

PARTHA GHOSH

CONTACT

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🎂 28/07/1998

SKILLS

- Devised and implemented process, procedures, systems and internal controls to strengthen operations, increase productivity and enhance customer satisfaction.

SUMMARY

I have comprehensive experience in Operations (Centralized and Branch), Retail asset loan processing and disbursements, Customer service, Process automations and system enhancements projects, Loan Servicing.

Project Management and adopting Information Technology driven business solutions are what I have been into my recent career phase supported by my strong bias towards optimized execution.

EXPERIENCE

Poonawalla Fincorp Limited

Senior Executive - Loan Servicing

May 2022 - Till
date

- Handling Loan closures, Loan cancellation, Loan restructuring, Refunds.

- Responsible for publishing Loan cancellation MIS with Senior Management team.

- Responsible for all projects of process automation and improvements in collaboration with IT.

Poonawalla Fincorp Limited

Executive - Branch Operations

February 2021 -
April 2022

- Responsible for basic scrutiny and underwriting as per supporting documents attached in credit file and approvals, further processing and faster disbursement towards customer/dealer.

- Responsible for cash management of branch.

- Responsible for branch customer service, NOC issuance.

EDUCATION

Dibrugarh University

B.Com in Finance

2020

ACHIEVEMENTS & AWARDS

- ✓ Winner - Catalyst of the Quarter, Q1-2022