

ROSS GORDON

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TECHNICAL SKILLS

Front End | React, JavaScript, TypeScript, HTML, CSS (Tailwind, Bootstrap, Less), React Native, Astro

Back End | Node, Express, MongoDB

Testing/Deployment | Jest, Unit Tests

Tools & Technologies | Git/GitHub, npm, VS Code, Agile Methodology

EXPERIENCE

Front-End Engineer | Apple, Inc.

Jan 2023 - Jun 2023

6 Month Apple Corporate Career Experience

React | TypeScript | HTML | CSS (Less) |

- Developed user-friendly web applications using React and TypeScript
- Collaborated with cross-functional teams to implement new features and improve existing functionality
- Utilized agile methodologies to manage projects, prioritize tasks, and meet deadlines
- Worked with UX designers to ensure seamless and visually appealing user experience

Genius | Apple, Inc.

Mar 2020 - Jan 2023

Certified Mac Technician

macOS | Hardware Technician

- Diagnose and resolve hardware and software issues, providing quick and effective solutions to improve the functionality of Mac and iOS devices
- Apple Certified Mac Technician (ACMT) certified, demonstrating in-depth knowledge and expertise in Mac hardware and software troubleshooting
- Serve as a mentor to new and onboarding technicians, sharing your technical knowledge and experience to support their growth and development

Technical Expert | Apple, Inc.

Jul 2018 - Mar 2020

Certified iOS (Hardware & Software) Technician

iOS | Hardware Technician

- Provide customer service by diagnosing and resolving technical issues on iOS devices, ensuring customer satisfaction and maintaining positive customer relationships
- Certified ACIT (Apple Certified iOS Technician)
- Mentored new and onboarding technicians with iOS hardware repairs

Technical Specialist | Apple, Inc.

Dec 2017 - Jul 2018

iOS Technician

iOS | Customer Service

- Worked in a fast-paced environment to assist customers with technical support issues
- Diagnose and troubleshoot issues for iOS devices
- Assist customers with checking in and picking up iOS devices during hardware repair process

EDUCATION

Nucamp Coding Bootcamp - Full Stack + Mobile Web Development • MERN Stack

2021-2022

Nucamp Coding Bootcamp - Web Fundamentals • HTML, CSS, JavaScript

2021-2022

J Sargent Reynolds Community College - General Studies

2018-2020