

# Art Rosnovsky

## Software Engineer

[job@rosnovsky.us](mailto:job@rosnovsky.us) | [github.com/rosnovsky](https://github.com/rosnovsky) | Washington state | **Remote Only** |

Dedicated JavaScript / TypeScript Engineer with a knack for React , Kubernetes , and CI/CD. I champion sustainable, ethical tech that makes a positive impact, by stable, scalable, and maintainable software.

## Technical Skills

- **Front End:** JavaScript , TypeScript , React , Svelte , Tailwind , CSS , HTML
- **Back End:** Node.js , Express , Next.js , MongoDB , PostgreSQL , tRPC , RESTful APIs
- **Dev Tools/DevOps:** Git, Docker , Kubernetes , Jira , AWS , Azure , CI/CD ( GitHub Actions , Gitlab Pipelines )
- **Other:** former frontline reporter, can fly single-engine aircraft

## Work Experience

### Software Engineer

[Okta](#), Remote • Mar 2021 - April 2024

- Delivered the [Quarterly Snapshot](#) feature on schedule.
- Enhanced Technical Account Managers' workflow by building internal tools for Quarterly Snapshots saving \$4.5M worth of productive time per year.
- Developed, deployed, and stabilized an internal AI/ML tool, enhancing knowledge sharing and delivery within the Customer First teams saving over \$10K of SME productive time every year
- Improved and delivered a multitude of internal tools
- Worked on critical security improvements

### Developer Support Engineer

[Auth0](#), Remote • Dec 2019 - Mar 2021

- Successfully resolved over 2,000 support cases of various complexity with an average cSAT of 99% and on-time SLA of 97%.
- Assisted hundreds of major enterprise customers with complex CIAM integration use cases.
- Guided hundreds of developers through Identity Management implementations in every environment imaginable.

### Software Engineer

[Microsoft](#), Redmond, WA • Apr 2019 - Oct 2019

- Crafted both the UI and backend for an internal search application using C# , .NET Core , MSSQL , and React , scaling it from a prototype to a full-scale production app.
- Saved hundreds of hours of account managers' productive time by implementing a slick search UI and functionality

## Software Engineer

**Transmark Logistics**, Kent, WA • Oct 2018 — Mar 2019

- Lead a small team from inception of the project to its MVP
- Pioneered an internal shipment and task management system, saving users an average of 40 minutes of productive time per day through UI enhancements.

## Web Developer

**AT&T**, Bothell, WA • Apr 2017 - Sep 2018

- Executed over 100 updates and rectified 100+ defects in the AT&T MyServices client portal.
- With primary focus on defect resolution, proactively researched and fixed issues

## Web Producer

**Intel**, Hillsboro, OR • Dec 2016 - Apr 2017

- Launched Intel's revamped Product catalog with AEM, `HTML / CSS`, and `Bootstrap`.

## Education

### Fanshawe College of Applied Art and Technology

London, Canada • AA, Multimedia Design

- Developed 'Hourglass', a student assignment management system.

### RUDN University

Moscow, Russia • BA, Journalism

- Reported live from significant events, including terrorist incidents.

### Udacity Nanodegree

- Data Foundations

## Languages

- Russian — Native (comprehends Belarusian, Ukrainian)
- Arabic — Basic

## Publications

- Rosnovsky, A. (2001). "About robots, Again." PC Week/RE, (300).
- Rosnovsky, A. (2007). "Mac OS X versus Windows." CNews.
- Rosnovsky, A. (2008). "Podcast practice: Master class from one of the most famous Russian podcasters." Hacker, (181).