




Johnnatan Rosario

Software Engineer



IT Support | Web & Mobile Developer | Network Administrator

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About Me

Passionate and results-driven IT professional with a strong foundation in technical support, full-stack development, and network infrastructure. Adept at troubleshooting, building responsive applications, and managing complex systems. Thrives in fast-paced environments and enjoys solving real-world tech problems.

Core Competencies

- IT Support & Troubleshooting
- Full-Stack Web & Mobile Development
- Network Configuration & Administration
- Frontend: HTML, CSS, JavaScript.
- Backend: Node.js, PHP, Python, MySQL
- Databases: MySQL, MongoDB
- Mobile: Flutter, iOS, Android(JAVA)
- Tools: Git, Linux, Windows Server
- Soft Skills: Communication, Problem-Solving, Team Collaboration

Professional Experience

- IT Support Specialist – Computecsa (Jan 2010 – 2014)

- • Delivered Tier 1 & 2 support to over 200 users across hardware, software, and network issues.
- • Implemented a ticketing system that improved issue resolution time by 35%.
- • Deployed and maintained Windows/Linux servers and handled routine system backups.
- IT Support Specialist – PVDC (2014 – 2016)
- Senior Network Analyst –PVDC (Jun 2016 – Present)
 - • Assisted in configuring Cisco routers and switches in lab and production environments.
 - • Execute more than 1000 network projects, such as network for buildings and remote sites, etc...
 - • Monitored network performance and supported LAN/WAN infrastructure.
 - • Documented standard procedures for troubleshooting and routine maintenance.

Education

Software Engineer

UAPA University – [Santiago, Dominican Rep]

Graduated: 2020

Certifications

- Web Developer Next U 2016.
- Cisco CCNA (in progress)
- Learning VoIP and Unified Communications.

Projects

1000+ more projects over 2010-present for IT support and network such as:

- Migrating windows xp to windows 7.
- Connecting sites with fiber, end users drops , wireless AP, switches.
- Cisco Hardware refresh
- WLC upgrades.

And more...

Languages

- English: Professional
- Spanish: Native