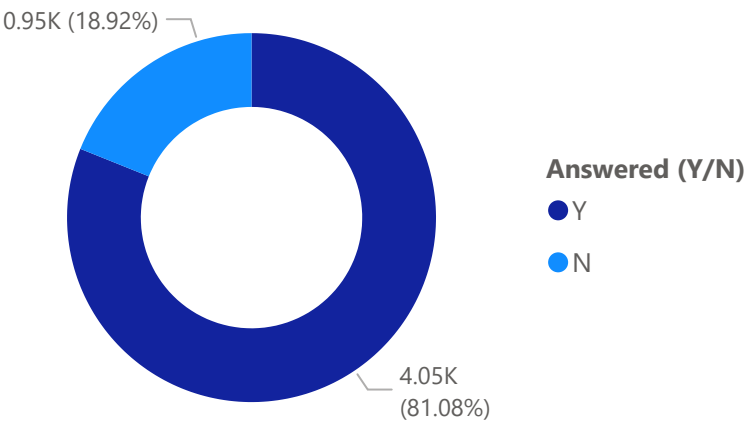
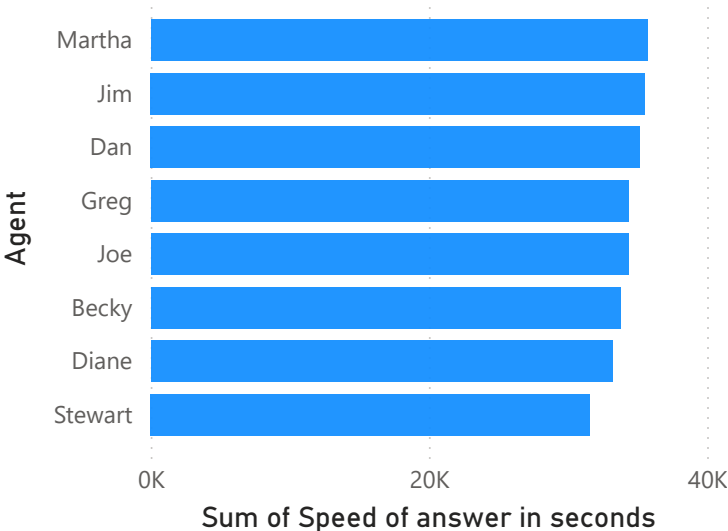


Call Centre Trends Dashboard

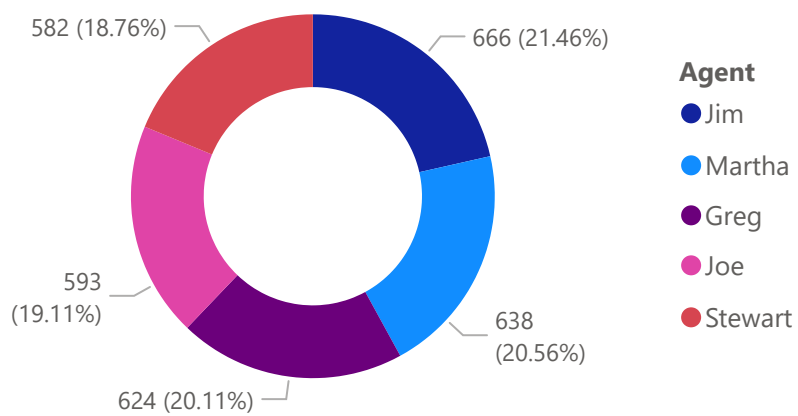
Count of Answered (Y/N) by Answered (Y/N)



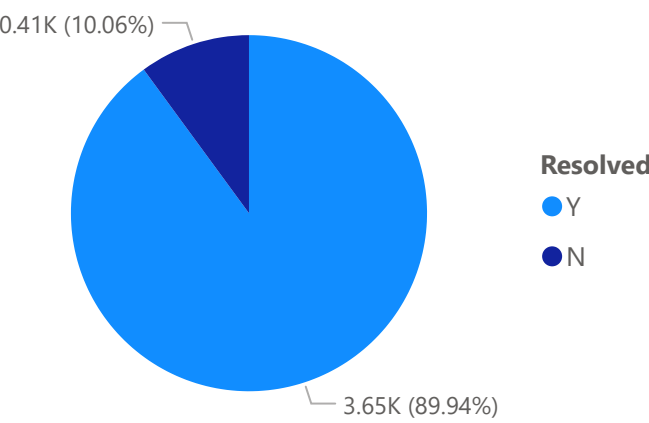
Sum of Speed of answer in seconds by Agent



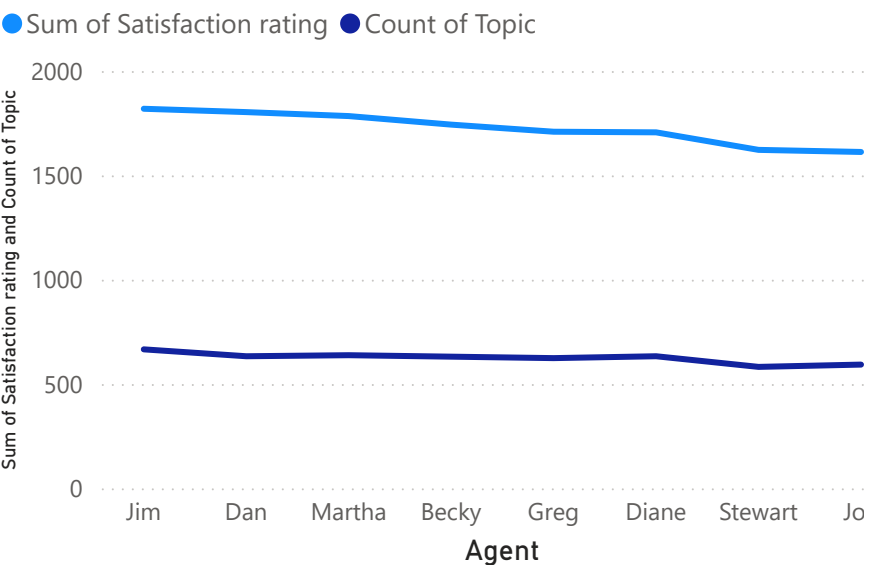
Count of Resolved by Agent



Count of AvgTalkDuration by Resolved



Sum of Satisfaction rating and Count of Topic by Agent



Sum of Satisfaction rating and Count of Resolved by Topic

