

Ways to contact us

Customer service numbers

	<i>Relay calls accepted</i>
General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Relay calls accepted
Multicultural services

Cambodian / ດົກ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence:

Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400
www.sce.com

Important information

What are my options for paying my bill?

On-line	Pay one-time or recurring on www.sce.com/bill
Mail-in	Check or Money order
In Person	Authorized payment locations 1-800-747-8908
Phone	QuickCheck 1-800-950-2356 Debit & credit card 1-833-425-1440
Other	PayPal, Venmo, Apple Pay and Google Pay

Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills

When is my bill past due? It is past due 20 days after the preparation date, which was 01/22/26.

- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?

0.8% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating-outage.

What is the Power Charge Indifference Adjustment (PCIA)?

The PCIA is a charge to ensure that both SCE customers and those who have left SCE service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SCE on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

Disputed bills

If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:

Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)
Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/VCO/HCO to Voice	1-800-735-2929	1-800-855-3000
Voice to TTY/VCO/HCO	1-800-735-2922	1-800-855-3000
Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- **Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- **CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- **Wildfire Fund Charge:** Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR)
- **Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- **SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information, complete the form below and return it to SCE

Change of mailing address: 700583314594

STREET#	STREET NAME	APARTMENT #
CITY		STATE
TELEPHONE #		E-MAIL ADDRESS

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

Add this amount for EAF \$ _____

Select one box only and sign below for EAF:

Every Month

One Month only



Stay informed about your annual bill

Your new charges Due monthly	Year-to-date charges: \$1,736.36 Settled at end of 12-month billing period (on or about 08/21/26)
If you pay only this month's new charges, you may owe a large amount at the end of your 12-month billing period.	You may make additional payments anytime. Payments will not show up in your year-to-date charges. They will create a credit on your account. Any remaining balance forward will be settled against any charges in your 12-month settlement bill. You are in billing month 5 of 12.

Your cost varies by time of day



Winter cost periods (Oct 01-May 31)

	Weekdays	Weekends & Holidays
Mid peak	4pm - 9pm	4pm - 9pm
Off peak	12am - 8am 9pm - 12am	12am - 8am 9pm - 12am
Super off peak	8am - 4pm	8am - 4pm

Your past and current electricity usage

	Electricity (kWh)
Winter Season - Consumption	
Mid Peak	610
Off peak	1,095
Super off peak	125
Winter Season - Net Generation	
Mid Peak	-6
Off peak	-6
Super off peak	-455
Total electricity usage this month in kWh	1,363

Your next billing cycle for meter 222012-451750 will end on or about 02/22/26.

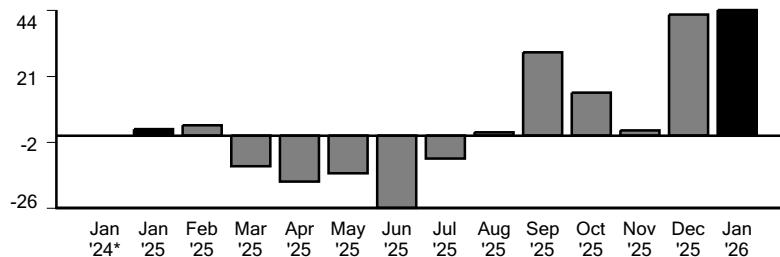
Consumption is the total amount of electricity imported from SCE.

Net generation is the amount of excess electricity exported to the grid by your generating system.

Total electricity usage is your system's total net generation minus your total consumption.

Your daily average electricity usage (kWh)

2 Years ago: N/A Last year: 2.27 This year: 43.97



Your monthly usage may be higher than usual...
Based on your historical usage pattern, your monthly usage is trending higher than normal. As a result, you may notice an increase in your bill. If you would like information on tips and programs that can help you lower your energy usage and your bill, please visit www.sce.com/billhelper.

* No data available

Details of your new charges

Your rate: TOUD-4-9PM

Billing period: 12/22/25 to 01/21/26 (31 days)

Delivery charges - Cost to deliver your electricity

Base services charge	31 days x \$0.79387	\$24.61
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Nonbypassable charges (NBCs)

CTC, NDC, PPPC	632 kWh x \$0.01001	\$6.33
CTC, NDC, PPPC	1,193 kWh x \$0.00544	\$6.49
Wildfire fund charge	632 kWh x \$0.00595	\$3.76
Wildfire fund charge	1,193 kWh x \$0.00591	\$7.05

Subtotal of your new charges		\$48.24
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State tax	1,363 kWh x \$0.00030	\$0.41
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Your new charges		\$48.65
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Your Delivery charges include:

- \$13.13 distribution charges
- \$11.48 public purpose programs charge

Your overall energy charges include:

- \$5.77 franchise fees
- Net Surplus Compensation (NSC) option: Rollover

Things you should know

Fixed Recovery Charge

SCE has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires. Your bill for electric service includes a Fixed Recovery Charge that has been approved by the CPUC to repay those bonds. The right to recover the Fixed Recovery Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to SCE. SCE is collecting the Fixed Recovery Charge on behalf of the Special Purpose Entity.

Stay in Control

If you're behind on payments, enrolled in a payment plan, or facing disconnection, we offer options and energy management solutions to help you stay in control of your bill and costs. Learn more at www.sce.com/billsupport.

Details of your tracked charges

Your rate: TOUD-4-9PM

Billing period: 12/22/25 to 01/21/26 (31 days)

Delivery charges - Cost to deliver your electricity

Baseline credit	125 kWh x -\$0.10449	\$13.06
Baseline credit	195 kWh x -\$0.10108	\$19.71
Energy-Winter		
Mid peak	235 kWh x \$0.31774	\$74.67
Off peak	343 kWh x \$0.26109	\$89.55
Super off peak	-40 kWh x \$0.24071	-\$9.63
Mid peak	369 kWh x \$0.31961	\$117.94
Off peak	746 kWh x \$0.26217	\$195.58
Super off peak	-290 kWh x \$0.24151	-\$70.04

Additional information regarding your Net Consumption/Generation:

- Your year-to-date energy charges total as of previous month: \$1,163.50
- Your current month energy charge total: \$572.86
- Your year-to-date energy charges: \$1,736.36
- Your year-to-date kWh: 4,150 kWh

Generation charges - Cost to generate your electricity

SCE		
Energy-Winter		
Mid peak	235 kWh x \$0.19991	\$46.98
Off peak	343 kWh x \$0.11579	\$39.72
Super off peak	-40 kWh x \$0.09568	-\$3.83
Mid peak	369 kWh x \$0.18063	\$66.65
Off peak	746 kWh x \$0.10198	\$76.08
Super off peak	-290 kWh x \$0.08350	-\$24.22

Other charges or credits

Fixed recovery charge	538 kWh x \$0.00198	\$1.07
Fixed recovery charge	825 kWh x \$0.00619	\$5.11
Energy Charge Total		\$572.86

Rate Identification Number - RIN



USCA-SCSC-0400-0000

In the future, you might use the Rate Identification Number (RIN) to program smart devices like smart thermostats, EV chargers, or energy management systems once the manufacturer has enabled its use. Once these smart device features are available, simply scan the QR code using the smart device app for setup. To learn more, visit sce.com/helpcenter/rin.

Notice of Southern California Edison Company's (SCE) Rate Increase Request

**Southern California Edison Company's (SCE) (U-338E)
Request for California Public Utilities Commission (CPUC)
Approval of Its North Coast Property Sale Application
A2512015**

What is Being Requested?

SCE is requesting approval to sell its North Coast Building located at 28460 Avenue Stanford in the City of Santa Clarita for \$7.21 million. This sale will result in an after-tax loss of approximately \$1.49 million which will be allocated to ratepayers and shareholders.

TOTAL RATE INCREASE REQUESTED

Customer Class	\$ Increase*	% Increase
Residential	\$0.00	0.01%
Lighting - Small & Medium Power	\$0.00	0.01%
Large Power	\$0.00	0.01%
Agriculture and Pumping	\$0.00	0.01%
Street and Area Lighting	\$0.00	0.00%
Standby	\$0.00	0.00%

*The total dollar amount increase for each customer class is less than a hundredth of a dollar.

How Would This Impact the Average Residential Customer?

If the request is approved, the average residential customer using 500kWh per month would see a rate increase of approximately \$0.01 per month. The actual impact will vary based on usage, baseline territory, and other factors. The increase will remain for one year.

Additional Information

An administrative law judge will hold hearings, consider evidence, testimony, and public comments before drafting a proposed decision on this application. CPUC Commissioners will then vote on a final decision at a public meeting.

You can read more about the utility's request and make public comment by visiting apps.cpuc.ca.gov/c/A2512015. For questions about participating in CPUC matters, you can contact the Public Advisor's Office at Public.Advisor@cpuc.ca.gov, **1-866-849-8390**, or 505 Van Ness Ave., San Francisco, CA 94102. Please reference A.25-12-015 in any communication with the CPUC.

Questions About the Request

For questions about this application, please contact SCE at **1-800-655-4555**, or via email at case.admin@sce.com. The mailing address:

Case Administration
Southern California Edison Company
A.25-12-015 - North Coast Building 851 Sale
P.O. Box 800 Rosemead, CA 91770

