

Johnnatan Rosario

IT Support | Web & Mobile Developer | Network Administrator

📍 Your City, Country | 📩 johnnatan@email.com | ☎ (123) 456-7890 | 🔗 linkedin.com/in/johnnatanrosario

About Me

Passionate and results-driven IT professional with a strong foundation in technical support, full-stack development, and network infrastructure. Adept at troubleshooting, building responsive applications, and managing complex systems. Thrives in fast-paced environments and enjoys solving real-world tech problems.

Core Competencies

- IT Support & Troubleshooting
- Full-Stack Web & Mobile Development
- Network Configuration & Administration
- Frontend: HTML, CSS, JavaScript, React
- Backend: Node.js, PHP, Python, MySQL
- Mobile: Flutter, React Native
- Tools: Git, Docker, Linux, Windows Server
- Soft Skills: Communication, Problem-Solving, Team Collaboration

Professional Experience

- IT Support Specialist – ABC Tech Solutions (Jan 2022 – Present)
 - Delivered Tier 1 & 2 support to over 200 users across hardware, software, and network issues.
 - Implemented a ticketing system that improved issue resolution time by 35%.
 - Deployed and maintained Windows/Linux servers and handled routine system backups.
- Freelance Web & Mobile Developer – Remote / Contract (2020 – Present)
 - Designed and built responsive websites and mobile apps for local businesses.
 - Developed e-commerce platforms using WordPress and custom CMS with PHP & MySQL.
 - Created cross-platform mobile apps using Flutter and integrated REST APIs.
- Network Administrator (Intern) – XYZ Communications (Jun 2021 – Dec 2021)

- Assisted in configuring Cisco routers and switches in lab and production environments.
- Monitored network performance and supported LAN/WAN infrastructure.
- Documented standard procedures for troubleshooting and routine maintenance.

Education

Bachelor of Science in Information Technology

Tech University – [City, Country]

Graduated: 2021

Certifications

- CompTIA A+
- Cisco CCNA (in progress)
- Google IT Support Professional Certificate

Projects

SmartTask – Productivity App (Flutter + Firebase)

Designed a cross-platform app for task and time management with real-time sync and offline mode.

Portfolio Website – React + Node.js

Built a personal portfolio site with a contact form, project gallery, and smooth animations.

Languages

- English: Professional
- Spanish: Native