octopusenergy

Davies Oladele Olaniyi & Bolanle Davies-olaniyi 137 Gateford Road Worksop Nottinghamshire S80 1UD Your Account Number: A-D459F571 Bill Reference: 175587720 (28th Nov. 2023)

Your estimated annual cost

£698.98 a year for electricity

£447.57 a year for gas

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual billings will vary depending on your usage and tariff selection. More information about your current tariff can be found overleaf.

Could you pay less?

Remember - it might be worth thinking about switching your tariff or supplier.

For your **electricity** (on meter point 1100003458168)

Good news, you're already on our cheapest tariff. We'll let you know if this changes.

For your gas (on meter point 5019432100)

You're on our cheapest gas tariff of its kind. You could **save £4.08 a year** by switching to Loyal Octopus 12M Fixed. It may involve changing how you pay, your meter setup or different terms to your current tariff. Contact our team to find out more.

Emergency numbers

Smell gas? Call **0800 111 999**Power cut? Call **105** to get help
Your Electricity Distributor is: Western
Power Distribution (0800 678 3105)

Your energy account

29th Oct. 2023 - 27th Nov. 2023

On 29th Oct. 2023 your previous balance was

-£231.89

1. We have charged you

Based on your meter readings. VAT included.

Electricity 28th Oct. 2023 - 27th Nov. 2023 - £63.79

Gas 28th Oct. 2023 - 27th Nov. 2023 - £64.54

2. You have paid

Direct Debit collection - 30th Oct. 2023 + £119.96

On 27th Nov. 2023 your new balance is

-£240.26



Electricity Supply

ipply number	S	1	801	13
		1100003458168		

Supply Address: 137 Gateford Road, Worksop, Nottinghamshire, S80 1UD

Postcode area alpha identifier: G

Flexible Octopus (28th October 2023 - 27th November 2023)

Energy Charges for Meter F99FX61192

28th Oct 2023 33485.0 Customer reading

28th Nov 2023 33667.0 Customer reading

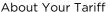
Energy Used 182.0 kWh @ 25.49p/kWh £46.38

Standing Charge 31 days @ 46.35p/day £14.37

Subtotal of charges before VAT £60.75

VAT @ 5.00% £3.04

Total Electricity Charges £63.79



Prices do not include VAT unless otherwise noted.

Electricity

Tariff Name Flexible Octopus

Product Type Variable
Payment Method Direct Debit
Unit Rate 25.49p/kWh

Standing Charge 46.35p/day (£169.17/year)

Price Guaranteed Until Not applicable

Early Exit Fee None
Estimated Annual Usage 1948.3 kWh





Gas Meter Point Reference: 5019432100

Supply Address: 137 Gateford Road, Worksop, Nottinghamshire, S80 1UD

Flexible Octopus (28th October 2023 - 27th November 2023)

Energy Charges for Meter G4A00872380201

28th Oct. 2023 17345.0 Customer reading

28th Nov. 2023 17419.0 Customer reading

Consumption 74.0 Units (m³)

Total charges for bill

Energy Used* 828.2 kWh @ 6.44p/kWh £53.36

Standing Charge 31 days @ 26.16p/day £8.11

Subtotal of charges before VAT £61.47

VAT @ 5.00% £3.07

Total Gas Charges £64.54

F128.33

About Your Tariff

Prices do not include VAT unless otherwise noted.

Gas

Tariff Name Flexible Octopus **Product Type** Variable Payment Method Direct Debit Unit Rate 6.44p/kWh 26.16p/day (£95.49/year) Standing Charge Price Guaranteed Until Not applicable Early Exit Fee None **Estimated Annual** 5134 kWh Usage*

* Your energy usage is calculated from your gas consumption using a standard industry formula:

Units Consumed (Cubic Metres)

x Volume Correction (for temperature & pressure)x Calorific Value (energy in each m³ of gas)

÷ 3.6 (convert from joules) ≈ Usage (in kWh)

For you

 $74.0 \times 1.02264 \times 39.4^{\dagger} \div 3.6 = 828.2$

[†] Average calorific value shown to one decimal place





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Contacting us

Contact us by email and get a response within hours. Of course, if you need to you can also get a hold of us on the phone, or even by post.

Email: hello@octopus.energy

Phone: 0808 164 1088

Trading office: UK House, 5th floor, 164-182 Oxford

Street, London, W1D 1NN

Please don't hesitate to contact us if you've any questions, comments, or complaints.

How much did you use?

Your average electricity usage during this bill period was 5.87 kWh/day.

Your average gas usage during this bill period was 26.72 kWh/day.

Please visit our website for advice on how to save energy in your home.

Your Account Number: A-D459F571 Bill Reference: 175587720 (27th Nov. 2023)

Advice and complaints

Contact Citizens Advice if you need help with an energy problem - for example with your bills or meters, or if you're struggling to pay for the energy you use. They're the official source of free and independent energy advice and support.

Go to: citizensadvice.org.uk/energy or call their consumer service on 0808 223 1133 Mon to Fri, 9am-5pm

If you feel that our service has not met your expectations, please get in touch so we can put things right:

First: Contact our team.

Then: If an advisor is not able to resolve your query, you can ask for it to be escalated to a specialist or team leader as appropriate.

Finally: If you're still not happy with our decision, you can contact our Operations Manager for an independent review, and you will receive a reply within 5 working days.

If you have followed the above steps, but your complaint remains unresolved after 8 weeks you can contact the Energy Ombudsman on 0330 440 1624 or at www.energyombudsman.org. This is a free and independent service whose decisions we must abide by.

You can read our complaints policy on our website.