Job Description

POSITION DETAILS			
Functional Designation		**Department**	Information Technology
Sub Department	Information Technology	**HR Grade**	
Location	Corporate Office	**Reporting Manager**	

Job Purpose

The IT-Applications Specialist is responsible for the development, implementation, and maintenance of software applications that support business operations. This role involves working closely with various departments to understand their application needs, providing technical support, and ensuring the optimal performance of applications

Principal Accountabilities

- Develop, test, and implement software applications to meet business requirements.
- Maintain and update existing applications to ensure their optimal performance.
- Troubleshoot and resolve application issues in a timely manner.
- Provide technical support to end-users for application-related issues.
- Conduct training sessions for users to enhance their understanding and use of applications.
- Develop and maintain user manuals and documentation.
- Work closely with various departments to understand their application needs and requirements.
- Collaborate with the IT team to ensure seamless integration of applications with other systems.
- Communicate effectively with stakeholders to provide updates on application projects and issues.
- Conduct thorough testing of applications to ensure they meet quality standards.
- Develop and implement testing plans and procedures.
- Identify and fix bugs and issues in applications.
- Stay current with technological trends and advancements in application development.
- Identify opportunities for improving existing applications and processes.
- Implement new technologies and methodologies to enhance application performance.
- Ensure applications comply with relevant laws, regulations, and standards.
- Develop and enforce security policies and procedures for applications.
- Conduct regular security assessments and audits of applications.

Desired Profile

Education	B. Tech or BE MCA/MBA/MTech- Computer Science/IT will be added advantage
Experience	8-12 years
Certifications	ITIL, PMP, TOGAF, COBIT, DevOps, etc.

Job Description

Team Size managed	5-10

- Proven experience in application development and maintenance.
- Experience in providing technical support and training to end-users.
- Strong understanding of application development methodologies and tools.
- Excellent problem-solving and analytical skills.
- Strong communication and interpersonal skills.
- Ability to work independently and as part of a team.
- Proficiency in programming languages and frameworks relevant to application development.