

# **Matching Users and Drivers using a Graph based Backend**

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**Goals:**

- The primary aim of this project was to build an application that can be used to match users and drivers in a cab-sharing/car-pooling setting. And to support this application using a Graph based database.
- In order to accomplish this we had to build API functions which would perform all the CRUD operations on the database making the application database independent. Another requirement was to generate and load relevant data into the Graph database, so we could test the API and the application.
- The core of the application is the module which matches a user to a driver. We have implemented this using certain heuristics and also by using a Machine Learning model.
- We have used data stored in the graph as features and labels to train the model. And once trained set up functions a pipeline for it to get test data from the graph and give out the predictions.
- We have built a command line UI to Register new users, enable Login and a few other features. Along with a small demo to test the ride sharing application.

**Motivation:**

Learning about and implementing a Graph backend is what motivated us the most. This application turned out to be an interesting and appropriate application for using Graph databases. The use of Graph database made building some complex features very easy. We could easily pull the kind of data we needed from the database and not worry about efficiently joining the tables.

On top of that a graph database enables us to make dense and connected graphs which represent people interacting in real time. This kind of data can easily be harvested to use as training features of a ML model.

Integrating the model into the project was another motivating factor. Using different kinds of data we can build recommendation systems which will efficiently match users to drivers so the ride can be optimized to the users liking and convenience.

## **Significance:**

A framework like this can be used for achieving various kinds of targets in a ride sharing setting. By using different ML models and fetching data needed to train them, we can have various kinds of functionality.

Our application implements one of such functionalities which is providing better matching of users and drivers. By better matching we mean, improving user experience by filtering the rides around them by suggesting the users rides similar to those they have given high ratings to before.

Illustrating that the use of Graph database not only makes development easier, it also reduces lookup time as compared to Relational Databases (because they need to join tables in order to extract the data we need)

## **Model:**

We treat the problem of predicting which ride would the user like the most as a regression problem. The model predicts a rating as its output. Based on past data and other factors what rating would the user give this driver.

The model takes in averager rating of the driver, time for pickup, possible reroute distance in case the ride needs to pick-up more people, how old is the car and a history score as input and predicts the rating or a score that the user would give the driver.

The history score is computed based on the past relationship between the driver and the user. If the user and driver have never met then it is zero. Else the history score is calculated based on what rating the user had given the driver and a few other factors.

After training the model we implemented Backward elimination to eliminate features that had low impact on the results and kept features that had higher impact on the result. We estimated this by using the P values and the adjusted R squared value. By doing this we came to the conclusion that average driver rating and pickup time were the most optimal features that influenced the model predictions the most.

This project also illustrates the methodologies and best practices used to make use of graph database to power a machine learning model in real time.

**Self-Assessment:**

We set out with the goals described above and have successfully implemented everything. Some improvements could be made and a few more features using the same framework can be added in the future. As of now we have done the following:

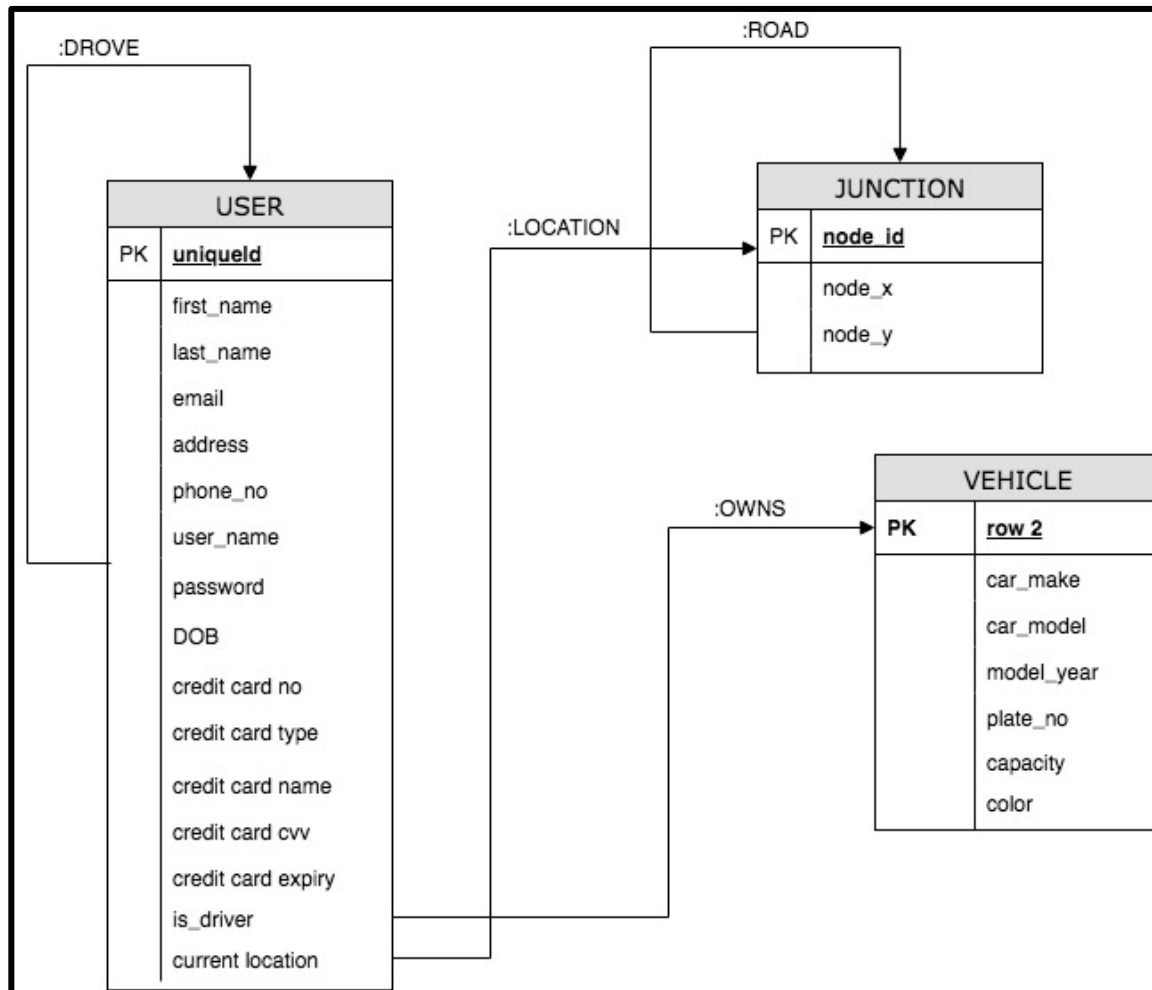
1. Learn and Implement a Graph backend
2. Make API to implement various CRUD operations
3. Build application to match users and drivers
4. Add a Machine Learning model to the matching application
5. Train the model to make predictions in real time
6. Create the pipeline for taking input feeding it to the trained model and producing the output.

**Data Acquisition Methodology:**

For our project, we didn't have a proper data source as its more user data, hence we ended up fabricating relevant user data. For the location map, we used the map of Oldenberg and each junction of road as location points. The map when plotted on matplotlib looks as shown below,



## ER diagram:



In a graph database there are different types of nodes and relationships between nodes that can be defined, instead of table and foreign key that links tables in a relational database management system. As shown above, for our use case we have designed common user datatype to represent both the user using the application and drivers picking up users. Hence, we define relationship between different users that saves the user transaction history and ratings. A detail list of features tracked by the relationship is shown below.

### :DROVE

Is the edge that connects two USER type nodes, and records the driving history of the user with that particular driver. Holds the following information,

pickup\_location  
pickup\_time  
drop\_location

drop\_time  
rating  
ride\_fare

### **:ROAD**

Is the edge that connects two JUNCTION type nodes, and records the length of the road between the two junctions. Holds the following information,

len

### **:LOCATION**

Is a dynamic edge that holds the current location of the user. Currently in our design implementation it is considered as an edge connecting the JUNCTION node, representing the users location, which however keeps updating as and when the location of the driver moves. However, we are looking at the trade off having it as a graph database RELATIONSHIP vs having it just as an information field of a node that keeps dynamically updating. Holds the following information,

node\_id

### **:OWNS**

This edge links the users in the USER table who represent the drivers, to the corresponding the car they own that's been pre-approved and stored in the database. Having such a model allows flexibility for different registered users to use only specifically owned cars and also perform reverse searches based on the user's preference for type of car (Pooling vs normal vs luxurious cars). Does not hold additional information apart from the link.

## DEMO:

We have a client.py and driver.py that replicates a user and driver front-end behavior.

So let's say a client requests a ride and we have the corresponding driver around and we will show the UI of the corresponding users in the following demo screenshot:

### Rider User UI

```
Arimas-MacBook-Pro:ride-graph arima$ python3 client.py
```

### Driver User UI

```
Arimas-MacBook-Pro:ride-graph arima$ python3 driver.py
```

### Rider User UI

```
Enter user_name: syellowleym  
Password:  
[+] Login successfull !  
Your current location : 59  
Where would you like to go? :
```

### Driver User UI

```
Arimas-MacBook-Pro:ride-graph arima$ python3 driver.py
```

### Rider User UI

```
Enter user_name: syellowleym  
Password:  
[+] Login successfull !  
Your current location : 59  
Where would you like to go? :456  
Looking for rides ...
```

### Driver User UI

```
Arimas-MacBook-Pro:ride-graph arima$ python3 driver.py  
Enter driver user_name:
```

### Rider User UI

```
Enter user_name: syellowleym  
Password:  
[+] Login successfull !  
Your current location : 59  
Where would you like to go? :456  
Looking for rides ...  
TIME TO CREATE DICTIONARY: 11.065548181533813  
(0.0, {'phone_no': '3420136080', 'address': '36 Mallory Avenue', 'joined': neo  
time.DateTime(2018, 8, 3, 19, 48, 18.489437), 'user_name': 'pmartineup0', 'ca  
rd_exp': neotime.Date(30, 6, 1), 'last_name': 'Martineau', 'card_type': 'jcb',  
'work_location': '', 'can_pay': True, 'password': 'bK4VafHAC40F', 'card_cvv':  
'828', 'card_no': '3.55072E+15', 'dob': neotime.Date(16, 12, 19), 'is_driver'  
: True, 'first_name': 'Clim', 'email': 'pmartineup0@unc.edu', 'current_locati  
on': '59', 'name_on_card': 'Peder'})  
4884.2314420000002  
Requesting driver ... kizaacju
```

### Driver User UI

```
Arimas-MacBook-Pro:ride-graph arima$ python3 driver.py  
Enter driver user_name:
```



Rider user UI:

```

Enter user_name: syellowleym
Password:
[+] Login successfull !
Your current location : 59
Where would you like to go? :456
Looking for rides .....
TIME TO CREATE DICTIONARY: 11.065548181533813
(0.0, {'phone_no': '3420136080', 'address': '36 Mallory Avenue', 'joined': neo
time.DateTime(2018, 8, 3, 19, 48, 18.489437), 'user_name': 'pmartineaup0', 'ca
rd_exp': neotime.Date(30, 6, 1), 'last_name': 'Martineau', 'card_type': 'jcb',
'work_location': '', 'can_pay': True, 'password': 'bK4VafHAC4DF', 'card_cvv':
'828', 'card_no': '3.55072E+15', 'dob': neotime.Date(16, 12, 19), 'is_driver'
: True, 'first_name': 'Clim', 'email': 'pmartineaup0@unc.edu', 'current_locati
on': '59', 'name_on_card': 'Peder'})
4884.231442000002
Requesting driver ... kizaacju

```

Driver user UI:

```
Arimas-MacBook-Pro:ride-graph arima$ python3 driver.py
Enter driver user_name: kizaacju
Password:
[+] Login successfull !
Your current location : 5982
User 1 located at pickup location : 59
Enter "Y" to accept this ride ? Y
Routing to pickup the user syellowleymi
Arimas-MacBook-Pro:ride-graph arima$
```

## Rider User UI

Reached checkpoint	5979
Approaching point	99
Approaching point	99
Approaching point	99
Approaching point	99
Approaching point	99
Reached checkpoint	99
Approaching point	91
Approaching point	91
Approaching point	91
Approaching point	91
Approaching point	91
Reached checkpoint	91
Approaching point	85
Approaching point	85
Approaching point	85
Approaching point	85
Reached checkpoint	85
Approaching point	77
Approaching point	77
Approaching point	77
Approaching point	77
Approaching point	77
Reached checkpoint	77
Approaching point	67
Approaching point	67
Approaching point	67
Approaching point	67
Approaching point	67
Reached checkpoint	67
Approaching point	64
Approaching point	64
Approaching point	64
Approaching point	64
Reached checkpoint	64
Approaching point	61
Approaching point	61
Approaching point	61
Approaching point	61
Reached checkpoint	61
Approaching point	59
Approaching point	59
Approaching point	59

## Driver User UI

Approaching point 5982  
Approaching point 5981  
Approaching point 5981  
Approaching point 5981  
Approaching point 5979  
Approaching point 5979  
Approaching point 5979  
Approaching point 5979  
Approaching point 99  
Approaching point 99  
Approaching point 99  
Approaching point 99  
Approaching point 91  
Approaching point 91  
Approaching point 91  
Approaching point 91  
Approaching point 85  
Approaching point 85  
Approaching point 85  
Approaching point 85  
Approaching point 77  
Approaching point 77  
Approaching point 77  
Approaching point 77  
Approaching point 67  
Approaching point 67  
Approaching point 67  
Approaching point 67  
Approaching point 64  
Approaching point 64  
Approaching point 64  
Approaching point 64  
Approaching point 61  
Approaching point 61  
Approaching point 61  
Approaching point 61  
Approaching point 59

## Driver User UI

Approaching point 2557  
Approaching point 2557  
Approaching point 2563  
Approaching point 2563  
Approaching point 2563  
Approaching point 2563  
Approaching point 2569  
Approaching point 2569  
Approaching point 2569  
Approaching point 2569  
Approaching point 2579  
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Approaching point 2589  
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Approaching point 2589  
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Approaching point 2602  
Approaching point 2602  
Approaching point 2602  
Approaching point 2602  
Approaching point 2608  
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Approaching point 2608  
Approaching point 2608  
Approaching point 2613  
Approaching point 2613  
Approaching point 2613  
Approaching point 2613  
Approaching point 2613  
Approaching point 2613

## Driver User UI

Approaching	point	1630
Approaching	point	1621
Approaching	point	1621
Approaching	point	1621
Approaching	point	1621
Approaching	point	1626
Approaching	point	1626
Approaching	point	1626
Approaching	point	1626
Approaching	point	1635
Approaching	point	1635
Approaching	point	1635
Approaching	point	1635
Approaching	point	1661
Approaching	point	1661
Approaching	point	1661
Approaching	point	1661
Approaching	point	1661
Approaching	point	1672
Approaching	point	1672
Approaching	point	1672
Approaching	point	1672
Approaching	point	1651
Approaching	point	1651
Approaching	point	1651

Rider User UI Driver User UI

[illegible]

Rider User UI Driver User UI

[illegible]

## Rider User UI:

```
Approaching point 3085 ....
Reached point 3085
Approaching point 3079 ....
Approaching point 3079 ....
Approaching point 3079 ....
Approaching point 3079 ....
Approaching point 3079 ....
Reached point 3079
Approaching point 3072 ....
Approaching point 3072 ....
Approaching point 3072 ....
Approaching point 3072 ....
Approaching point 3072 ....
Reached point 3072
Approaching point 3069 ....
Approaching point 3069 ....
Approaching point 3069 ....
Approaching point 3069 ....
Approaching point 3069 ....
Reached point 3069
Approaching point 3075 ....
Approaching point 3075 ....
Approaching point 3075 ....
Approaching point 3075 ....
Approaching point 3075 ....
Reached point 3075
Approaching point 459 ....
Approaching point 459 ....
Approaching point 459 ....
Approaching point 459 ....
Approaching point 459 ....
Reached point 459
Approaching point 456 ....
Approaching point 456 ....
Approaching point 456 ....
Approaching point 456 ....
Approaching point 456 ....
Reached point 456
Dropping user at destination !!!
Fare : 7779.889445550003
Rate your ride (1-5): 5
Thank you for rating
```