Art Rosnovsky

Software Engineer

job@rosnovsky.us | *github.com/rosnovsky* | *Washington state* | **Remote Only** |

Dedicated `JavaScript / TypeScript` Engineer with a knack for `React` , `Kubernetes` , and CI/CD. I champion sustainable, ethical tech that makes a positive impact, by building stable, scalable, efficient, and maintainable software.

Technical Skills

- **Front End**: `JavaScript` , `TypeScript` , `React` , `Svelte` , `Tailwind` , `CSS` , `HTML`
- **Back End**: `Node.js` , `Express` , `Next.js` , `MongoDB` , `PostgreSQL` , `tRPC` , RESTful APIs
- **Dev Tools/DevOps**: Git, `Docker` , `Kubernetes` , `Jira` , `AWS` , `Azure` , CI/CD (`GitHub Actions` , `Gitlab Pipelines`)
- **Other**: former frontline reporter, can fly single-engine aircraft

Work Experience

Software Engineer

Okta, *Remote • Mar 2021 - April 2024*

- Delivered the Quarterly Snapshot feature on schedule.
- Enhanced Technical Account Managers' workflow by building internal tools for Quarterly Snapshots covering **$20M** worth of ARR.
- Developed, deployed, and stabilized an internal AI/ML tool, enhancing knowledge sharing and delivery within the Customer First teams **saving over $10K** of SME productive time every year
- Saved **$20K** annually on AWS bills by strategically decommissioning idle resources
- Improved and delivered a multitude of high-profile company-wide internal tools
- Implemented critical security improvements to key in-house Customer Success tools

Developer Support Engineer

Auth0, *Remote • Dec 2019 - Mar 2021*

- Successfully resolved over 2,000 support cases of various complexity with an average **cSAT of 99%** and **on-time SLA of 97%**.
- Assisted hundreds of major enterprise customers with complex CIAM integration use cases.
- Guided hundreds of developers through Identity Management implementations in every environment imaginable.

Software Engineer

Microsoft, *Redmond, WA • Apr 2019 - Oct 2019*

- Crafted both the UI and backend for an internal search application using `C#` , `.NET Core` , `MSSQL` , and `React` , scaling it from a prototype to a full-scale production app.
- Saved hundreds of hours of account managers' productive time by implementing a slick search UI and functionality

Software Engineer

Transmark Logistics, *Kent, WA • Oct 2018 — Mar 2019*

- Lead a small team from inception of the project to its MVP
- Pioneered an internal shipment and task management system, saving users an average of 40 minutes of productive time per day through UI enhancements.

Web Developer

AT&T, *Bothell, WA • Apr 2017 - Sep 2018*

- Executed over 100 updates and rectified hundreds of defects in the AT&T MyServices client portal.
- With primary focus on defect resolution, proactively researched and fixed issues outside of the scope of daily responsibilities

Web Producer

Intel, *Hillsboro, OR • Dec 2016 - Apr 2017*

- Launched Intel's revamped Product catalog with AEM, `HTML / CSS`, and `Bootstrap`.

Education

Fanshawe College of Applied Art and Technology

London, Canada • AA, Multimedia Design

- Developed 'Hourglass', a student assignment management system.
- Produced a PSA for the local branch of Big Brothers Big Sisters

RUDN University

Moscow, Russia • BA, Journalism

- Frontline reporter for country's largest news outlets
- Reported live from significant events, including terrorist incidents.

Udacity Nanodegree

- Data Foundations

Languages

- Russian — Bilingual (comprehend Belarusian, Ukrainian)
- Arabic — Basic

Publications

- Rosnovsky, A. (2001). "About robots, Again." PC Week/RE, (300).
- Rosnovsky, A. (2007). "Mac OS X versus Windows." CNews.
- Rosnovsky, A. (2008). "Podcast practice: Master class from one of the most famous Russian podcasters." Hacker, (181).