ROSLYN WILLOUGHBY

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EDUCATION

Bachelor of Science, Food Science   **Expected Graduation 2024**
McCroskey Scholar, *Washington State University*   *Pullman, Washington*
Relevant Courses: • Statistics • Chemistry • Computer Science • Biology Advanced • Gastronomy • Food Chemistry • First Aid • Food Processing

EXPERIENCE

Assistant Manager   **August 2023**
WSU Access Center   *Pullman, WA*

- Facilitate open channels of communication between Access Center students and notetakers.
- Ensuring personalized support (vision, hearing and physical challenge) officially for Washington State University through managing state-hired notetakers.

Research Assistant   **August 2023**
WSU Sensory Lab   *Pullman, WA*

- Meal Preference Study with 60+ adults. Utilized Compusense and Automated Self-Assessment Dietary Assessment (ASA-24)

Communications Intern   **March 2023–June 2023**
SFCC Disability Access Center   *Spokane, WA*

- Assisted in managing and organizing student data in a customized database, resulting in improved accuracy and efficiency of records.
- Communicated effectively with team members to relay important messages and updates, resulting in a 20% increase in efficiency in internal communication processes.
- Committed to making a positive impact on the lives of students with disabilities and facilitating their access to equal opportunities.

Hospitality   **Dec 2018–March 2023**
Multiple businesses including Silverwood, Starbucks   *Newport, WA*

- Maintained high standards of conduct by paying strong attention to detail, and preparing food and beverages aligned with quality, safety, and product standards.
- Demonstrated efficiency and multitasking abilities by taking and preparing an average of 50 beverage orders per hour during peak hours, ensuring timely service for customers.
- Utilized excellent communication skills to effectively handle customer calls and process custom orders, resulting in a 30% increase in sales per season for specialty store products.

PROJECTS

- Emergency Situation 101 under First Aid.
- **Food & Athletics** Meal Tracking and Athletic Performance mapping.
- **Product Development** Designing vegan product with high-protein content. Competing in ASB, Chicago.
- Experience with HAACCP, Process flow charts and creating nutrition labels.

SELECTED PROFESSIONAL AND OUTREACH ACTIVITIES

- First Aid Trained & CPR certified
- Designed (& painted entire storage unit) for the YES Program @ Youth Services at Newport, WA.
- 'Fake Train Robber' to raise money for charity under Pend Oreille Theater, Newport, WA. [†]

SKILLS

- **Programming Languages.** Python, HTML/CSS, LaTeX, JavaScript
- **Tools/Packages** R, Python Statistics

[†] https://pendoreilleplayers.com/