

ROSY DIAZ

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 [GitHub](#)

 /in/rosy-diaz

 Washington, DC

 [Portfolio](#)

PROFILE

I'm a full stack developer with a background in teaching English as a Second Language and working as a Customer Service Representative. Some of the skills that I acquired in those positions and have implemented in my new role as a software engineer include leadership, active listening, problem solving, communication, critical thinking, patience, and organization.

EDUCATION

Software Engineering Immersive Fellow –

General Assembly | Remote
(Jun 2021 – Sep 2021)

B.A. in Education in Spanish Literature and Philosophy –

Autonomous University of
Saint Domingue | Santiago,
Dominican Republic
(Sep 2015 – Jan 2021)

SKILLS

// PROFESSIONAL

Leadership
Teamwork
Active listening

// TECHNICAL

JavaScript
Python
jQuery
React.js
Node.js
HTML
CSS
MongoDB
SQL
Django
Git/GitHub
AJAX

LANGUAGES

English
Spanish

INTERESTS

Reading
Biking

PROJECTS

PLENTY OF CATS

JavaScript, React, Django, Python, Bootstrap, SQL, HTML, CSS

- Full stack application in which users can create a profile for their cats, like other cats' profiles and see those likes (or 'purrs' as I call them) as well as unlike them if they want to. Users must register or sign in to create a profile.

CINEBUSTER

HTML, CSS, JavaScript, MongoDB, Mongoose, Express, Stripe, Bootstrap

- Team-built full stack application in which users can see a selection of movies, add them to their cart and 'purchase' them using a Stripe payment form. After they buy the movies, they can write a review or get a 'refund'.

WORDS COLLECTION

HTML, CSS, JavaScript, AJAX, MongoDB, Mongoose, Node.js

- Full stack application in which users can login if they have an account or register if they don't and CRUD (create, read, update, and delete) words in whatever language they want. The idea behind this app is that users can have a place to store all their favorite words.

TIC TAC TOE

HTML, CSS, JavaScript, jQuery

- Single page application in which users can sign in or sign up to play a game of Tic-Tac-Toe and can restart the game to play again. Users can also change their passwords and log out whenever they want.

EXPERIENCE

GENERAL ASSEMBLY,

SOFTWARE ENGINEERING IMMERSIVE FELLOW

Jun 2021 – Sep 2021 | Remote

- Completed 500+ hours of full stack web development
- Built applications using the technologies and frameworks learned
- Collaborated in a Scrum/Agile framework with a development team

MINISTRY OF HIGHER EDUCATION, SCIENCE AND TECHNOLOGY, ENGLISH AS A SECOND LANGUAGE TEACHER

Jan 2019 – May 2021 | Santiago, Dominican Republic | Remote

- Conducted classes and led activities for adult students
- Wrote daily lesson plans, objectives, and activities
- Instructed students on essay writing

CHARMING CHARLIE THROUGH VOICETEAM, CUSTOMER SERVICE REPRESENTATIVE

May 2018 – Jan 2019 | Santiago, Dominican Republic

- Answered phone calls and emails from customers located in the United States and Canada
- Placed online orders, handled refunds and reshipments, and wrote reports for every phone call detailing customer's problem/request and the solution
- Achieved 95.4% customer satisfaction rate.