

# Roshan Adhikari

Wolfville, NS | +1 (437)-966-9637 | roshanadhikari0420@gmail.com

## Objective

With six months of waitering experience under my belt, I'm eager to contribute to your thriving restaurant. I have a knack for creating a warm and welcoming atmosphere for guests, ensuring their dining experience is exceptional. My attentiveness and ability to resolve issues on the spot have demonstrably improved guest satisfaction. Proficient in handling orders and POS systems, I ensure smooth and efficient service. My true passion lies in creating happy guests, and I'm confident my skills will enhance your team.

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## Experience

### **Waiter and Cashier | Yamdi Rainbow Trout Restaurant      Feb 2024 – Aug 2024**

- Accurately processed cash, credit, and debit transactions, minimizing errors.
- Maintained organized cashier station, promoting a professional environment.
- Served 50 Customers a day
- Provided excellent customer service, addressing inquiries and resolving complaints.
- Collaborated with the team, increased sales by 30% and enhanced store performance.

### **Kitchen Manager | MomoNepal**

**Sep 2024 – Present**

- Manage and organize the inventory
- Manage safety and hygiene Standard
- Oversee Kitchen operations

### **Innovation Ambassador | Acadia Lunchbox**

**Sep 2024 – Present**

- Working on Acadia lunchbox website

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## Education

### **Bachelor's in computer science (BCS) | Acadia University**

**Sep 2024 – Present**

## Skills & Abilities

### Hard Skills:

- Cash Handling
- POS System Proficiency
- Carrying and Balancing
- Food and Beverage Knowledge

### Soft Skills

- Customer Service
- Attention to Detail
- Communication Skills
- Adaptability

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## Licenses and Certificates

- Food Safety Certification