

RONALD WAMUTU WABUKENDA

2092 Tree Top Bend Marietta, Ga 30062

Phone: (334-492-0782)

Email: ronwab@yahoo.com

CAREER OBJECTIVE:

To obtain a position as a team player in a people oriented organization that will enable me to use my strong organizational and analytical skills effectively.

EDUCATION:

Troy University, Troy Alabama

- Masters of Business Administration - Information Systems concentration 2010

London Metropolitan University, London

- Bachelors of science in Computing and Information Systems 2006

PROFESSIONAL EXPERIENCE:

Quality Assurance Engineer – Salesloft inc (April 2017 to present)

- Actively participate in all parts of the Agile development process on a team with Product Managers, Designers, Full Stack Engineers, and UI/UX Engineers.
- Using manual and exploratory testing, ensure all features are tested and approved before being deployed.
- Communicate problems and defects in a positive, proactive, and detailed manner.
- Improve product stability and reduce defects over time.
- Promote to the entire organization how important it is to ship high-quality / low-defect code.

Quality Assurance Analyst- Stibo Systems (May 2014 to February 2017)

As part of an agile team, below are a few of my responsibilities:

- Lead and coordinate testing efforts with both onshore and offshore teams.
- Coordinate task allocation with Project Manager and QA department manager.
- Participate in the different agile ceremonies and work effort estimation.
- Write and update test cases for different test scenarios.
- Test and document bugs found during unit testing and UAT.
- Provide peer review of documentation written by Solution Consultants.
- Demo functionality during UAT to the Product Owners.
- Create and update reusable test data to improve testing efficiency.

IT Consultant – Quality Assurance Analyst - CGI Technologies and Solutions (February 2011 to April 2014)

- Experienced in different types of testing, for example, functional, GUI, system, regression, acceptance testing and UAT.
- Working with system developers and designers to identify, diagnose, and document problems and errors in specific components of an existing banking system using clear case and clear quest Systems.
- Assessing how well the current banking system adheres to its design, standards, as well as its usability and ability to meet business needs.
- Write and execute test cases, user manuals, and training materials required to help clients use and operate the new release of the banking system.
- Enjoy learning new tools and technologies.

Workshop Technology Coordinator: Alabama Interpreter Metamorphosis Conference (June -July 2010).

- Planned, setup and coordinated conference technology both onsite and online.
- Trained and supervised the technology support team for the conference.
- Provided interactive support for both onsite and online workshop participants and facilitators.

Graduate Assistant: College of Education- Troy University (January 2009 to December 2010).

- Administrative assistant; assistant to the department chair.
- Install, configure and maintain departmental desktop computers and laptops.
- Perform software upgrade.
- Search, extract, update and file student records using Datatel database system.
- Create and monitor Wimba Virtual Classrooms for Interpreter Training Program (ITP).
- Provide support for students using Wimba Virtual Classroom and proctor Praxis exams.
- Train and support both students and faculty on use of digital boards, Livetext and Blackboard.
- Software installation, setup, support and troubleshoot of departmental computers and printers.
- Setup and support for presentation equipment and audio/video conference equipment.
- Organize and facilitate training of new members of staff on how to use educative systems like blackboard and Livetext.

VOLUNTEER EXPERIENCE

- **Miracle League buddy:** Troy, Alabama (2011 to 2013)

ORGANIZATIONS

- **International Student Cultural Organization:** Troy University (2009 to 2011)
- **Atlanta Quality Assurance Association** (2014 to present)