

# Mark Rosenkrans

## SOFTWARE ENGINEER

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### SUMMARY

Software Engineer with extensive experience working as a Scrum Master on Agile software development projects. My background has empowered me with the ability to work with people both on and offshore. Proven track record of delivering sprints and projects that delight customers.

### TECHNICAL SKILLS

HTML, CSS, JavaScript, React, Node.js, Python, Django, PostgreSQL, Certified Scrum Master, Project Management, Agile methodology, leadership, Kanban boards, business analysis, requirements gathering, software development life cycle, iTrack/JIRA, Six Sigma Green Belt, Certified Nurse Aide

### EDUCATION

**Software Engineering Immersive**  
General Assembly - Atlanta, GA  
3-month full-time course

**Bachelor of Business Administration, Computer Information Systems**  
GA State University - Robinson College of Business - Atlanta, GA  
President of Association for Information Systems

**Associate of Applied Science, Computer Networking**  
Delgado College - New Orleans, LA  
President of Mu Alpha Theta, President of CyberNET, Senator SGA  
Honor Society: Phi Theta Kappa

**Certified Nurse Aide**  
Covenant CNA School - Atlanta, GA  
License: CN0030042962  
(Feb 2016-Feb 2022)  
First Aid/CPR/AED  
(Renewed Jan 2020-Jan 2022)

### PROFESSIONAL EXPERIENCE

**Software Engineer Freelance** Atlanta, GA 2019-2020  
Graduated from General Assembly and currently doing freelance work for Atlanta non-profit organizations:

Seed & Feed Marching Abominable, Compassion House, Echo Healing PROJECTS:

- Not Hangman: HTML, CSS, JavaScript
- Band App: MongoDB, Express, Handlebars, Node.js
- Budget App: MongoDB, Express, React, Node.js, Material-UI
- Library System: React, Python, Django, React Bootstrap, PostgreSQL
- D&D Character Generator: HTML, CSS, JavaScript
- Registration & payment app for Seed & Feed: React, Firebase

**Senior-Network Support at AT&T** Atlanta, GA 2012 – 2018  
Scrum Master/Project Manager for Automation Team. Supervised software development projects from end-to-end involving databases, reports, and automation.

- Single point of contact between users and developers assessing business needs
- Processed CodeCloud (Git) pull requests and code merge approvals for developers
- Removed obstacles and helped developers reach contacts and gain access to APIs
- Gathered requirements for hundreds of automation projects
- Led multiple scrum teams concurrently and held daily meetings
- Worked with employees in several locations, including offshore
- iTrack JIRA ticket system and Kanban board SME – trained users
- Influenced team to follow Agile Methodology project perspective
- Generated project plans including ROI, scheduling, and time estimates

**IT Administrator at EBSCO Research LLC** Atlanta, GA 2008 – 2012  
IT Administrator for office of 60 employees. Managed computer, printer, and software installs and repairs, as well as, security.

- Networked three new offices - cut and ran cables, installed computers, printers and modified desks
- Managed technology relocation to new building & setup of server room
- Ordered and upgraded software, monitors and PCs and communicated with corporate office, VoIP & Internet companies
- Managed System Galaxy, security cameras & DVR, MXIE, upgrades, repairs, purchases, Active Directory

### PROFESSIONAL AFFILIATIONS

Snare Drummer – Seed & Feed Marching Abominable  
Library Manager – Drepung Loseling Monastery  
Member – OxyGEN – AT&T  
Organizer – NETREX/TDP – AT&T