Profile

Environmental and Sanitary Engineer with strong expertise in environmental project management, water treatment systems, and quality control.
Thanks to my education and experience, I possess a critical and detailed vision, essential for executing software testing, identifying issues, and optimizing processes. I have skills in planning and executing manual tests, as well as using test and defect management tools. My focus on meeting quality standards, along with my ability to analyze data and processes, allows me to contribute effectively to the development of high-quality software products. Additionally, I excel at working collaboratively with developers and other stakeholders, ensuring clear and effective communication. My experience in quality management has equipped me with the skills to adapt to agile methodologies, and I am committed to continuous improvement and learning in the technical and QA fields.

Personal Information

Name	Rosa Linda Muñoz Martinez
Identification Number	1.003.241.625 Valledupar
Date of Birth	February 03, 2000
Marital Status	Single
Residence	Barranquilla - Atlántico
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Education

College	Environmental and Sanitary Engineer Universidad Popular del Cesar Valledupar 2017 – 2023
Certificate Program	Mobile Application Development Universidad del Norte Barranquilla 2022

High School and Basic Education	Institución Educativa Eduardo Suarez Orcasita
	Valledupar
	2005 – 2016

Work Experience

MENTOR 360 S.A.S

BOGOTA, COLOMBIA(2021 – 2023)

MENTOR 360 SAS is a Colombian company based in Bogotá, founded on April 27, 2011. It specializes in IT consulting, management of IT facilities, and the design of computer systems.

- **Project Instituto Colombiano de Bienestar Familiar (ICBF):** Provision of comprehensive development and maintenance services for the information systems supporting the institute's processes.
  Functions at the Institution:
  - **Test Scenario Development:** Conduct thorough analyses to identify and document both functional and non-functional test scenarios, ensuring that all features and functionalities of the software are adequately verified.
  - **Quality Control of Applications:** Execute quality control tests to ensure that the software meets defined performance, functionality, and usability standards. This includes identifying defects, reporting them, and tracking them until resolution.
  - **User Manual Construction:** Develop detailed guides that describe the proper use of the software from the end-user's perspective, providing clear and easy-to-understand instructions to ensure an efficient user experience.
  - **Requirements Gathering Support:** Collaborate with development teams and stakeholders in the collection and documentation of requirements, ensuring that customer needs are translated into clear and precise technical specifications.

- **Project Grupo de Energías Bogotá (GEB):** The Grupo Energía Bogotá (GEB) is a Colombian company with over 125 years of history, focused on the generation, transmission, and distribution of electric energy, as well as the transportation and distribution of natural gas.
  I performed my duties as a Quality Analyst (QA) at an energy company in Bogotá, where I participated in the development and quality control of an integrated software system. This system included functionalities such as the purchase of land for energy production, recording energy consumption by plant, geolocation of plants and their status, as well as document management and personnel management, among other aspects.
  Functions at the Institution:
  - **Support in Requirements Gathering:** I collaborated closely with development teams and other stakeholders to identify and document system requirements,

ensuring that customer needs and project objectives were clearly understood and reflected in the deliverables.

- **Application Quality Control:** I implemented and monitored quality control processes to ensure that all applications met established quality standards. This included performing functional, performance, and security testing to identify and resolve defects before implementation.
- **User Manual Construction:** I created comprehensive and accessible user manuals, providing clear and concise instructions on how to use the applications. These manuals were designed to facilitate understanding and maximize the usability of the implemented systems.

Family and Personal References

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