## **Job Description**

| POSITION DETAILS          |                        |                      |                        |
|---------------------------|------------------------|----------------------|------------------------|
| Functional<br>Designation |                        | Department           | Information Technology |
| Sub Department            | Information Technology | HR Grade             |                        |
| Location                  | Corporate Office       | Reporting<br>Manager |                        |

#### **Job Purpose**

The Lead IT - Digital Transformation & Innovation is responsible for driving digital transformation initiatives and fostering innovation within the organization. This role involves leveraging digital technologies to enhance business processes, improve customer experiences, and create a culture of continuous improvement and innovation.

### **Principal Accountabilities**

- Develop and implement a comprehensive digital transformation strategy aligned with business objectives.
- Identify opportunities for digital innovation and transformation across the organization.
- Lead the adoption of digital technologies to improve business processes and customer experiences.
- Foster a culture of innovation within the organization.
- Identify and implement new technologies and methodologies to drive innovation.
- Collaborate with internal and external stakeholders to develop innovative solutions.
- Lead and manage the digital transformation and innovation team.
- Provide guidance and support to team members on digital transformation initiatives.
- Ensure alignment of digital transformation efforts with overall business strategy.
- Oversee the planning, execution, and delivery of digital transformation projects.
- Ensure projects are delivered on time, within budget, and meet quality standards.
- Manage project risks and issues, and implement mitigation strategies.
- Develop and implement change management strategies to support digital transformation initiatives.
- Ensure effective communication and engagement with stakeholders throughout the transformation process.
- Provide training and support to employees to facilitate the adoption of new technologies and processes.
- Develop and implement metrics to measure the success of digital transformation initiatives.
- Prepare and present reports on digital transformation and innovation activities.
- Provide regular updates to senior management and stakeholders.
- Managing relationship with various stakeholders for IT projects execution like Legal,
  Compliance, Audit, InfoSec, Risk, Business, Operations, service providers.
- Ensuring compliance to regulatory guideline & internal organizational policies for IT Applications
- Conducting DR drills & ensuring business continuity for IT applications as per regulatory framework.

# **Job Description**

### **Desired Profile**

| Education         | B.Tech/BE/MCA/MBA/MTech-         |  |
|-------------------|----------------------------------|--|
|                   | Computer Science/IT              |  |
| Experience        | 12-16 years                      |  |
| Certifications    | ITIL, PMP, TOGAF, COBIT, DevOps, |  |
|                   | etc.                             |  |
| Team Size managed | 10-20                            |  |

- Proven experience in leading digital transformation and innovation initiatives.
- Experience in FinTech collaboration & partnership
- Should have managed a min team size of 20 people.
- Extensive experience in project management and change management.
- Strong leadership and organizational abilities.
- Excellent communication and interpersonal skills.
- Strategic thinking and problem-solving aptitude.
- Ability to manage multiple projects and priorities.
- Advance knowledge of emerging technologies like Artificial Intelligence, Machine Learning, Deep Learning, Block chain technologies, IOT, etc.