## **Job Description**

| POSITION DETAILS          |                         |                      |            |
|---------------------------|-------------------------|----------------------|------------|
| Functional<br>Designation | Collection Data Analyst | Department           | Collection |
| Sub Department            |                         | HR Grade             |            |
| Location                  |                         | Reporting<br>Manager |            |

## **Job Purpose**

The Collection Data Analyst is responsible for analyzing and reporting on collection data to provide insights and support decision-making.

## **Principal Accountabilities**

- Develop and maintain collection-related reports and dashboards.
- Analyze collection data to identify trends, patterns, and anomalies.
- Prepare ad-hoc reports as needed.
- Develop and implement key performance indicators (KPIs) to measure collection performance.
- Provide data-driven insights to support collection strategies and decision-making.
- Collaborate with collection teams to identify data requirements and ensure data accuracy.
- Stay updated on industry trends and best practices in data analysis and reporting

## **Desired Profile**

- Bachelor's degree in business administration, finance, economics, or a related field.
- Strong analytical and problem-solving skills.
- Proficiency in data analysis tools (e.g., Excel, SQL, Tableau, Power BI).
- Knowledge of collection processes and metrics.
- Excellent communication and interpersonal skills.
- Ability to work independently and as part of a team.