# EMS Overview

Global Features:

Master Dashboard: Both admin and other users have access to a master dashboard. From here, the user can take a quick look at projects, tickets, and notification on one screen. The data provided here will be determined by the access level of the logged-in user.

General Navigation: All users have certain features that are available regardless of role. Notifications and histories appear at the top for easy access, but are also viewable in their own table. The side nav-bar also collapses to increase the main viewing area.
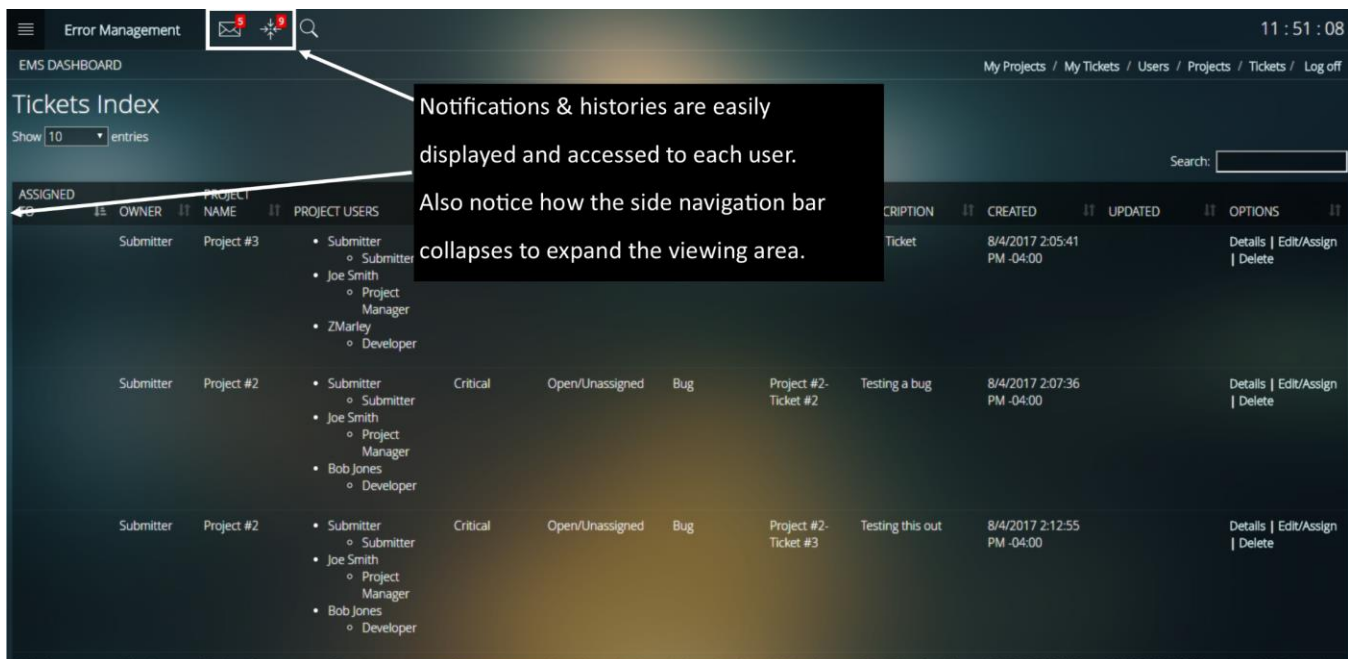
Users List: All users will have the ability to see all of the users registered to use the application and their corresponding roles/permission level. This data is accessed through the left-side navigation bar. You may also notice the red notifications and histories indicators that correspond to the user who is logged in.

General Tables Navigation: Each user has the ability to view table data that will be populated according to their role/permission level. Each view is very similar, and is accessed from the left-side navigation bar. Hovering over the individual icons will revealed a description of the individual action.

Administrator Features:

Admin Navigation: The administrator has some features that other registered user will not have. Admin's have the ability to see all projects, tickets, comments, attachments, notifications, and histories. Access to projects and tickets are located in the top-right navigation bar, with the others being in the left-side navigation bar.

Admin Navigation: The administrator also has the ability to clear all of the above mentioned data and start with new auto-generated data. This means that demo-users will always have test data to work with while testing out the application functionality.

Admin and Project Manager:

Archive Function: Both Admin's and PM's have the ability to archive projects according to their role permissions. For the demo application, admin's can archive any project, and PM's can archive projects they are assigned to. In either case, a warning is given to the user about any open/unresolved tickets with the project. Archiving allows for a projects and all of its contents to be locked down and un-editable. To some users, the contents are still viewable. Histories and notifications will be generated upon archive/un-archive event and will be viewable to all who might be affected.

Any other questions can be sent using the contact form in the landing page.

http://rknighton-bugtracker.azurewebsites.net