## **Job Description**

POSITION DETAILS			
Functional Designation	Lead Corporate BHR- Business functions	Department	Human Resources
Sub Department	Business HR	HR Grade	Associate Vice President
Location	Corporate Office	Reporting Manager	Head BHR

### **Job Purpose**

As a lead corporate BHR in an NBFC, you will be expected to demonstrate strong leadership skills, an in-depth understanding of the financial industry, and the ability to foster a culture of collaboration and innovation within the organization.

### **Principal Accountabilities**

- 1. HR Strategy Development: Collaborate with the executive team to develop and implement HR strategies aligned with the overall business objectives and growth plans of the NBFC.
- 2. Performance Management: Design and manage performance appraisal systems, ensuring they are effective in evaluating and improving employee performance, productivity, and development.
- 3. Employee Relations: Foster a positive work environment by handling employee grievances, conflicts, and disciplinary actions, while promoting a culture of open communication and employee engagement.
- 4. HR Compliance and Policies: Stay updated on legal and regulatory changes, ensuring the company's HR policies and practices adhere to industry standards, labor laws, and corporate guidelines.
- 5. Diversity and Inclusion: Promote diversity and inclusion initiatives within the organization, ensuring fair and equitable practices, and fostering an inclusive and respectful work environment for all employees.
- 6. Succession Planning: Develop and implement succession planning strategies to identify and nurture highpotential employees, ensuring a strong leadership pipeline for future organizational growth and sustainability.
- 7. Change Management: Facilitate smooth organizational change processes by providing support and guidance to employees and managers during periods of transition, ensuring minimal disruption to business operations.
- 8 .Responsible for aligning business objectives with employees and management.
- 9. Providing HR guidance as and when required.
- 10. Driving the culture of the organization across branches.
- 11. Conduct effective and objective investigations.

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- 12. Drive various engagement initiatives for employees to keep them engaged and aligned.
- 13. Drive and conduct new joiner program, branch connects, skip level meets and various other HR initiatives.
- 14. Provide audit support and GPTW certification support.

#### **Desired Profile**

- Bachelor's degree in Human Resources, Business Administration, or a related field.
- A master's degree or additional HR certifications (such as an MBA or HR-specific qualifications) can be an advantage.
- Several years of experience in HR, with a focus on HR shared services in the financial services or NBFC industry.
  - Experience in managing HRSS functions, processes, and teams.

Strong leadership and managerial skills to lead and mentor HRSS teams.

- Ability to set and achieve team goals and KPIs.