovo

Part-time

Remote

- Received and managed assignments, problems, and queries via email: Efficiently processed incoming tasks by prioritizing based on urgency and complexity, ensuring a streamlined workflow in a remote setting.
- Analyzed and resolved issues, ensuring timely completion and accuracy: Utilized Java programming skills to conduct thorough analyses, identify root causes of software-related problems, implement effective solutions, and verify results to maintain high standards of accuracy and timeliness.
- Collaborated with various departments to provide effective solutions: Engaged with colleagues from different departments virtually to gather necessary information, coordinate efforts, and deliver comprehensive and well-informed software solutions to complex queries.
- Maintained detailed records of all tasks and resolutions for reporting purposes: Documented each assignment meticulously, including steps taken and outcomes achieved, to create a reliable reference for future use and to assist in performance evaluations and audits.

## EDUCATION

### Bachelor of Science – Computer Science

October 2024 - Present

University of Prishtina

Prishtina, Kosovo

### Programming Course – Full Stack Development

March 2025 - April 2025

Tectigon Academy

Prishtina, Kosovo

### Programming Course – Advanced Java

ROI Academy

January 2024

Prishtina, Kosovo

### Programming Course – Introductory Java

ROI Academy

November 2023

Prishtina, Kosovo

## VOLUNTEER EXPERIENCE

### “Xhevdet Doda” Gymnasium

April 2024 - May 2024

Volunteer

Prishtina, Kosovo

Culture

- Assisted in the preparation and organization of cultural fairs: Helped plan, set up, and manage events aimed at celebrating and promoting cultural diversity, ensuring smooth execution and participant engagement.
- Spread awareness about cultural topics and activities: Developed and distributed informational materials, conducted outreach efforts, and engaged with community members to raise awareness about various cultural traditions and events.
- Facilitated cultural exchange programs and activities: Coordinated and participated in activities designed to foster understanding and appreciation of different cultures, including workshops, presentations, and interactive sessions.
- Collaborated with team members and external partners: Worked alongside fellow volunteers and partnered with local organizations to support cultural initiatives and enhance the reach and impact of club activities.

### Ecology Squad

September 2017 - May 2021

Community Volunteer

Prishtina, Kosovo

Environment

- One responsible, youthful teenager who continuously cleaned and maintained a fresh, green environment.
- The creation of new spaces, the restoration of old ones, the sortation of any type of litter, making adequate receptacles for each of them, and distributing them throughout the school community.

## CERTIFICATIONS

- **Tectigon Academy**  
*Full Stack Development*
- **Central Bank of the Republic of Kosovo (CBK)**  
*3rd Place - Essay Competition - "Save Wisely - Invest in my Future"*
- **ROI Academy**  
*Advanced Java*
- **Kosovo Ministry of Economy**  
*ERP Business Solutions / SAP*
- **Council of Europe**  
*Cybercrime and Electronic Evidence*
- **Council of Europe**  
*Artificial Intelligence and Human Rights*
- **Kosovo Ministry of Economy & The World Bank**  
*ERP Business Solutions / SAP*
- **Cactus Education**  
*Introduction to Cybersecurity*
- **Young Cell Scheme Kosovo**  
*Harnessing AI: Challenges and Innovation*

## AWARDS

- **Central Bank of the Republic of Kosovo**  
*3rd Place - Essay Competition - "Save Wisely - Invest in my Future"*

## SKILLS

- Administrative Support
- Java
- Data Analysis
- Open Data Knowledge
- CSS
- PHP
- Business Negotiation
- HTML
- Project Implementation
- React JS
- Communication
- Microsoft Office Suite
- Java Script
- SQL
- Project Management

## LANGUAGES

- **Albanian** – Native Proficiency
- **English** – C1 (Advanced)
- **German** – A2 (Elementary)

