






Contact

 niklas.rotkonen@hotmail.com

 0503561337

 Helsinki

 github.com/rotkonen



Languages

Finnish Native

Swedish Native

English Proficient

Skills/Tools

HTML, CSS, JavaScript

Angular, React, Vue.js

Node.js, MongoDB, NoSQL

Python, C++

Visual Studio Code, GitHub

Microsoft 365

Niklas Rötönen

PROFILE

Recent graduate in Information and Communication Technology with hands-on experience in technical support and diverse IT roles gained through summer internships. Proficient in front-end and back-end technologies, I bring strong problem-solving skills and a deep interest in expanding my expertise in software development.

WORK EXPERIENCE

CGI

Service Desk Specialist 9/2021 - 12/2021

- Providing technical support to end-users in various technical issues, including answering support questions and handling service requests.

Fortum

Summer trainee 5/2019 - 9/2019

- Software testing, maintenance of asset management system, as well as equipment installations, updates, maintenance, and user support.

Summer trainee 5/2018 - 9/2018

- RPA development, maintenance of asset management system, as well as equipment installations, updates, maintenance, and user support.

Summer trainee 5/2017 - 9/2017

- Process IT. Server maintenance. Computer-related problems.

EDUCATION

Metropolia University of Applied Sciences 30/6/2022-18/6/2024

Information Technology, Engineering Student

243/240 credits

Thesis: Angular basics online course for Metropolia University

Arcada University of Applied Sciences 2015-2019

Information Technology, Engineering Student