# SHUBHAJIT CHAKRABORTY

## IT Infrastructure Management

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📍 Kolkata

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## PERSONAL PROFILE

**Highly motivated technology professional** with over **2 decades of experience**

Targeting challenging & rewarding opportunities as senior leader in **IT Infrastructure Management with an organization of high repute**

## EDUCATION

**MBA** from Sikkim Manipal University in 2005

**B.Sc.** from University of Calcutta in 1992

### Other Diplomas/ Certifications:

Certificate in Computing from Indira Gandhi National Open University

Diploma in Rural Development in 1997 from Indira Gandhi National Open University

## CORE COMPETENCIES

**IT Infrastructure Management**

**Business Continuity Planning**

**Cost Optimisation**

**IT Asset Management**

**Data Centre Management**

**IT Security Management/ IT Audits**

## PROFILE SUMMARY

- Highly skilled technocrat & business savvy professional with proven experience across assignments encompassing **IT Infrastructure, IT Security, System Administration**
- Experience in **analyzing information system needs**, evaluating end-user requirements, and troubleshooting for complex information systems management
- Managed **corporate applications and supporting the core IT Infrastructure Systems** including Servers & Data Center Operations
- Expertise in providing ongoing support in implementing the **Cloud technologies** by coordinating with OEM & Managed Service Vendor
- Excellence in **conducting security risk assessment, risk management,** vulnerability assessment, security audits and implementing security policies
- **Accountable, client focused, & cost-conscious with strong leadership, & decision-making skills**

## WORK EXPERIENCE

### Since May'08
**Poonawalla Fincorp Ltd. (Formerly known as Magma Fincorp Ltd.) as Deputy Manager – IT Infra**

**Key Result Areas:**
- Evaluating internal control systems / procedures, preparing reports with a view to highlight the shortcomings and implementing / suggesting necessary recommendations
- Currently working with Cloud Infra Team
  - Assisting cloud infra of AWS & Azure environment
  - Monitoring & coordinating with OEM & Managed Service Vendor for various activities like implementation of instances, services, issue resolving, cost optimization of resources, data analysis, building of customized reports, security related activities with vendor & infosec team, audit related activities
- Managing administration of Endpoint security – Trendmicro APEX ONE pan India
- Supervising administration of Internet WEB security appliance – TrendMicro IWSVA
- Working on SMS server administration & support- connectone application by Karix
- Worked on Document Management System– Omnidocs by Newgen softwares
- Working on the process of integration of DMS and SMS with various applications
- Performing testing & evaluation of new technologies & also upgradation of existing applications
- Worked with asset management team including managing assets like TABs, BTP PAN India
- Contributing in Windows Support Team including AD and Windows server support, services like DHCP, DNS,DFS & so on
- Extending branch level support in terms network, servers & other assets like WiFi, desktop & laptops
- Documenting processes and preparing test plans according to IT best practices for use by IT risk groups
- Conducting audits, reviewing and negotiating security in contracts with IT suppliers which led to an improved & enhanced security environment

**Incident Management**

**Change Management**

## SIGNIFICANT HIGHLIGHTS

Supervised high-severity incidents to ensure service availability with minimal delay and impact towards ensuring smooth operations of an infrastructure environment

Ensured the security of infrastructure and applications

Pivotal member of team in developing business continuity plans

- Participating in planning & managing the Data Center Operation with seamless migration of IT services to virtual environment & cloud technology without any impact to business processes
- Building the IT infrastructure through to implementing new technologies, and managing the IT budgets and expenditure on hardware & software

**Jul'04 to May'08**
**INOX leisure Ltd. (formely known as Calcutta Cine Pvt. Ltd.) as System Administrator**

**Key Result Areas:**
- Drove improvements in all aspects of service delivery including change management, continuous delivery, security as well as monitoring and reliability SQL Server database administration in a mission-critical, 24/7 environment
- Ensured that IT systems, applications, and communication equipment within the organization were managed and maintained in accordance with documented processes, procedures, guidelines, & instructions
- Worked on Multiplex Management System Software (VISTA & ShowBizz) administration & support
- Managed MIS to Top Management including various trends, data analysis & so on

## PREVIOUS EXPERIENCE

**Aug'03 to Jan'04**
**Brainware Consultancy Pvt. Ltd. as System support and Marketing Executive**

**Apr'99 to May'03**
**Binary Fusion Pvt. Ltd. as Faculty & System Administrator**

## PERSONAL DETAILS

**Date of Birth:** 12th September 1973
**Languages Known:** Bengali, Hindi, English
**Address:** 46, Sarat Sarani, Nonachandanpukur Barrackpore, Kolkata-700122