

CONTACT

- +18304811489
- **9** 371 Deer Crk, Spring Branch TX

SKILLS

- Data and Quality Analysis
- Google Workspace & Microsoft
 Office
- Communication and Presentation
- Adaptability
- Customer Service telephone,
 email, and live chat experience.

REFERENCES

Aiden Leija

TaskUs San Antonio- Team Lead +12107892091

James Pena

TaskUs San Antonio- Team Lead +12104120552

EMILY ARIZCORRETA

My name is Emily Arizcorreta. If you want to learn more about me, You have come to the right place. To start, I am a new Full Stack Developer. I am finishing up a course through UTSA Coding Bootcamp to kick-start my development career. I am excited to start my new career and see where it takes me. I am a hard worker and a quick learner. I am excited to see what I can do with my new skills.

RELEVANT EXPERIENCE

Advertising Marketing Research and Support TaskUs San Antonio | April 2021 - present

- · Research and document trends in advertising
- Able to identify root causes of issues and able to find the best course of action to resolve said issues.
- I have experience on live chats, emails, and phone. I
 am able to empathize with clients and do my best to
 provide a white glove service while we review issues
 they are facing.
- Retained product, service and company policy knowledge to serve as a resource for both coworkers and customers

Production Supervisor

Wal-Mart | Jul 2019 - April 2021

- Produced product on a regular hourly schedule.
 Maintained inventory and ordered to insure on hand availability.
- Retained product, service and company policy knowledge to serve as a resource for both coworkers and customers.
- Managed 10+ employees and made sure they knew their job and assisted in growth and knowledge for my team.