Rosalyn Metz

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Academic Positions

2016 - Present	Emory University	Atlanta, GA

Associate Dean, Library Technology and Digital Strategies
Former: Director, Library Technology and Digital Strategies
Provide leadership and vision for the enhancement, extension, integration and maintenance of the Libraries' technology and tools in support of faculty and student teaching, learning, research and scholarship. Serves as the primary technology strategist for the libraries and collaborates across the university to ensure a flexible, scalable, and sustainable technology infrastructure enabling library services and innovation. Contributes to strategic and annual planning including development and implementation of major strategic initiatives; oversight of services, policies, and programs; resource allocation and management; and human resource planning and management.

Key Deliverables
- Doubled the information technology division over a 3+ year period; restructured the division to meet the growing technology needs of the libraries.
- Provided strategic vision for the implementation of a cohesive discovery layer for all library collections, development of a single-point repository, and a redesign of the libraries' websites.

2013 - 2016	Stanford University	Palo Alto, CA

Operations Manager, Stanford Digital Repository
Ensured operational excellence across processes, policies and technologies necessary for successful and trusted preservation of digital content. Defined and managed the service support framework for the digital repository, including customer support, documentation, policies, processes, workflows, as well as planning, executing, and leading software development projects.

Key Deliverables
- Assisted in establishing a strategic vision for Stanford's preservation repository.
- Served as product manager for the development of workflow tools that increased the repository's ingest capacity.
- Contributed to community projects for Stanford.

2012 - 2013 **The George Washington University** **Washington, DC**

Digital Project Manager *(18-month appointment)*

Created new workflows for project planning, implementation, and support for library technology. Improved workflows for operational work including digitization and software development.

Key Deliverables
- Developed a method for estimating time and costs related to digitization projects.
- Project managed software development for the library's new digital repository.
- Identified methods for planning mini-projects related to the library's website

2008 - 2011 **Wheaton College** **Norton, MA**

Systems Administrator for Curricular Support

Collaborated with departmental leadership to create a technology plan for the library and academic computing. Led implementation projects and created workflows, processes, and policies for new systems.

Key Deliverables
- Migrated the college's learning management system from Blackboard to Moodle.
- Implemented MediaWiki, Wordpress, and similar tools for faculty use in teaching and research.

2002 - 2004 **The George Washington University** **Washington, DC**

Electronic Resources Specialist

Oversaw public computing for the library and served as the reference and instruction department's liaison to library technology. Oversaw the student workforce that maintained the public computing. Served as the coordinator for the reference desk including answering in-depth research questions for students and faculty.

Key Deliverables
- Assisted Reference Librarians in the creation, execution, and assessment of Bibliographic Instruction Sessions.
- Created guides and finding aids for use at the reference desk and during Bibliographic Instruction Sessions.

Professional Positions

| 2011 - 2012 | Viget Labs, LLC | Falls Church, VA |

Project Manager
- Collaborated with sales to develop scope, schedules, and cost for a variety of web projects.
- Worked with project teams and clients to determine goals, milestones, and deliverables.
- Oversaw development, design, and marketing for a diverse client base.

| 2006 - 2008 | Ex Libris, Inc. | Newton, MA |

SFX/Verde Implementation Librarian
- Developed and administered training, both in-person and via the web, throughout North America.
- Created project plans, training, and goals that improved implementation projects. Worked with support, development, and product management to improve software.
- Developed and standardized training packages used by Ex Libris staff to provide in person and online SFX and Verde training.
- Overhauled the SFX documentation to make it easier for staff to understand the tool.
- Developed an online training plan for Verde reducing the overall implementation cost.

Education

| 2004 - 2006 | University of North Carolina | Chapel Hill, NC |

- Master's of Science, Library and Information Science

| 1998 - 2002 | The George Washington University | Washington, DC |

- Bachelor of Arts, Political Science
- Minor in Philosophy

Certifications

| 2015 - Present | Certified Scrum Master | Scrum Alliance |

- Certification can be verified at https://www.scrumalliance.org/community/profile/rmetz9

Fellowships

2018   **UCLA Library Senior Fellow**

- A program that identifies senior administrators to aid in developing them into academic library leaders.

2009   **NITLE Technology Fellow: Cloud Computing**

- A program that provides advanced professional development for IT and library staff at participating institutions and at various conferences.

Internships

2006   **Duke University Libraries**   **Durham, NC**

SFX Intern
- Reviewed reports of journals to verify electronic access under current subscription agreements. ß Compared electronic access with reports of title and coverage data activated in SFX.
- Served on the electronic resources team.

2005 - 2006   **Duke University Libraries**   **Durham, NC**

Reference Intern, Perkins/Bostock Library
- Answered a variety of reference questions from students, staff and professors.
- Designed curriculum and taught bibliographic instruction for undergraduate and graduate classes.
- Provided in person, virtual, email, and phone reference as well as met with students for in-depth research assistance

2005 - 2006   **Duke University Libraries**   **Durham, NC**

Reference and Instruction Intern, Lilly Library
- Collaborated with professors to create curriculum and teach bibliographic instruction sessions.
- Worked with the head of Instruction and Outreach to redesign Duke University's Guide to Library Research.
- Managed all incoming instruction requests and worked with faculty members to schedule library instruction sessions.
- Answered reference questions via many different mediums and performed circulation duties using ALEPH.

Scholarly Contributions

Refereed Publications

With Hankinson, Andrew; Brower, Donald; Jefferies, Neil; Morley, Julian; Warner, Simeon; Woods, Andrew. "The Oxford Common File Layout: A Common Approach to Digital Preservation." Publications 7, no. 2 (2019): 39.

"Becoming a Trusted Digital Repository." Journal of Archival Organization 14, no. 1-2 (2017): 79–80.

"Understanding the Cloud: An Introduction to Cloud Computing." In *Getting Started with Cloud Computing*. New York: Neal-Schuman Pub. Inc., 2013.

"Cloud Computing Explained." Educause Quarterly 33, no. 2 (2010).

"Conducting Online Research: Undergraduate Preferences of Sources," UNC Chapel Hill Theses and Dissertations (2006).

Papers and Technical Specifications

"Oxford Common File Layout Specification, Version 1 Release." (2019). https://ocfl.io/1.0/spec/

"Fedora Vision and Strategy: Product Position White Paper." (2019). http://bit.ly/2LVzPK5

"Fedora Membership Analysis." (2019). http://bit.ly/35fQQq4

"Samvera Governance Recommendations." (2018). http://bit.ly/35cRPqX

"Samvera Contribution Model Report." (2019) http://bit.ly/35cRPqX

"DPN Pilot Report." (2014) http://bit.ly/314UCiB

"HELIN ILS Task Force Final Report" (2011). https://helindigitalcommons.org/task/6

Presentations and Workshops

With Lisa Macklin. "Open Infrastructure and the COVID-19 Crisis: Principles and Evaluation Criteria." Presented at the Coalition of Networked Information Spring Member Meeting, Virtual Meeting, March 30 - May 30 2020.

With David Wilcox, Robin Ruggaber, Tim Shearer, Julia Trimmer, Kristi Park. "Reflections on a Merger: Assessing the Program-Level Impact of LYRASIS + DuraSpace." Presented at the Coalition of Networked Information Spring Member Meeting, Virtual Meeting, March 30 - May 30 2020.

With Jennifer Vinopal, Salwa Ismail, Carolyn Caizzi, Hannah Sommers. "Advancing the Learning Organization: Reframing IT Projects as a Catalyst for Change."Presented at the Coalition of Networked Information Spring Member Meeting, Virtual Meeting, March 30 - May 30 2020.

With Warner, Simeon; Woods, Andrew. "OCFL: A Community Developed Approach to Digital Preservation." Presented at the Coalition of Networked Information Spring Member Meeting, St. Louis, MO, April 2019.

With Pope, Este; Wilcox, David; York, Maurice. "The Power of Community: Working Together to Build the Future of Fedora." Presented at the Coalition of Networked Information Spring Member Meeting, St. Louis, MO, April 2019.

With Brittle, Collin; Dragovic, Nik; Porter, Emily. "Approaching MVP(Squared): Emory's Discovery and Design Process." Presented at Samvera Connect, Salt Lake City, UT, October 2018.

With Warner, Simeon. "Oxford Common File Layout: A Community Preservation Specification." Presented at Samvera Connect, Salt Lake City, UT, October 2018.

With Caizzi, Carolyn. "Governance Working Group: Updates to Approved Recommendations." Presented at Samvera Connect, Salt Lake City, UT, October 2018.

With Brower, Don; Hankinson, Andrew; Morley, Julian. "Oxford Common File Layout: A Community Preservation Specification." Presented at Open Repositories, Bozeman, MT, June 2018.

With Bell, Allan; Harder, Geoff; Weinraub, Evviva. "PEOPLE: Building and Sustaining a Digital Repository Team." Presented at Open Repositories, Brisbane, Australia, June 2017.

With Yoose, Becky. "Managing projects, or I'm in charge now what?" Presented at Code4Lib, Raleigh, NC, March 2014.

"Managing projects workshop." Presented at LITA Forum, Louisville, KY, November 2013.

"Cloud Computing in higher education: Practically deploying systems with the cloud." Presented at NERCOMP Event: Education and the Cloud - The Journey Continues, Amherst, MA, December 2010.

"Getting started with software release management." Presented at NERCOMP Software Release Management Special Interest Group, Norwood, MA, October 2010.

"Backing up systems to the cloud: Using Amazon Web Services to back-up Moodle." Presented at 2-3-98 Conference, Delhi, NY, August 2010.

With Breeding, Marshall; Clark, Jason; Coombs, Karen; Johnston, Leslie; Mitchell, Eric; Tonjes, Chris. "Cloud Computing for Library Services." Presented at American Libraries Association Annual Conference, Washington, DC, June 2010.

With Colford, Scot; Corbett, Tom; Fox, Megan; Herzog, Brian; Kehoe, Scott; Levine, Rick; Thomsen, Elizabeth. "Top Technology Trends." Presented at Massachusetts Library Association Annual Conference, Hyannis, MA April, 2010.

With Klein, Michael. "Public datasets in the cloud." Presented at Code4Lib, Asheville, NC, February 2010.

Grants

One to Many: Preserving Local Repository Content in Distributed Digital Preservation Services (1805-05809). Mellon Foundation Scholarly Communications Grant: Awarded 2019.
Primary Investigator: Eric Mitchel, University Librarian, University of California, San Diego
Role: Project Team Member

Beyond the Repository II (LG-70-18-0168). IMLS National Leadership Project Grant: Awarded 2019.
Primary Investigator: Evviva Weinraub, AUL for Digital Strategies, Northwestern University
Role: Project Team Member, BagIt and API Team

TEI Planning Grant (LG-51-09-0032-09). IMLS National Leadership Planning Grant: Awarded 2009.
Primary Investigator: Scott Hamlin
Role: Project Team Member

Service

Professional Service

Fedora Repository Community
- Elected, Chair/Chair-elect, Fedora Steering 2018 - 2020
- Elected, Member, Fedora Steering – 2017 - 2020
- Member, Fedora Leaders – 2016 - Present
- Member, Fedora Membership Task Force – 2017 - Present
- Member, Fedora Vision and Strategy Task Force – 2017 - Present
- Co-Chair, Product Position Subgroup of the Fedora Vision and Strategy Task Force
- Member, Governance Subgroup of the Fedora Vision and Strategy Task Force

Samvera Community
- Elected Member, Samvera Steering – 2018 - 2021
- Co-Chair, Samvera Governance Working Group – 2017 - 2018
- Chair, Samvera Contribution Model Working Group Phase 2 – 2018 - 2019
- Elected, Chair/Chair-elect, Samvera Steering 2019 - 2021

Oxford Common File Layout
- Member, OCFL Editorial Group – 2018 - Present

Open Platform Initiative
- Member – 2018 - Present

Library Technology Leadership Meeting
- Co-Founder – 2018 - Present

NDSA Levels of Preservation Reboot
- Member, Levels of Preservation Assessment Group – 2018 - Present
- Member, Levels of Preservation Curatorial Group – 2018 - Present

Open Repositories
- Member, Program Committee – 2017 - 2018
- Co-chair, Ideas Challenge – 2017 - 2018

AvramCamp
- Founding Member, Planning Committee for ALA Midwinter 2018 event – 2017
- Member, Planning Committee for ALA Annual 2018 event – 2018
- Mentor, Planning Committee for ALA Annual 2019 event - 2019

LibTechWomen
- Founding member – 2012 - present

Digital Preservation Network
- Member, DPN Technical Team – 2013 - 2016
- Member, DPN COO Search Committee 2014
- Co-chair, DPN Member Pilot – 2014 - 2015
- Institutional Representative, DPN Membership – 2016 - 2018
- Consultant, DPN Program Directions Committee – 2016 - 2018

NorthEast Regional Computing Program Annual Conference
- Program Committee Member – 2011

HELIN Libraries Consortium
- Co-Chair of the HELIN Libraries ILS Task Force – 2010 - 2011

University Service

Emory University Information Technology Steering Committee
- Member, Digital Scholarship and Pedagogy Sub-committee – 2016 - Present
- Member, Infrastructure Sub-committee – 2016 - Present

Emory University Information Technology Policy Committee
- Member – 2018 - Present

Emory University Library Policy Committee, Subcommittee of University Senate
- Ex-Officio Member – 2016 - Present

Emory Libraries' Search Committee: Director of Rose Library
- Member – 2018

Libraries Museum Collaboration Committee
- Member – 2017 - Present

Library Service Center Management Committee
- Member – 2016 - Present