






Contact

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 0503561337

 Helsinki



Languages

Finnish Native

Swedish Native

English Proficient

Skills/Tools

HTML, CSS, JavaScript

Angular, React, Vue.js

Node.js, MongoDB, NoSQL

Python, C++

Visual Studio Code, GitHub

Microsoft 365

Niklas Rötönen

PROFILE

I am a graduating student majoring in Information and Communication Technology, with experience in providing technical support and working as a summer intern in various IT roles within the industry. I have proficiency in both front-end and back-end technologies. I possess strong problem-solving skills and have a keen desire to develop my expertise in various aspects of web development.

WORK EXPERIENCE

CGI

Service Desk Specialist 9/2021 - 12/2021

- Providing technical support to end-users in various technical issues, including answering support questions and handling service requests.

Fortum

Summer intern 5/2019 - 9/2019

- Software testing, maintenance of asset management system, as well as equipment installations, updates, maintenance, and user support.

Summer intern 5/2018 - 9/2018

- RPA development, maintenance of asset management system, as well as equipment installations, updates, maintenance, and user support.

Summer intern 5/2017 - 9/2017

- Process IT. Server maintenance. Computer-related problems.

EDUCATION

Metropolia University of Applied Sciences 6/2022-6/2024

Information Technology, Engineering Student

233/240 credits

Thesis: Angular basics online course for Metropolia University

Arcada University of Applied Sciences 2015-2021

Information Technology, Engineering Student