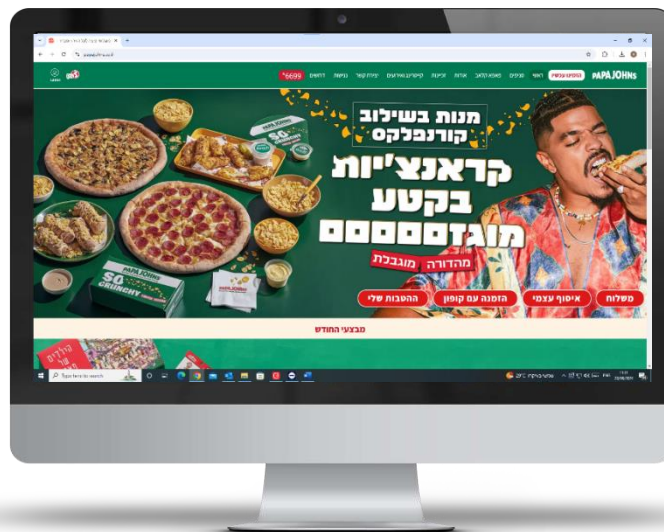


STR

Software Test Report



Reported By: Netanel Gabay & Rotem Dolin

Verified By: Gal Matalon (המכללה לאוטומציה)

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Purpose

This document presents the findings referring to the tests carried out on the Israeli website of Papa Johns, a pizza delivery company. The tests were performed on the main functions of the site, which include operations such as proper functioning of online ordering, graphic design, menus, information pages, etc.

Application Overview

The Papa Johns website primarily serves as a web and mobile platform offering a diverse range of food delivery services, including a wide variety of pizzas and side dishes like wings, mozzarella sticks, and garlic bites. Catering services are also available for both private and corporate events. The site operates in cooperation with local franchises and mediates between customers and the franchises.

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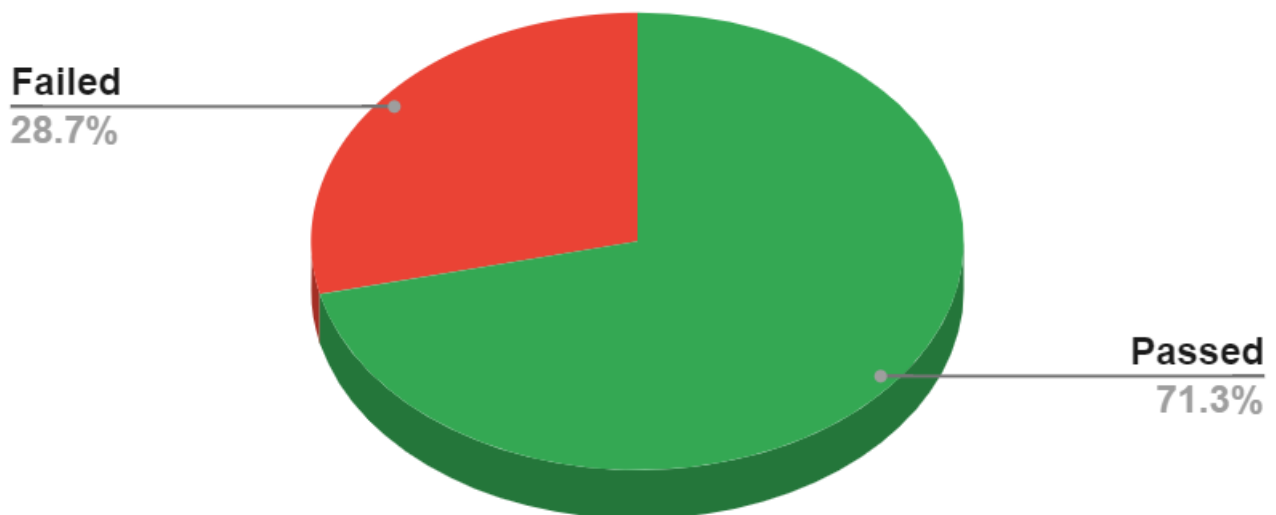
Metrics

Test Cases Status

This pie chart represents the test cases that passed / failed during the initial testing of the website. Most of the test cases passed.

| Passed | Failed | Not Run | Total |
|--------|--------|---------|-------|
| 82 | 33 | 0 | 115 |

Test Cases- Status

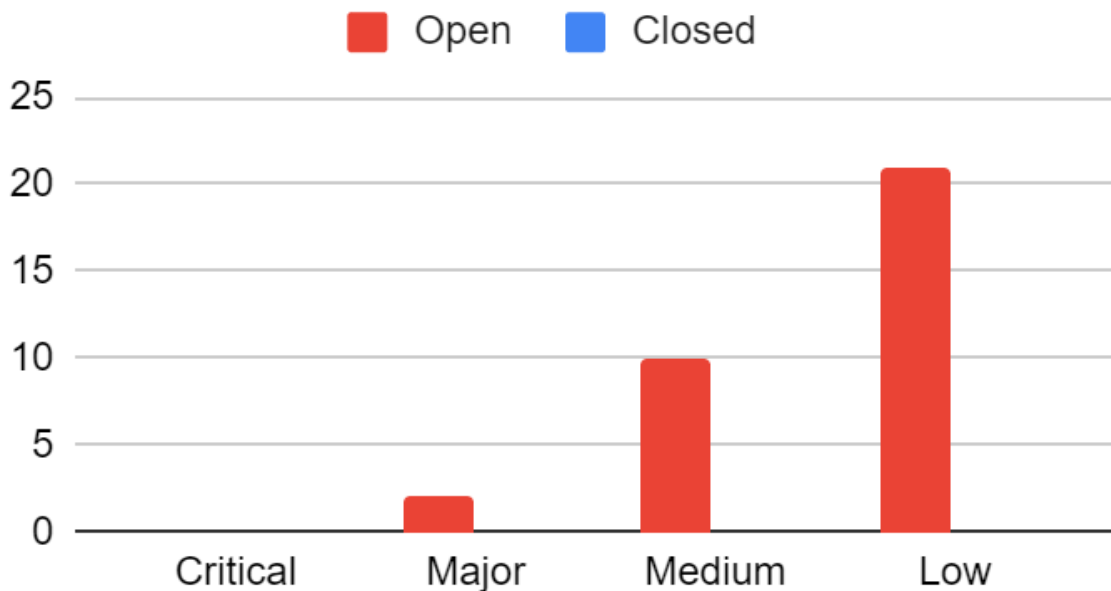


Severity Bugs - Status

The bar graph shows the severity of bugs discovered during testing of the Papa John's ordering website , Categorized by open and closed bugs. The graph indicates that most of the identified bugs were classified as "Low" severity, that causing a minor impact on the user experience.

| | Critical | Major | Medium | Low |
|--------|----------|-------|--------|-----|
| Open | 0 | 2 | 10 | 21 |
| Closed | 0 | 0 | 0 | 0 |

Bugs Severity & Status



Defect Distribution - Module Wise

This table chart represents the severity of the bugs (on the left) and the test areas (top of the chart) where the bugs were found.

| | Registration | Booking | Homepage | Papa Club | Franchise | Catering & Events | Career | Total |
|--------------------------|--------------|---------|----------|-----------|-----------|-------------------|--------|-------|
| S1 - Show Stopper | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| S2 - Critical | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| S3 - Major | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 2 |
| S4 - Medium | 1 | 3 | 1 | 0 | 3 | 0 | 2 | 10 |
| S5 - Low | 1 | 1 | 7 | 6 | 1 | 2 | 3 | 21 |
| Total | 2 | 5 | 9 | 6 | 4 | 4 | 3 | 33 |

Bugs distribution- Module Wise

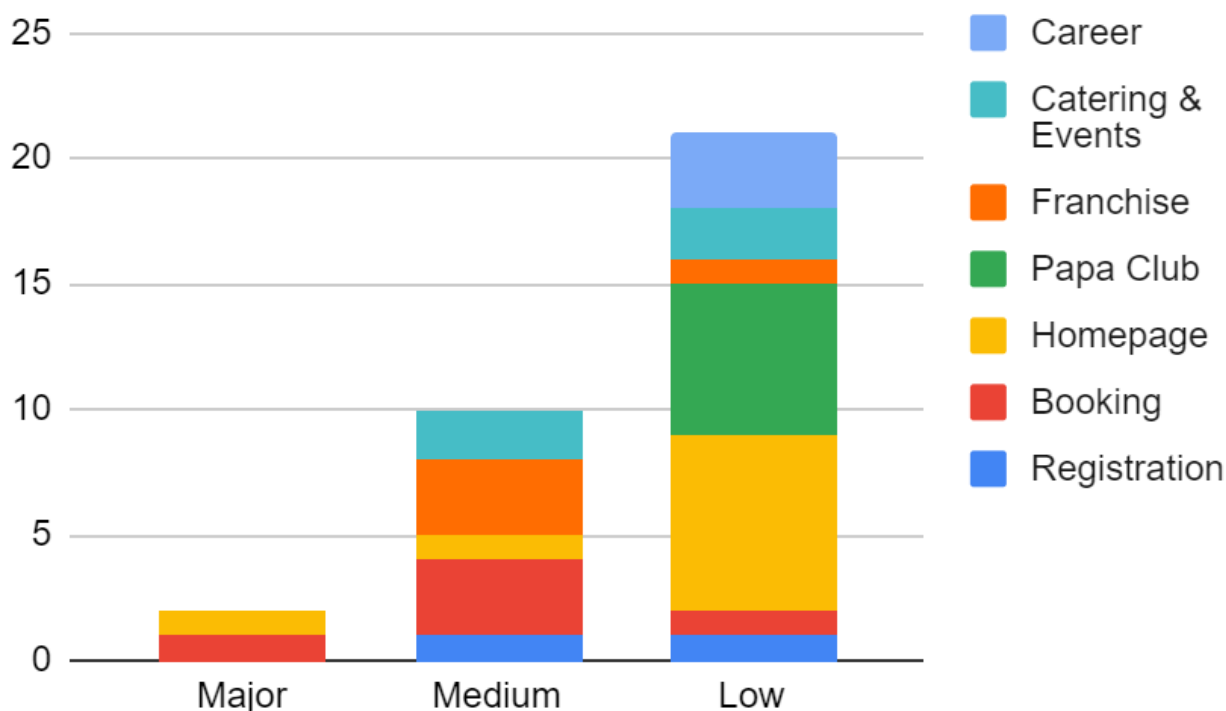


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Recommendations

1. Fix the bugs at a major severity level as soon as possible because if they are not fixed, they may lead to a loss of transactions.
2. The user experience of the English version of the site must be improved, no adjustments were made from the translation to English and this harms the experience of English-speaking users.
3. We recommend that the links to the social networks on the homepage be opened in additional browsers to keep the user on the site.
4. On top of the text boxes in the form on the Papa Club page there are additional text boxes where we can fill in the details, we recommend creating one text box for each field.
5. When you click on the link to contact WhatsApp on the contact page - the page will be transferred directly to WhatsApp, we recommend that the connection to WhatsApp be made in another browser so that the user does not leave the site.

Conclusion

Several bugs were found after the various tests carried out on the "Papa Johns" website. Most have a severity level between low and medium, while most are defined as UI/UX bugs. Also, the bugs with a high level of severity must be fixed as soon as possible. Despite the large number of bugs, the site still works reasonably well. It performs its main function, which is ordering pizzas via delivery or self-collection.

Therefore, our recommendation is to release the site.

Bug List

- [PJ-1] The hint 'מספר טלפון' in the text box in the registration window appears on the left side.
- [PJ-2] No error message appears when entering a landline number (starting with 077) in the registration window.
- [PJ-3] The system fails to recognize a non-existent building number (500) during the order process.
- [PJ-4] There is no limit to the number of toppings in "פאפא קראסט" pizzas.
- [PJ-5] There are two identical banners listed under the 'מבצעי החודש' category on the homepage.
- [PJ-6] The site is stuck on the loading screen after the 'Back' button from self-collection.
- [PJ-7] Inconsistent banner behavior in 'מבצעי החודש': one redirects to the home page, another to the invitation screen.
- [PJ-8] One of the banners under 'Specials of the Month' on the homepage remains in Hebrew after switching to English.
- [PJ-9] The title 'חברי פאפא קלאב?' on the homepage remains in Hebrew after switching to English.
- [PJ-10] There is a difference in the location of the button navigation bar between the Hebrew and English versions.
- [PJ-11] The system fails to identify invalid email and phone number during the order process.
- [PJ-12] The bottom banner of the homepage 'Papa's App' remains in Hebrew after switching to English.
- [PJ-13] In the footer, two titles are written in Hebrew after switching to English.
- [PJ-14] The apartment and floor number fields in the shipping form are not being validated.
- [PJ-15] The entire bottom menu is written in Hebrew after switching to English.
- [PJ-16] When entering incorrect credit card information a detailed error message is displayed instead of a general message.
- [PJ-17] It is possible to enter an invalid full name (שם מלא) in the franchise (זכיינות) application form.
- [PJ-18] It is possible to enter an invalid email (דואר אלקטרוני) in the franchise (זכיינות) application form.
- [PJ-19] It is possible to enter an invalid phone number (טלפון) in the franchise (זכיינות) application form.
- [PJ-20] It is possible to enter an invalid city (עיר) names in the franchise (זכיינות) application form.
- [PJ-21] There is no error message when entering an incorrect full name (שם מלא) in the catering and events (קייטרינג ואירועים) contact form.
- [PJ-22] There is no error message when entering an invalid email (דואר אלקטרוני) in the catering and events (קייטרינג ואירועים) contact form.
- [PJ-23] There is no error message when entering an invalid phone numbers (טלפון) in the catering and events (קייטרינג ואירועים) contact form.
- [PJ-24] There is no error message when selecting a past date for the event (מועד האירוע) in the catering and events (קייטרינג ואירועים) contact form.
- [PJ-25] Not providing an error message when entering numbers in the 'שם פרטי' text box on a Papa Club page.

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[PJ-26] Not providing an error message when entering numbers in the 'שם משפחה' text box on a Papa Club page.

[PJ-27] Failure to receive an error message when entering a landline phone number in the 'טלפון נייד' text box on Papa Club page.

[PJ-28] Not providing an error message when entering an invalid email in the 'אימייל' field on the Papa Club page.

[PJ-29] Not providing an error message when entering a future date in the 'תאריך לידה' field on the Papa Club page.

[PJ-30] Not providing an error message when entering a very old date in the 'תאריך לידה' field on the Papa Club page.

[PJ-31] Failure to receive an error message when entering numbers only in the 'שם מלא' text box on 'דרושים' page.

[PJ-32] Error message not appearing when entering a combination of letters and numbers in the 'שם מלא' field on a 'דרושים' page.

[PJ-33] Failure to receive an error message when entering letters only in the 'טלפון' text box on 'דרושים' page.

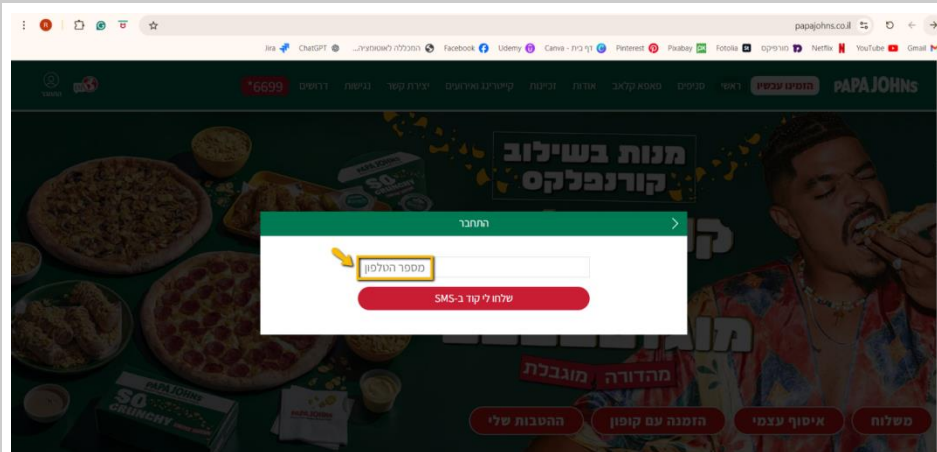
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Bug Reports

[PJ-1] The hint 'מספר טלפון' in the text box in the registration window appears on the left side.
Created: 16/Sep/24 Updated: 17/Sep/24

| | | | |
|--------------|---|-----------|------------|
| Status: | To Do | | |
| Project: | Papa Johns | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Rotem Dolin | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138). | | |

Attachments:



Severity: S5 - Low

Description

Steps To Reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the 'התחבר' button on the left side.

Actual Result:

The hint 'מספר טלפון' in the text box in the registration window appears on the left side.

Expected Result:

The hint 'מספר טלפון' in the text box should appear on the right side, as written in Hebrew.

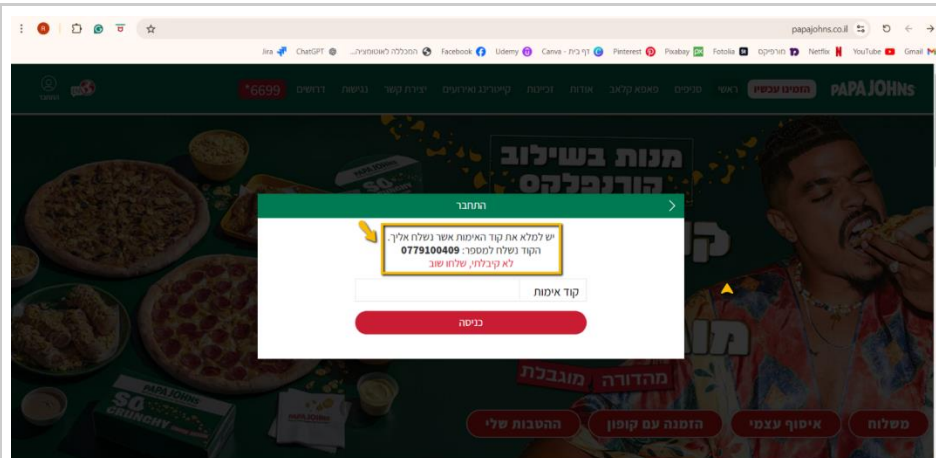
[PJ-2] No error message appears when entering a landline number (starting with 077) in the registration window.

Created: 16/Sep/24 Updated: 17/Sep/24

| | |
|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|---|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Rotem Dolin | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138). | | |

Attachments:



Severity: S4 - Medium

Description

Steps To Reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the 'התחבר' button on the left side.
3. Type this number: 0779100409 in the text box.
4. Click on the 'SMS-שלח לי קוד ב' button.

Actual Result:

No error message appears when entering this landline number (starting with 077) in the registration window.

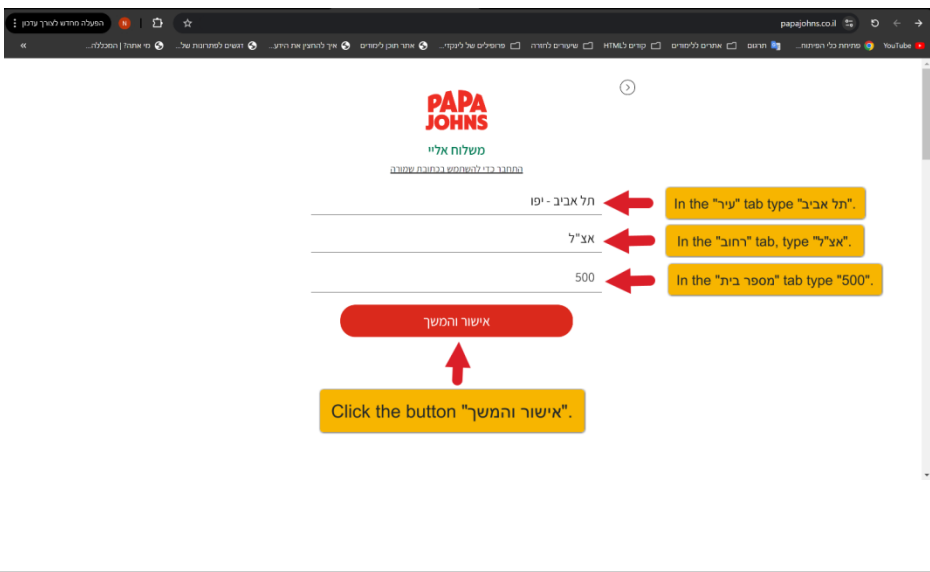
Expected Result:

An error message should appear when a landline number is entered.

[PJ-3] The system fails to recognize a non-existent building number (500) during the order process.
Created: 17/Sep/24 Updated: 18/Sep/24 Due: 17/Sep/24

| | |
|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|---|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Nati Gabay | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138). | | |

| | |
|--------------|--|
| Attachments: |  |
| Severity: | S4 - Medium |

Description

Steps To Reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the "הזמינו עכשיו" button on the top right side.
3. Click on the "משלוח אליי" button.
4. Fill in the blanks in the following order:
תל אביב - יפו: עיר
אצ"ל: רחוב
מספר בית: 500
5. Click on the "אישור והמשך" button.

Actual Result:

The website allows the user to proceed with an order even when an invalid house number is entered.

Expected Result:

The system will identify incorrect house number and display an error message.

[PJ-4] There is no limit to the number of toppings in "פאפא קראסט" pizzas.

Created: 17/Sep/24 Updated: 18/Sep/24 Due: 17/Sep/24

Status: To Do

Project: [Papa Johns](#)

Type: Bug

Priority:

High

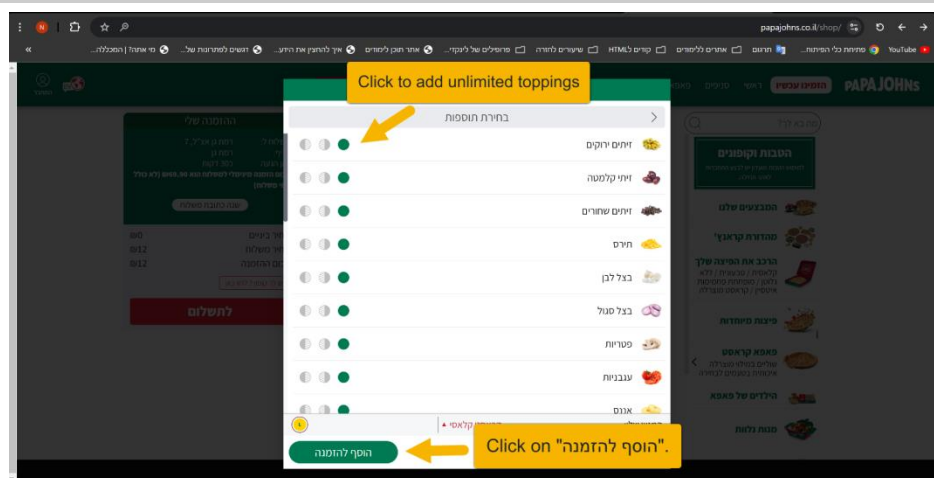
Reporter: [Nati Gabay](#)

Assignee:

Unassigned

Environment: OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138).

Attachments:



Severity: S4 - Medium

Description

Steps To Reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the "הזמין עכשיו" button on the top right side.
3. Click on the "משלוח אליי" button.
4. Fill in the blanks in the following order:
תל אביב - יפו: עיר
אצ"ל: רחוב
מספר בית: 7
5. Click on the "אישור והמשך" button.
6. Select "פאפא קראסט" from the menu.
7. Select "קראסט קלאסי" from the options.
8. Select "L" size.
9. Click and select unlimited toppings (תוספות).

Actual Result:

The system doesn't limit the number of toppings (תוספות) you can add to your pizza.

Expected Result:

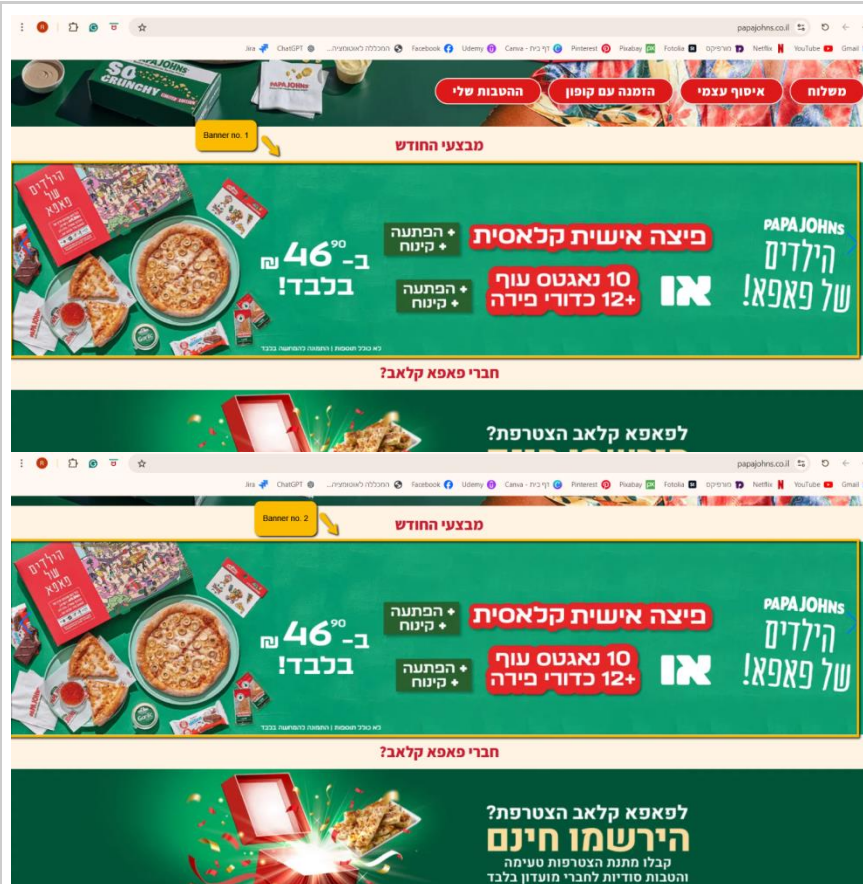
The system will limit the number of toppings (תוספות) a user can select.

[PJ-5] There are two identical banners listed under the 'מבצעי החודש' category on the homepage.
Created: 17/Sep/24 Updated: 21/Sep/24

| | |
|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|---|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Rotem Dolin | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138). | | |

Attachments:



Severity: S5 - Low

Description

Steps To Reproduce:

1. Enter the website: <https://www.papajohns.co.il/>.
2. Scroll down until you see the 'מבצעי החודש' category.

Actual Result:

The two alternating banners listed under the 'מבצעי החודש' category are identical.

Expected Result:

Each of the alternating banners under the 'מבצעי החודש' category will display a different sale.

[PJ-6] The site is stuck on the loading screen after the 'Back' button from self-collection.
Created: 17/Sep/24 Updated: 18/Sep/24

Status: To Do

Project: [Papa Johns](#)

Type: Bug

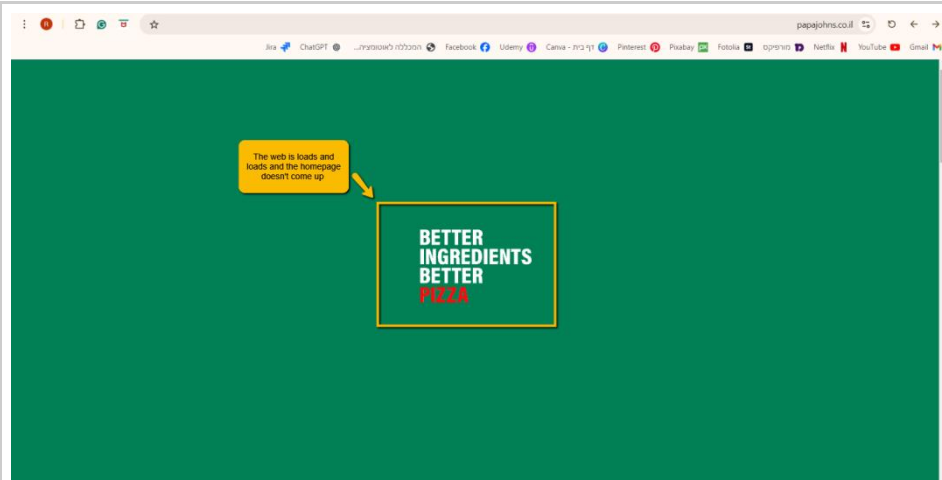
Priority: Medium

Reporter: [Rotem Dolin](#)

Assignee: Unassigned

Environment: OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138).

Attachments:



Severity: S3 - Major

Description

Steps To Reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the 'אסוף עצמי' button that appears on the main banner at the top.
3. Click on the 'Back' button from the browser.

Actual Result:

The site is stuck on the loading screen after clicking the 'Back' button.

Expected Result:

After clicking on the 'Back' button, the homepage should appear.

[PJ-7] Inconsistent banner behavior in 'מבצעי החודש': one redirects to the home page, another to the invitation screen.

Created: 17/Sep/24 Updated: 18/Sep/24

| | |
|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|---|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Rotem Dolin | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138). | | |

| | |
|--------------|----------|
| Attachments: | |
| Severity: | S5 - Low |

Description

Steps To Reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Scroll down until you see the 'מבצעי החודש' category.
3. Click on the first banner.
4. Click the 'Back' button.
5. Click on the second banner.

Actual Result:

The first banner links to the top of the home page while the second banner links to the order screen, so there is an apparent inconsistency.

It is important to note that the two banners are identical.

Expected Result:

Each banner should link to its product page, in this case, both banners should lead to the same page.

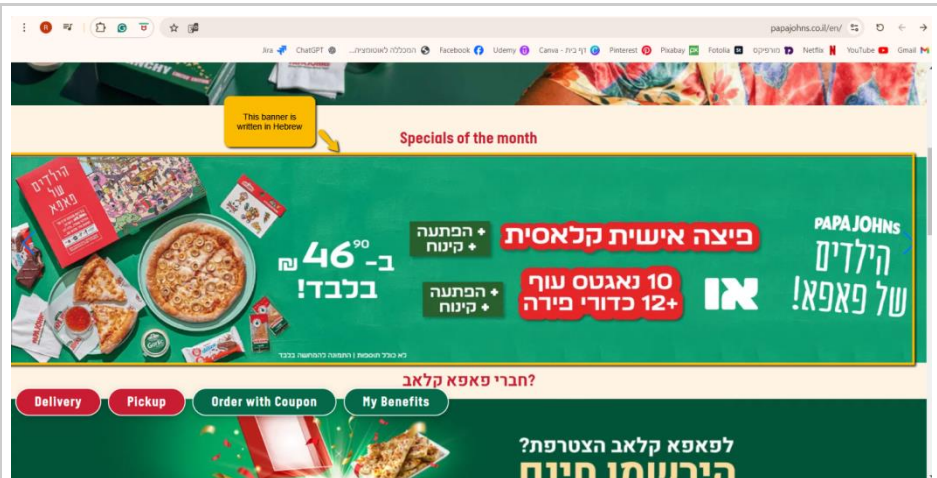
[PJ-8] One of the banners under 'Specials of the Month' on the homepage remains in Hebrew after switching to English.

Created: 17/Sep/24 Updated: 18/Sep/24

| | |
|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|---|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Rotem Dolin | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138). | | |

Attachments:



Severity: S5 - Low

Description

Steps To Reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the earth icon on the left (next to the 'התחבר' button) and select English.
3. Scroll down until you see the 'Specials of the Month' category.

Actual Result:

After switching to English, two banners appear- one in Hebrew.

Expected Result:

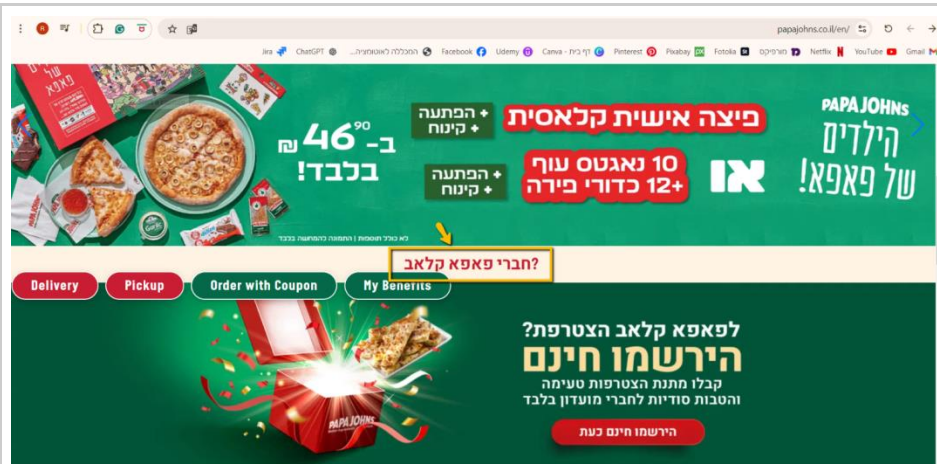
Both banners should be displayed in English.

[PJ-9] The title 'חברי פאפא קלאב' on the homepage remains in Hebrew after switching to English.
Created: 17/Sep/24 Updated: 18/Sep/24

| | |
|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|---|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Rotem Dolin | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138). | | |

Attachments:



Severity: S5 - Low

Description

Steps To Reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the earth icon on the left (next to the 'התחבר' button) and select English.
3. Scroll down until you see the 'חברי פאפא קלאב?' category.

Actual Result:

The title 'חברי פאפא קלאב' appears in Hebrew after switching to English.

Expected Result:

The title should be written in English like this: 'Members of the Papa Club?'.

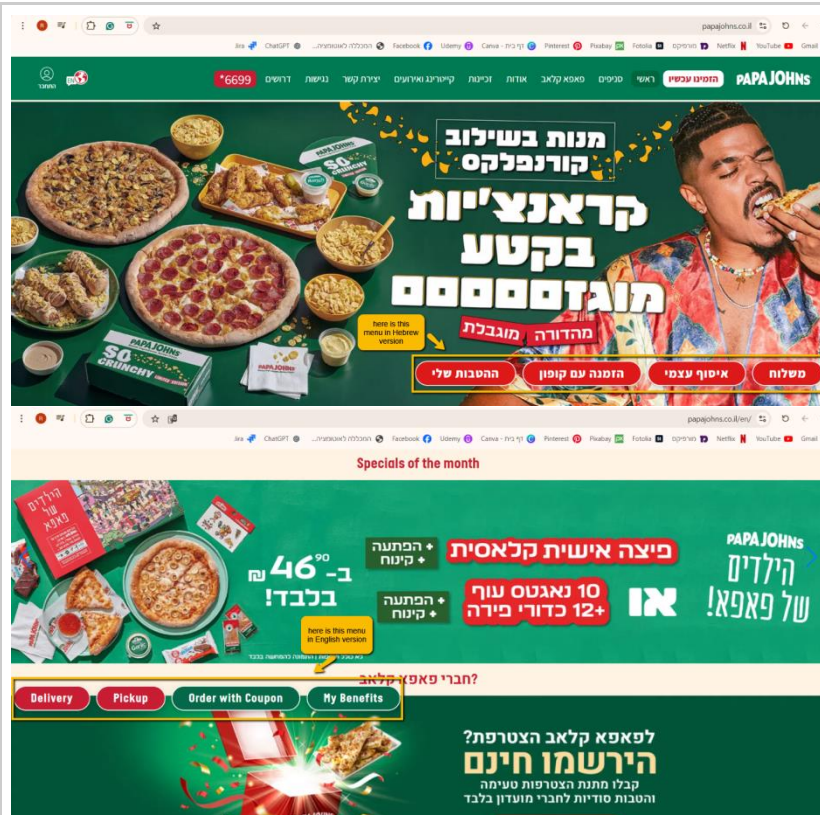
[PJ-10] There is a difference in the location of the button navigation bar between the Hebrew and English versions.

Created: 17/Sep/24 Updated: 18/Sep/24

| | |
|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|---|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Rotem Dolin | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138). | | |

Attachments:



Severity: S4 - Medium

Description

Steps To Reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Look for the button navigation bar with the following buttons: 'משלוח', 'איסוף עצמי', 'הזמנה עם קופון', and 'ההטבות שלי' (on the top of the homepage).
3. Click on the earth icon on the left (next to the 'התחבר' button) and select English.
4. Scroll down until you see this button navigation bar (below the 'חברי פאפא קלאב?' category).

Actual Result:

The same button navigation bar appears in different locations- in the Hebrew version it appears on the main banner while in the English version, it appears below the 'חברי פאפא קלאב?' category.

Expected Result:

The button navigation bar should appear in the same area in both versions (Hebrew and English).

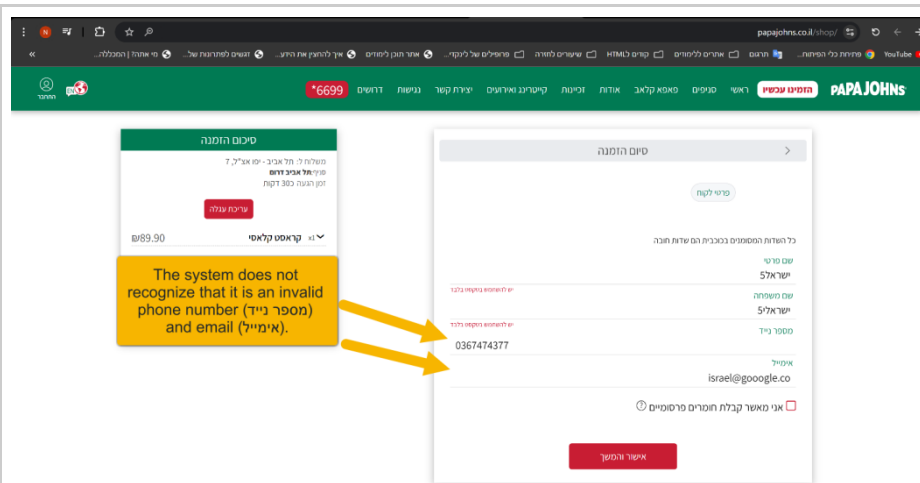
[PJ-11] The system fails to identify invalid email and phone number during the order process.

Created: 18/Sep/24 Updated: 18/Sep/24 Due: 18/Sep/24

| | |
|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|---|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Nati Gabay | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138). | | |

Attachments:



Severity: S4 - Medium

Description

Steps To Reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the "הזמינו עכשיו" button on the top right side.
3. Click on the "משלוח אליי" button.
4. Fill in the blanks in the following order:
תל אביב - יפו: **עיר**
אצ"ל: **רחוב**
מספר בית: **7**
5. Click on the "אישור והמשך" button.
6. Select "פאפא קראסט" from the menu.
7. Select "קראסט קלאסי" from the options.
8. Select "L" size.
9. Click and select toppings then click "הוסף להזמנה".
10. Click on the "לתשלום" button.
11. Fill in the blanks in the following order:
שם פרטי: **ישראל**
שם משפחה: **5**
מספר נייד: **0367474377**
אימייל: **israel@google.co.il**

Actual Result:

The system recognizes that the first name and last name are invalid but does not recognize that the mobile number (מספר נייד) and email (אימייל) are invalid.

Expected Result:

The system will be able to identify valid mobile phone numbers (מספר נייד) based on a dialing code, instead of the number of characters (10). Additionally it will be able to detect invalid email addresses (אימייל).

[PJ-12] The bottom banner of the homepage 'Papa's App' remains in Hebrew after switching to English.

Created: 18/Sep/24 Updated: 18/Sep/24

Status: To Do

Project: [Papa Johns](#)

Type: Bug

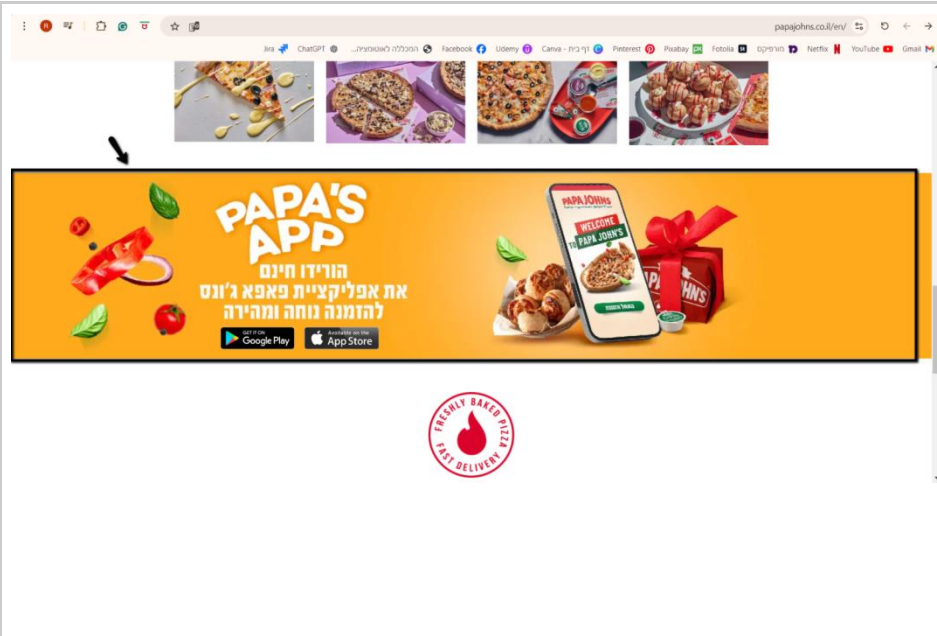
Priority: Medium

Reporter: [Rotem Dolin](#)

Assignee: Unassigned

Environment: OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138)

Attachments:



Severity: S5 - Low

Description

Steps To Reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the earth icon on the left (next to the 'התחבר' button) and select English.
3. Scroll down until you see the 'Papa's App' bottom banner.

Actual Result:

After switching to English, the bottom banner on the homepage is written in Hebrew.

Expected Result:

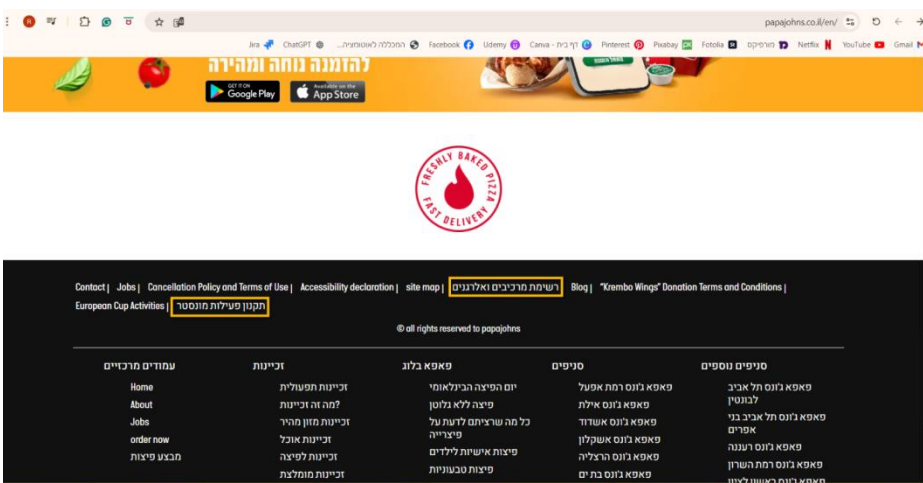
The bottom banner should be written in English.

[PJ-13] In the footer, two titles are written in Hebrew after switching to English.

Created: 18/Sep/24 Updated: 18/Sep/24

| | |
|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|--|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Rotem Dolin | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138) | | |

| | |
|--------------|---|
| Attachments: |  |
| Severity: | S5 - Low |

Description

Steps To Reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the earth icon on the left (next to the 'התחבר' button) and select English.
3. Scroll down until you see the footer.

Actual Result:

Two titles are written in Hebrew after switching to English: 'תקנון פעילות מונסטר', 'רשימת מרכיבים ואלרגנים'.

Expected Result:

The titles above should be written in English.

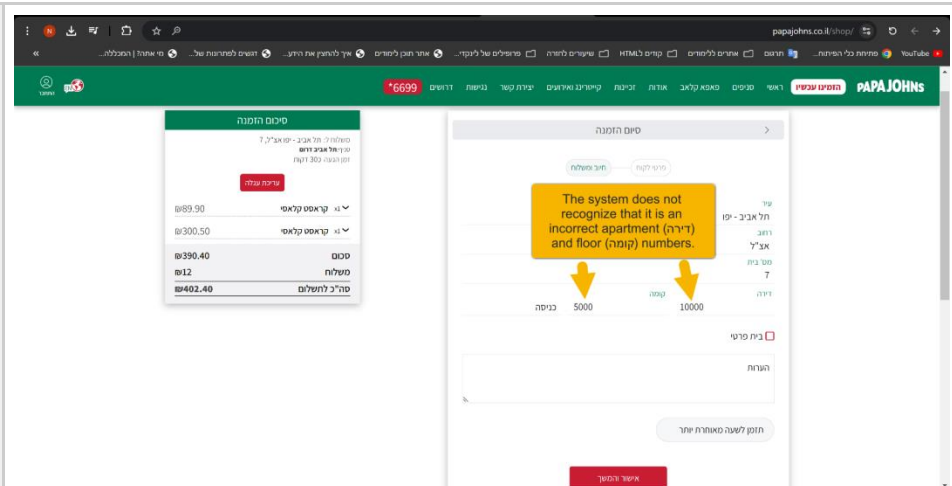
[PJ-14] The apartment and floor number fields in the shipping form are not being validated.

Created: 18/Sep/24 Updated: 18/Sep/24

| | |
|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|---|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Nati Gabay | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138). | | |

Attachments:



Severity: S4 - Medium

Description

Steps To Reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the "הזמין עכשיו" button on the top right side.
3. Click on the "משלוח אליי" button.
5. Fill in the blanks in the following order:
 תל אביב - יפו: **עיר**
 אצ"ל: **רחוב**
 מספר בית: **7**
6. Click on the "אישור והמשך" button.
7. Select "פאפא קראסט" from the menu.
8. Select "קראסט קלאסי" from the options.
9. Select "L" size.
10. Click and select toppings then click "הוסף להזמנה".
11. Click on the "לתשלום" button.
11. Fill in the blanks in the following order:
 ישראל: **שם פרטי**
 ישראל: **שם משפחה**
 מספר נייד: **0367474377**
 אימייל: **israel@gooogle.co**
12. Click on the "אישור והמשך" button.
13. Fill in the blanks in the following order:
 דירה: **10000**
 קומה: **5000**

Actual Result:

The system fails to recognize that the entered apartment (דירה) and floor (קומה) numbers are invalid.

Expected Result:

The system will limit the number of floor (קומה) and apartment (דירה) that can be entered in the form.

Created: 18/Sep/24 Updated: 18/Sep/24

| | | | |
|--------------|--|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Rotem Dolin | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138) | | |

European Cup Activities | תכנון פעילות מונטר

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| עמודים מרכזיים | זכינות | ספאס בלוג | סניפים | סניפים נוספים |
|----------------|------------------|--------------------------|---------------------|------------------------------|
| Home | זכינות משולות | יום הפיצה הבינלאומי | ספאס בלוג רמת אשדוד | ספאס בלוג חל איביב |
| About | מה זה זכינות | פיצה ללא גלוטן | ספאס בלוג אילת | לכושיין |
| Jobs | זכינות מחון מהיר | כל מה ששרידות על פיזוריה | ספאס בלוג אשדוד | ספאס בלוג חל איביב בני אפרים |
| order now | זכינות אוכל | פיצות שאקווי לדריים | ספאס בלוג אשקלון | ספאס בלוג רענה |
| מבצע פיצות | זכינות לפיצה | פיצות טבעיות | ספאס בלוג הרצליה | ספאס בלוג רמת השרון |
| | זכינות מוחלטת | פיצות טבעיות | ספאס בלוג בת ים | ספאס בלוג ראשון לציון |
| | זכינות באספון | פיצות טבעיות | ספאס בלוג באר שבע | ספאס בלוג תרבות |
| | | Specialty Pizzas | ספאס בלוג דורה | ספאס בלוג רמת גן |
| | | פיצות משתתפות | ספאס בלוג חולון | ספאס בלוג קריית |
| | | משלוחי פיצה לכלר סבא | ספאס בלוג חיפה | ספאס בלוג קריית אנו |
| | | משלוחי פיצה לראשון לציון | ספאס בלוג ירושלים | ספאס בלוג ראש העין |
| | | משלוחי פיצה להרדף | ספאס בלוג יהודה | ספאס בלוג פתח תקווה |
| | | משלוחי פיצה למודיעין | ספאס בלוג כינור | ספאס בלוג מודיעין |
| | | משלוחי פיצה לבת ים | | |
| | | משלוחי פיצה לחיפה | | |
| | | משלוחי פיצה באשקלון | | |
| | | משלוחי פיצה במודיעין | | |
| | | משלוחי פיצה ליבנה | | |

AM LINX FOODS

Description

The bottom menu should be written in English.

Created: 18/Sep/24 Updated: 18/Sep/24 Due: 18/Sep/24

| | | | |
|--------------|---|-----------|------------|
| Type: | Bug | Priority: | High |
| Reporter: | Nati Gabay | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138). | | |

The screenshot shows the PapaJohns website interface. At the top, there's a navigation bar with the PapaJohns logo and various links. Below the navigation bar, there's a section titled "סניף לחלום" (Dream Branch) with a large yellow arrow pointing down to a phone number: 5525-7256-8569-8545. To the right of the phone number, there's a large green number "402.4" with a small "מ" (M) next to it. Below the phone number, there's a form with two input fields: one for the area code (12) and one for the number (2025). Below these fields, there's a text input field containing "000000001". At the bottom of the form, there's a red button labeled "אשר לחלום" (Approve Dream). To the left of the phone number, there's a small red box with the text "מספר נויס ומקלט 089" (New and landline number 089).

Description

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the "הזמינו עכשיו" button on the top right side.
3. Click on the "משלוח אליי" button.
4. Fill in the blanks in the following order:
תל אביב - יפו : עיר

5. Click on the "אישור והמשך" button.
6. Select "פאפא קראסט" from the menu.
7. Select "קראסט קלאסי" from the options.
8. Select "L" size.
9. Click and select toppings then click "הוסף להזמנה".
10. Click on the "לתשלום" button.

11. Fill in the blanks in the following order:

ישראל: שם פרטי

ישראל: שם משפחה

0367474377: מספר נייד

אימייל: israel@gmail.com

12. Click on the "אישור והמשך" button.
13. Fill in the blanks in the following order:
דירה: 10

5: קומה

14. Click on the "אישור והמשך" button.
15. Click on the "אישור והמשך" button.
16. Click on the Credit Card (כרטיס אשראי) button.
17. Confirm the terms of use (תנאי השימוש באתר) and click Continue (המשך).

18. Fill in the blanks in the following order:

מס' כרטיס: 5525-7256-8569-8545

תוקף כרטיס: 12/25

תעודת זהות: 200912345

ספרות בגב הכרטיס : 426

Actual Result:

When entering incorrect credit card (כרטיס אשראי) details, an error message appears explaining that the specific problem is with the credit card : "מספר כרטיס לא תקין 039".

Expected Result:

When filling incorrect credit card details a general error message will be displayed saying: "One or more of the entered details is incorrect (אחד מהפרטים שהוזנו אינו תקין)" without exposing the specific error in case of a possible theft attempt.

[PJ-17] It is possible to enter an invalid full name (שם מלא) in the franchise (זכיינות) application form.

Created: 18/Sep/24 Updated: 18/Sep/24 Due: 18/Sep/24

| | |
|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|---|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Nati Gabay | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138). | | |

Attachments:

Severity: S4 - Medium

Description

Steps to Reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the "זכיינות" button at the top banner.
3. Fill in the blank:
 נ: שם מלא: 123**NN
 דואר אלקטרוני: israel.israeli@hotmail.com
 טלפון: 0542433388
 עיר: תל אביב
 תל אביב: תל אביב
 תחום המועצה: תל אביב

Actual Result:

The system accepts invalid full names (שם מלא) that include numbers and special characters like: !@#%&^.

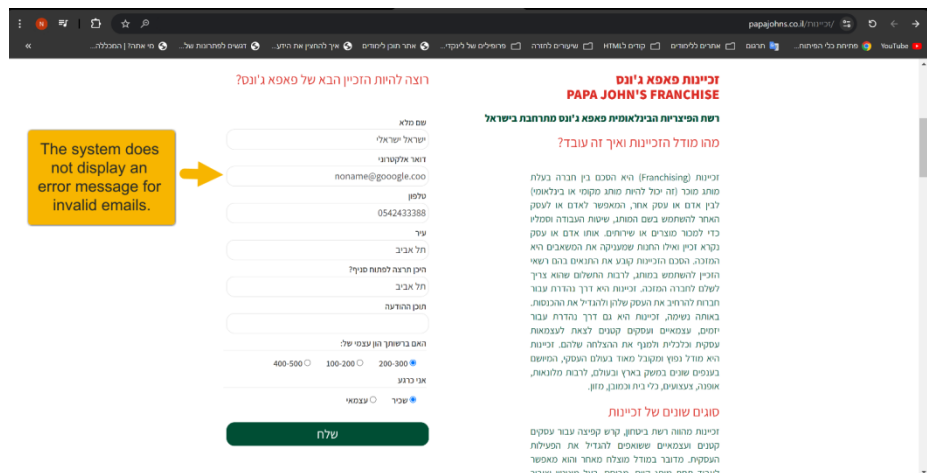
Expected Result:

The system will display an error message when entering an invalid name containing numbers and symbols.

[PJ-18] It is possible to enter an invalid email (דואר אלקטרוני) in the franchise (זכיינות) application form.
Created: 18/Sep/24 Updated: 18/Sep/24 Due: 18/Sep/24

| | |
|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|---|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Nati Gabay | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138). | | |

| | |
|--------------|--|
| Attachments: |  <p>The screenshot shows the Papa John's Franchise application form. A yellow box highlights the error message: "The system does not display an error message for invalid emails." The form fields include Name, Email (filled with "noname@google.coo"), Phone, and Address. The "Send" button is visible at the bottom.</p> |
| Severity: | S4 - Medium |

Description

Steps To Reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the "זכיינות" button at the top banner.
3. Fill in the blank:
 ישראל ישראלי: שם מלא
 noname@google.coo: דואר אלקטרוני
 0542433388: טלפון
 תל אביב: עיר
 תל אביב: היכן תרצה לפתוח סניף

Actual Result:

The system accepts invalid email (דואר אלקטרוני).

Expected Result:

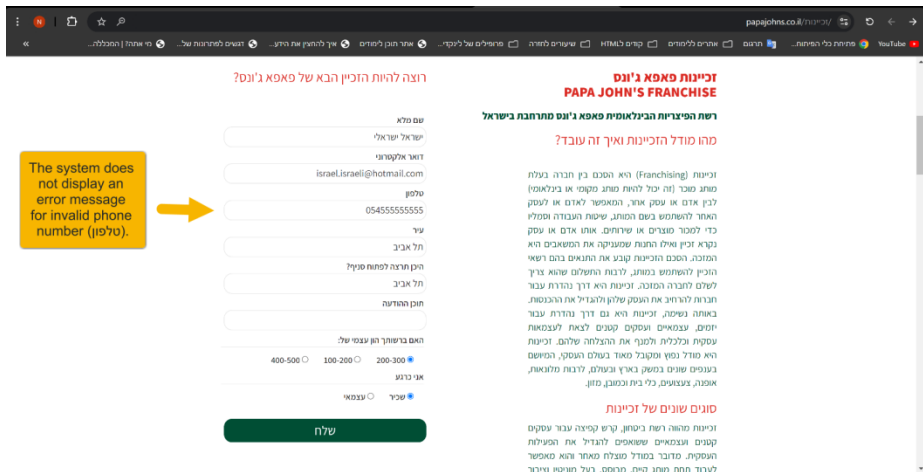
The system will display an error message when entering an invalid email (דואר אלקטרוני).

[PJ-19] It is possible to enter an invalid phone number (טלפון) in the franchise (זכיינות) application form.

Created: 18/Sep/24 Updated: 18/Sep/24 Due: 18/Sep/24

| | |
|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|---|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Nati Gabay | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138). | | |

| | |
|--------------|---|
| Attachments: |  |
| Severity: | S4 - Medium |

Description

Steps To Reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the "זכיינות" button at the top banner.
3. Fill in the blank:

ישראל ישראלי: שם מלא

israel.israeli@hotmail.com: דואר אלקטרוני

0545555555: טלפון

תל אביב: עיר

תל אביב: היכן תרצה לפתוח סניף

Actual Result:

The system accepts invalid phone number (טלפון).

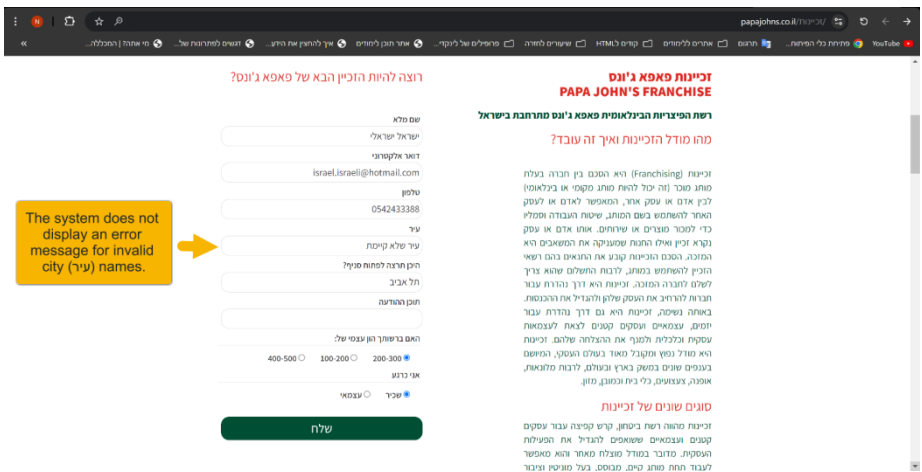
Expected Result:

The system will display an error message when entering an invalid phone number (טלפון).

[PJ-20] It is possible to enter an invalid city (עיר) names in the franchise (זכיינות) application form.
Created: 18/Sep/24 Updated: 18/Sep/24 Due: 18/Sep/24

| | |
|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|---|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Nati Gabay | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138). | | |

| | |
|--------------|---|
| Attachments: |  |
| Severity: | S4 - Medium |

Description

Steps To Reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the "זכיינות" button at the top banner.
3. Fill in the blank:

ישראל ישראלי: שם מלא

דואר אלקטרוני: israel.israeli@hotmail.com

טלפון: 0542433388

עיר שלא קיימת: עיר

תל אביב: היכן תרצה לפתוח סניף

Actual Result:

The system accepts invalid city (עיר) names.

Expected Result:

The system will display an error message when entering an invalid city (עיר) names.

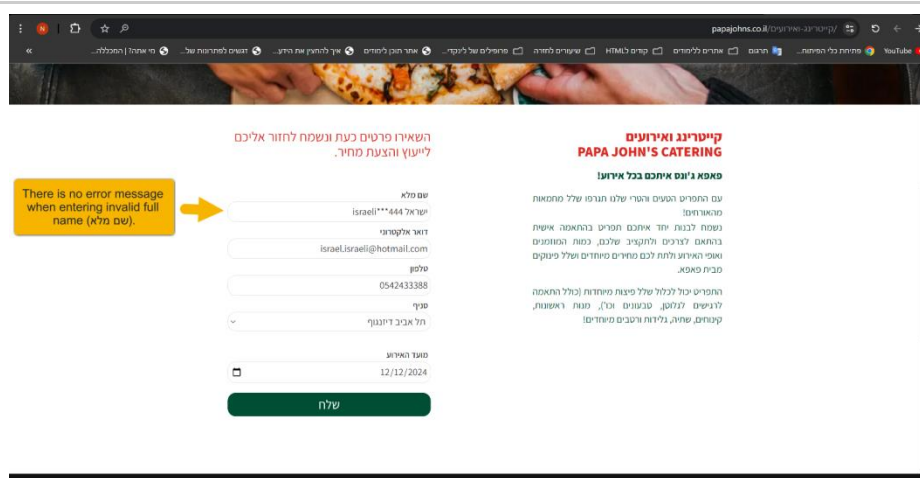
[PJ-21] There is no error message when entering an incorrect full name (שם מלא) in the catering and events (קייטרינג ואירועים) contact form.

Created: 18/Sep/24 Updated: 18/Sep/24 Due: 18/Sep/24

| | |
|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|---|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Nati Gabay | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138). | | |

Attachments:



Severity: S4 - Medium

Description

Steps To Reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the "קייטרינג ואירועים" button at the top banner.
3. Fill in the blank:
שם מלא: *444**ישראל
דואר אלקטרוני: israel.israeli@hotmail.com
טלפון: 0542433388
תל אביב דיזנגוף: סניף
מועד האירוע: 12/12/2024

Actual Result:

The system accepts invalid full names (שם מלא) that include numbers and special characters like: *&^%\$.

Expected Result:

he system will display an error message when entering an invalid full name (שם מלא) containing numbers and symbols.

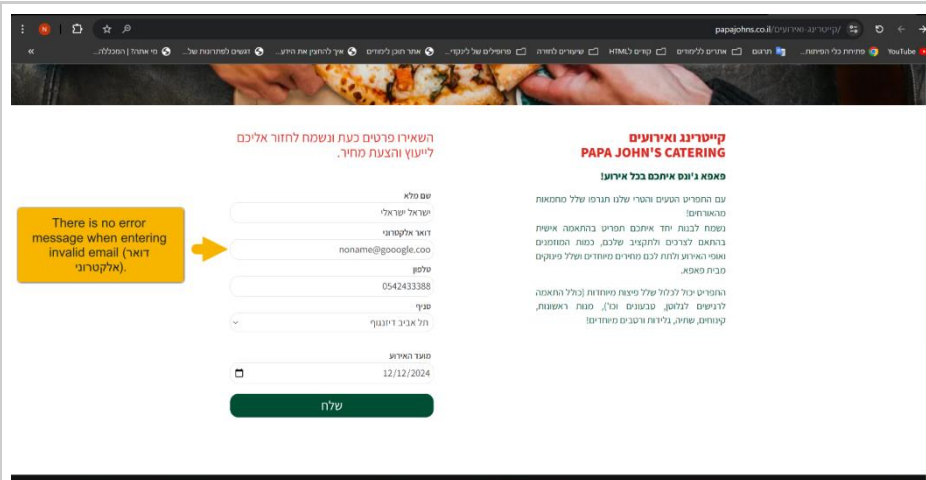
[PJ-22] There is no error message when entering an invalid email (דואר אלקטרוני) in the catering and events (קייטרינג ואירועים) contact form.

Created: 18/Sep/24 Updated: 19/Sep/24 Due: 18/Sep/24

| | |
|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|---|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Nati Gabay | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138). | | |

Attachments:



Severity: S4 - Medium

Description

Steps To Reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the "קייטרינג ואירועים" button at the top banner.
3. Fill in the blank:
 ישראל ישראלי: שם מלא
 noname@google.coo: דואר אלקטרוני
 0542433388: טלפון
 תל אביב דיזנגוף: סניף
 12/12/2024: מועד האירוע

Actual Result:

The system allows invalid emails (דואר אלקטרוני) to be entered in the form.

Expected Result:

The system will display an error message when entering an invalid emails (דואר אלקטרוני) to the form.

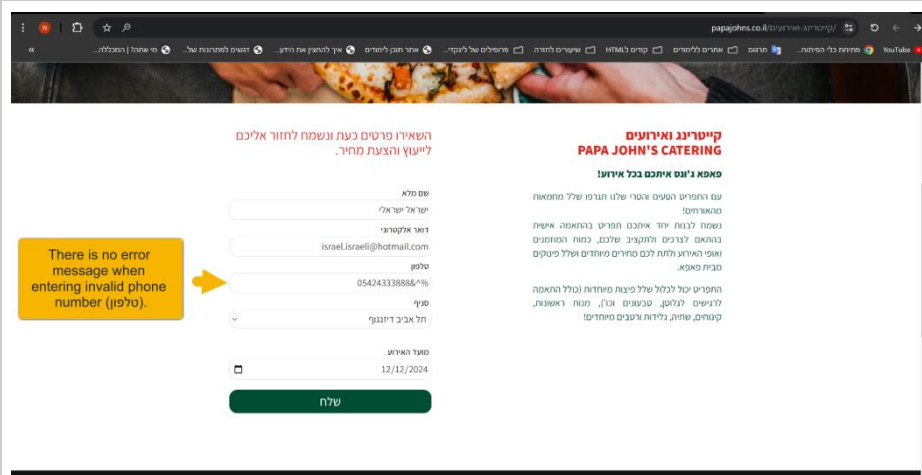
[PJ-23] There is no error message when entering an invalid phone numbers(טלפון) in the catering and events (קייטרינג ואירועים) contact form.

Created: 19/Sep/24 Updated: 19/Sep/24 Due: 19/Sep/24

| | |
|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|---|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Nati Gabay | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138). | | |

Attachments:



Severity: S4 - Medium

Description

Steps To Reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the "קייטרינג ואירועים" button at the top banner.
3. Fill in the blank:

ישראל ישראלי: שם מלא

דואר אלקטרוני: israel.israeli@hotmail.com

טלפון: 0542433388%^

תל אביב דיזנגוף: סניף

מועד האירוע: 12/12/2024

Actual Result:

The system allows invalid phone numbers (טלפון) containing symbols to be entered in the form.

Expected Result:

The system will display an error message when entering an invalid phone numbers (טלפון) containing symbols to the form.

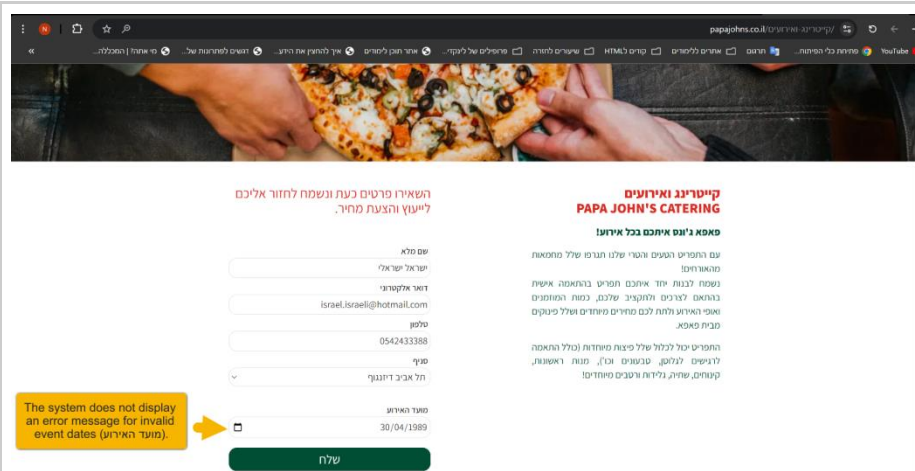
[PJ-24] There is no error message when selecting a past date for the event (מועד האירוע) in the catering and events (קייטרינג ואירועים) contact form.

Created: 19/Sep/24 Updated: 19/Sep/24 Due: 19/Sep/24

| | |
|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|---|-----------|------------|
| Type: | Bug | Priority: | High |
| Reporter: | Nati Gabay | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138). | | |

Attachments:



Severity: S4 - Medium

Description

Steps To Reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the "קייטרינג ואירועים" button at the top banner.
3. Fill in the blank:
 ישראל ישראלי: שם מלא
 דואר אלקטרוני: israel.israeli@hotmail.com
 טלפון: 0542433388
 תל אביב דיזנגוף: סניף
 מועד האירוע?: 30/04/1989

Actual Result:

The system allows users to select a past date for the event (מועד האירוע) in the form.

Expected Result:

The system will display an error message if the user tries to select a past date in the event date field (מועד האירוע) in the form.

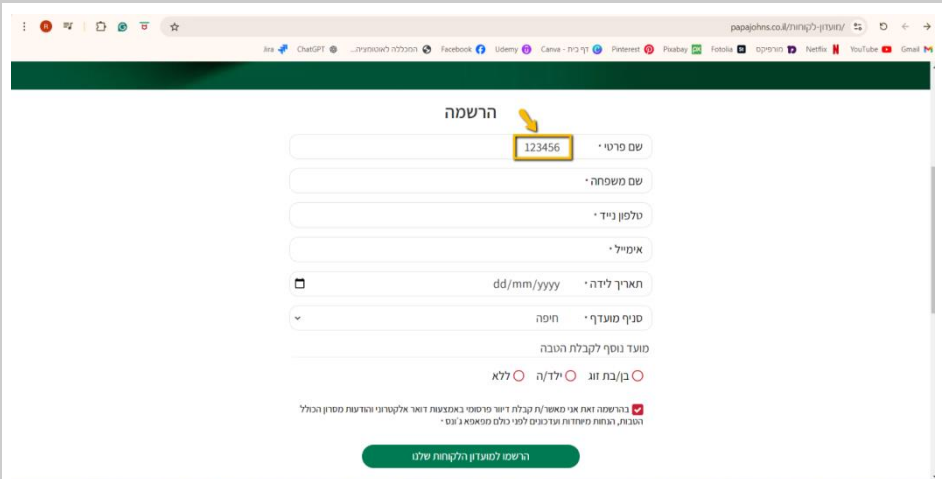
[PJ-25] Not providing an error message when entering numbers in the 'שם פרטי' text box on a Papa Club page.

Created: 19/Sep/24 Updated: 19/Sep/24

| | |
|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|--|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Rotem Dolin | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138) | | |

Attachments:



Severity: S5 - Low

Description

Steps To Reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the Papa Club tab in the top menu.
3. Type the following numbers in the 'שם פרטי' text box: 123456.
4. Click on the next text box.

Actual Result:

The website doesn't provide an error message for typing numbers instead of letters.

Expected Result:

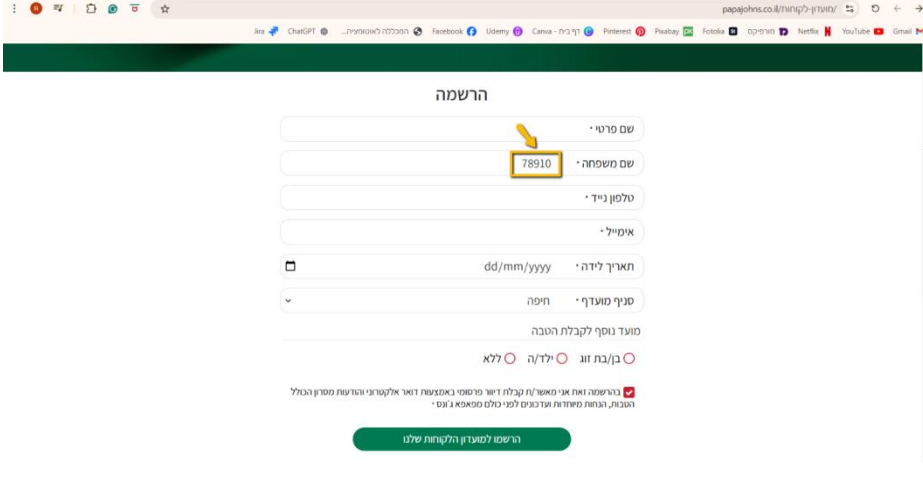
The website should give an error message like this: "This field is invalid, only letters can be entered".

[PJ-26] Not providing an error message when entering numbers in the 'שם משפחה' text box on a Papa Club page.

Created: 19/Sep/24 Updated: 19/Sep/24

| | |
|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|---|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Rotem Dolin | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138). | | |

| | |
|--------------|---|
| Attachments: |  |
| Severity: | S5 - Low |

Description

Steps To Reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the Papa Club tab in the top menu.
3. Type the following numbers in the 'שם משפחה' text box: 78910.
4. Click on the next text box.

Actual Result:

The website doesn't provide an error message for typing numbers instead of letters.

Expected Result:

The website should give an error message like this: "This field is invalid, only letters can be entered".

[PJ-27] Failure to receive an error message when entering a landline phone number in the 'טלפון נייד' text box on Papa Club page.

Created: 19/Sep/24 Updated: 19/Sep/24

| | |
|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|--|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Rotem Dolin | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138) | | |

Attachments:

Severity: S5 - Low

Description

Steps to reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the Papa Club tab in the top menu.
3. Type the following numbers in the 'טלפון נייד' text box: 036747437.
4. Click on the next text box.

Actual result:

The website fails to receive an error message when entering a landline phone number in the 'טלפון נייד' field.

Expected result:

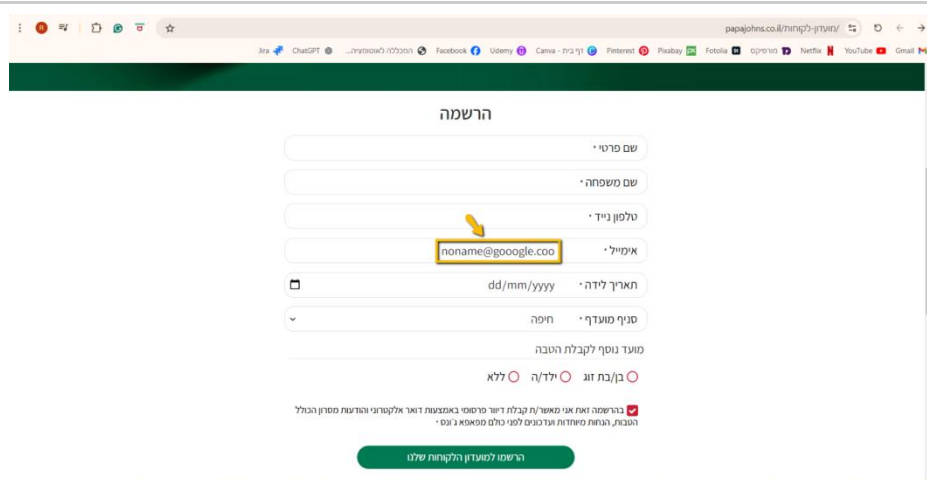
The website should recognize that it's a landline phone, not a mobile phone, and give an error message.

[PJ-28] Not providing an error message when entering an invalid email in the 'אימייל' field on the Papa Club page.

Created: 19/Sep/24 Updated: 19/Sep/24

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|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

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|--------------|--|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Rotem Dolin | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138) | | |

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|--------------|---|
| Attachments: |  |
| Severity: | S5 - Low |

Description

Steps to reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the Papa Club tab in the top menu.
3. Type this email in the 'אימייל' text box: noname@google.coo.
4. Click on the next text box.

Actual result:

The website fails to receive an error message when entering an invalid email in the 'אימייל' field.

Expected result:

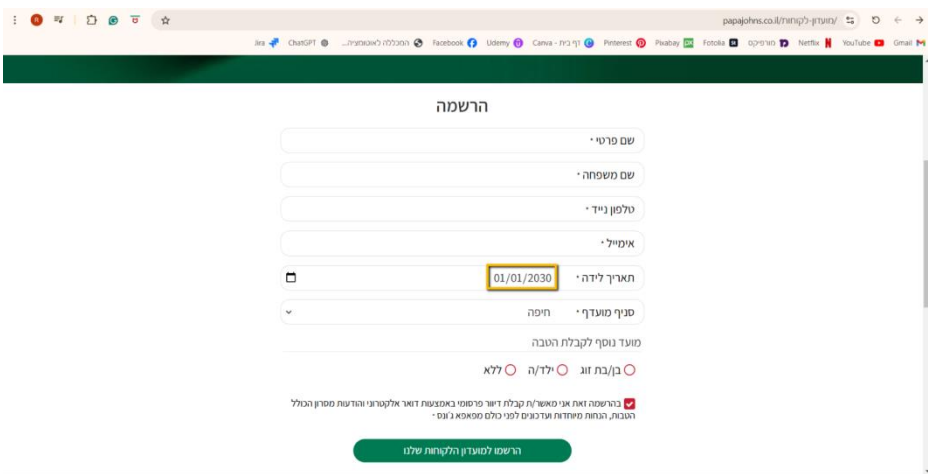
The website should recognize that it's an invalid typed email and give an error message.

[PJ-29] Not providing an error message when entering a future date in the 'תאריך לידה' field on the Papa Club page.

Created: 20/Sep/24 Updated: 20/Sep/24

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|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

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|--------------|---|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Rotem Dolin | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138). | | |

| | |
|--------------|---|
| Attachments: |  |
| Severity: | S5 - Low |

Description

Steps to reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the Papa Club tab in the top menu.
3. Type this date in the 'תאריך לידה' field: 1/1/30.
4. Click on the next text box.

Actual result:

The web is not providing an error message when entering a future date in the 'תאריך לידה' text box.

Expected result:

The system should recognize this is an incorrect value and give an error message.

[PJ-30] Not providing an error message when entering a very old date in the 'תאריך לידה' field on the Papa Club page.

Created: 20/Sep/24 Updated: 20/Sep/24

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|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|--|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Rotem Dolin | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138) | | |

Attachments:

Severity: S5 - Low

Description

Steps to reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the Papa Club tab in the top menu.
3. Type this date in the 'תאריך לידה' field: 1/1/1824.
4. Click on the next text box.

Actual result:

The web is not providing an error message when entering an ancient date in the 'תאריך לידה' text box.

Expected result:

The system should recognize this is an incorrect value and give an error message.

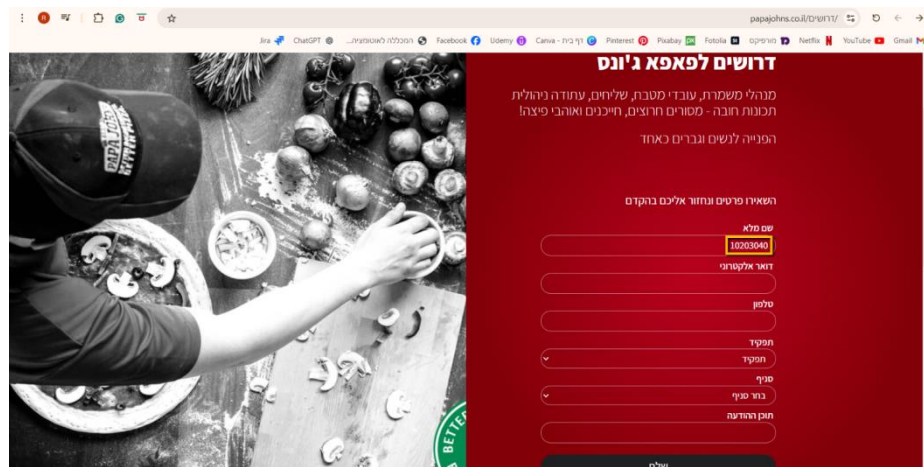
[PJ-31] Failure to receive an error message when entering numbers only in the 'שם מלא' text box on 'דרושים' page.

Created: 20/Sep/24 Updated: 20/Sep/24

| | |
|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|--|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Rotem Dolin | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138) | | |

Attachments:



Severity: S5 - Low

Description

Steps to reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the 'דרושים' tab in the top menu.
3. Type the following numbers in the 'שם מלא' text box: 10203040.
4. Click on the next text box.

Actual result:

The system doesn't give an error message when entering numbers only in the 'שם מלא' text box.

Expected result:

The system should alert with an error message about entering an invalid value.

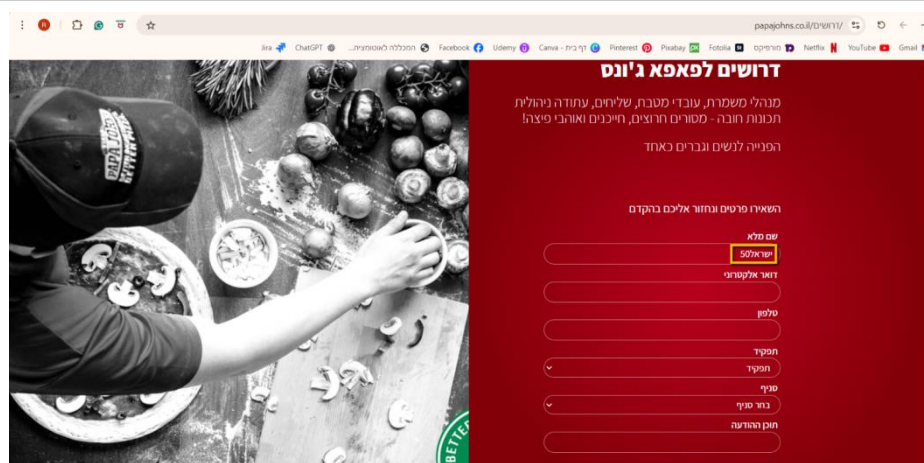
[[PJ-32] Error message not appearing when entering a combination of letters and numbers in the 'שם מלא' field on a 'דרושים' page.

Created: 20/Sep/24 Updated: 20/Sep/24

| | |
|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|--|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Rotem Dolin | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138) | | |

Attachments:



Severity: S5 - Low

Description

Steps to reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the 'דרושים' tab in the top menu.
3. Type in the 'שם מלא' text box: '50ישראל'.
4. Click on the next text box.

Actual result:

The system doesn't give an error message when entering a combination of letters and numbers in the 'שם מלא' text box.

Expected result:

The system should alert you with an error message about entering an invalid value.

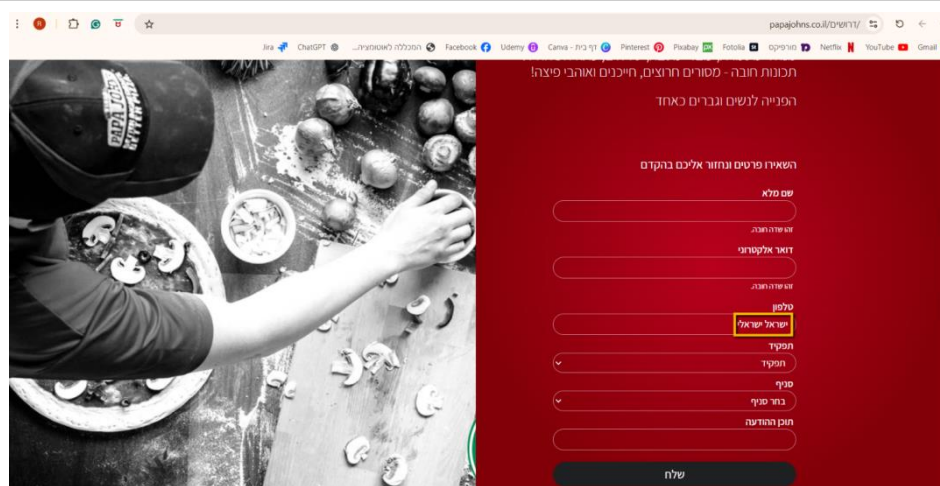
[PJ-33] Failure to receive an error message when entering letters only in the 'טלפון' text box on 'דרושים' page.

Created: 20/Sep/24 Updated: 20/Sep/24

| | |
|----------|----------------------------|
| Status: | To Do |
| Project: | Papa Johns |

| | | | |
|--------------|--|-----------|------------|
| Type: | Bug | Priority: | Medium |
| Reporter: | Rotem Dolin | Assignee: | Unassigned |
| Environment: | OS: Windows 10, Browser: Google Chrome (version: 128.0.6613.138) | | |

Attachments:



Severity: S5 - Low

Description

Steps to reproduce:

1. Enter the website: <https://www.papajohns.co.il/>
2. Click on the 'דרושים' tab in the top menu.
3. Type in the 'טלפון' text box: 'ישראל ישראלי'.
4. Click on the next text box.

Actual result:

Failure to receive an error message when entering letters only in the 'טלפון' field.

Expected result:

The system should alert you with an error message about entering an invalid value.