

# Mohammed Muneer

Smartphone engineering

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## Profile

Experienced Smartphone Engineer with a strong background in smartphone servicing and sales. Skilled in diagnosing and repairing a wide range of smartphone issues, including hardware and software troubleshooting. Proven track record as a Sales Executive with excellent communication skills, customer handling, and product knowledge to drive sales and customer satisfaction. A dedicated and tech-savvy professional who thrives in fast-paced environments and is passionate about mobile technology.

## Education

<b>Diploma in smartphone engineering</b> Nov 2021 – Oct 2022	<b>Britco &amp; Bridco</b>  <b>Kottakkal</b>
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## Experience

Apr 2024 - Present	<b>Smartphone engineer at Bangalore macro phones</b>  Diagnosed and repaired various smartphone hardware and software issues. Handled customer service queries, ensured timely service delivery, and supported sales through technical expertise.
Oct 2022 - Apr 2024	<b>Smartphone engineer at Smart mobile seva delhi</b>  Performed in-depth mobile servicing, handled customer troubleshooting, contributed to after-sales support, and maintained high service quality standards.

## Skills

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| <ul style="list-style-type: none"><li>Smartphone Servicing</li><li>Multilingual Communication</li></ul> | <ul style="list-style-type: none"><li>Sales Support</li><li>Customer Handling</li></ul> |
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Languages Known:  
Fluent in English, Hindi, Malayalam, Kannada, and Tamil.