

## Login

**A - Participant proceeded through the login screen via Face ID**

**B - The participant did not enjoy the login feature right away.**

**B - "I don't really want to have to login and enter information until I get to the end."**

**D - Participant did not have any issues with login**

**E - "I would like to know why I had to login first."**

**E - "Can I just connect my streaming account"**

**C - "I think that I would love to have an ability to go direct to this content and enter my account info or just connect it"**

## Navigation

**A - Participant wanted to or nearly gave up on adding the new album after view shows**

**A - Participant viewed Bio and quickly exited out**

**A - Participant seemed to get frustrated navigating between the various options**

**A - "I would rather go straight to the album and then find this stuff out."**

**C - "It would have been better for me to look at the extra stuff after adding the album."**

**E - "I like seeing the new album list since I follow the artist on social media"**

**A - "Maybe I should actually go check out the preview of the album before I look at this more"**

**E - "I will come back to see the other content"**

**D - "I would rather go straight to the album and then find this stuff out."**

**C - Participant stayed on the details screen then went back to music library to view content**

## Checkout

**B - Participant wanted a quicker path to add album to cart or complete process**

**D - "I would like to support the artist even if its just a little bit even though I stream my music."**

**B - "The check out gives the option to order or save to streaming. What if I want to send this to a friend?"**

**B - Participant seemed uncertain about how they wanted to pay for the application.**

**A - "I would like to support the artist even if its just a little bit even though I stream my music."**

**C - Participant wanted a quicker path to add album to cart or complete process**