

# Ross A. Gordon

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**Front-End Developer** with a passion for creating an attractive and user-friendly web experience. Full Stack + Mobile bootcamp graduate. 5+ years experience in IT support • Drummer • World Traveler

[LinkedIn](#) • [Portfolio](#) • [GitHub](#)

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## Professional Experience

### Apple, Inc. | Genius

*March 2020 - Present*

- Certified ACMT (Apple Certified Mac Technician)
- Troubleshoot and diagnose hardware and software issues
- Perform hardware repairs on Mac and iOS devices

### Apple, Inc. | Technical Expert

*July 2018 - March 2020*

- Certified ACIT (Apple Certified iOS Technician)
- Assist customers with diagnosing and troubleshooting iOS devices
- Perform hardware repairs on all iOS devices

### Apple, Inc. | Technical Specialist

*December 2017- July 2018*

- Work in a fast-paced environment to assist customers with technical support issues
  - Troubleshoot software issues for iOS devices
  - Assist customers with checking in and picking up iOS devices during hardware repair process
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## Education

### NuCamp Coding Bootcamp

- **Full Stack + Mobile** 2022
  - *Bootstrap • React • React Native • Node • Express • MongoDB • Git/GitHub*
- **Web Fundamentals** 2021
  - *HTML • CSS • JavaScript*

### General Studies

- **J. Sargent Reynolds Community College** 2018-2022

## Certificates

### Codecademy

- **HTML, CSS, JavaScript, Bootstrap**
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## Technical Skills

- JavaScript • React • React Native • HTML & CSS • Tailwind • Bootstrap • Astro • Node • MongoDB • Git/GitHub
- Strong understanding of hardware and software troubleshooting; macOS + iOS.
- Experienced in using resources to find the solution.