

CURRICULUM VITAE

D.SURESH CHARY

HNO 1-105/80 SAI SANJEEV NAGAR

NAGARAM

ECIL

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Career Summary:

A highly experienced, motivated professional with comprehensive experience in relationship management, customer service, handling collection portfolios, in Banking and the Non Banking Finance industry, wishing to pursue his career in an environment where his initiative and relationship management skills will make a positive contribution.

Career Achievements till date:

MAGMA FINCORP_MAY2015 TO TILL DATE

Area collection Manager for collections 0 to 90 bucket HOME LOANS and SME

& Field verification

* Handling A team of collection officers and Telecalling Team Entire Telangana region.

*personal follow on 61 to 90 bucket cases and legal cases special drive on 138 and 13.2 and 13.2 affixation sarfesi cases.

*Top achievement of 100%collection in zero bucket efficiency with 25%rollback in 1 to 90 buckets

BAJAJ FINSERV. – JAN 2013 to ARIL 2015

Assistant Manager for NPL Collections

- To achieve collection targets of the area assigned, ensuring meeting PL&CD ROLL BACK Targets/ meeting the Target on Cost of Collections.

- Agencies / DMAs, monitoring performance against set parameters and Weekly review with the collection executives.

INTERNATIONAL AUTOTRAC FINANCE LTD. –

May 2009 to Dec 2012

Department: Collections recovery
Post Held : Assistant Manager

Job Profile

- ❖ Taking care of write off bucket Recoveries Pool for Entire Andhra Pradesh (karimnagar, vizak, Kurnool Hyderabad)
- ❖ Personal follow up on settlements, seizing the vehicles, hyd data and follow on rest of AP team.

Previous job

April 2007 to April 2009 – Worked for “Fullerton India Credit Company Ltd as Collections officer for Personal Loans

Job Profile :

- ❖ Taking care of total front end to write off bucket wise collections. For both secured and unsecured loans.
- ❖ Dealing with customer queries for track records and settlement queries’.

Previous Job

Nov 2004 to March 2007 - Worked for “ICICI HFC LTD” as an Agency Manager.

Job Responsibilities – Agency Manager.

- ❖ Responsible for collections of credit card payments of X bucket.
- ❖ Handling team of 10 Tele callers

Worked for M/S DECCAN SERVICE PVT LTD from the year March 2000 to Nov-2004.

I began my career as a verification executive for this prestigious firm which is tied up with companies like SBI GE, ICICI, GE COUNTRYWIDE FINANCIAL SERVICES, BHARTHI MOBILES, and ETC. Specializes in customer services. Responsibilities included customer service, Telecalling, Documentation collection and verification of two wheeler and four wheeler loans, credit cards, housing loans and personnel loans and related office tasks. After 18 months at the firm, promoted to Team Leader and oversaw all day-to-day operations of the firm

Educational Qualification:

Bachelor of Commerce (B.com) in from Osmania University from Sardar Patel College (Three year full time course 1996-1998).

Completed Intermediate level At N G junior college
& schooling from Durga bhavni high school.

Personal Information:

Date of Birth: 15th Sep, 1977

Languages known: English, Telugu and Hindi