Mark Rosenkrans SOFTWARE ENGINEER
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SUMMARY

Scrum Master turned Software Engineer with extensive experience working on Agile software development projects. My background has empowered me to have the ability to assess business needs on and offshore. Proven track record of delivering sprints and projects that delight customers.

TECHNICAL SKILLS

HTML, CSS, JavaScript, React, Node.js, Python, Django, PostgreSQL, Certified Scrum Master, Project Management, Agile methodology, leadership, Kanban boards, business analysis, requirements gathering, software development life cycle, iTrack/JIRA, Six Sigma Green Belt, Certified Nurse Aide

EDUCATION

Software Engineering Immersive
General Assembly - Atlanta, GA
3-month full-time course

Bachelor of Business Administration, Computer Information Systems
GA State University - Robinson College of Business - Atlanta, GA
President of Association for Information Systems

Associate of Applied Science, Computer Networking
Delgado College - New Orleans, LA
President of Mu Alpha Theta, President of CyberNET, Senator SGA
Honor Society: Phi Theta Kappa

Certified Nurse Aide
Covenant CNA School - Atlanta, GA
License: CN0030042962
(Feb 2016-Feb 2020)
First Aid/CPR/AED
(Renewed Nov 2017-Nov 2019)

PROFESSIONAL EXPERIENCE

Software Engineer Fellow at General Assembly Atlanta, GA   2019
Software engineer fellow learning several coding languages in a 12-week immersive course.
- Experience in: HTML, CSS, JavaScript, Node.js, Handlebars, React, Material-UI, Python, Django, React Bootstrap, PostgreSQL
PROJECTS:
- Not Hangman: HTML, CSS, JavaScript
- Band App: MongoDB, Express, Handlebars, Node.js
- Budget App: MongoDB, Express, React, Node.js
- Library App: React, Python, Django

Senior-Network Support at AT&T   Atlanta, GA   2012 – 2018
Scrum Master/Project Manager for Automation Team. Supervised software development projects from end-to-end involving databases, reports, and automation.
- Single point of contact between users and developers assessing business needs
- Processed CodeCloud (Git) pull requests and code merge approvals for developers
- Removed obstacles and helped developers reach contacts and gain access to APIs
- Gathered requirements for hundreds of automation projects
- Led multiple scrum teams concurrently and held daily meetings
- Worked with employees in several locations, including offshore
- iTrack JIRA ticket system and Kanban board SME – trained users
- Influenced team to follow Agile Methodology project perspective
- Generated project plans including ROI, scheduling, and time estimates

IT Administrator at EBSCO Research LLC   Atlanta, GA   2008 – 2012
IT Administrator for office of 60 employees. Managed computer, printer, and software installs and repairs, as well as, security.
- Networked three new offices - cut and ran cables, installed computers, printers and modified desks
- Managed technology relocation to new building & setup of server room
- Ordered and upgraded software, monitors and PCs and communicated with corporate office, VoIP & Internet companies
- Managed System Galaxy, security cameras & DVR, MXIE, upgrades, repairs, purchases, Active Directory

PROFESSIONAL AFFILIATIONS

Snare Drummer – Seed & Feed Marching Abominable
Library Manager – Drepung Loseling Monastery
Volunteer Lab Tech – NO/AIDS
Member – OxyGEN – AT&T
Organizer – NETREX/TDP – AT&T