

RORY WINGO

EDUCATION

University of South Carolina - Columbia, SC

May 2029

Bachelor of Science

Major: *Computer Science*

Honors: Capstone Scholar, Academic Scholar – Distinction Award recipient

SKILLS

Programming Languages & Applications: Python, Java, PHP, Tailwind, CSS, HTML,

Software Applications: GitHub, Figma

Operating Systems:

RELEVANT EXPERIENCE

Greenplaces - Raleigh, North Carolina

January 2025 – April 2025

Intern

- Learned front-end development skills in HTML, CSS, Tailwind, and GitHub through a hands-on mini project.
- Created an Emission Factor Conversion tool using the BEIS system to streamline environmental data conversion.
- Gained foundational knowledge in sustainability-focused technology and digital collaboration tools.

Proven Ai - Raleigh, North Carolina

January 2024 – March 2024

Intern

- Collaborated with a small team to solve a real-world business challenge for Proven, a local AI startup.
- Researched strategies to help the company transition from a service-based to AI product model.
- Presented recommendations on how to communicate AI solutions effectively to clients and ease user concerns.
- Developed teamwork, communication, and problem-solving skills in a professional consulting environment.

Spiffy - Raleigh, North Carolina

June 2023 – July 2023

Customer Support Agent

- Managed customer inquiries via chat and phone, supporting 450+ daily appointments across 38 cities.
- Coordinated schedules using Conductor, optimizing efficiency and reducing booking conflicts.
- Improved Yelp response rate from 2 days to under 1 hour by reorganizing customer response workflows.
- Collaborated with a 6-person service team to handle peak-hour appointment overflow and ensure client satisfaction.

ACTIVITIES

Delta Zeta Member