

PASSPORTS, VISAS AND OTHER TRAVEL PAPERS

- It is the client's sole responsibility to ensure that passports, visas, health certificates, proof of vaccinations and any other required documentation are all in order for the countries to be visited.
- The company cannot be held liable for any consequences, damages or claims if the client prior to commencement of the tour does not correctly attend to the client's documentation and related matters.

INSURANCE

- Comprehensive travel and cancellation insurance is mandatory on all tours. It is the client's responsibility to ensure that they have this insurance in place and the required paperwork to prove such before embarking on the tour.
- Any resulting consequence of not having this paperwork is the sole responsibility of the client.

BAGGAGE

- All baggage and personal effects are at all times the client's responsibility and the company does not accept any liability for any loss or damage of any personal effects, howsoever arising.
- Clients are entitled to one bag of not more than 20 kg and a daypack. Should the client require a larger baggage allowance, this can be arranged at the discretion of the company and on payment of a fee that the company may levy. The company retains the right to refuse excess baggage.

RISK

- The client accepts that all tours are of an adventurous nature and involve an element of personal risk. The company shall be held liable in any way for any injury, loss of life or damage to property, howsoever caused and the client hereby indemnifies and holds the company, assigns and servants harmless from any such claim.
- The client accepts full responsibility for all risks involved.

HEALTH

- The client accepts that to participate in the tour requires a measure of physical fitness and health and it is the client's obligation to ensure that they are medically fit to embark on the tour.
- We do however require a medical certificate or doctor's letter in respect of all clients over age 65, confirming that they are medically fit to undertake the tour.
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- The client must at all times comply with the laws, customs and foreign exchange regulations of all countries visited.

AUTHORITY ON TOUR

- The decisions of the tour leader on tour shall at all times be final and binding.
- The client must at all times comply with the laws, customs and foreign exchange regulations of all countries visited.
- Should the client be in any contravention of the above or the client is a nuisance to the group the driver/guide may order the client to leave the tour without any claim to a refund. The client shall be obliged to make their way home at their own expense.

MARKETING

- The company reserves the right to use any photographs and video taken during tours for use in marketing or any other advertising material and the client hereby gives consent of such photographs to be used and for the company to retain copyright over such photographs to be used and for the company to retain copyright over such material.

FORCE MAJEURE

- Unforeseen circumstances including but not limited to war, mechanical breakdowns, weather, riots and other unforeseen reasons beyond the control of the company may cause delays or alterations to the tour. The company shall not be held liable in any way for any of these possible occurrences or any consequences, which may arise as a result of these.

Travel with an open mind.

Africa is something else. You have to realize that, but that is probably one of the reasons why you are going there. You will experience a different world and you will be out of your comfort zone. That means you will be in contact with different customs and cultures and different mentalities. That is part of the reason and the appeal of why you are going on tour. You have to keep in mind that something might happen on tour that is not planned for. Some things are just different than at home. Meals, hotels, vehicles and infrastructures differ in Africa than where you come from and what you are used to. So please keep this in mind so that you don't get upset if time schedules are not met for example.

Changes by the company.

We organize tours with an adventurous nature in Africa. It is possible that we might have to make some unforeseen changes during a tour. It can happen that we take a different route or stay in a different hotel or campground due to certain unforeseen circumstances.

Health

It is important to find out if you need any vaccinations or prophylactics before you start

the tour.