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# Professional Experience

# Jan 2014 - May 2014: Technical Support Analyst NC State Purchasing Department, Raleigh NC

- Supported user hardware and software for department.
- Improved productivity of Singularity and OnBase document import process by 300% via scripting and automation.
- Handled document types specific to department standards.

## July 2012 - Present: Network Engineer Easier Technologies, Cary NC

- Duties include network administration, hardware architecture, hardware support, software support, computer setup, administrative scripting, and web development
- Support multiple operating systems: Windows XP, Windows 7, Windows 8, Windows Server 2008, Windows Server 2012, and Linux

# Jan 2012 - Present: IT Specialist and Technical Support Philadelphia Medical Specialists, Philadelphia, PA

- Designed and implemented specialized computer hardware solution and backup strategy for medical and financial applications.
- Maintain virus and malware protection for organization.
- Provide on call software and hardware support.

### Technical Certifications and Training

#### August 2013:

Completed CompTIA A+ 220-801

October 2013:

Completed CompTIA A+ 220-802

### 2013 - 2014: Completed multiple adult education courses.

- Linux+
- Windows 7 Support
- Windows Server 2012
- SharePoint 2010 End User
- SharePoint 2010 Administration
- SharePoint 2013 Administration

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- Microsoft SQL Server 2008r2 Administration
- Structured Query Language

### **Education**

#### 2009-2013: Graduated Princeton HS

### References

Name Role, Organization Address Address2 Address3 Email Phone

### Links

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