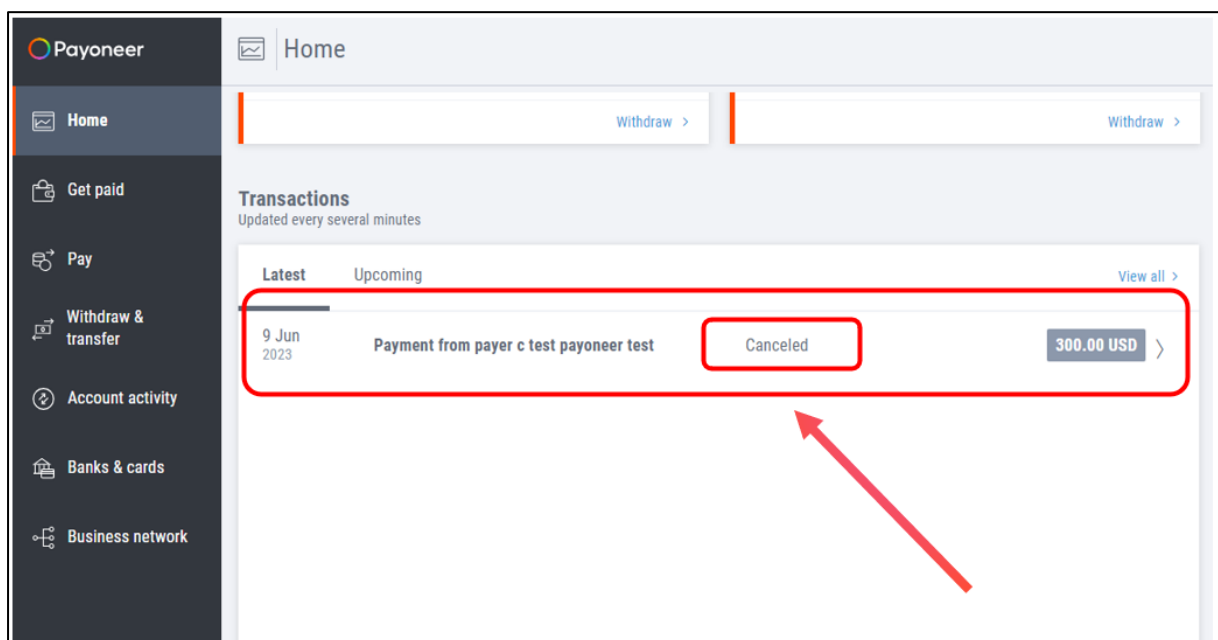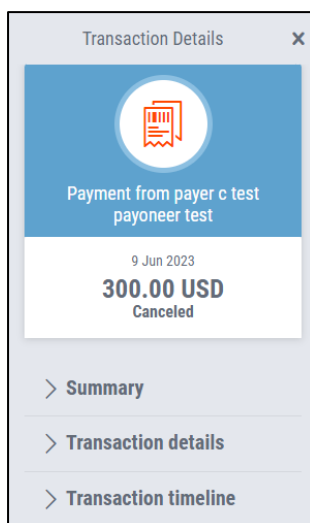# How to check a payment's status

In your Payoneer Account you can easily check the status of your incoming payments. This makes it simple to stay on top of your finances and get peace of mind.

**To check your payment's status:**

1.  Sign in to your Payoneer Account and go to the **Home** tab.

2.  In the **Transactions** section, you can see your incoming payments and the status of each one. You can navigate between the **Latest** and **Upcoming** sub-tabs.



For additional details, click on the payment to reveal the **Transaction Details** pop-up window (right side of the screen), and click on the relevant dropdown.

**Important information about payment statuses:**

- All payments to your balance are reviewed by Payoneer before they are available.

- Receiving accounts are intended to receive payments from companies, marketplaces, and approved initiators only.

- If you are attempting to receive a payment to a receiving account that is not supported, your payment will be returned to its initiator.

- Payments can take up to five business days to arrive.

- Payments from unapproved initiators will be declined and returned to the sender within 7-10 business days from the cancellation date.

- In some cases, additional information might be required in order to have your payment approved.