



Nucleus POS

User Guide for Cashier

Contact Information

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1. User's Action: How to Access in nucleus pos:

- login into the system (<http://v4.nucleuspos.com>)
- Firstly you can enter your email and password then you access the system.

2. Pos (Point of Sales) screen:

- Where is pos screen.
- When user click "General Sale" button then pop up General Sale screen.
- When user click "Open Drawer" button, then pop up Open Drawer screen. When open drawer, then user access "Close Drawer" button.
- When user click "Payout" button then pop up Payout / Drop Detail screen.
- User has seen "Time Clock" button then pop up Time Clock (Punch Log) screen.
- In category section user click "Repair" then popup In Store Repair and click "Ticket" then popup New Ticket
- User has seen "discount" button, "Change Tax", "Invoice number" and "Last Receipt" option.
- User see total pos screen and make payment option
- User select a customer option and complete sale button and print invoice by Default, Thermal, Barcode print option and create warranty and create buyback and also sales return option.
- User can change sales view and start counter display screen.
- User can add a partial payment option.



Enter Barcode
Enter Your Barcode & Press Enter.
Click on category to load product.

Categories

- General
- Device Parts
- Iphone
- Samsung
- Repair
- Ticket

Transaction Summary:

Product	Qty	Price	Total	Action
Sub-Total			\$0.00	
Sales Tax (+)			\$0.00	
Discount : 0% (-)			\$0.00	
Total			\$0.00	
Paid			\$0.00	

Total Due \$0.00 **CLEAR POS**

☐ Allow Customer Pay From Counter Display

SELECT CUSTOMER

Actions:

- Make Payment
- Print Invoice
- Complete Sale
- Change Sales View
- Turn-off Your Counter Display
- Sales Return
- Create Warranty
- Add Partial Payment
- Create Buyback

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In category menu when click “Repair” button, then a popup will show “In Store Repair” in this section you can select device, model and problem then click next button you can see default price and you can override this price or next as recommended button then go to next step then you can fill up information and click “Finish & Add to Cart” or “Finish & Add to Repair List” button.



In Store Repair



Device *

Please Select



Model *

Please Select



Problem *

Please Select



▶ Next

In Store Repair



Repair Price : \$35.00

Override Price *

0

▶ Next as Recomend

▶ Override Price



In Store Repair

Password

IMEI

Tested Before By

Tested After By

Tech Notes

How did you hear about us ?


Start Time


End Time

☐ Salvage Part

Additional Info

☒ Shop Tested

 Finish & Add to Cart

 Finish & Add to Repair List

In category menu when click "Ticket" button then it will popup "New Ticket" in this section you can select Problem other fields fill up and click "Next" button. When click next button then open other fields then click "Finish & Add to Cart" or "Finish & Add to Ticket List" button.



New Ticket | Ticket ID - 1554065679890



Device Type / Subject *

Device Type

Problem type *

Please Select ▼

Our Cost *

Our Cost

Retail Price for customer *

Retail Price

Password

Password

Type and Color

black

Carrier

Carrier

IMEI

IMEI

How did you hear about us ?

How did you hear about us

▶ Next



New Ticket | Ticket ID - 1554065679890



Items Dropped Off ?

☒ Yes ☐ No

Tested Before By :

Tested Before By

Tested After By

Tested After By

Tech Notes :


Tech Notes

Additional Info

☐ Ever Been Yet

 Back

 Finish & Add to Cart

 Finish & Add to Ticket List

When click "Add Partial Payment" button then it will popup add partial payment fields and choose your invoice number and name then auto fill up some fields. You have four options you can payment.



Add Partial Payment



Invoice

Select A Invoice ▼

Total Invoice Amount

Total Invoice Amount

Customer Name

Customer Name

Previously Paid Amount

Previously Paid Amount

Today Paid Amount

Previously Paid Amount

Current Due Amount

Today Paid Amount

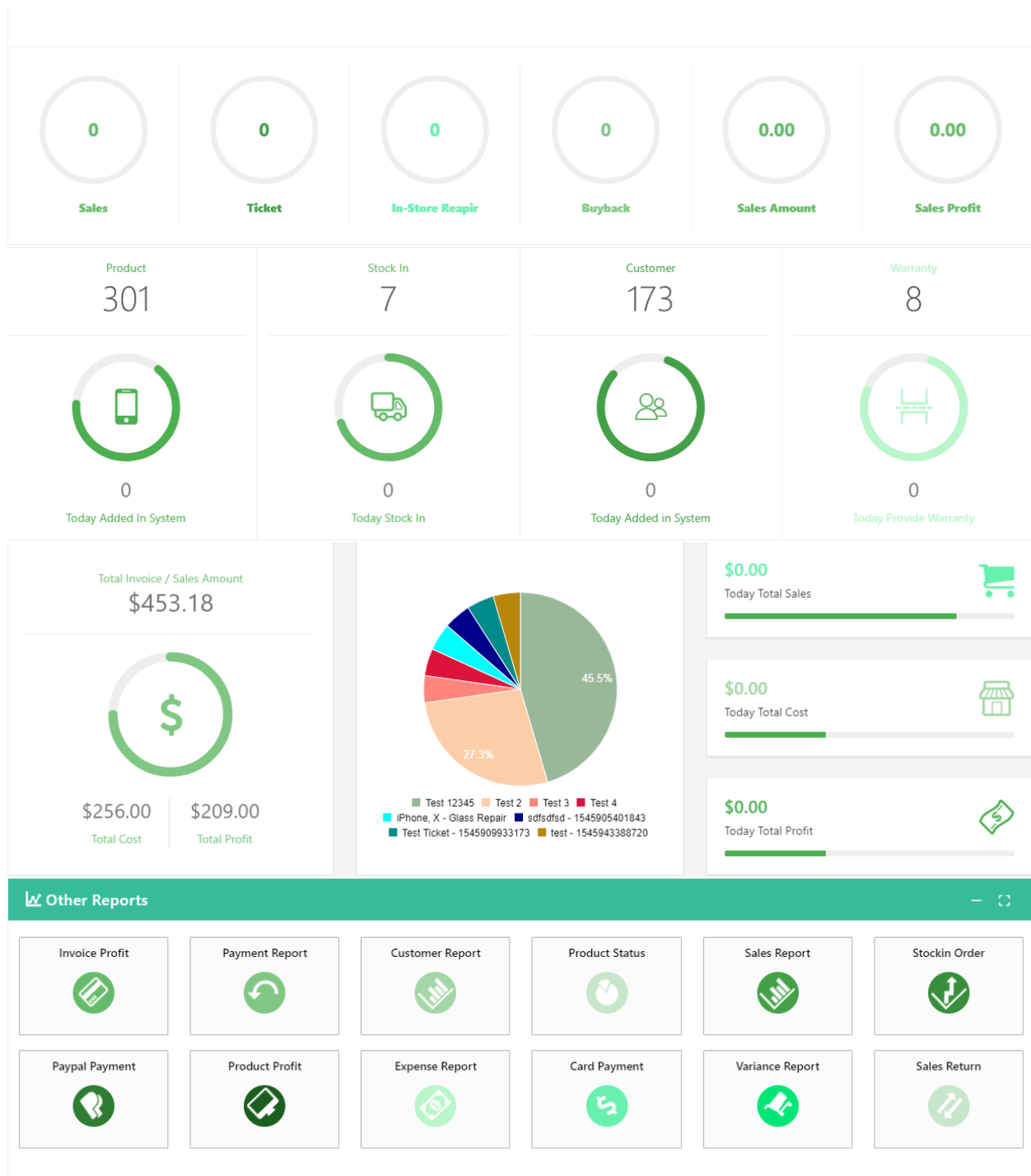
Card Payment

Paypal

Demo Tender

3. Dashboard Screen:

- User has seen today added in Sales, Ticket, In-Store Repair, Buyback, Sales Amount and Sales Profit.
- User has seen Total Product, Stock In, Customer and warranty.
- User has seen Total Invoice / Sales Amount.
- User has seen Today Total Sales, Cost and Profit.
- User has seen multiple report in Other Reports.
- User has seen Today Cashier Punch Log.
- User has seen Recent System Access Log.





Today Cashier Punch Log

Show 10 entries

Search:

SL	Cashier Name	Date IN	Time IN	Date Out	Time Out	Elapsed Time(H:M:S)
24	Md Fahad Bhuyian	08/27/2018	07:37:28	08/27/2018	19:50:37	12:13:10
23	Md Fahad Bhuyian	08/28/2018	07:40:28	08/28/2018	20:46:48	13:06:20
22	Md Fahad Bhuyian	08/29/2018	19:53:54	08/29/2018	20:23:06	00:29:13
21	Md Fahad Bhuyian	08/30/2018	06:11:38	08/30/2018	22:15:43	16:04:05
20	Fakhrul Islam	08/30/2018	21:35:51	08/30/2018	21:36:15	00:00:24
19	Md Fahad Bhuyian	08/31/2018	06:59:00	08/31/2018	19:08:10	12:09:10
18	Md Fahad Bhuyian	09/01/2018	18:40:28	09/01/2018	20:55:18	02:14:49
17	Md Fahad Bhuyian	09/02/2018	09:38:18	09/02/2018	20:53:57	11:15:39
16	Md Fahad Bhuyian	09/03/2018	08:42:55	09/03/2018	18:55:46	10:12:51
15	Md Fahad Bhuyian	09/04/2018	06:49:23	09/04/2018	19:59:12	13:09:49

Showing 1 to 10 of 24 entries

Previous 1 2 3 Next

Recent System Access Log

Show 10 entries

Search:

SL	User	Activity	Date & Time
24	Md Fahad Bhuyian	Login Successfully	03/14/2019 19:37:44
23	Md Fahad Bhuyian	POS settings updated.	03/14/2019 19:39:16
22	Md Fahad Bhuyian	Login Successfully	03/15/2019 20:02:21
21	Md Fahad Bhuyian	Ticket Product created from POS for general sale.	03/15/2019 20:03:28
20	Md Fahad Bhuyian	Invoice Created, Invoice ID : 1552680142	03/15/2019 20:03:57
19	Md Fahad Bhuyian	Login Successfully	03/15/2019 20:34:58
18	Md Fahad Bhuyian	Login Successfully	03/16/2019 22:08:32
17	Md Fahad Bhuyian	Login Successfully	03/16/2019 22:14:54
16	Md Fahad Bhuyian	Login Successfully	03/16/2019 22:16:27
15	Md Fahad Bhuyian	Login Successfully	03/16/2019 22:19:07

Showing 1 to 10 of 24 entries

Previous 1 2 3 Next



4. Customer Menu:

➤ Add New Customer:

- User add a new customer and see all customer list and user can edit and delete option.

Add Customer

Name *

Customer Name

Address *

address

Phone *

1-(555)-555-5555

E-mail *

Email Address

✕ Cancel

✓ Save

Customer List

Search:

Showing 1 to 10 of 25 entries

ID	Name	Address	Phone	Email	Action
59	Demo test	Demo Address	555-555-555	info@company.com	
56	MD MAHAMUDUR Zaman Bhuyan	3A, 20/2, Shorno Kunzo, LTD 1, Mohammadpur	1860748020	f.bhuyian@gmail.com	
54	Test Lead Cus	Test Lead Cus	01860748020	f.bhuyian@gmail.com	
52	Test Customer 2003	1	01860748020	f.bhuyian@gmail.com	
51	Test Customer 2000	1	01860748020	f.bhuyian@gmail.com	
50	Test Customer 1000	1	01860748020	f.bhuyian@gmail.com	
49	Test Customer 1	1	01860748020	f.bhuyian@gmail.com	
48	Demo Name 4	Demo Address	555-555-555	info@company.com	
47	Demo Name 3	Demo Address	555-555-555	info@company.com	
46	Demo Name 2	Demo Address	555-555-555	info@company.com	

Previous

1

2

3

Next



➤ **Customer list:**

- User see all customer list and see his/her report.
- User can view report, edit and delete option.
- User also export pdf and excel format.

Customer List							
Show 10 entries							Search:
ID	Name	Address	Phone	Email	Invoice ID	Report	
59	Demo test	Demo Address	555-555-555	info@company.com	0	View Report	edit Delete
56	MD MAHAMUDUR Zaman Bhuyan	3A, 20/2, Shomo Kunzo, LTD 1, Mohammadpur	1860748020	f.bhuyan@gmail.com	0	View Report	edit Delete
54	Test Lead Cus	Test Lead Cus	01860748020	f.bhuyan@gmail.com	0	View Report	edit Delete
52	Test Customer 2003	1	01860748020	f.bhuyan@gmail.com	1547202388	View Report	edit Delete
51	Test Customer 2000	1	01860748020	f.bhuyan@gmail.com	0	View Report	edit Delete
50	Test Customer 1000	1	01860748020	f.bhuyan@gmail.com	1536954202	View Report	edit Delete
49	Test Customer 1	1	01860748020	f.bhuyan@gmail.com	0	View Report	edit Delete
48	Demo Name 4	Demo Address	555-555-555	info@company.com	0	View Report	edit Delete
47	Demo Name 3	Demo Address	555-555-555	info@company.com	0	View Report	edit Delete
46	Demo Name 2	Demo Address	555-555-555	info@company.com	0	View Report	edit Delete
Showing 1 to 10 of 25 entries							Previous 1 2 3 Next

➤ **Add Customer Lead:**

- User add a new customer lead

Add Customer Lead

Select Customer *

Select a Customer

Address *

address

Phone *

1-(555)-555-5555

E-mail *

Email Address

Lead Info *

Lead Info

Cancel

Save



➤ **Customer lead list:**

- User see all lead list and user can edit and delete option.

Customer Lead List —

Show entries Search:

ID	Name	Phone	Email	Lead Info	Action
2	Demo test	555-555-555	info@company.com	test	

Showing 1 to 1 of 1 entries Previous **1** Next

5. **Repair & Ticket menu:**

- **Add New Repair:**
- User add a new repair.

New Repair —

Device *

Model *

Problem *



- **Repair List:**
- User has seen all repair list and current status.
- User can view repair information and print, delete option.

Repair List									
Show 10 entries		Search:							
Id	Date	Customer	Repair Detail	Price	Status	Invoice ID	Action		
73	02/01/2019	MD MAHAMUDUR Zaman Bhuyan	iPhone, 5 - LCD Repair	50.00	50.00 To POS	0			
31	01/26/2019	MD MAHAMUDUR Zaman Bhuyan	iPhone, 5S - Charging Port	35.00	35.00 To POS	0			
30	01/25/2019	MD MAHAMUDUR Zaman Bhuyan	iPhone, X - Glass Repair	20.00	Paid	1548454878			
8	01/11/2019	MD MAHAMUDUR Zaman Bhuyan	iPhone, iPhone X - Speaker	10.00	10.00 To POS	0			
7	01/11/2019	MD MAHAMUDUR Zaman Bhuyan	iPhone, iPhone X - Speaker	20.00	20.00 To POS	0			
6	12/31/2018	MD MAHAMUDUR Zaman Bhuyan	iPhone, iPhone X - Speaker	20.00	Paid	1546462596			
5	12/31/2018	MD MAHAMUDUR Zaman Bhuyan	iPhone, iPhone X - Speaker	10.00	10.00 To POS	0			
4	12/31/2018	MD MAHAMUDUR Zaman Bhuyan	iPhone, iPhone X - Speaker	10.00	Paid	1546334482			
3	12/29/2018	MD MAHAMUDUR Zaman Bhuyan	iPhone, iPhone X - Speaker	10.00	Paid	1546169942			
Showing 1 to 9 of 9 entries							Previous	1	Next

- **Add New Ticker:**
- User add a new ticket.

New Ticket

Select Customer *

Please Select

Device Type / Subject *

Device Type / Subject

Problem type *

Please Select

Our Cost *

Our Cost

Retail Price for customer *

Retail Price for customer

Carrier

Carrier

Tech Notes

Tech Notes

Additional Info

Ever Been Yet

Items Dropped Off ?

* Yes No

IMEI

IMEI

Password

Password

Type and Color

Type and Color

How did you hear about us ?

How did you hear about us ?

Tested After By

Tested After By

Tested Before By

Tested Before By

Cancel

Save



- **Ticket List:**
- User has seen all repair list and current status.
- User can view ticket information and print, delete option.

Ticket List

Show 10 entries

Search:

ID	Date	Customer	Subject	Problem	Cost	Price	Status	Invoice ID	Action
716	03/15/2019	MD MAHAMUDUR Zaman Bhuyan	Device Type : Iphone, Problem : Display Broke, Password : dd, Type & Color : ddd, Carrier : dd, IMEI : dd, How did you hear about us : dd, Is Drop Off : Yes, Tested before by : dd, Tested after	Display Broke	11.00	22.00	PAY PARTIAL	1552680142	
76	02/01/2019	MD MAHAMUDUR Zaman Bhuyan	dfv/hjkl - 1549001215565	LCD Repair	11.00	22.00	PAY PARTIAL	1550526563	
30	01/26/2019	CHEF'S SPECIAL DISHES	asd123 - 1548528690	Battery	12.00	15.00	15.00 To POS	0	
7	01/11/2019	MD MAHAMUDUR Zaman Bhuyan	hhhh - 1547234656	Speaker	10.00	20.00	20.00 To POS	0	
6	12/30/2018	MD MAHAMUDUR Zaman Bhuyan	Test 2 - 1546199537	Speaker	20.00	30.00	30.00 To POS	0	
5	12/30/2018	MD MAHAMUDUR Zaman Bhuyan	Test 2 - 1546198939	Speaker	20.00	30.00	30.00 To POS	0	
4	12/30/2018	MD MAHAMUDUR Zaman Bhuyan	Test 2 - 1546198876	Speaker	20.00	30.00	30.00 To POS	0	
3	12/30/2018	MD MAHAMUDUR Zaman Bhuyan	Test 2 - 1546197458	Speaker	20.00	30.00	30.00 To POS	0	
2	12/27/2018	0	test - 1545943388720	Speaker	12.00	20.00	20.00 To POS	1545941247	

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6. **Inventory Menu:**

- **Add New Variance:**
- User add a new variance.

Enter Quantity In Hand For Each Item

Test General Sale	<input type="text" value="Enter quantity Leave it empty if you dont want it on variance report."/>
wqege	<input type="text" value="Enter quantity Leave it empty if you dont want it on variance report."/>
sdas	<input type="text" value="Enter quantity Leave it empty if you dont want it on variance report."/>
sdas	<input type="text" value="Enter quantity Leave it empty if you dont want it on variance report."/>
sdas2	<input type="text" value="Enter quantity Leave it empty if you dont want it on variance report."/>
sdas22	<input type="text" value="Enter quantity Leave it empty if you dont want it on variance report."/>
sdas222	<input type="text" value="Enter quantity Leave it empty if you dont want it on variance report."/>



asd123 - 1548528690	<input type="text" value="Enter quantity Leave it empty if you dont want it on variance report."/>
Test	<input type="text" value="Enter quantity Leave it empty if you dont want it on variance report."/>
Test 12345	<input type="text" value="Enter quantity Leave it empty if you dont want it on variance report."/>
dfghj - 1548970574270	<input type="text" value="Enter quantity Leave it empty if you dont want it on variance report."/>
dfvhjkl - 1549001215565	<input type="text" value="Enter quantity Leave it empty if you dont want it on variance report."/>
Device Type : Iphone, Problem : Display Broke, Password : dd, Type & Color : ddd, Carrier : dd, IMEI : dd, How did you hear aboutus : dd, Is Drop Off : Yes, Tested before by : dd, Tested afte	<input type="text" value="Enter quantity Leave it empty if you dont want it on variance report."/>

7. Report Menu:

➤ Payment Report:

- User Search report by date wise, invoice id, customer name and tender.
- User also export pdf and excel format.
- User see payment list.
- User see total paid amount.

☰ Payment Report Filter — ☰

Start Date <input type="text" value=""/>	End Date <input type="text" value=""/>	Invoice ID <input type="text" value="Invoice ID"/>	Customer <input type="text" value="Select a customer"/>	Tender <input type="text" value="Select a tender"/>
---	---	---	--	--



Payment List

Show 10 entries Search:

Pay.Id	Pay.Date	Customer	Tender	Paid Amount	Invoice ID
1299	03/15/2019	MD MAHAMUDUR Zaman Bhuyan	Cash	20.90	1552680142
1153	03/11/2019	MD MAHAMUDUR Zaman Bhuyan	Cash	4.75	1552306998
691	02/23/2019	MD MAHAMUDUR Zaman Bhuyan	Cash	4.75	1550942347
690	02/23/2019	CHEF'S SPECIAL DISHES	Cash	4.75	1550942208
689	02/23/2019	MD MAHAMUDUR Zaman Bhuyan	Cash	4.75	1550941848
688	02/23/2019	MD MAHAMUDUR Zaman Bhuyan	Cash	9.50	1550941650
687	02/23/2019	CHEF'S SPECIAL DISHES		0.00	1550941567
579	02/18/2019	MD MAHAMUDUR Zaman Bhuyan	Cash	5.00	1550526563
477	02/13/2019	MD MAHAMUDUR Zaman Bhuyan	Cash	4.75	1550085912
185	01/30/2019	MD MAHAMUDUR Zaman Bhuyan	Cash	4.75	1548877035

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\$11918.9
Total Paid Amount

➤ **Sales Report:**

- User Search report by date wise, invoice id, customer name and status
- User also export pdf and excel format.
- User see sales report list.
- User also see payment status “due/paid”.

Sales Report Filter

Start Date End Date Invoice ID Customer Status

Invoice ID Select a customer Select a Status

Generate Report Generate Excel Generate PDF Reset Add Partial Payment



Sales Report

Show 10 entries

Search:

ID	Invoice ID	Invoice Date	Sold To	Tender	Status	Total Amount	Paid Amount	Action
1341	1552680142	03/15/2019	MD MAHAMUDUR Zaman Bhuyan	Cash	Paid	20.90	20.90	
1201	1552306998	03/11/2019	MD MAHAMUDUR Zaman Bhuyan	Cash	Paid	4.75	4.75	
759	1550942347	02/23/2019	MD MAHAMUDUR Zaman Bhuyan	Cash	Paid	4.75	4.75	
758	1550942208	02/23/2019	CHEF'S SPECIAL DISHES	Cash	Paid	4.75	4.75	
757	1550941848	02/23/2019	MD MAHAMUDUR Zaman Bhuyan	Cash	Paid	4.75	4.75	
756	1550941650	02/23/2019	MD MAHAMUDUR Zaman Bhuyan	Cash	Paid	9.50	9.50	
755	1550941567	02/23/2019	CHEF'S SPECIAL DISHES	Not Mention	Due	4.75	0.00	
650	1550526563	02/18/2019	MD MAHAMUDUR Zaman Bhuyan	Cash	Partial	20.90	5.00	
551	1550085912	02/13/2019	MD MAHAMUDUR Zaman Bhuyan	Cash	Paid	4.75	4.75	
259	1548877035	01/30/2019	MD MAHAMUDUR Zaman Bhuyan	Cash	Partial	4.90	4.75	

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8. Tutorial Videos:

- User all tutorial videos by category wise.

Help Desk

Report



Ticket Repair and Special Orders



Warranties





Variance Reports

স্কুল থেকে ফিরলে যেসব প্রশ্ন জিজ্ঞেস করবেন শিশুদের, সচেতন মায়ের অবশ্যই জানা উচিত

BY S ISLAM
15 AUGUST 2018

স্কুল শেষে শিশুটি বাসার ফিরলে বেশির ভাগ সময়ই হয়তো মা-বাবা জানতে চান না শিশুটি সারাদিন কী করেছে। আর জিজ্ঞেস করলেও হয়তো এ বিষয়ে খুব বেশি কথা বলেন না। শিশুটিও হয়তো 'হ্যাঁ' বা 'না' এর মধ্যে উত্তর শেষ করে দেয়।

তবে শিশুর মানসিক বিকাশ ভালোভাবে হওয়ার জন্য কিন্তু এসব বিষয়ে প্রশ্ন করা প্রয়োজন। এতে স্কুল বা লেখাপড়া সম্পর্কে কোনো ভীতি নিয়ে সে মা-বাবার সঙ্গে বোলাঘোলা আলোচনা করতে পারে। স্কুল থেকে ফেরার পর শিশুকে জিজ্ঞেস করতে পারেন এমন কিছু প্রশ্নের তালিকা নিয়েছে জীবনধারা বিষয়ক ওয়েবসাইট ডেমিনা।

POS System

In-Store Repair

9. Support Ticket:

- **Add New Ticket:**
- User create new support ticket.

Create New Support Ticket

Full Name	Email
<input type="text" value="Md Fahad Bhuyian"/>	<input type="text" value="f.bhuyian@gmail.com"/>
Subject *	Related Service *
<input type="text" value="Subject"/>	<input type="text" value="Select Related Service"/>
Department *	Priority *
<input type="text" value="Select Department"/>	<input type="text" value="Select Priority"/>
Message *	
<input type="text" value="Message"/>	
Attachment if need: <input type="button" value="Choose File"/> No file chosen	
Allowed Extention : JPG, PNG, DOC, XLS, PPT	

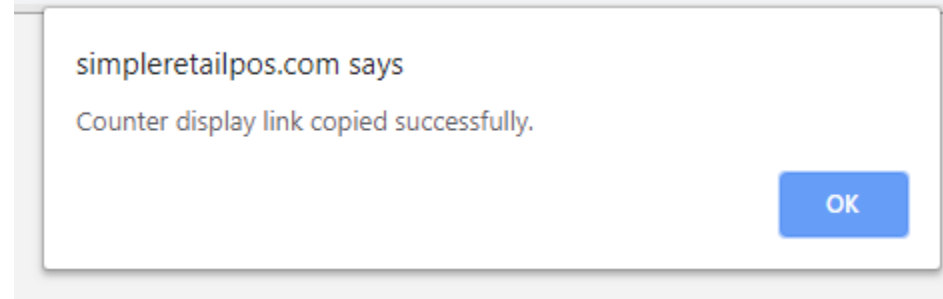
Cancel

Save



10. Counter Display Link Menu:

- User when click this menu then copy counter display link.





support@neutrix.systems
Please Visit: v4.nucleuspos.com

Contact Information

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THANK YOU