

Job Description

POSITION DETAILS			
Functional Designation	National Manager Quality (Asset-Based Financing)	Department	Quality Assurance
Sub Department	Quality Assurance	HR Grade	Vice President
Location	Corporate Office	Reporting Manager	
Job Purpose			
<p>The National Manager - Quality in the ABF division of our NBFC is responsible for ensuring the quality and compliance of lending operations on a national scale. This role involves developing and implementing quality assurance processes, overseeing audits, and driving continuous improvement initiatives.</p>			
Principal Accountabilities			
<p>1. Quality Assurance Processes:</p> <ul style="list-style-type: none">- Develop and implement standardized quality assurance processes and procedures for the ABF division nationwide.- Ensure that all lending operations align with company policies and regulatory requirements. <p>2. Audit Management:</p> <ul style="list-style-type: none">- Oversee internal and external audits related to lending and asset-based financing.- Coordinate audit activities, address findings, and implement corrective actions. <p>3. Compliance Oversight:</p> <ul style="list-style-type: none">- Stay updated on regional and national regulatory requirements relevant to ABF operations.- Ensure full compliance with lending regulations, risk management guidelines, and internal policies. <p>4. Risk Assessment:</p> <ul style="list-style-type: none">- Assess lending and underwriting risks on a national level and implement risk mitigation strategies.- Identify emerging risks and recommend appropriate actions. <p>5. Quality Metrics and Reporting:</p> <ul style="list-style-type: none">- Establish key quality performance metrics and regularly report on quality and compliance status to senior management.- Utilize data analysis to identify trends and areas for improvement. <p>6. Process Improvement:</p> <ul style="list-style-type: none">- Collaborate with cross-functional teams to identify process improvement opportunities.- Lead initiatives to enhance operational efficiency and quality within the ABF division. <p>7. Training and Development:</p>			

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- Develop and deliver training programs to ensure that ABF teams are well-informed about quality and compliance standards.

- Provide guidance and support to teams to meet quality targets.

8. Vendor and Partner Oversight:

- Monitor and evaluate the quality and compliance of third-party vendors and partners involved in ABF operations.

- Ensure they adhere to the same quality standards.

Desired Profile

- Bachelor's degree in Finance, Business Administration, or a related field (Master's degree preferred).
- Extensive experience in quality assurance, compliance, or risk management within the financial services industry.
- Strong knowledge of lending regulations and quality standards specific to the ABF sector.
- Excellent leadership, communication, and analytical skills.
- Proficiency in data analysis and quality assurance tools.