

SHARANJIT SINGH SAINI

Present Address: #FLAT NO-130/GF, SHIVJOT ENCLAVE-

BLOCK-06, KHARAR, MOHALI-PUNJAB

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Email: SINGH.SHARANJIT425@GMAIL.COM

D.O.B: 2-05-1975

Languages: English, Punjabi & Hindi

BANKING EXPERTISE

<u>OBJECTIVE:</u> Seeking a challenging career in a dynamic and leading organization preferably in **Banking/COLLECTIONS** that would help me to cultivate and nurture my skills to the fullest with an opportunity to display my talent and become an asset to the organization.

PROFILE AND STRENGHTS

Qualified Masters of Arts & B-ED and results oriented banking /Collections professional with rich exposure of over 13 years' with ICICI BANK LTD, CITI FINANCIAL, BAJAJ AUTO FINANCE LTD, CAPITEL FIRST LTD & HOME CREDIT FINANCE LTD In collection and recoveries Dept..

Core competencies include;

| Man Management | Agency Management | Client |
|-------------------------|----------------------|--------|
| Servicing | | |
| Relationship Management | TAT Compliance | Recon |
| Processes | | |
| MIS & Reporting | Interpersonal Skills | Target |
| Oriented | - | |

- Highly motivated, positive and goal-oriented, with demonstrated professionalism, attention to detail, highly developed, Analytical faculties.
- Above average communication and relationship management skills, quick to adjust to new situations and the ability to Work comfortably under constant deadline pressure.

- Excellent interpersonal skills and build professional relationship.
- Cogent written & verbal communication skills. Committed to business ethics and morality standards.

PROFESSIONAL EXPERIENCE

ICICI BANK LTD collection executive-C-111 1, july-2005 to 3, Nov-2007

Based at Patiala and taking care of Collection of HOME LOANS/LAP and AUTO LOANS of Location Patiala & Spokes.

<u>Citi Fianacial Consumer Finance India Ltd</u> <u>Asst Manager</u> 5-Nov-2007 to 26-Nov-2012

Based at Ludhiana and taking care of **Collections/Recoveries PL** of Ludhiana, Sangrur & Bathinda and **HOME LOANS of Location Bathinda**.

Book Size: Responsible for managing more than 800 accounts with the Pos value of 18 crore Of HOME LOANS & 10 crore of Personal Loan.

Bajaj Auto Finance Ltd. 1-Dec-12 to 31-Oct-13

Based at Ludhiana and taking care of Collection/ Recoveries of TW Loans Locations, Chandigarh, Mohali, Ropar, Ludhiana, Sangrur, Patiala, Nangal, Una, Solan & Shimla portfolio of Tw Productl.

• **Book Size**: Responsible for managing more than 3000 accounts with the Pos value of 3.5 **crore of TW.** and also taking care Legal of above areas.

Capital First Ltd.

Location Head(Asst Manager) of TW Loans Collections/Recoveries. 1-Nov-2013 to 19-Aug-14

Based at Ludhiana and taking care of Collection/ Recoveries of TW Loans of Locations Ludhiana, Moga, Khanna & Spokes and also taking care Legal of above areas.

HOME CREDIT FINANCE INDIA PRIVATE LTD.

Manager for Punjab, Haryana & Rajasthan of Field Collections. 20-AUG-2014 to 08- Nov-2017.

I had join as Area Manager (AM-Ludhiana) for Punjab in 20-Aug-14 and Company promoted me as **Regional Manager** for Punjab & Rajasthan in 1-april-16 as per my performance.

Based at Chandigarh and taking care of Early/Late/W-off Collections of CD & TW Loans of Punjab & Early collection of Rajasthan. Portfolio Was 20crore in Late/W-off & 2 crore in Early collections.

Recently 10 location officers and 150 executives are reporting to me in Early collections (DPD-30to60) Cases of Punjab & Haryana. Handling portfolio Aprx 5 crore & 9000 cases of CD & CL LOANS on weekly basis..

I was regularly Top performer in Late collections in pan India and currently top Performer in Early collection in Pan India..

• BAJAJ FINANCE LTD.

RCM Regional Collection Manager for Rajasthan & Gujarat 13-Nov-2017 to till date.

Based at Jaipur & taking care CD Flow portfolio of Rajasthan & Gujarat. Portfolio Size is 12 Crores in BKT-0 & 15000 cases & BKT 1 size is 2.5 Crore & 2000 cases. Recently 19 collection officers indirectly & 4 ACM are directly reporting to me.

- Man Management: Developing, motivating and guiding a team of Collection and Agency Managers. Identifying and Implementing strategies for building team effectiveness by promoting a spirit of cooperation and By giving timely trainings on cash management, vendor and portfolio handling.
- **Team Management:** Coordinating with the call center for effective distribution of the contactable and non contactable **Pool** data and bifurcated to the concerned team.
- **Vendor Management**: Having a network of vendors all locations for Collections/Recoveries. Agency setup at all spoke locations to have better reach. & achieved portfolio targets.
- MIS and Reporting: Preparation of MIS reports for providing feedback to

Supervisor.

• Achievements:

| Outstanding Performance Award-2008 | | | |
|--|--|--|--|
| Excellent Control on Field agency awarded.2009 | | | |
| Bravo Employee of the compancy-2009-10 | | | |
| Bravo Employee of the compancy-2010-11 | | | |
| Win Goa trip(Due to Good Performance)-2010-11 | | | |
| Win Watch Out contest (Q-Sep to Nov-12) | | | |
| Good performer award received from Bajaj in First Q4 (2013-14) | | | |
| Excellence Team Award from Home credit for Q1 in 2017 | | | |
| | | | |

EDUCATIONAL & PROFESSIONAL DEVELOPMENT

| | | | % age | |
|--------|----------------|--------------------|-------|------------------------|
| Period | School/College | Board/university | Mars | Regular/correspondence |
| 1989- | | | | |
| 1990 | Metric | P.S.Edu.Board | 77% | Regular |
| 1992- | | | | |
| 1993 | Secondary | P.S.Edu.Board | 55% | correspondence |
| 1994- | | | | |
| 1997 | B.A | G.N.D.U | 48% | Regular |
| 1999- | | Punjabi University | | |
| 2001 | M.A | Patiala | 46% | correspondence |
| 2002- | | University of | | |
| 2003 | B.ED | Kashmir | 75% | Regular |

TECHNICAL CREDENTIALS

- Successfully completed One year Diploma in Computer Application.
- Working proficiency across MS-Office, Word, Excel, Power Point and Internet Applications.

Thanks & Regards Sharanjit Singh Saini M-9878890111