

SANTOSH KUMAR YADAV

VILL-SIHUKA ABIRPUR,
POST- SIHUKA ABIRPUR
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OBJECTIVE

“To be a professional and to utilize my skill and knowledge to full fill the requirement of the organization in customer service.”

SKILLS SUMMARY

- Having 4 years of experience in the field of banking.
- Currently working with Poonawalla Fincorp Ltd (formally known as Magma incorp Ltd)
- Expertise in A/C & Commercial vehicle Tractor & Car,
- Handling different assignments in Operation, & A/C, Customer Service management and having good Communication skill to satisfy customers need.
- Achievement of the regular cross sales target.
- Providing all customer service to customer like NOC, Insurance, and PDD Updating of all products resolve customer quarry satisfaction level.

PROFESSIONAL EDUCATION

- Diploma course in Computer from INFOTECH COMPUTURE EDUCATION center (FAIZABAD).

EDUCATIONAL QUALIFICATION

- Graduation from Purwanchal university Jaunpur, (2000-2003)
- Intermediate, Uttar Pradesh Board, (1999-2000)
- High School, Uttar Pradesh Board, (1997-1998)

PROFESSIONAL EXPERIENCE

MAGMA FINCORP LTD. – 6 year + experience (08 Aug 2016 –till date)

HDB FINANCIAL SERVICES LTD. – 4 years (Jan 2011 –19 Sep 2015)

- Worked with HDFC Bank (WBO) since 03 Jan 2011 as an Officer Grade 1 (Whole Branch banking operation).
- Worked with Magma Fincorp LTD 08 Aug. 2016 as a Sr. OPS & A/C (Executive).

PERSONAL PROFILE

- Date of Birth: December 11, 1981
- Sex: Male
- Marital Status: Married
- Language Knowns: English, Hindi
- Nationality: Indian

DECLARATION

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the Responsibility for the correctness of the above-mentioned particulars.

Date : 17/11/2022

(SANTOSH KUMAR YADAV)