ROSA DOWNING

Software Developer



CONTACT

GLASGOW, SCOTLAND



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OULROSEBOAT

PERSONAL STATEMENT

My MSc in Software Development provided me with thorough hands-on experience in all aspects of software engineering, from designing software using established design patterns, principles and modelling to writing and optimizing code in a variety of languages and finally in testing and deployment.

I believe that my background in the arts and experience in hospitality, teaching and marketing make me an ideal candidate who is able to combine excellent communication with a competitive, technical skillset.

CAPABILITIES / SKILLS

PROFESSIONAL PERSONAL

Java (high proficiency) Excellent Communicator

Android Application Development Motivated
HTML/CSS Imaginative
JavaScript/JQuery/AJAX Team Player
Python / Django Framework Dynamic

SQL / SQLite Professional & Reliable

Unit Testing Organized
HCI and UI Design Fast Learner
Agile Management Methodologies Lateral Thinker

EDUCATION

2018 - 2017

MSc SOFTWARE DEVELOPMENT

The University of Glasgow, Scotland, UK

2013

MA ENGLISH LITERATURE + FILM AND TELEVISION STUDIES

The University of Glasgow, Scotland, UK 2:1 HONOURS, UNDERGRADUATE DEGREE

2009 - 2005

A-LEVEL ENGLISH LITERATURE, THEATRE STUDIES, BIOLOGY

St Michael's Grammar School, Co. Armagh, Northern Ireland ${\sf GRADES}: {\sf A}, {\sf A}, {\sf A}$

WORK EXPERIENCE

Now -

GRADUATE SOFTWARE DEVELOPER

2018

Lithe IT, Glasgow, Scotland

- Designing, developing and configuring Smart Application Processes using the Kofax Total Agility platform alongside Microsoft development tools and SQL.
- Working closely with clients on daily calls to find the optiminum solution to their needs.
- Gathering requirements, writing functional specifications and working with an Agile management methodology.
- $\mbox{Testing, reporting}$ and writing documentation for all solutions.

2017

EDITOR - March '17 - July '17 COPYWRITER - Sept '16 - March '17

Intimina by Lelo, Shanghai, China

Based in INTIMINA's Global Marketing headquarters, my duties as editor included:

- Overseeing copywriters and all brand content
- Writing compelling copy for web/blog/print/POS
- $\,$ SEO research, content strategy, planning and execution
- Conceptualising and developing brand campaigns
- Digital marketing, brand newsletters and ecommerce
- Working with UX and graphic designers across all tasks

2017

CLASSROOM TEACHER & PRIVATE TUTOR

Kids R Kids & Tutors in China (respectively), Shanghai, China

- Full-time teacher at competitive American kindergarten
- Part-time tutoring IB, A-Level and iGCSE English Literature with students from some of Shanghai's finest international schools.
- Skilled verbal and non-verbal communication

2018 - 2004

CUSTOMER SERVICE PROFESSIONAL

Various

Roles from duty manager to hostess since the age of 13 to 26 (part time employment during my MSc) in various establishments in the UK and US.

REFERENCES

Available on Request