# ROSLYN WILLOUGHBY

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## EDUCATION

**Undergrad, Junior, Psychology & Data Analytics**      **Expected Graduation Fall 2025**
*McCroskey Scholar*, *Washington State University*      *Pullman, Washington*
Relevant Coursework: • Statistics • Python • Data Analytics • Psychology
Google Analytics Certification from Coursera - In Progress

## EXPERIENCE

**Assistant Coordinator**      **August 2023-Present**
*WSU Access Center*      *Pullman, WA*

- Facilitate open channels of communication between Access Center students and notetakers.
- Ensuring personalized support and accommodations (vision, hearing and physical challenge) officially for Washington State University students.
- Proficient in using Microsoft Office Suite (Word, Excel, PowerPoint) for document creation and data management.

**Research Assistant**      **August 2023**
*WSU Sensory Lab with Prof. Carolyn Ross*      *Pullman, WA*

- Meal Preference Study with 60+ adults. Utilized Compusense and Automated Self-Assessment Dietary Assessment (ASA-24). Undertook Statistical Tests on data.

**Communications Intern**      **January 2023–June 2023**
*SFCC Disability Access Center*      *Spokane, WA*

- Assisted in managing and organizing student data in a customized database, resulting in improved accuracy and efficiency of records.
- Effective communication through automating onboarding process —20% increase in efficiency in internal communication processes.
- Committed to making a positive impact on the lives of students with disabilities and facilitating their access to equal opportunities.

**Hospitality**      **Dec 2018–March 2023**
*Multiple businesses including Bakeries, Silverwood, Starbucks*      *Newport, WA*

- Maintained high standards of conduct by paying strong attention to detail, and preparing food and beverages aligned with quality, safety, and product standards.
- Demonstrated efficiency and multitasking abilities by taking and preparing an average of 50 beverage orders per hour during peak hours, ensuring timely service for customers.
- Utilized excellent communication skills to effectively handle customer calls and process custom orders, resulting in a 30% increase in sales per season for specialty store products.

## PROJECTS & SKILLS

- Worked on interfacing sensors to microcontroller (Arduino Nano)
- Google Data Analytics Professional Certificate
- CPR & BLS/AED Certificate
- **Programming Languages.** Python, HTML/CSS, LaTeX, JavaScript
- **Tools/Packages** R, Python Data Science tools

## SELECTED PROFESSIONAL AND OUTREACH ACTIVITIES

- Designed (& painted entire storage unit) for the YES Program @ Youth Services at Newport, WA.
- Volunteered for animal care at local shelters in Newport, WA.
- 'Fake Train Robber' to raise money for charity (Pend Oreille Theater).[†] Enjoy Dancing.

[†] https://pendoreilleplayers.com/