

Personal Profile & Career  
Objective

Bringing a background in business operations and finance, I have transitioned into the technology sector with a focus on automation, cybersecurity, and backend development. My experience blends strategic thinking, technical development, and process improvement. I'm now seeking a role that allows me to apply these transferable skills in a collaborative, forward-thinking tech environment.

Skills

- Problem Solving & Critical Thinking** – Strong analytical mindset used to resolve complex issues and improve systems.
- Communication & Collaboration** – Effective communicator and team collaborator across technical and non-technical teams.
- Project Coordination** – Able to prioritize tasks, manage timelines, and contribute to smooth delivery of outcomes.
- Adaptability & Continuous Learning** – Quick to learn new technologies and adapt to evolving project needs.
- Client & User Focus** – Attuned to user needs and able to translate business requirements into practical solutions.

Technical Proficiencies

- Programming & Scripting:** Python, JavaScript, SQL
- Security Tools & Frameworks:** Wireshark, IDS/IPS, VPNs
- Automation & RPA:** UiPath (Studio, Orchestrator), Power Automate, Excel Macros
- Cloud & Networking:** AWS (Learning), Google Cloud
- Backend Development:** Node.js, Express, MongoDB, PostgreSQL

Addressing My Career Gap (2021–2023)

In 2021, I faced a significant personal and professional setback. A business decision I made led to a legal issue and a criminal conviction — a difficult outcome that stemmed from a mistake, not malicious intent. I take full responsibility for this event and the lessons it brought.

Rather than allow this experience to define me negatively, I used it as a turning point for deep reflection and positive transformation. I committed myself to a full career transition into technology, focusing on integrity, security, and innovation. During this time, I earned certifications in UiPath RPA Automation Professional Certification, Google Cybersecurity, and backend development, and I built several hands-on projects — including an AI-driven DDoS detection system and automation bots.

This chapter strengthened not only my technical skills but also my resilience, empathy, and personal accountability. It reaffirmed my commitment to contributing positively and ethically in the tech industry.

Professional Experience

**Junior Developer – Cybersecurity, RPA & Backend Development** Jan 2023 - Present

**Technovashield** Auckland

- Currently developing an AI-driven DDoS Detection System to support real-time threat monitoring and prevention.
- Built retail automation bots to streamline inventory control for small business applications.
- Created the Online Kiwi Shopping Mall, implementing user-focused e-commerce functionality and security.
- Developed a Meditation App using AI chat to enhance accessibility to mental wellness tools.
- Conducted basic security research and authored recommendations on identified risks.

**Director – Business & Technology Optimization** Jan 2009 - Dec 2021

**Elite Business Group** Auckland

- Led a successful transition of client data to new digital systems, reducing operating costs by 50%.
- Developed Excel-based automation to improve efficiency in reporting and data handling.
- Acted as client liaison and software tester in the design of a proprietary accounting application.
- Championed internal automation projects that reduced reliance on manual processes and improved accuracy.
- Strengthened digital security posture by implementing multi-factor authentication and structured data access.

**Financial Controller – IT & Business Systems Support** Jan 2005 - Dec 2009

**Avis Rental Cars** Auckland

- Assisted in the automation of monthly reporting processes to save time and reduce errors.
- Supported the implementation of data protection practices across customer finance systems.

Education & Certifications

- Bachelor's Degree in Business – Major in Accounting & Auditing
- UiPath Advanced RPA Developer Certification (Completed 2024)

- Google Cybersecurity Professional Certificate (Completed 2024)
- Cybersecurity Foundation Course (Microsoft) (Completed 2023)
- PMP Certification (In Progress, Expected 2025)

## Projects & Hands-On Experience

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- AI-Driven DDoS Detection System (Work in Progress) – Building a tool to detect and mitigate malicious traffic.
- Automated Retail Bot – Developed a lightweight RPA solution for product stock management.
- Online Kiwi Shopping Mall – Designed a secure and scalable e-commerce platform.
- Meditation App with AI Chatbot – Integrated NLP chatbot to support guided self-care.
- Cybersecurity Reports & Audits – Created internal assessments highlighting technical gaps and improvement areas.