



Davies Oladele Olaniyi & Bolanle Davies-olaniyi
137 Gateford Road
Worksop
Nottinghamshire
S80 1UD

Your Account Number: A-D459F571
Bill Reference: 175587720 (28th Nov. 2023)

Your energy account

29th Oct. 2023 - 27th Nov. 2023

On 29th Oct. 2023 your previous balance was -£231.89

1. We have charged you

Based on your meter readings. VAT included.

Electricity	28th Oct. 2023 - 27th Nov. 2023	- £63.79
Gas	28th Oct. 2023 - 27th Nov. 2023	- £64.54

2. You have paid

Direct Debit collection - 30th Oct. 2023 + £119.96

On 27th Nov. 2023 your new balance is -£240.26

Your estimated annual cost

£698.98 a year for electricity

£447.57 a year for gas

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual billings will vary depending on your usage and tariff selection. More information about your current tariff can be found overleaf.

Could you pay less?

Remember - it might be worth thinking about switching your tariff or supplier.

For your **electricity** (on meter point 1100003458168)

Good news, you're already on our cheapest tariff. We'll let you know if this changes.

For your **gas** (on meter point 5019432100)

You're on our cheapest gas tariff of its kind. You could **save £4.08 a year** by switching to Loyal Octopus 12M Fixed. It may involve changing how you pay, your meter setup or different terms to your current tariff.

Contact our team to find out more.

Emergency numbers

Smell gas? Call **0800 111 999**

Power cut? Call **105** to get help

Your Electricity Distributor is: Western Power Distribution (0800 678 3105)

Octopus Energy Limited

W octopus.energy

E hello@octopus.energy

P 0808 164 1088

Registered Office

UK House, 5th floor, 164-182 Oxford Street,
London, W1D 1NN

Registered in England & Wales No. 09263424

VAT Number: 358672751

Your Charges In Detail



Electricity	Supply number	S	1	801	13
1100003458168					
Supply Address: 137 Gateford Road, Worksop, Nottinghamshire, S80 1UD					
Postcode area alpha identifier: G					
Flexible Octopus (28th October 2023 - 27th November 2023)					
Energy Charges for Meter F99FX61192					
28th Oct 2023	33485.0	Customer reading			
28th Nov 2023	33667.0	Customer reading			
Energy Used	182.0 kWh @ 25.49p/kWh				£46.38
Standing Charge	31 days @ 46.35p/day				£14.37
Subtotal of charges before VAT					£60.75
VAT @ 5.00%					£3.04
Total Electricity Charges					£63.79

About Your Tariff

Prices do not include VAT unless otherwise noted.

Electricity

Tariff Name	Flexible Octopus
Product Type	Variable
Payment Method	Direct Debit
Unit Rate	25.49p/kWh
Standing Charge	46.35p/day (£169.17/year)
Price Guaranteed Until	Not applicable
Early Exit Fee	None
Estimated Annual Usage	1948.3 kWh



Gas Meter Point Reference: 5019432100

Supply Address: 137 Gateford Road, Worksop, Nottinghamshire, S80 1UD

Flexible Octopus (28th October 2023 - 27th November 2023)

Energy Charges for Meter G4A00872380201					
28th Oct. 2023	17345.0	Customer reading			
28th Nov. 2023	17419.0	Customer reading			
Consumption	74.0 Units (m ³)				
Energy Used*	828.2 kWh @ 6.44p/kWh				£53.36
Standing Charge	31 days @ 26.16p/day				£8.11
Subtotal of charges before VAT					£61.47
VAT @ 5.00%					£3.07
Total Gas Charges					£64.54

About Your Tariff

Prices do not include VAT unless otherwise noted.

Gas

Tariff Name	Flexible Octopus
Product Type	Variable
Payment Method	Direct Debit
Unit Rate	6.44p/kWh
Standing Charge	26.16p/day (£95.49/year)
Price Guaranteed Until	Not applicable
Early Exit Fee	None
Estimated Annual Usage*	5134 kWh

* Your energy usage is calculated from your gas consumption using a standard industry formula:

$$\begin{aligned} & \text{Units Consumed (Cubic Metres)} \\ & \times \text{Volume Correction (for temperature \& pressure)} \\ & \times \text{Calorific Value (energy in each m}^3 \text{ of gas)} \\ & \div 3.6 \text{ (convert from joules)} \\ & \approx \text{Usage (in kWh)} \end{aligned}$$

For you:

$$74.0 \times 1.02264 \times 39.4^{\dagger} \div 3.6 = 828.2$$

[†] Average calorific value shown to one decimal place



Total charges for bill £128.33

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Contacting us

Contact us by email and get a response within hours.

Of course, if you need to you can also get a hold of us on the phone, or even by post.

Email: hello@octopus.energy

Phone: 0808 164 1088

Trading office: UK House, 5th floor, 164-182 Oxford Street, London, W1D 1NN

Please don't hesitate to contact us if you've any questions, comments, or complaints.

How much did you use?

Your average electricity usage during this bill period was 5.87 kWh/day.

Your average gas usage during this bill period was 26.72 kWh/day.

Please visit our website for advice on how to save energy in your home.

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Advice and complaints

Contact Citizens Advice if you need help with an energy problem - for example with your bills or meters, or if you're struggling to pay for the energy you use. They're the official source of free and independent energy advice and support.

Go to: citizensadvice.org.uk/energy or call their consumer service on 0808 223 1133 Mon to Fri, 9am-5pm

If you feel that our service has not met your expectations, please get in touch so we can put things right:

First: Contact our team.

Then: If an advisor is not able to resolve your query, you can ask for it to be escalated to a specialist or team leader as appropriate.

Finally: If you're still not happy with our decision, you can contact our Operations Manager for an independent review, and you will receive a reply within 5 working days.

If you have followed the above steps, but your complaint remains unresolved after 8 weeks you can contact the Energy Ombudsman on 0330 440 1624 or at www.energyombudsman.org. This is a free and independent service whose decisions we must abide by.

You can read our complaints policy on our website.