Niklas Rötkönen

Contact

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📞 0503561337

📍 Helsinki

Linked in

Languages

Finnish	Fluent
Swedish	Native
English	Good

Skills/Tools

HTML, CSS, JavaScript

Angular, React, Vue.js

Node.js, MongoDB, NoSQL

Python, C++

Visual Studio Code, GitHub

Microsoft 365

PROFILE

An aspiring web/full stack developer with a strong foundation in various web technologies and a background in customer service. A student working on my thesis, creating an Angular fundamentals course, with an estimated completion time of around May or June. Skilled in web development technologies, and fluent in Swedish, Finnish, and proficient in English. A flexible team player with the ability to work independently.

WORK EXPERIENCE

CGI

Service Desk Specialist *9/2021 - 12/2021*

- Providing technical support to end-users in various technical issues, including answering support questions and handling service requests.

Fortum

Summer intern *5/2019 - 9/2019*

- Software testing, maintenance of asset management system, as well as equipment installations, updates, maintenance, and user support.

Summer intern *5/2018 - 9/2018*

- RPA development, maintenance of asset management system, as well as equipment installations, updates, maintenance, and user support.

Summer intern *5/2017 - 9/2017*

- Process IT. Server maintenance. Computer-related problems.

EDUCATION

Metropolia University of Applied Sciences **6/2022-6/2024**

Information Technology, Engineering Student

233/240 credits

Thesis: Angular basics online course for Metropolia University

Arcada University of Applied Sciences **2015-2021**

Information Technology, Engineering Student