**ROOPESH NIVEDIT ASHOK KUMAR MOBILE (India): +91-9600 194 579**

**Senior Technical Writer E-MAIL:** [**roopeshnivedit@gmail.com**](mailto:roopeshnivedit@gmail.com)

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| **PROFESSIONAL SUMMARY** | |
| A highly resourceful, flexible, innovative, and self-motivated technical writer with more than 7 years of experience in designing, writing, and editing technical documentation and developing learning assets, such as tutorials and videos. | |
| **EXPERIENCE** | |
| **September, 2020 to Present** | Senior Technical Writer  **Conviva** |
| **Roles & Responsibilities** | * Responsible for publishing technical documentation for the content and learning team. * Worked in a fast-paced agile environment to create SDK documentation, installation and configuration guides, application user guides, how-to guides, quick guides, API user guides and reference documentation, release notes, FAQ, and videos for developers. * Contributed significantly towards the creation of a new learning center for the organization. * Collaborated with internal stakeholders to document new features and develop learning assets for analytics-based products. * Learnt complex technologies to enhance technical documentation and improve customer engagement. * Conducted peer reviews to enhance the quality of new and existing technical documentation assets. |
| **June, 2016 to September, 2020** | Senior User Assistance Developer  **Oracle India** |
| **Roles & Responsibilities** | * Lead publisher for the core database documentation team. * Worked in fast-paced agile and waterfall environments to document new features for core database products. * Created API user guides, API reference documentation, and videos for core database products. * Subject Matter Expert (SME) for several technical documentation and learning assets. * Collaborated with internal stakeholders to document new features and develop learning assets for core database products. * Created and tested code examples for the assigned focus areas in core database products. * Developed Oracle Application Express applications for internal teams and customers. * Developed Python and PL/SQL scripts for automating tasks and processing data. * Learnt complex technologies to enhance technical documentation and learning assets. * Mentored new hires for the core database documentation team. |
| **March, 2015 to June, 2016** | Programmer Analyst (Technical Writer)  **Cognizant Technology Solutions** |
| **Roles & Responsibilities** | * Led a small team of technical writers in a fast-paced agile environment. * Created user guides, administrator guides, runbooks, and API documentation for clients across domains. * Collaborated with internal stakeholders to write and update documentation. * Created Architecture diagrams of critical applications for a banking and financial services client. * Collaborated with Business Analysts for task analysis and estimations. |
| **EXPERIENCE** | |
| **May, 2014 to March, 2015** | Associate Software Trainee  **www.ticketgoose.com** |
| **Roles & Responsibilities** | * Developed new features using Java for sprint releases in a fast-paced agile environment. * Modified existing code to fix errors and improve performance. * Integrated code using API documents. |

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| **INTERNSHIP** | |
| **February, 2014 to**  **May, 2014** | Intern  **www.ticketgoose.com** |

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| **TECHNICAL SKILLS** |
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| **EDUCATION** | |
| **2010 - 2014** | Bachelor of Engineering in Computer Science and Engineering  **S.K.R. Engineering College (Anna University)** |
| **Classification** | First Class |

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| **TRAININGS AND CERTIFICATIONS** |
| * IELTS (General Training) Overall Band Score - 8.0 * SQL and PL/SQL Fundamentals from Oracle University * Oracle Application Express Workshop I from Oracle University * Oracle Database Cloud for DBAs from Oracle University * Complete Python Bootcamp from Udemy * Build Responsive Real World Websites with HTML5 and CSS3 from Udemy |