# **Job Description**

POSITION DETAILS			
Functional Designation	National Credit Head	Department	Credit
Sub Department		HR Grade	VP / SVP
Location	NA	Reporting Manager	cco

### **Job Purpose**

We are seeking an experienced and skilled National Credit Head to lead our credit team and oversee the credit operations of our NBFC. The ideal candidate will have a strong background in credit risk management, excellent leadership skills, and the ability to drive business growth while maintaining a high standard of credit quality.

## **Principal Accountabilities**

- 1. To review and overview the Credit appraisals and Underwriting of all Unsecured cases PAN India. He will also be responsible for Analyzing and Managing portfolio risk and maintaining portfolio.
- 2. Duties & Responsibilities (List in the order of importance the duties & responsibilities of this job)
- 3. Credit Underwriting and Loan Appraisals of all Unsecured Cases PAN India.
- 4. Decisions on the cases sent by branches.
- 5. Monitoring the portfolio quality on regular basis.
- 6. Business and collection review with the team.
- 7. Personal Discussion with customers/DSA of High-Ticket cases in locations.
- 8. Weekly/Monthly Review of TAT of all Unsecured Loans PAN India.
- 9. Monitor the quality of appraisals done by local credit manager at branch location.
- 10. Recruitment of credit managers in new locations.
- 11. Visit to Delinquent customers to understand the credit learnings.
- 12. Visit to existing customers to understand their current business and assess the PD done by local credit managers.
- 13. Review the product policy once in 6 months and update to mitigate risk in portfolio.
- 14. Conduct audits at locations to understand the credit underwriting and appraisal quality of local credit.
- 15. Recruitment of Vendors PAN India as per requirement.
- 16. Regular review of process at all locations and understand the gaps/risks in process flow of loan execution.
- 17. Responsible for all quality initiatives of Unsecured department such as driving Kaizens in the team and executing quality related projects.
- 18. Develop new loan products which suit the requirements of customers and maintain compliance.
- 19. Resolve and guide all queries of credit team in regular operations.
- 20. Appraisal of credit team of their KRA's every quarter.

#### **Desired Profile**

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- 1. Postgraduate degree in Finance, Business Administration, or a related field.
- 2. Professional certification in credit risk management (e.g., FRM, CRMP) is desirable.
- 3. Minimum 10 years of experience in credit risk management, with at least 5 years in a leadership role.
- 4. Strong understanding of credit risk management principles, practices, and regulations.
- 5. Excellent leadership, communication, and interpersonal skills.
- 6. Ability to analyze complex credit data and make informed decisions.
- 7. Strong problem-solving and negotiation skills.

