

Dharamvir Singh

Address: 19/116 Sector-19

Indira Nagar

Dist- Lucknow (U.P), Pin- 226016

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Seeking assignment in Collections /Team handling with an organization of high repute.

- A competent professional with more than 15 years of experience in Collections & Compliances with 10 Years in Team Handling
- Expertise in preparing collection targets and developing over all & case specific strategies to recover money.
- Proven abilities in managing collections & recovery functions.
- Interpersonal & organisational skills and proven abilities in team management.

Key Areas Handled

Collection Management / Recovery

- Allocating accounts to respective FOS
- Handling team & DCR updating
- Managing the process and ensuring approval for all settlement accounts.
- Monitoring customer's accounts & tracking to ensure compliance
- Making sure that field collection coverage on accounts are met and that follow-ups are initiated on a regular basis
- Escalating potential skip / dispute / dead / refused to Pay /potential fraud & maintaining adequate data in a uniform format for senior management review.

Team Management

- Handling 2 SBU collection team.
- Leading, managing & monitoring the performance of team members and to ensure efficiency in operations and meeting of individual & group targets.
- Determining training needs of field executives; developing strategies for improving collections to enhance their operational efficiency leading to increased productivity.

ORGANISATIONAL HIGHLIGHTS

Presently working as TL at POONAWALLA FINCORP.LTD formally known as (MAGMA Fincorp Ltd) at Lucknow from 13 August'18.

: Worked with Cholamandlam Investment & Finance co ltd. From March 2016 to May-18 as Area Receivable manager at Saharsa.

: Worded with Magma fincorp ltd as a TL at Purnea branch from 3 Jan'15 to 15 March'16.

: Worked with Cholamandlam Investment & Finance co ltd as a Location Collection Officer at Saharsa branch from 14 April 2014 to 31 Dec 2014.

: Worked with TATA MOTOR FINANCE LTD. As Assistant Manager at Purnea (Bihar) handling collection (CV & PC) soft & hard bucket (0-10) Approx 1300 cases from 23 July'2012 to 12 April 2014.

: Worked with Citi Financial in (Personal loan) as Collection Supervisor in AGPO Agency Lucknow from March 2009 to June 2012.

: Worked with ICICI Bank as Collection executive in Total Solution from August 2007 to Feb 2009 in Lucknow.

Academic -----

- M.B.A. with specialization marketing from I I S E Lucknow in. 2011.
- Bachelors in Art from Lucknow University Lucknow in 2002.

Strengths: -

- Natural Motivator
- Good listener
- Communication

Personal Profile: -

Name	:	Dharamvir Singh
Father's name	:	Sri Udaivir Singh
Mother's name	:	Smt. Munni Devi
Date of Birth	:	14 July 1982.
Hobbies	:	Travelling & Meeting People.
Language Known	:	English, Hindi & Regional Languages.

Declaration

I here by declare that the information given above this is true to the best of my knowledge and belief.

Date:

Signature

Place:

Dharamvir Singh

Reference-

Abhishek Singh (ABM-Chola)- 8294685921

Indrajeet Banerjee(RM- Asix bank)- 9771406321