Roshan Rai

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EDUCATION

University of Oklahoma, Norman, OK   **May 2025**
Master of Business Adminsitration in Information Technology
Bachelor of Business Administration in Management Information Technology
Minor: Computer Science   **GPA: 4.0/4.0**
Specialized skills include SAP, Power BI, VBA, Java, C#, SQL, Python, HTML, CSS, Javascript, React

Study Abroad, South Korea   **Aug 2022 – Jan 2023**
Student Exchange Program: Fall 2022 – SKKU   **GPA: 4.0/4.0**

United World College, Santa Ana, Costa Rica   **May 2020**
International Baccalaureate (Nepali and English) – High School

RELEVANT EXPERIENCE

University of Oklahoma, Norman, OK   **Aug 2023 – Present**
Teaching Assistant – MIS Department
- Collaborating with instructor to provide SAP support, aiding students with assignments and grading
- Providing lectures as well as office hours to enhance class learning about SAP

American Fidelity Assurance, OK   **June 2023 – Present**
Information Technology Intern
- Integrating React as UI Framework with Web API in the process of Website Creation and maintainance
- Collaborating effectively across diverse IT disciplines, proposing technical solutions to address complex challenges and promoting clear communication
- Using SQL Server Management with SQL databases in Visual Studio Code using C# for streamlined application development and architecture

OU Housing and Food
Community Assistant: University of Oklahoma, Norman, OK   **Jan 2023 – Present**
- Serving as main point of contact for new housing students providing them with directions, keys, and other orientation needs
- Verifying identification to ensure accurate room assignment

Information Technology, University of Oklahoma, Norman, OK   **Dec 2021 – Aug 2022**
SERVICE SPECIALIST – Services, OU IT
- Addressed hardware and software issues, utilizing acquired skills as well as online resources to find effective solutions
- Organized and assign tasks for specific IT team resolution
- Conducted network assessments, create and resolve incidents using TDX, support canvas, office 365 and ensure smooth call transfers to relevant departments

LEADERSHIP AND EXPERIENTIAL LEARNING

University Buddhist Association, University of Oklahoma   **Nov 2021 – Present**
PRESIDENT
- Advocate for the value of meditation and mental well-being, while promoting inclusivity for all individuals
- Host international events, meditation retreats, and Buddhist philosophy Dharma talks to facilitate inner peace and tranquility

HONORS AND ACTIVITIES

Dean's Honor Roll(4 semesters)   OU President's Honor Roll(5 semesters)   UWC Davis Scholarship (4 years)

OTHER WORK EXPERIENCE

The United World Student Organization, University of Oklahoma   Aug 2021 – Jan 2023
Camp Counselor: Find Your Future Summer Camp, University of Oklahoma   July 2022 – July 2022
Call Operator – Services, OU IT   Mar 2021 – Dec 2021