



Exceptionally well organized and resourceful professional with more than 18 years' experience and a solid academic background. Able to handle multiple projects with high quality and deadline -oriented environment.

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## **Manager /Zonal –IT Manager / South**

### Professional Brief

- Almost 18 years of IT Exposure on implementing, and maintaining the infrastructure of different sectors like public/NBFC/Trading companies. This includes networking, data centre support, servers, storage systems, and any other hardware or software that supports a company's IT systems.
- Responsible for interviewing, hiring, & training desktop & technical support staff.
- Design, develop, and support the corporate IT infrastructure including Voice/Data Networks, System Administration, Desktop Support, and Data Centre Management
- Responsible for all infrastructure including servers, network, patching, configuring, installing and maintaining Windows Servers.
- Played a Key role as Business Analyst for LMS/LOS/Mobile Collection apps with Muthoot money limited with external vendors.
- Create IT security and run book documentation for internal and external client security audits.
- Supported offices and servers around the world using various remote control applications along with planned
- Ensured the project objectives and requirements are clear and agreed upon by all team members.
- Organized and managed all phases of the project to ensure on-time completion within budgetary requirements.
- Ensures for the availability, continuity and security of data and information pertaining to the organization.
- Escalated project issues that cannot be completed within agreed service levels.

### Professional Scan

#### **Poona Walla Fincorp Ltd: Dec 2022- till Now.**

##### ROLE AND RESPONSIBILITIES:

- Managing all IT- Operations for South India.
- Provided orientation and training to new employees and advised them on the effective handling of customer complaints.
- Managing End User Support team for South zone.
- Vendor Management/IT-infra-Procurement for South Zone.
- Third level of Escalation for South India.
- Working closely with Admin to Setting up new branches.
- Working closely with Management in rolling out new technical solutions for the South Zone along with other Zones.
- Provided on –the-job training and guidance for all Resident Engineers of south.
- Transition activities from old domain to new domain

## Professional Engagements

From	To	Company Name	Designation
Sep-18	Dec-20	Muthoot Money Pvt Ltd	Manager-IT
Dec-14	Sep-18	Magma Fincorp Ltd	Deputy Manager-IT
Mar-12	Dec-14	Fed bank Financial Services Ltd	Regional Manager-IT
Sep-11	Mar-12	CD-Equisearch Pvt Ltd	Assistant Manager-IT
Feb-08	Sep-11	Religare Technologies	Executive-IT
Feb-04	Aug-07	CMS Info Systems Pvt Ltd	Trainee-Engineer

## Career Achievements

Religare Technologies Ltd : Best performer out of 11 team from south.

Muthoot Money Limited : Memorandum received for implementing application on time.

## Qualifications

Course	University/Board	Year	Percentage
MCA	Vinayaka Missions Research Foundation -Tamilnadu	2004-2007	70
BCA	Kakatiya University - Andhra Pradesh	1999-2002	61
MPC	Board of Intermediate-Andhra Pradesh	1997-1999	76
SSC	Board of Secondary Education- Andhra Pradesh	Mar-97	78
CCNA	Cisco Certified Network Associate	2005	
PGDHWNT	PG Diploma in Hardware & Networking	2002-2004	

## Personal Details

- Date of birth: 28-12-1981

Father Name: Sirangi Narsinga Rao

Languages known: English | Hindi | Telugu