Ross A. Gordon

rossagordonstl@gmail.com | **(314) 762-7819** | **Richmond, VA**

Front-End Developer focused on creating attractive and easy to use websites and applications. Full Stack + Mobile bootcamp graduate. 5+ years experience in IT support • Drummer • World Traveler

[LinkedIn](#) • [Portfolio](#) • [GitHub](#)

Professional Experience

Freelance | Front-End Developer

May 2022 - Present
- Build landing pages and web applications for local businesses, musicians, and more
- Meet with clients to determine needs for project
- Design and develop websites and applications using front end web technologies

Apple, Inc. | Genius

March 2020 - Present
- Certified ACMT (Apple Certified Mac Technician)
- Troubleshoot and diagnose hardware and software issues
- Perform hardware repairs on Mac and iOS devices

Apple, Inc. | Technical Expert

July 2018 - March 2020
- Certified ACIT (Apple Certified iOS Technician)
- Assist customers with diagnosing and troubleshooting iOS devices
- Perform hardware repairs on all iOS devices

Apple, Inc. | Technical Specialist

December 2017- July 2018
- Work in a fast-paced environment to assist customers with technical support issues
- Troubleshoot software issues for iOS devices
- Assist customers with checking in and picking up iOS devices during hardware repair process

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Education

Nucamp Coding Bootcamp
- **Full Stack + Mobile** 2022
  - *Bootstrap • React • React Native • Node • Express • MongoDB • Git/GitHub*
- **Web Fundamentals** 2021
  - HTML • CSS • JavaScript

General Studies
- **J. Sargent Reynolds Community College** 2018-2022

Technical Skills

- JavaScript • React • React Native • HTML & CSS • Tailwind • Bootstrap • Node • MongoDB • Git/GitHub
- Strong understanding of hardware and software troubleshooting; macOS + iOS.
- Experienced in using resources to find the solution.