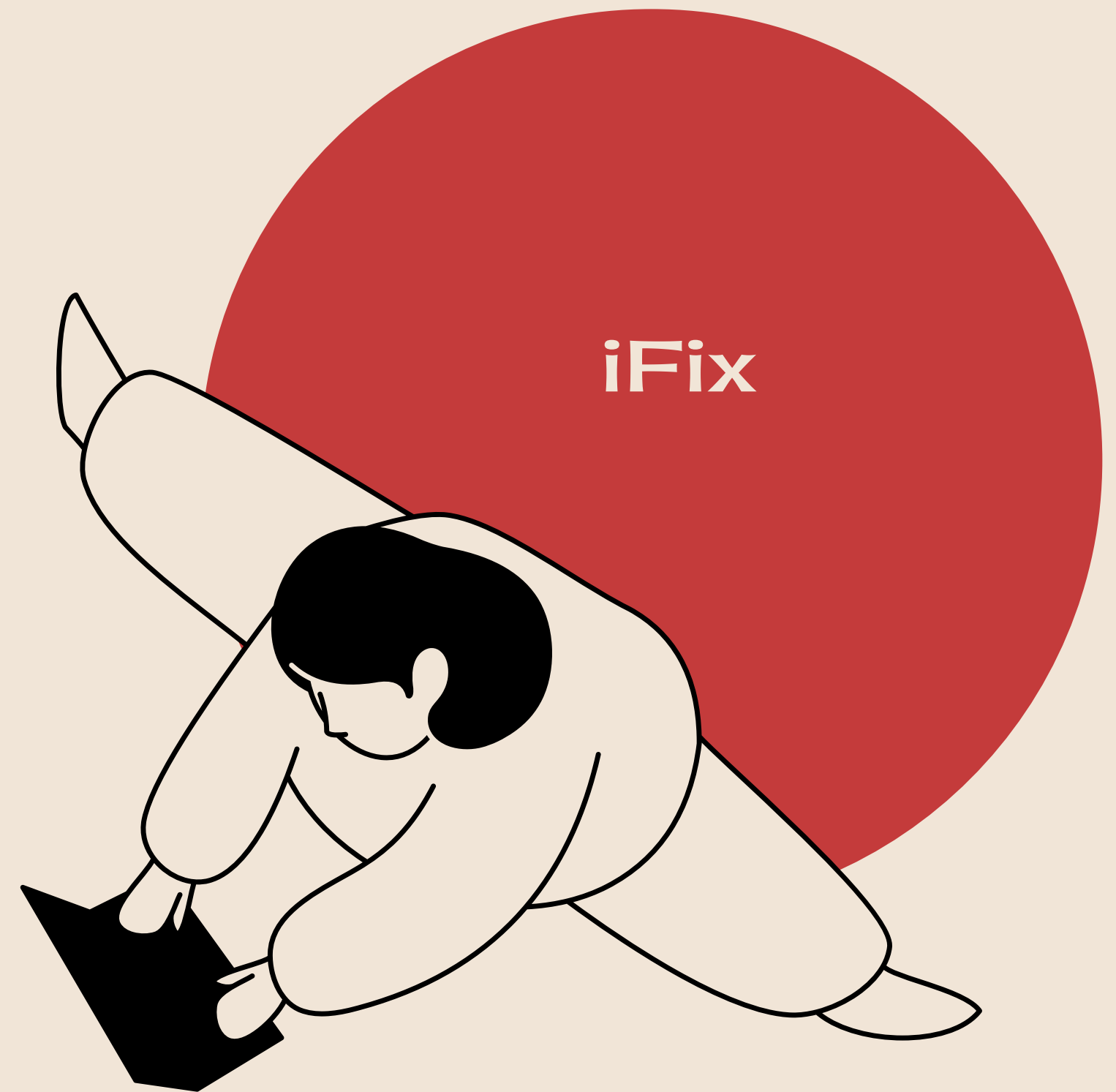


# Start-up Management Project

Software Engineering B

SADOVSKA KATERYNA  
RAVSHANBEK MUSAEV  
NAZAR ZHANABERGENOV



# Outline

Vision

3

Mission

4

Problem

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Solution

6

Team

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Business Model

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Idea

12 - 13

Feasibility Study

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Requirements definition

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Measurement

43 - 46

Learn

47 - 57

“

## **Our vision of start-up development is to learn**

The vision of our start-up development is to learn for further investment in our product, which is business model for software development. By applying the expert design thinking through the development phases, we want to learn about software technical and behavioral issues and user activities. It starts with explaining the main scenario, then deconstructing it in sub-scenarios to be implemented individually. The vision goal is to deal with emergence problem type to provide avoidance of problem through the measurements.

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## **Our mission is to achieve the goal of our vision**

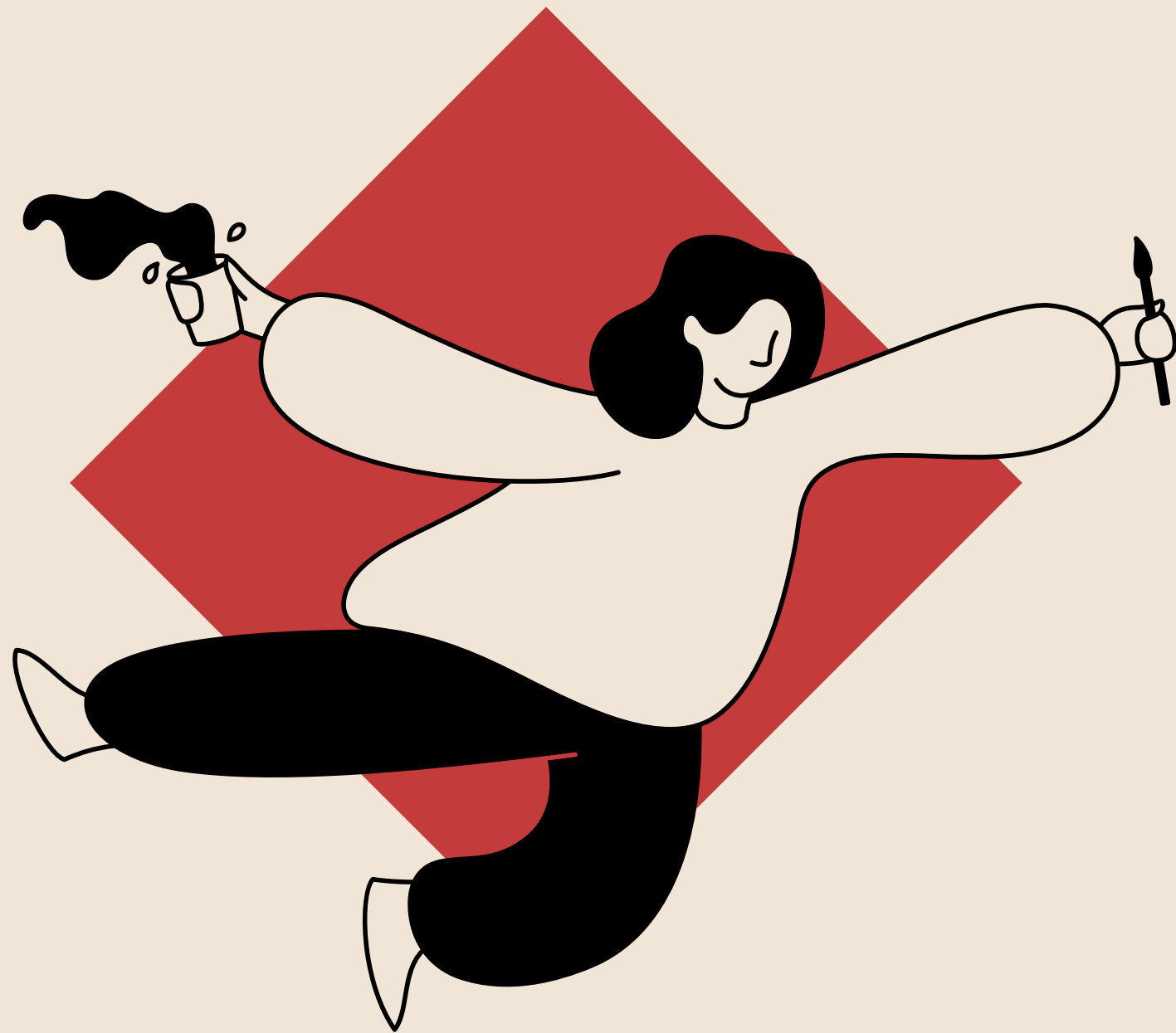
Mission is starting the implementation of business model with building the product by involving the right team and the work with right Life cycle technic to produce prototype. To learn from this prototype by the measurement technics (technical and behavioral) to fulfill our investment goal.

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# Problem

We want to invest in car industry and open a car dealership with a service center. From the development we want to learn about our customers, their preferences, cars, problems and to get all the necessary data which we would be able to apply in future. We need data to have better understanding of our customers and their cars to provide outstanding service. To be able to implement our idea, we need to build an application.





## Solution

In the application we are going to develop, car owners can register themselves and their car, as well as all the technical data of the car. In case of any problem with the vehicle, the functionality of our application will help the user find the most convenient car service. In addition, our application will have a customer base where the user, if desired, will be able to buy a new or used car, or sell his own. In line with all the functionality and convenience for the user, in our application will be set all necessary measurements to provide us with data, so we can achieve the vision of the development.



## Our Team

Project Manager – Nazar Zhanabergenov

Software Developer – Ravshanbek Musaev

Software Designer – Kateryna Sadovska



# Business Model

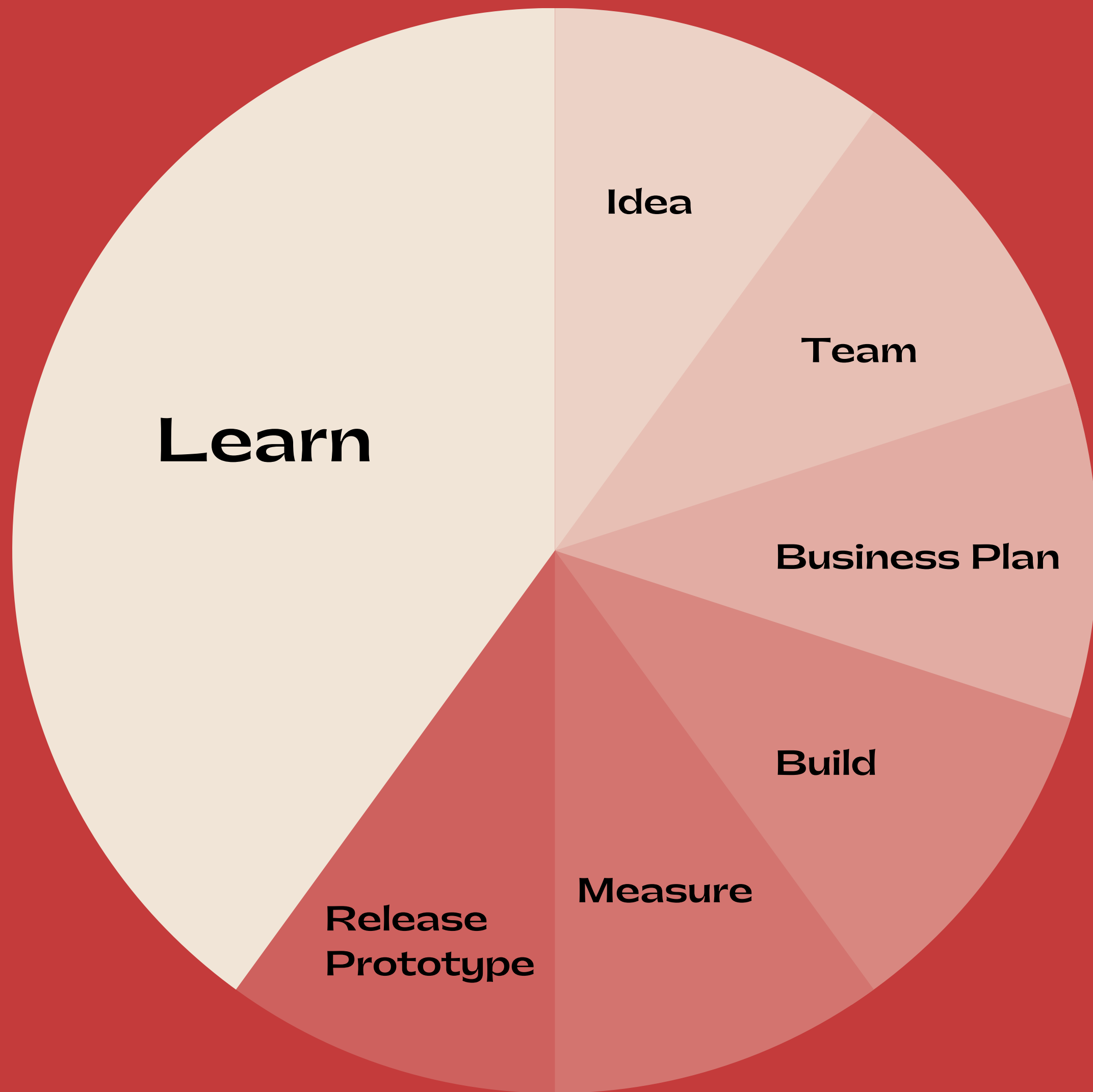
- Idea and Vision
- Gather Team
- Business Plan.
- Build an application following V&V Lifecycle Model – Feasibility study, Requirements Analysis and Definition, Software Design (considering Metrics that we will measure), Testing. Verification and Validation occurring after each phase of Build to ensure that development is going in right way.
- Measure. Collect behavioral and technical data.







- Release prototype. The prototype will be already working model of the development with metrics. It will allow developers measure technical data and fix any occurring errors, and to collect behavioral data about users of the application.
- Learn – analyze the data.



# Enforcing the Business Model through the Verification and Validation.

## Standart rules:

- 1) Clearly define the Vision and Mission of the start-up development.
- 2) Gather the team according to the roles.
- 3) Propose the Business Plan, define what Lifecycle Technic to use to build the Prototype.
- 4) Build the application following the Lifecycle Technic:
  - Feasibility Study. Output – tables of users and activities.
  - Requirements Analysis. Output – mapping of users and activities.
  - Requirements Definition. Output – functional and non-functional requirements.
  - Software Design. Output – design of application according to functional and non-functional requirements and consider Metrics that we will measure.
  - Software development. Output – build the prototype based on output of Software Design and Requirements Definition.
  - Testing. Output – report of testing the prototype.
- 5) Measure. Set all necessary metrics and parameters, measure them.
- 6) Release Prototype. Start measure and collect data.
- 7) Learn. Analyze the acquired data for future use.

I D E A

**We develop an application to help our users solving their car problems, direct to the nearest service centers. Also, we provide platform for buying and selling cars.**

IDEAS

IDEAS

For the development we will collect data: user's age, gender, geolocation, health condition. About car: manufacturer, model, production year, mileage, color, insurance, incidents history, all data about technical condition, number of drivers, if pets were in car. Technical data as visibility, connection, availability, accessibility, security, delays, downtime, performance, errors will be necessary to improve and maintain the application.

After this we will have enough insight knowledge to open our own car dealership with a service center. Also, we will sell the Data to car manufacturers, car insurance companies, other car dealerships, service centers, car rental companies and taxi services. By collecting data, we will be able to provide our customers with the best quality service.

# Feasibility Study

Car owners

Users without car

Admin

Sign up

Login

Buy car

Sell car

Fill in application

P2P chat

Edit problems List

Add service center

Edit serv. cen. info

Delete service cen.

Add car data

Edit car data

Delete car data

Edit profile

Search for problem

Receive notif.

Problems history

Map of services

View car offers

Post import. info

Send notifications

View metrics

Access database

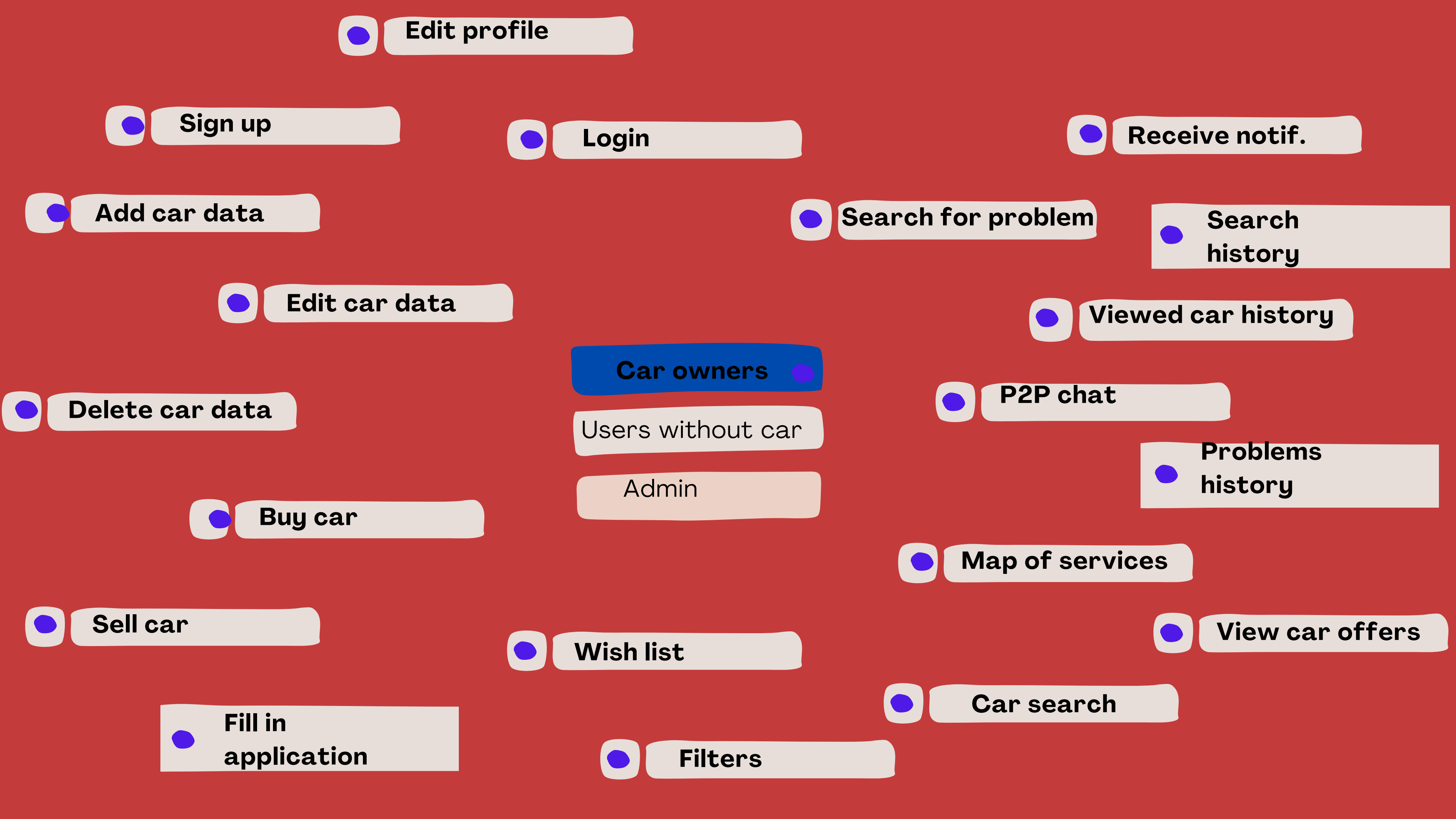
Car search

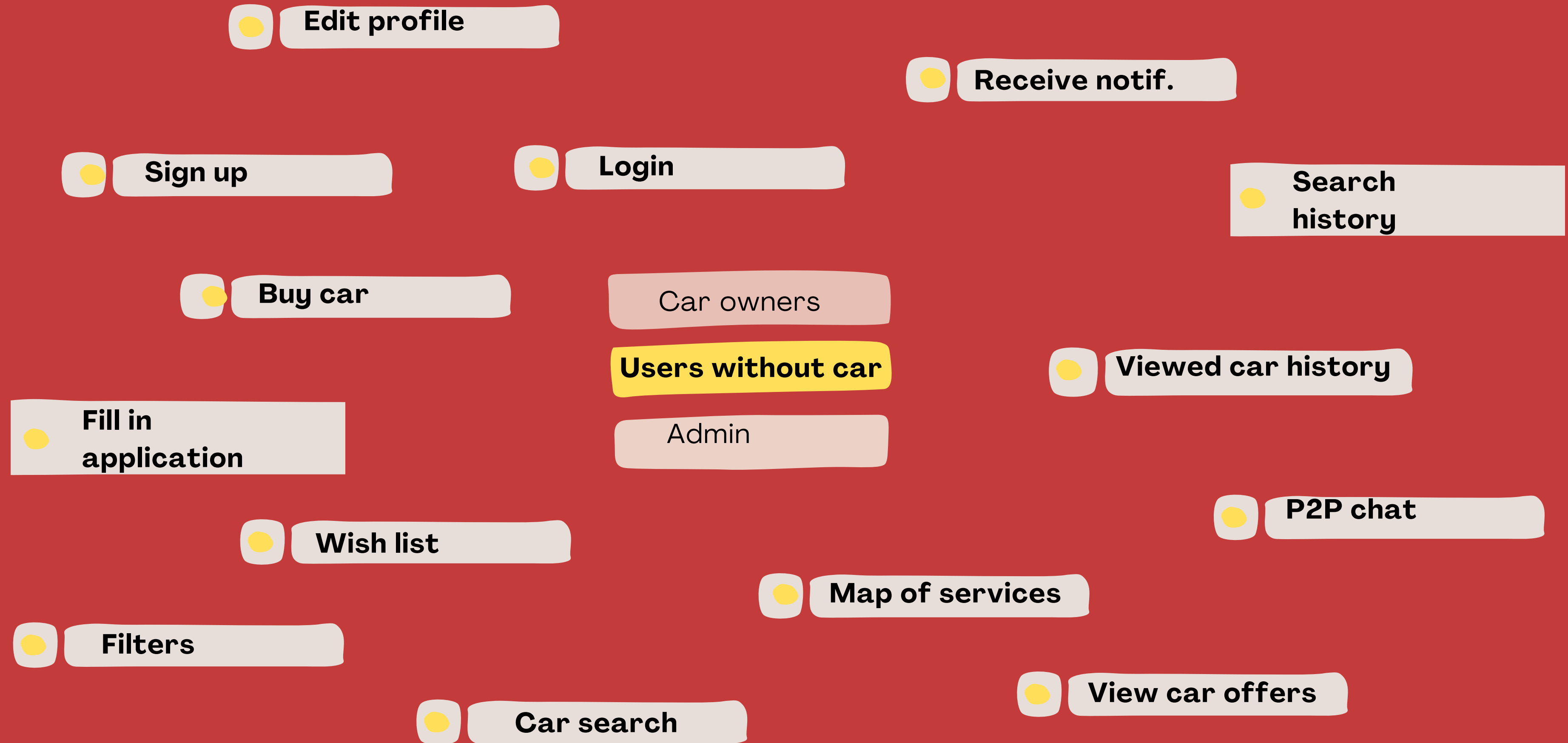
Filters

Wish list

Search history

Viewed car history







 **Delete service cen.**

 **Edit problems List**

 **Edit serv. cen. info**

 **Post import. info**

Car owners

Users without car

**Admin**

 **Add service center**

 **View metrics**

 **Access database**

 **Send notifications**



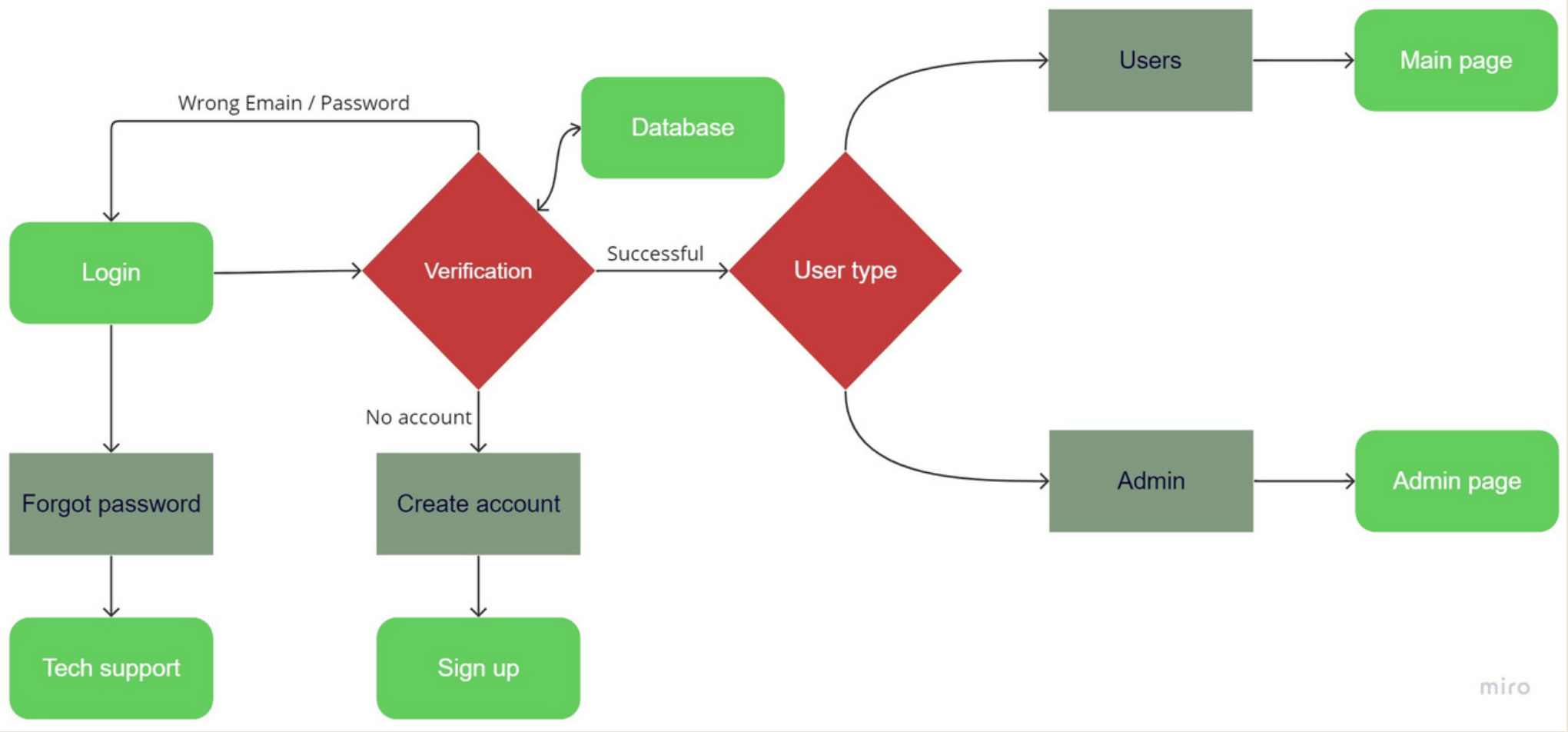
# Requirements definition

Functional and non-functional  
requirements.

.

# Login

Functional:	Non-functional:
Email and password fields	Accessibility to database
Sign in button	Read from database
“Forget Password” button	Verification
“Create an account” button	Validation



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Login



nazarzha@gmail.com



\*\*\*\*\*

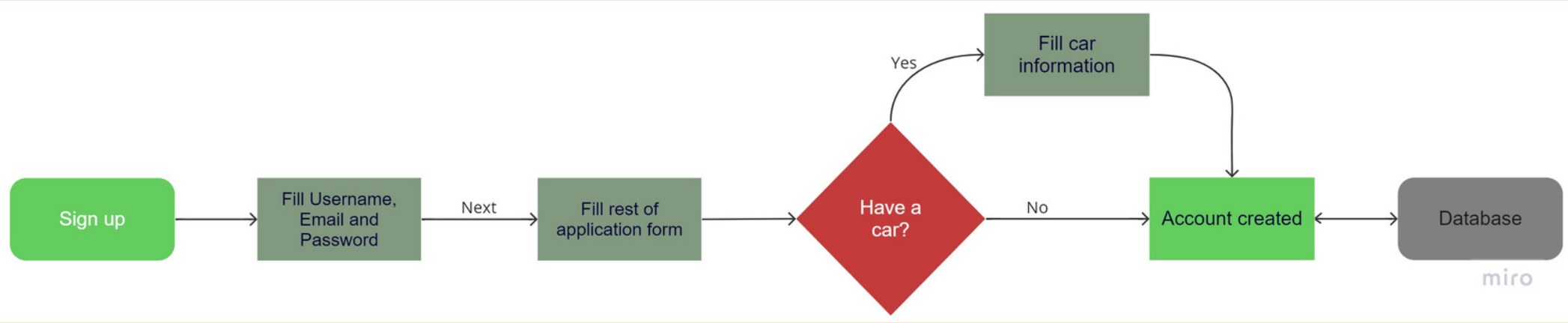
Login

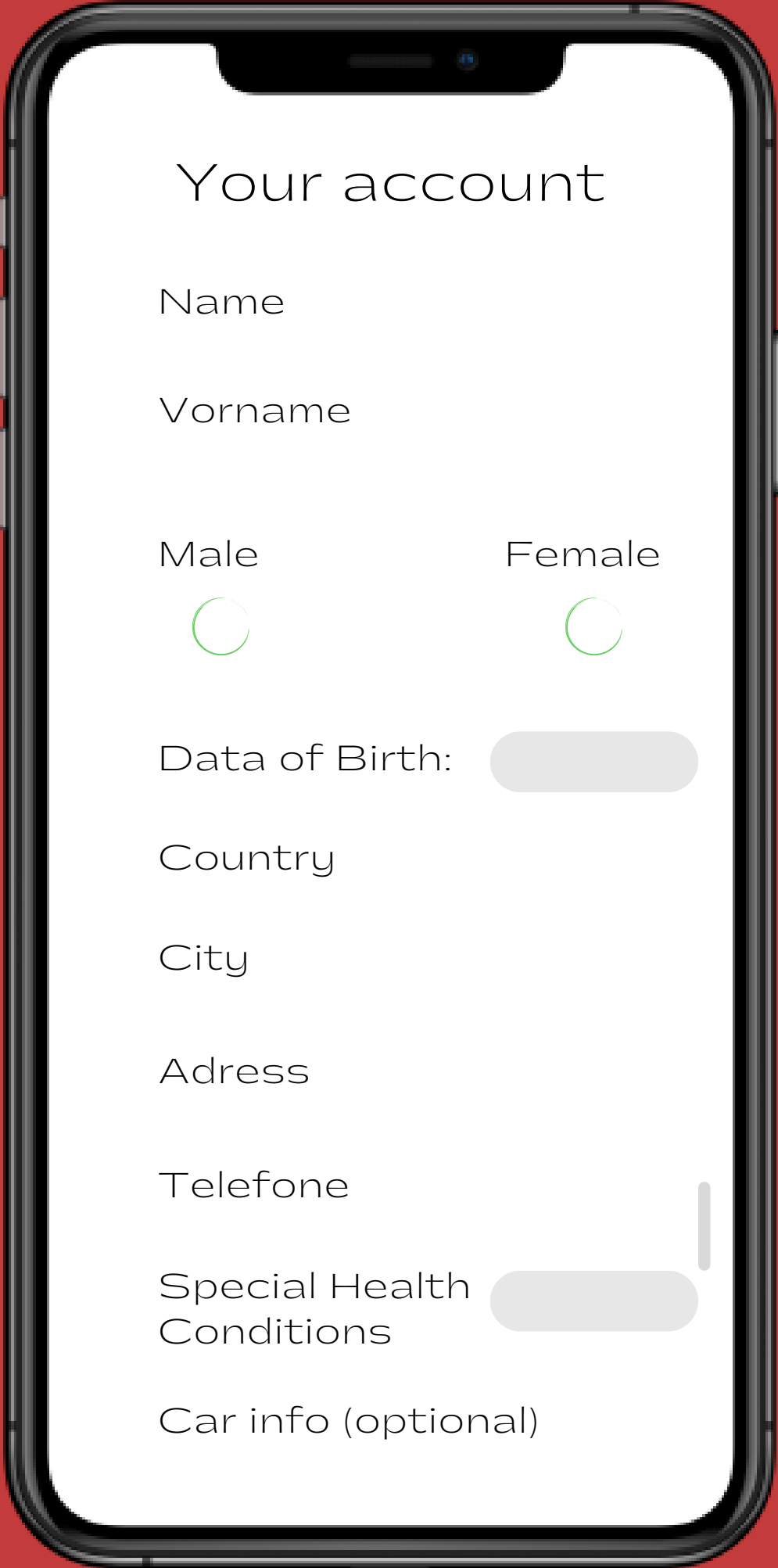
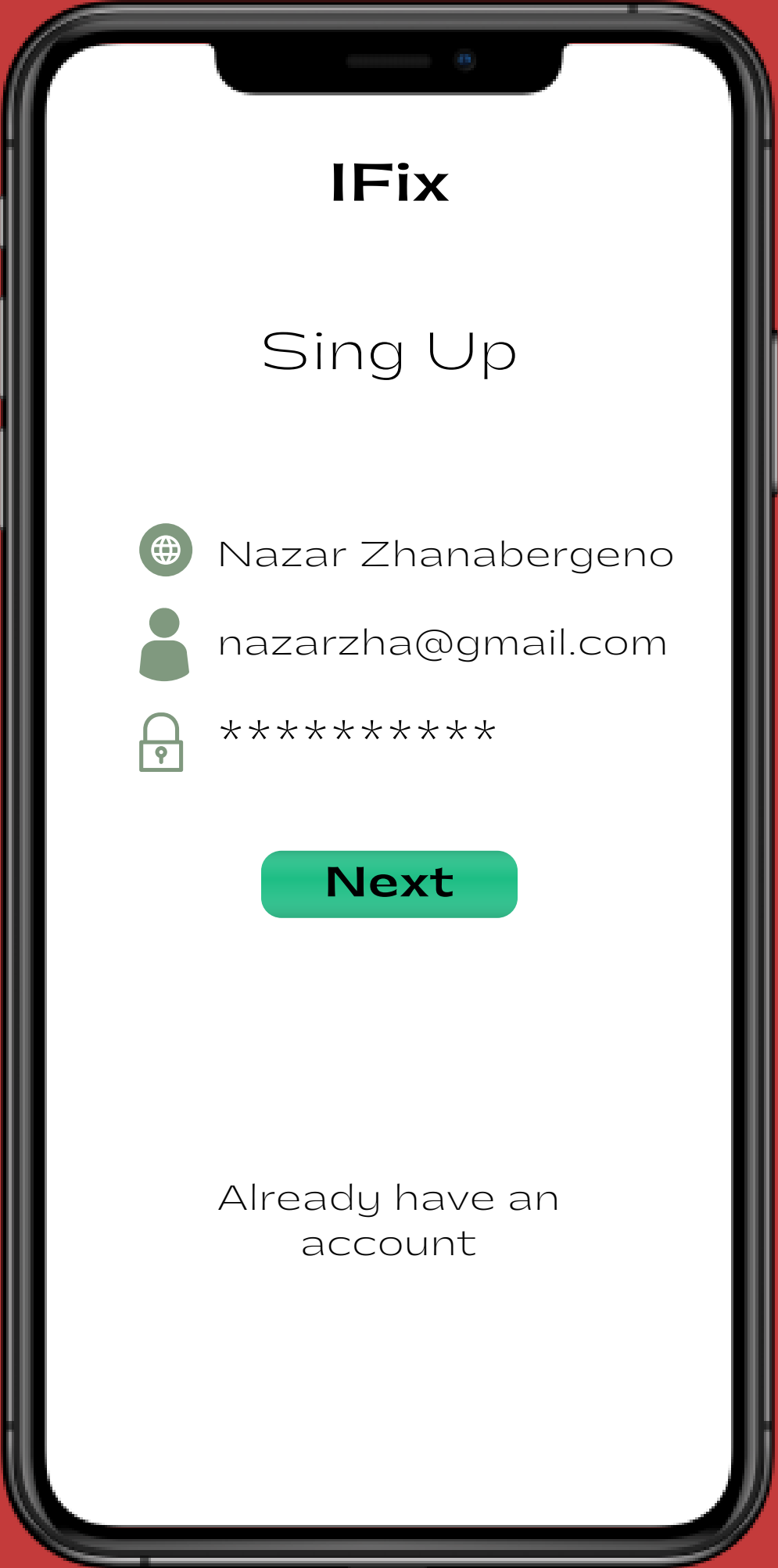
[Forget password?](#)

[Create New Account](#)

# Sign up

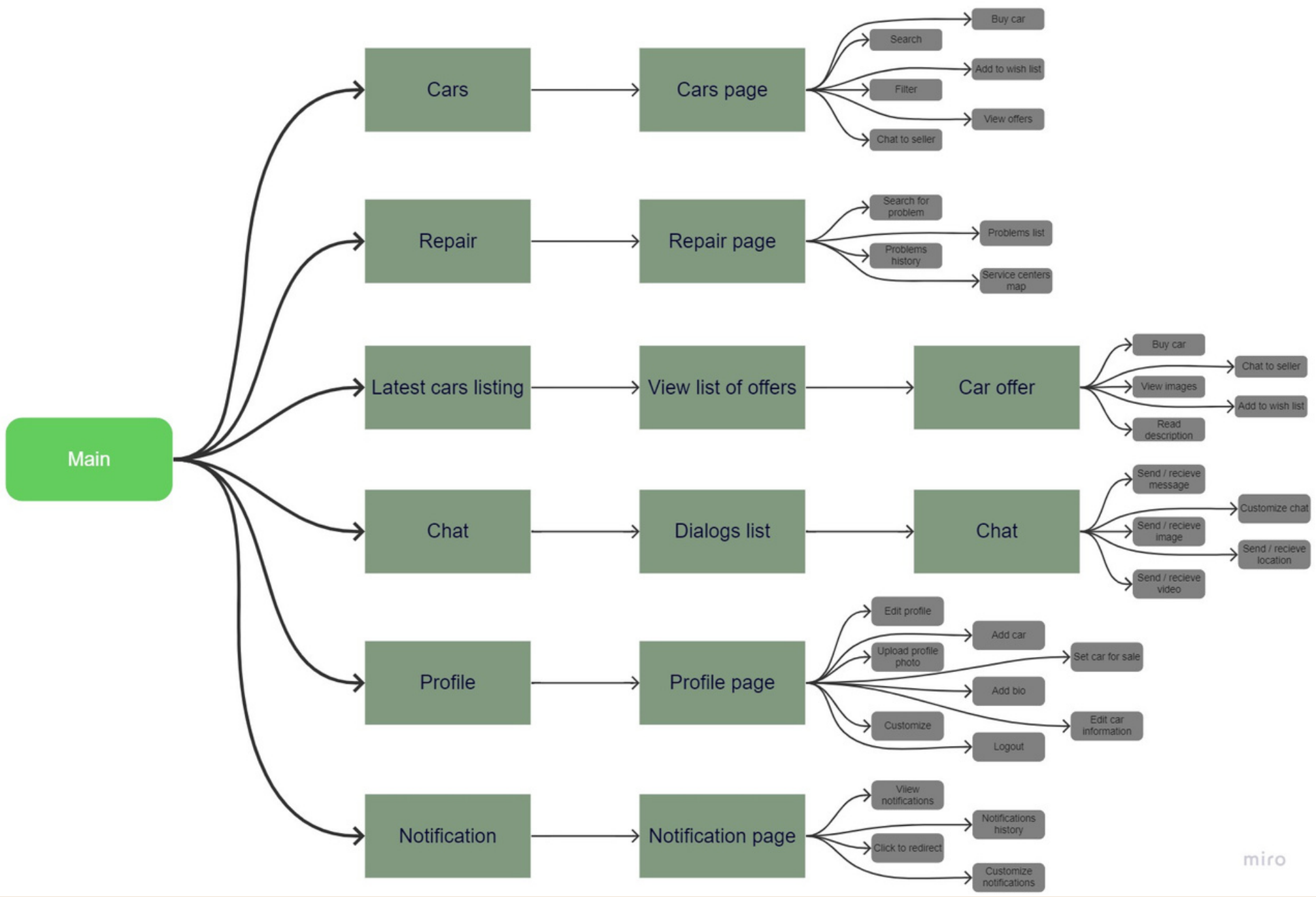
Functional:	Non-functional:
Username	Accessibility to database
Password	Write to database
Repeat password	Password encryption
Email	Security





# Main

Functional:	Non-functional:
Cars	Cars and Repair
Repair	Latest cars listing
Latest cars listing	Chat
Notifications	Profile





Cars

Repair

Latest:

Filters



♥ **BMW M4**  
2022  
Ravshan  
Condition: Good  
**68.000\$**



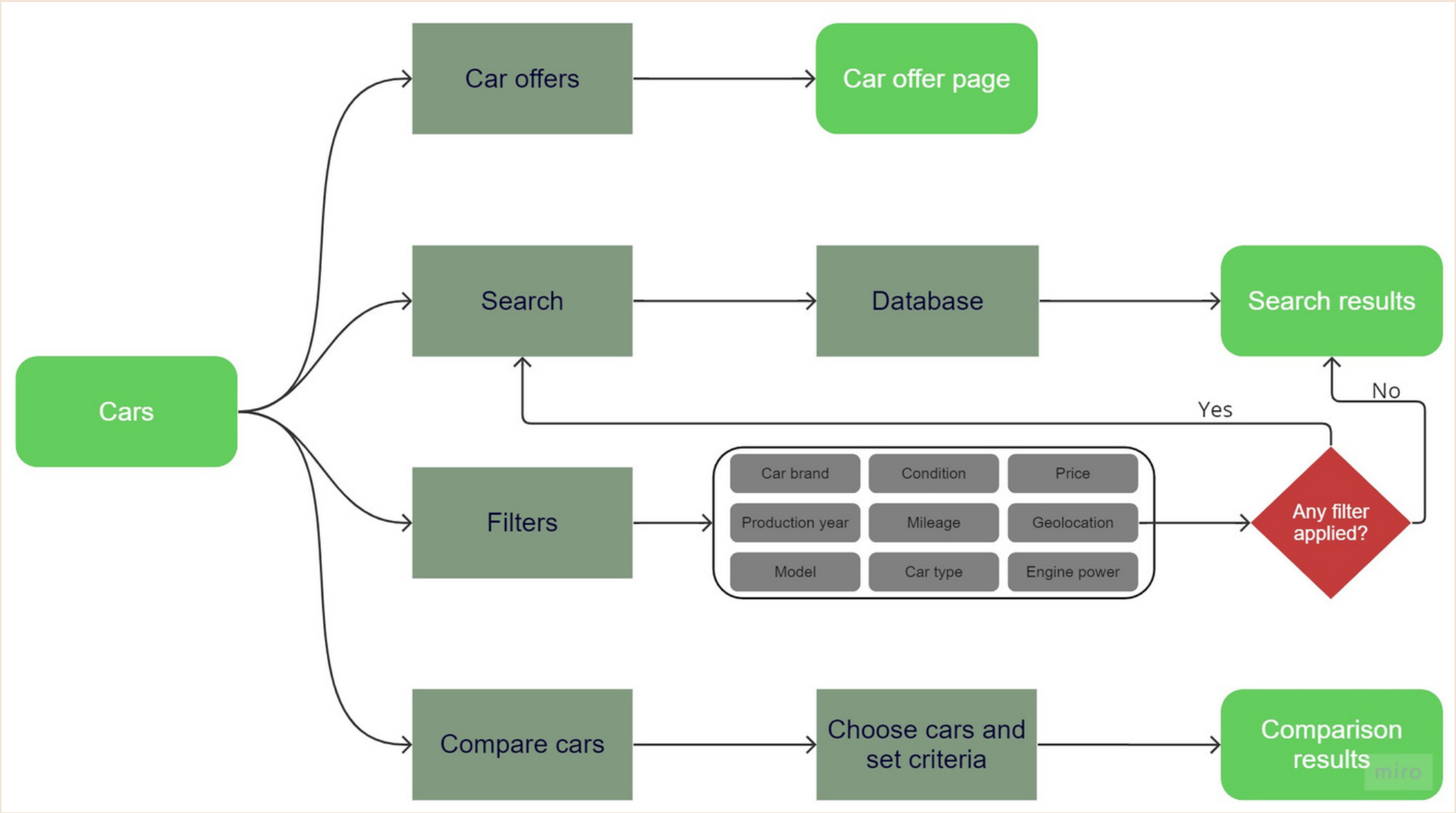
♥ **Porsche GT3 RS**  
2018  
Kateryna  
Condition: Totalled  
**50.000\$**





# Cars

Functional:	Non-functional:
Car listings	Database
Search and filter	Security
Car comparison	User-Friendly Interface
User reviews and ratings	Scalability



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Cars



Filters

Compare



**Audi R8**

2020

Pizza Guy



Condition: Good

**100.000\$**



**Mazda  
Miata**

1994

Barbi



Condition: Good

**25.000\$**



**Mercedes  
-Benz GLE**

2023

Eduardo

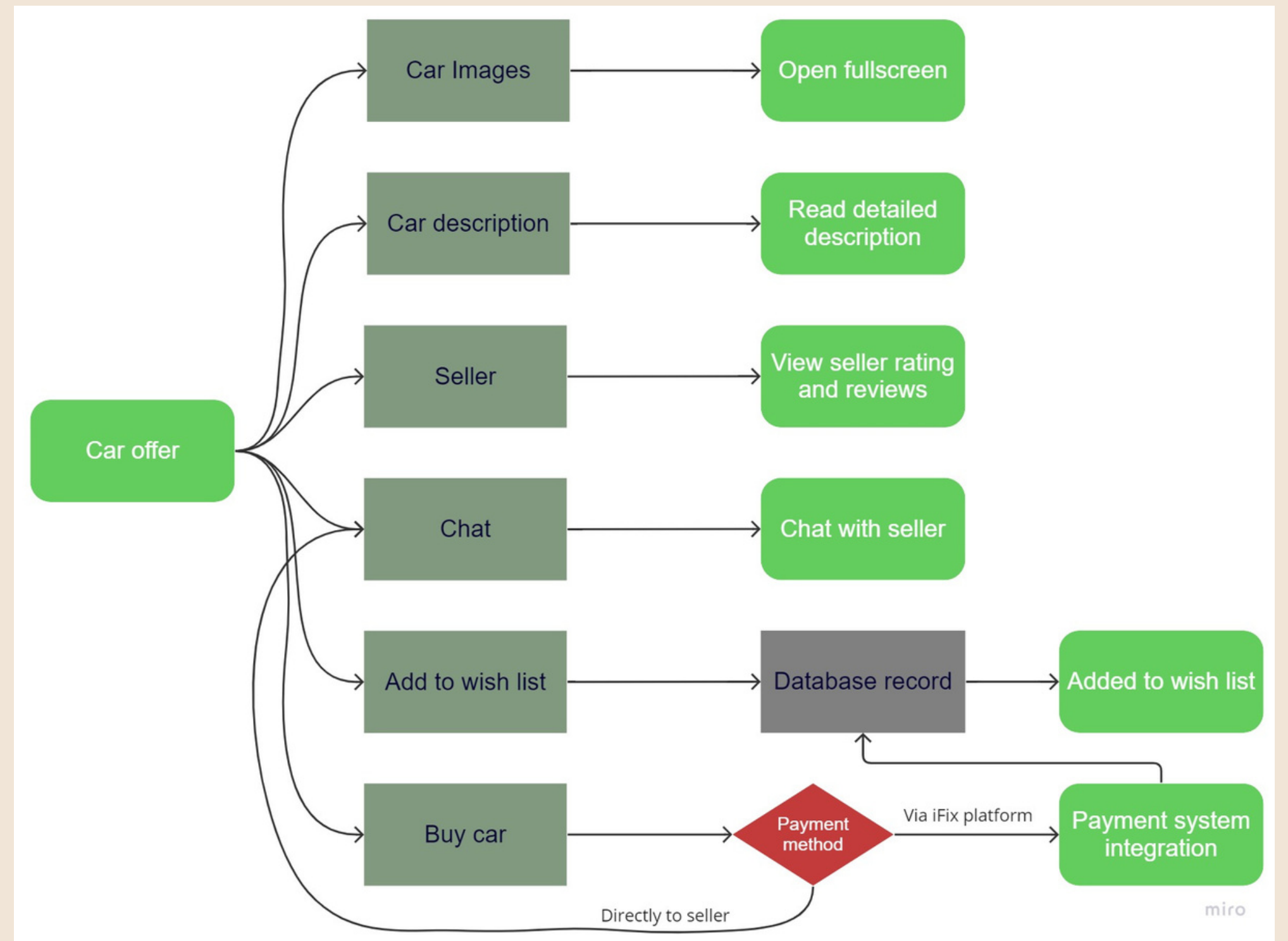


Condition: Good



# Car offer

Functional:	Non-functional:
Car images	Database
Detailed car information	Security
Seller's rating	Visibility
Chat	Verification



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1 of 12



## Mazda Miata

Barbi

**25.000\$**

Potsdam, Germany

**Chat**

Add to WishList

## About

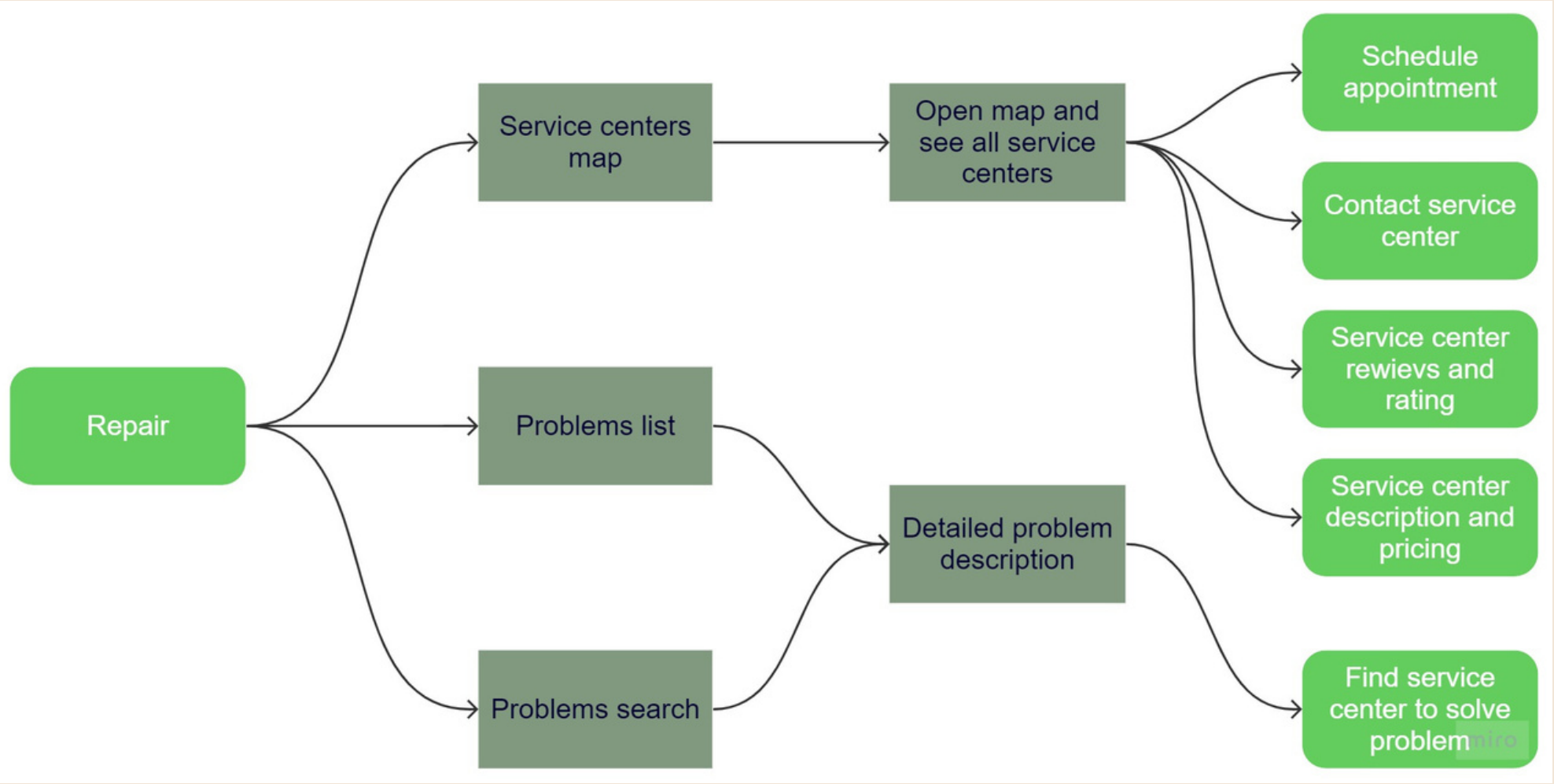
Condition: Good

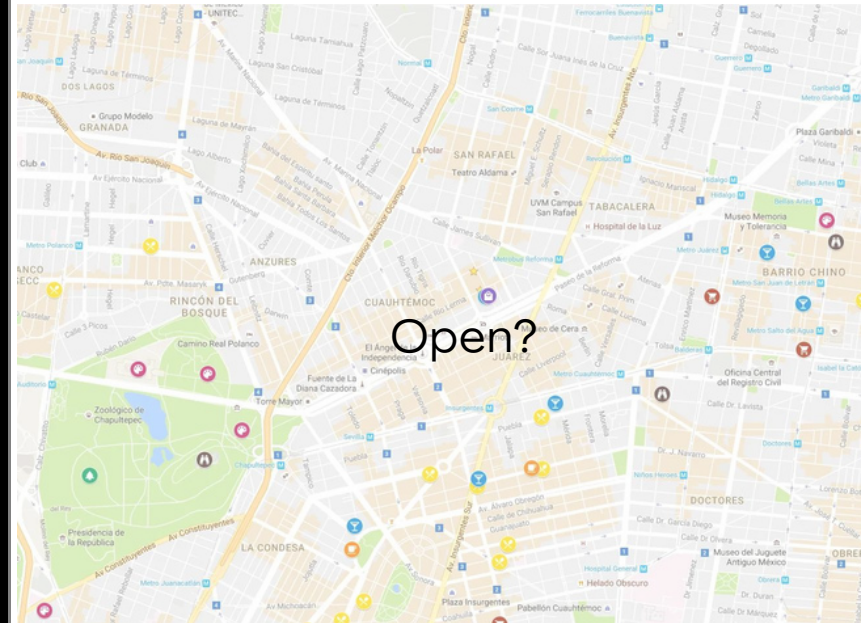
Amount: 1 in stock



# Repair

Functional:	Non-functional:
Type of problems listing with icons	Performance
Search	Security
Service centers map with location-based service recommendations	User-Friendly Interface
Service provider contact	Scalability





**Traction** control



Brake system



ABS SYSTEM

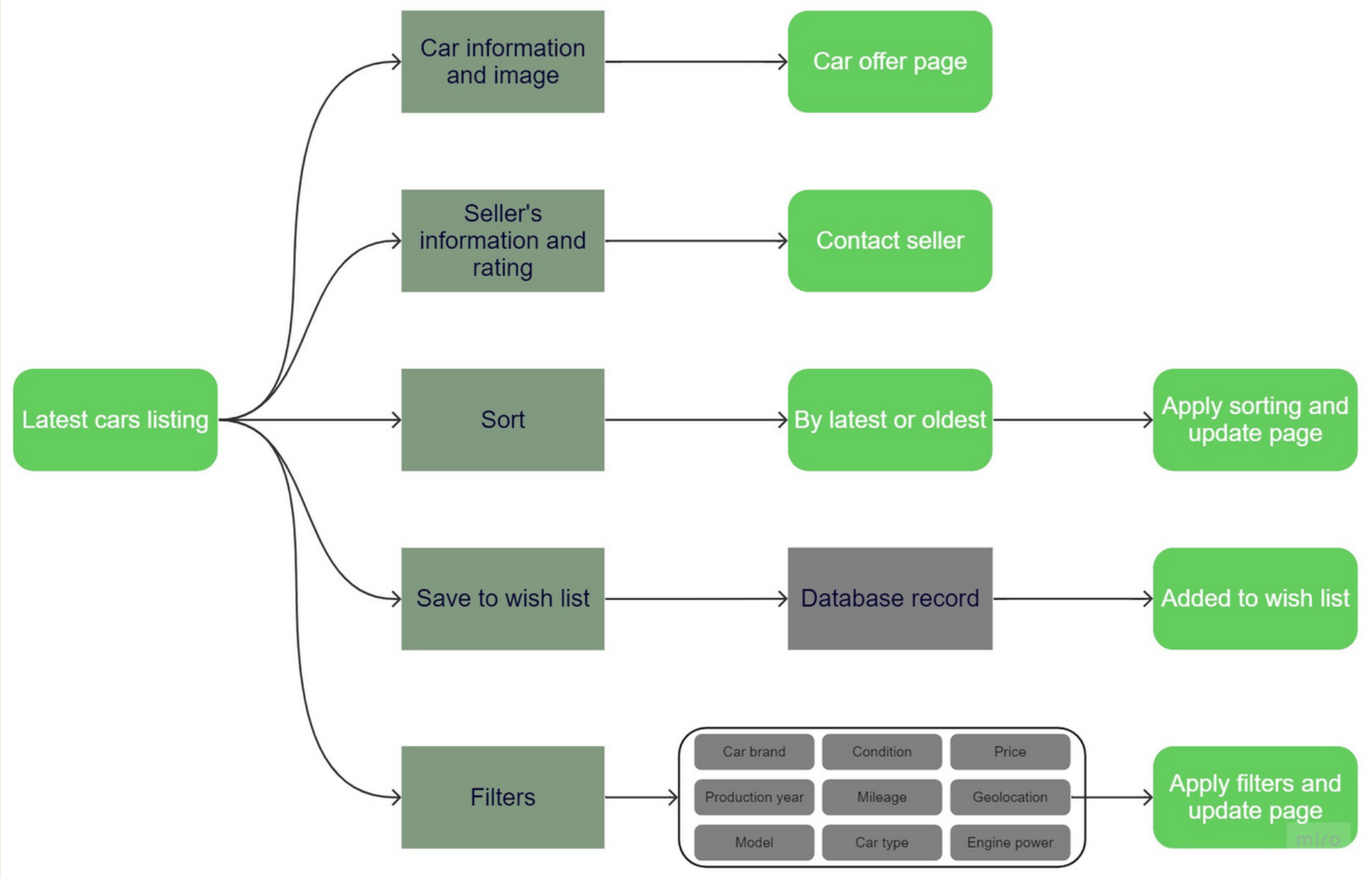


**TIRE PRESURE**  
WARNING LIGHT

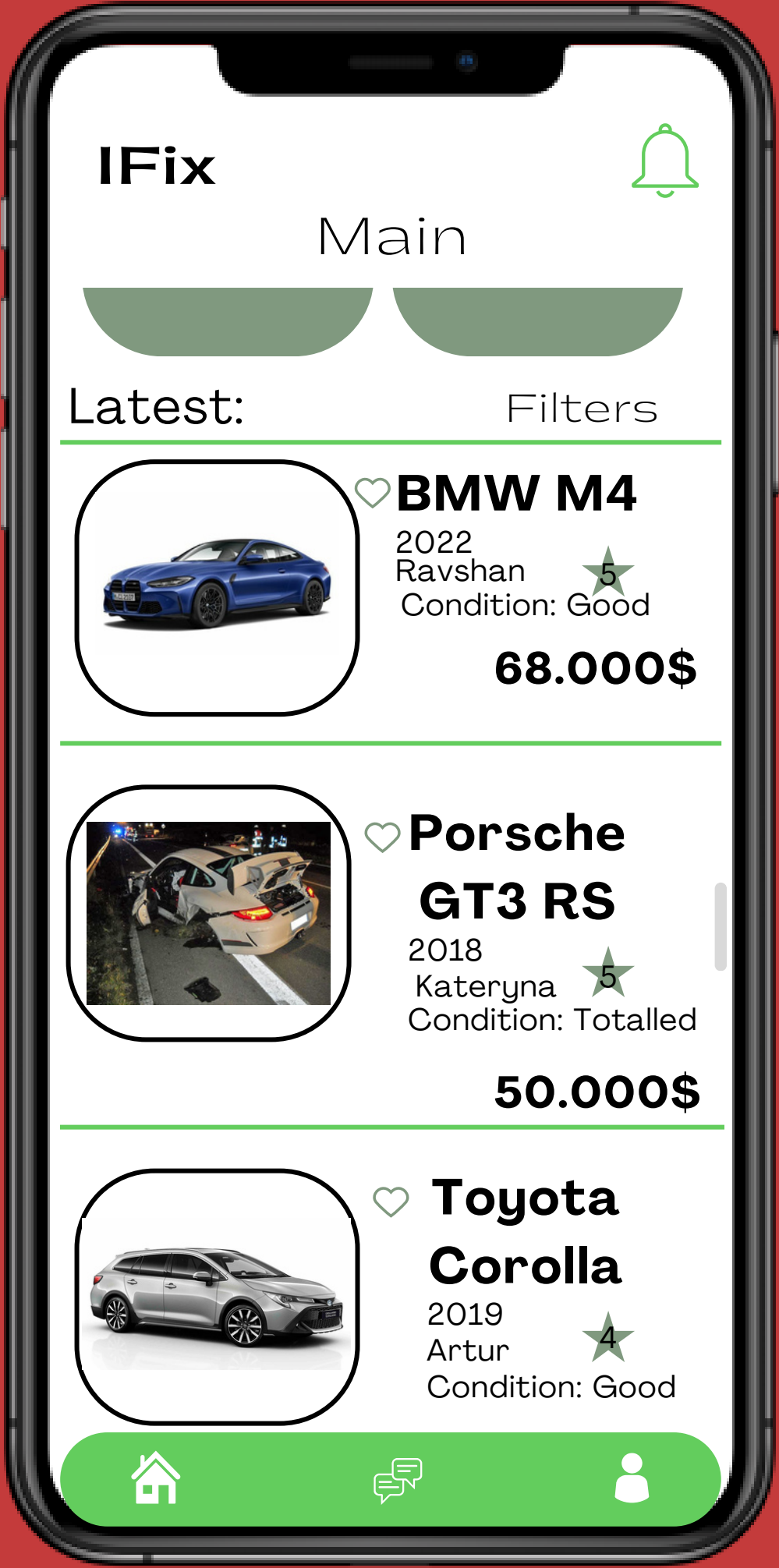
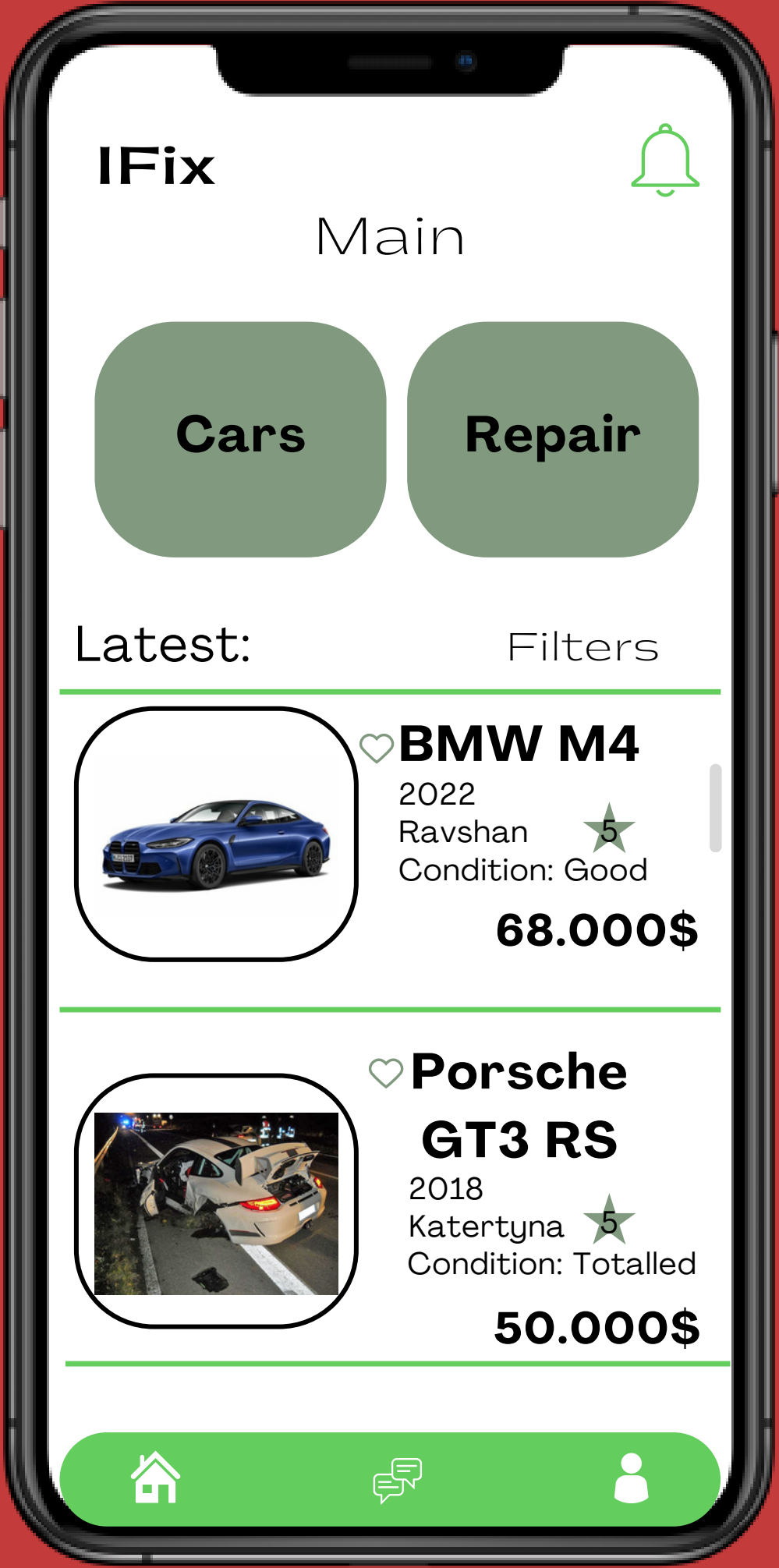


# Latest cars listing

Functional:	Non-functional:
List of latest car offers	Redirect
Car information	Security
Filters	Database
Save to wish list	Mobile adaptation



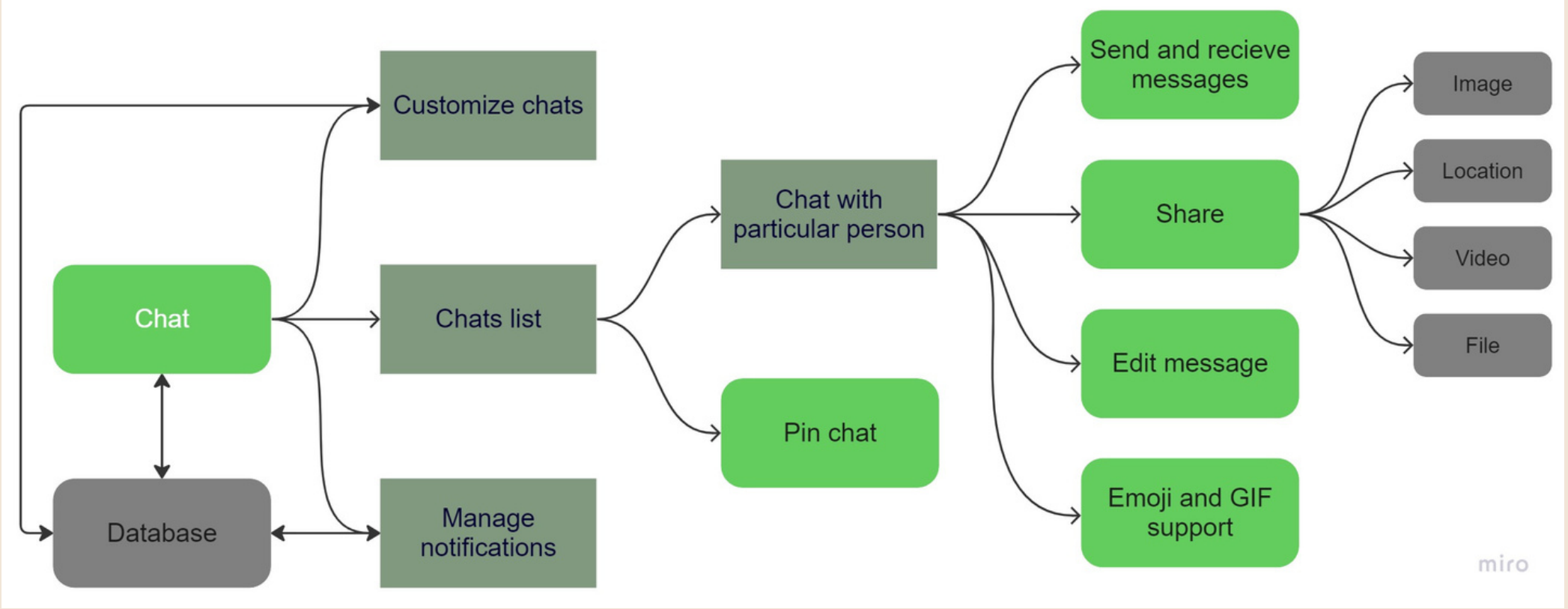


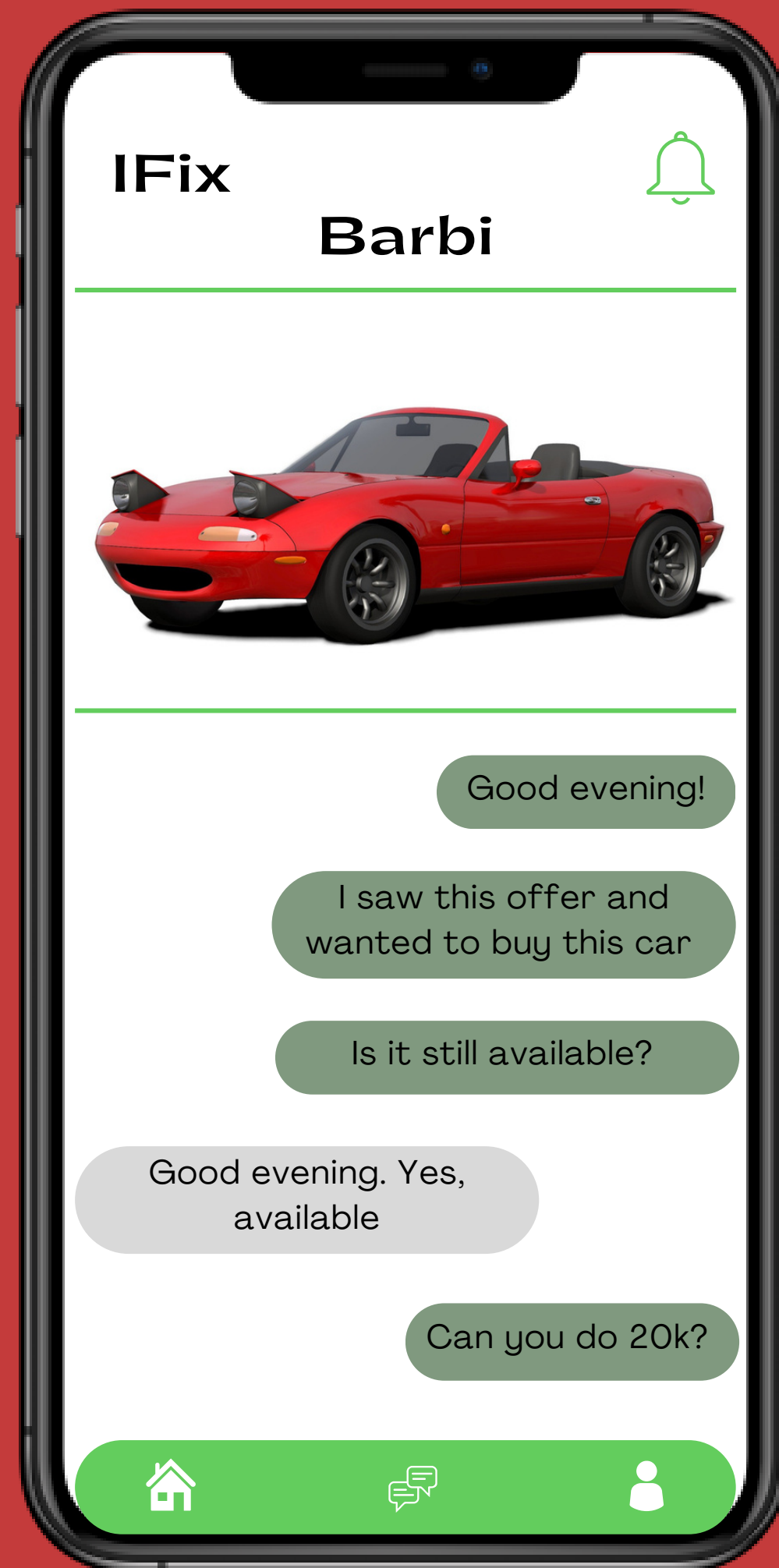
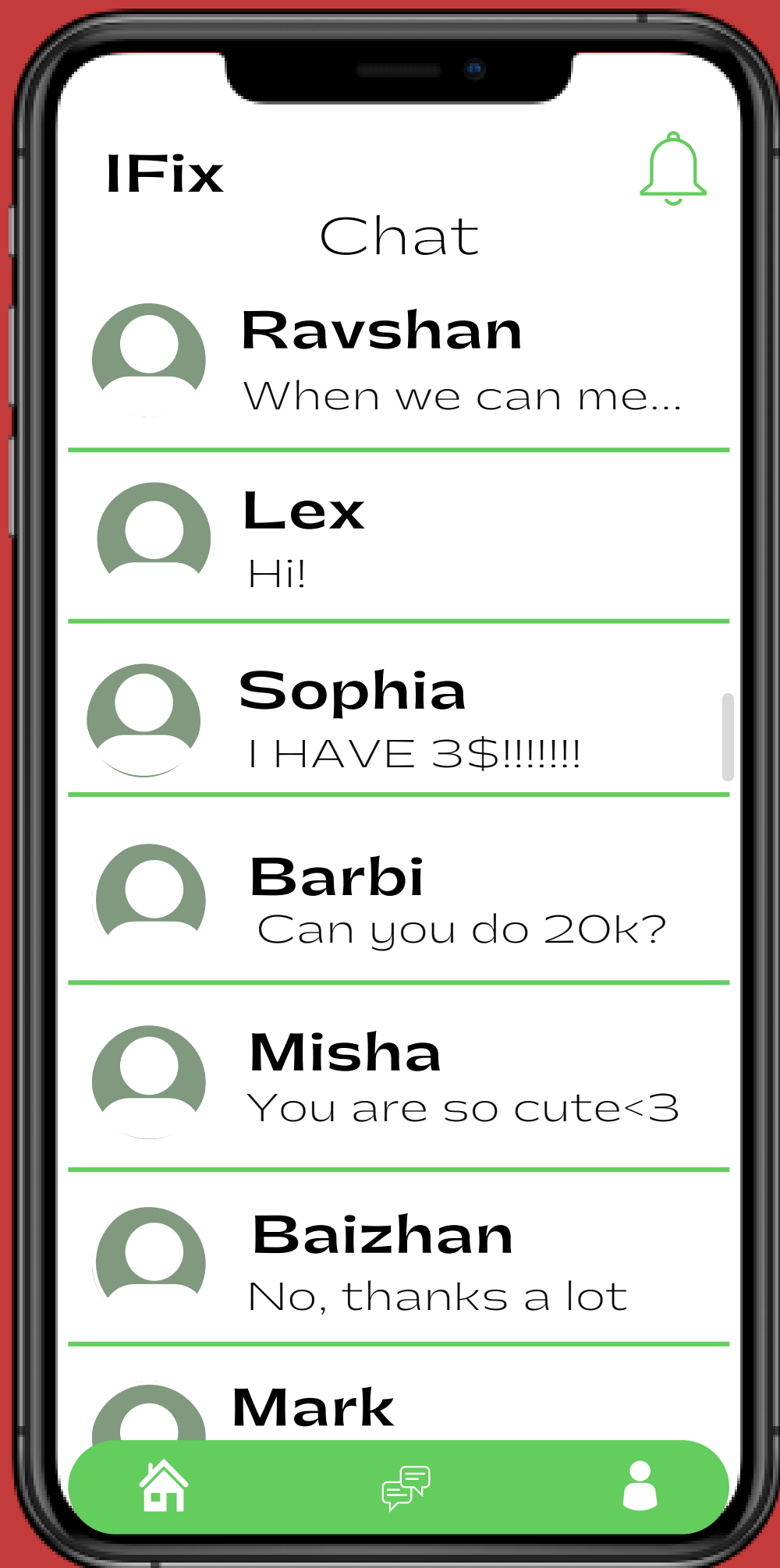




# Chat

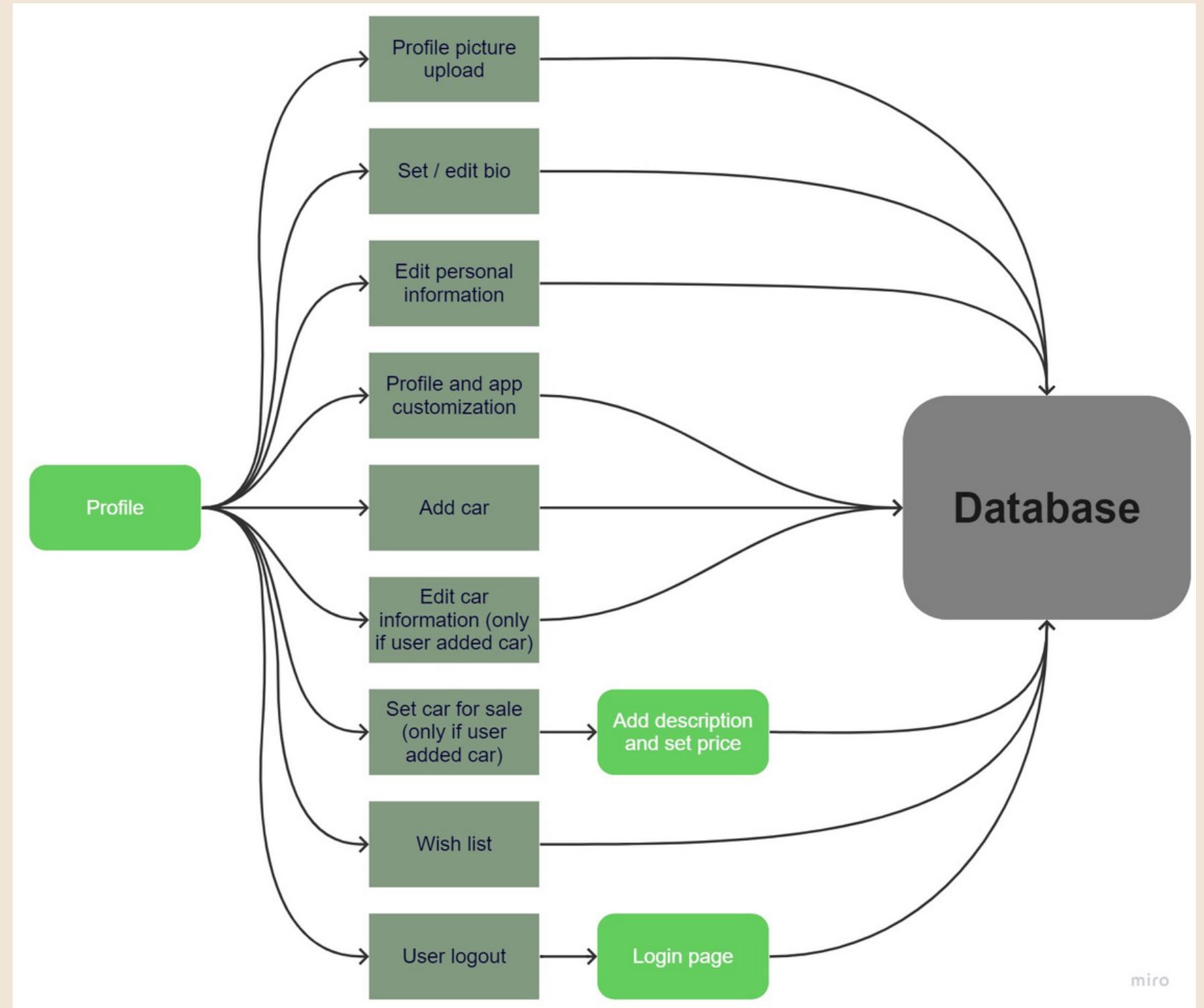
Functional:	Non-functional:
Real-time messaging	Chat history storage
User authentication	Security
Message sending and receiving	User-Friendly Interface
Emoji and GIF support	Scalability





# Profile

Functional:	Non-functional:
User logout	Performance
Profile picture upload	Security
Bio or about me section	Mobile responsiveness
Add car	Scalability



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Profile



**Nazar**

I wanna die  
nazarzha@gmail.com

Personal information >

Customisation >

Add car >

Set car for sale >

Wish List >

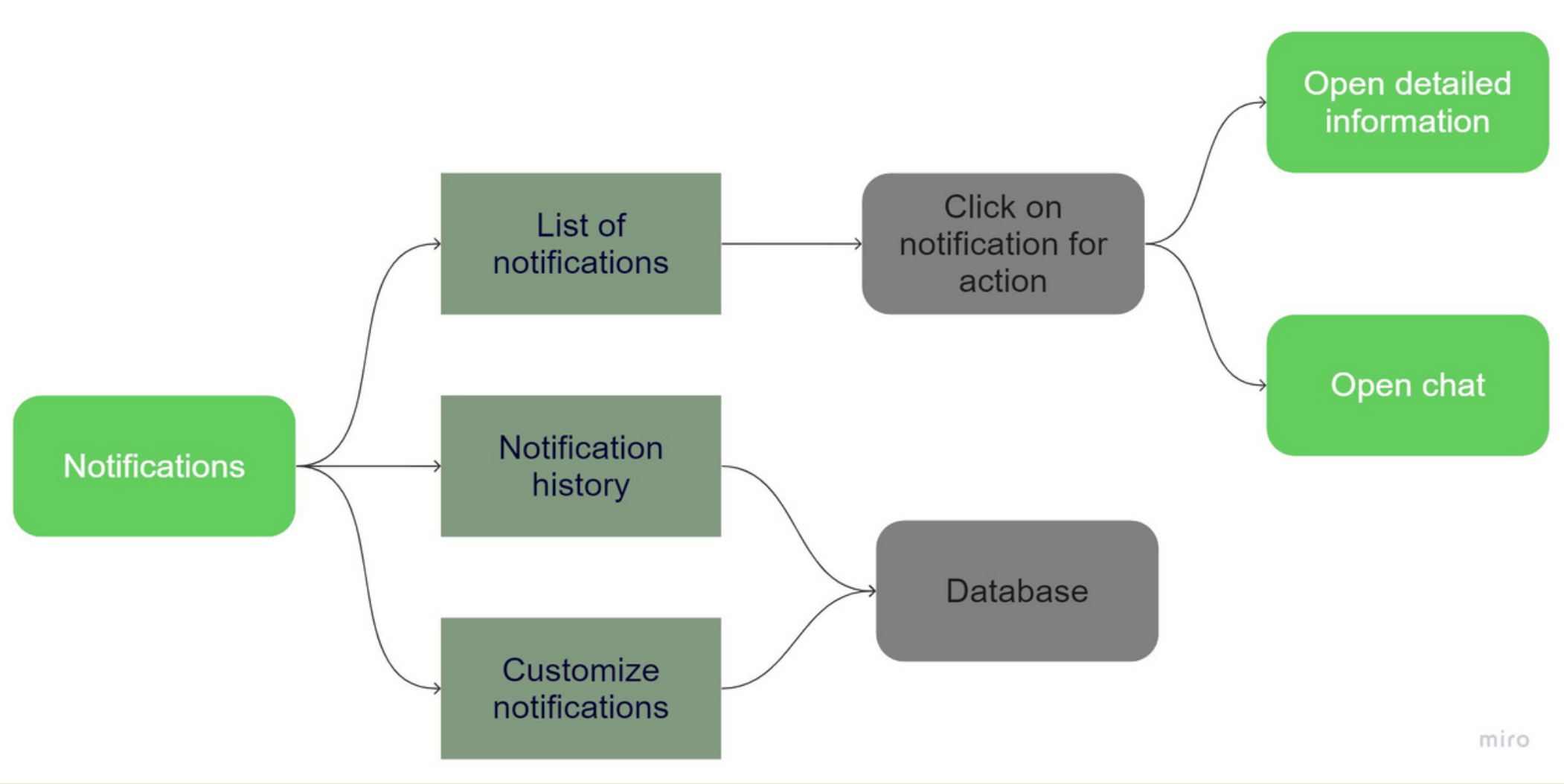
>

Log out



# Notifications

Functional:	Non-functional:
Notification display	Data protection
Real-time notifications	Security
Clickable notifications for action	Mobile responsiveness
Notifications history	Error handling



# IFix

## Notifications



Barbi sent you a  
messege

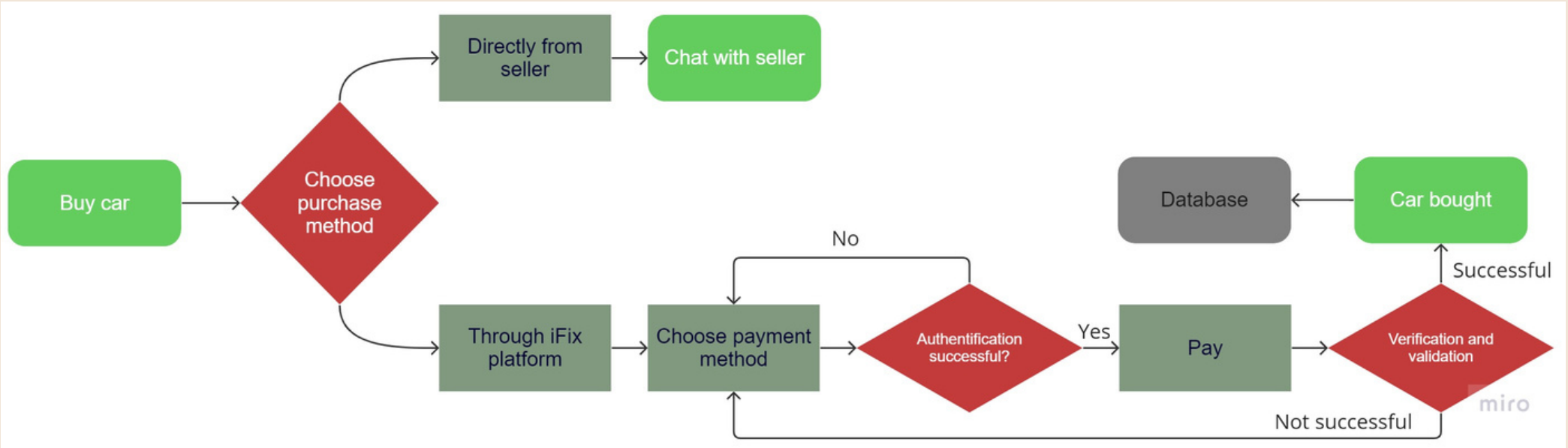


You have a special  
proposition!  
**CLICK HERE**



# Buy a car

Functional:	Non-functional:
Purchase way: directly from seller – chat	Data protection
Purchase way: through our platform – choose payment method	Security
Pay	Encryption
	Redirect



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Buy



## Mazda Miata

Buy

Barbi  
1994  
54.987 km

**Total:**  
**22.000\$**

twenty two thousand  
american dollars

### Contact:

Name:

Nazar

Forname:

Zhanabergenov

Number:

+8 701-222-77-20

Email:

nazarzha@gmail.com

City:

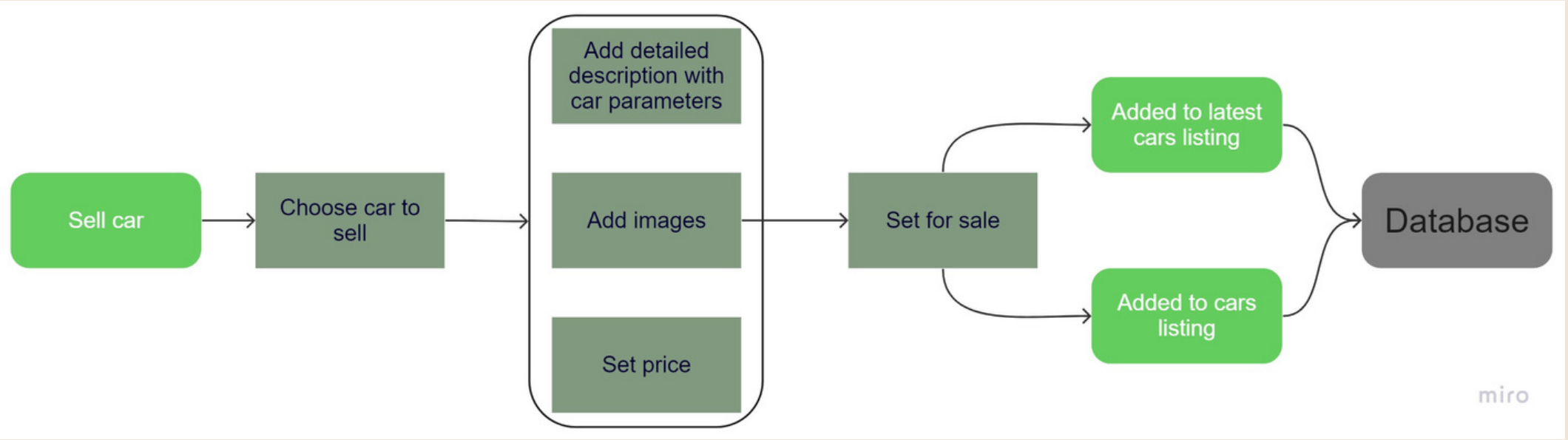
Where?

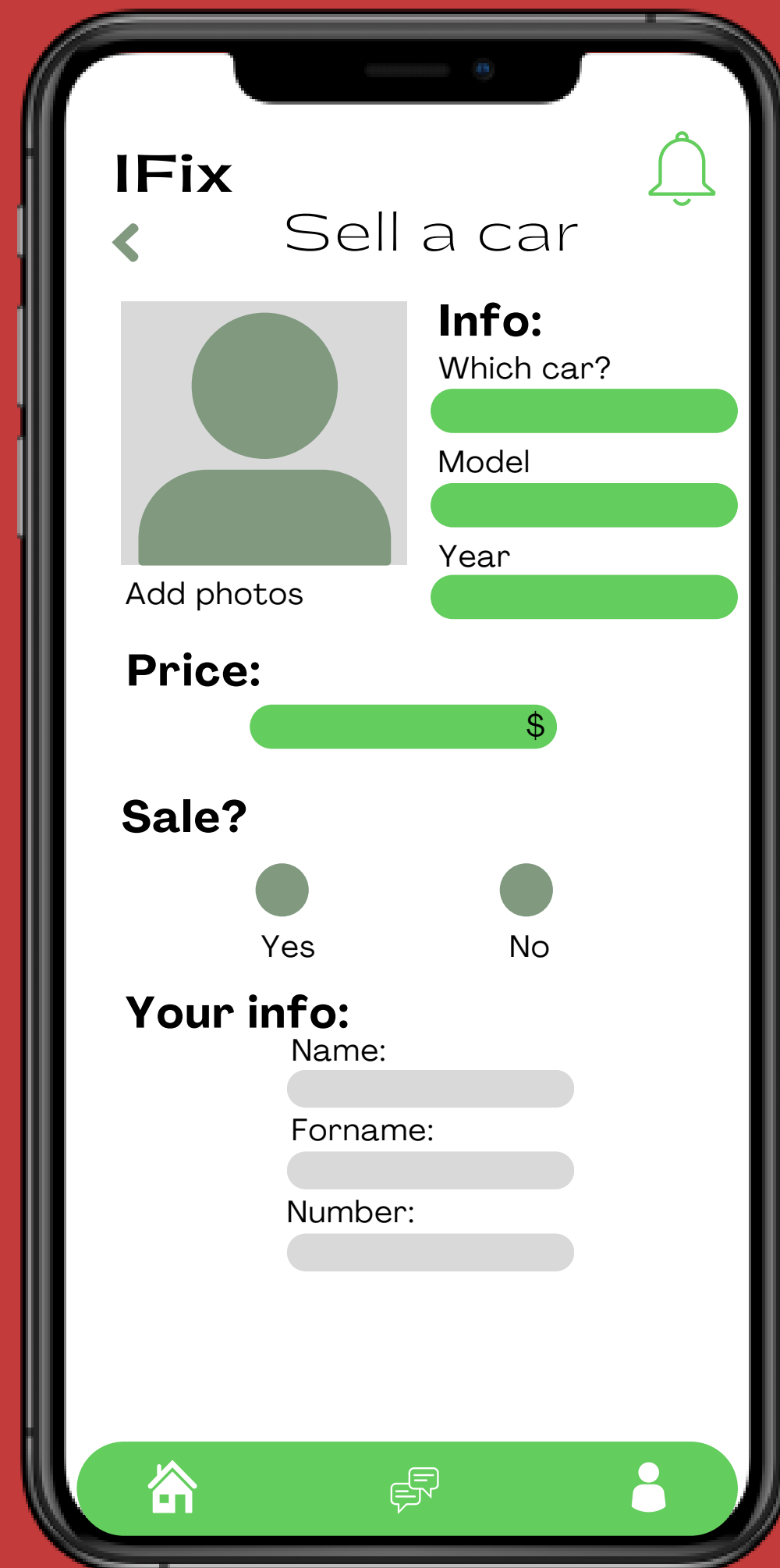




# Sell a car

Functional:	Non-functional:
Car Listings	Performance
Search and Filter	Security
Contact Seller	User-Friendly Interface
Car Comparison	Error Handling







# Measurement

Activities

Metrics

Parameters

<b>Login</b>	response time, connection with database	user ID, number of users, user's number of logins per day, session duration
<b>Sign up</b>	response time, availability, visibility, database efficiency check	email, username, number of signups (new users) per day
<b>Fill in application</b>	database efficiency check, connection	user's first name, last name, gender, age, country, city, address, phone number, special health condition, car info (optional)
<b>Add car data</b>	correctness of database "create record" and "write"	car brand, model, year, type, mileage, condition, color, accidents history, problems, insurance, pet in the car, number of drivers
<b>Edit car data</b>	connection with database, visibility, error handling	frequency of car data edits, last oil change, last filter change, etc
<b>Delete car data</b>	correctness of data base "delete record"	number of users deleting cars, most deleted cars
<b>Edit profile</b>	correctness of database "edit record"	which data users edit the most, frequency of edits

<b>Search for problem</b>	keywords, correctness of database “read”, visibility	keywords, frequency, most searched problems, problem – car brand/ model/ type/ mileage correlation
<b>Problems history</b>	data storage check, connection to database, visibility	problem – user age/ gender/ country/ city correlation, problems – location correlation
<b>Notifications</b>	notifications delivery check, connection	most opened notification type, notifications check frequency
<b>Map of service centers</b>	GPS connection correctness, network stability	current geolocation, most visited locations, service centers availability, frequency of map using, most visited service centers
<b>View car offers</b>	session start and end, database stability check, correctness of database “read”	most popular: car brand, car type, car model, car color, car year, car mileage, price range, sellers
<b>Buy car</b>	database connection, security, encryption correctness	most buying: car brand, car type, car model, car color, car year, car mileage, price range

<b>Sell car</b>	start and end of offer time, availability, database check	most selling: car brand, car type, car model, car color, car year, car mileage, price range
<b>Car search</b>	keywords, correctness of database “read”, visibility, search speed	keywords, frequency, duration, which time search the most, most searched: car brand, car type
<b>Filters</b>	database response, correctness of filters applications	most used filters, frequency of filters usage
<b>Wish list</b>	items limit, database connection and visibility	most added to wish list: car brand, car type, car model, car color, car year, car mileage
<b>Search history</b>	keywords, correctness of database “read”, visibility, database connection	keywords, frequency, most searched: car brand, car type, car model, car color
<b>P2P chat</b>	connection, response time, correctness of message and data share	session duration, frequency, with who user chats the most, sellers that get most messages



**Learn**

What and For What

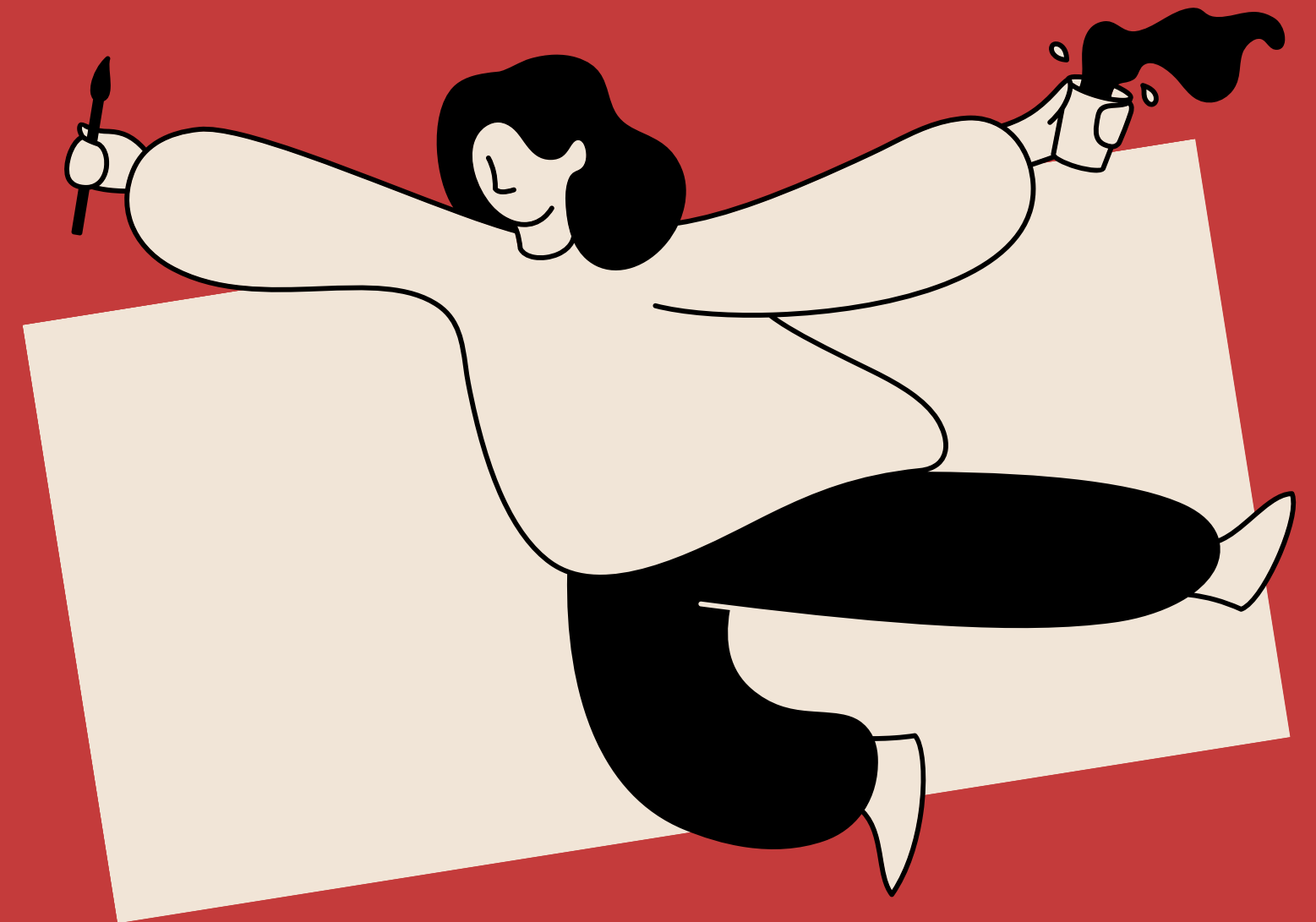
# What

User's age, gender, country, city, address, most visited places, users who own cars locations, most popular services, most searched problems, most searched and buying car brand, car type, car model, car color, car year, car mileage, price range, sellers, view – buy ratio, most added to wish list, most deleted cars.

# For What

All these data will help us to decide where to open our car dealership with service center, which cars are in most demand to sell them, which cars to avoid selling (not reliable / not liked by users) and which services are most popular, so we provide them.

**For our own  
investment**





# For our own investment



## What

Number of users, user's number of logins per day, session duration, number of signups (new users) per day, notifications check frequency, search frequency, search duration, which time search the most, chat session duration, chat usage frequency.

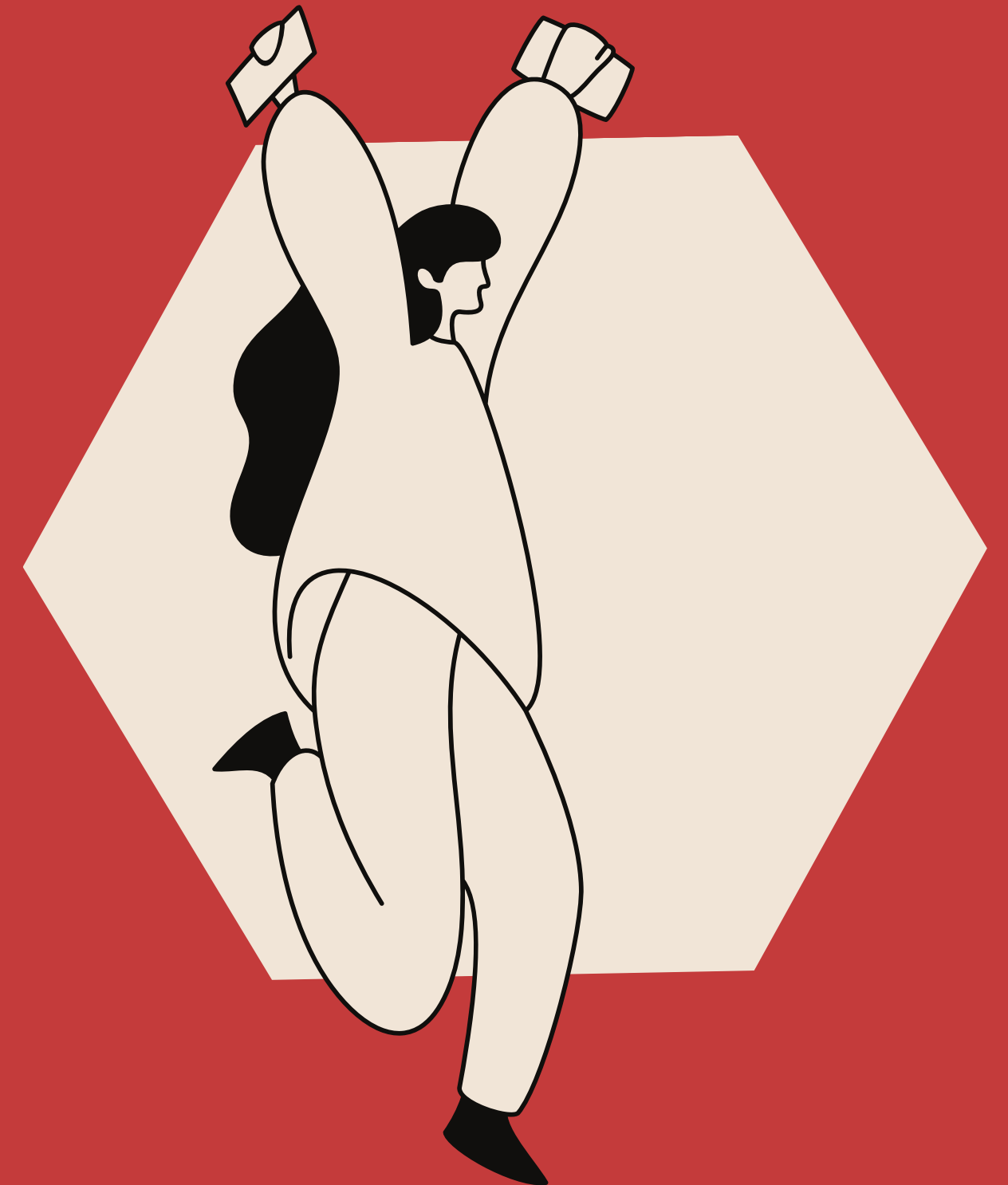
## For What

Using this data, we will be able to identify the trend (number of users increasing or decreasing), demand on our application, frequency and duration of application usage.

# What

All technical data: response time, connection with database, visibility, session start time, session end time, availability, connection, database efficiency check, correctness of database “create record”, correctness of database “edit record”, correctness of database “delete record”, security, error handling, keywords, correctness of database “read” and “write”, data storage check, notifications delivery check, GPS connection correctness, network stability, update state check, search speed, database response, correctness of filters applications, wish list items limit, correctness of message and data share.

## For our own investment



# For What

This data is very important for errors correction, maintenance of our software development, its further scalability and improvement of the quality.

# For our own investment



# For insurance companies



## What

User's gender, age, country, city, address, special health condition, accidents history, pet in the car, number of drivers, problem - car brand/ model/ type/ mileage correlation, problem - user age/ gender/ country/ city correlation, problems - location correlation, car age - problems frequency correlation.

## For What

Using this data, insurance companies would be able to identify the car models, car owner types, locations which have / cause the most problems with cars. So, by applying knowledge from data, they will set insurance prices more precisely.

# What

Most searched problems, problem – car model/ type/ mileage correlation, problems – location correlation, car age – problems frequency correlation, most buying: car type, car model, car color, car year, car mileage, price range.

# For What

Using this data car manufacturers can easily identify which car models are in most demand and best-selling. Also, they will get valuable real-life data on exploitation of their cars, which car models face particular problems. So, manufacturers will be able to fix these issues while building cars.

# For car manufacturers



# What

User's gender, age, country, city, address, most visited locations, frequency of map using, most visited service centers, most searched problems, problem – car brand/ model/ type/ mileage correlation, problem – user age/ gender/ country/ city correlation, problems – location correlation, car age – problems frequency correlation, most popular service.

# For What

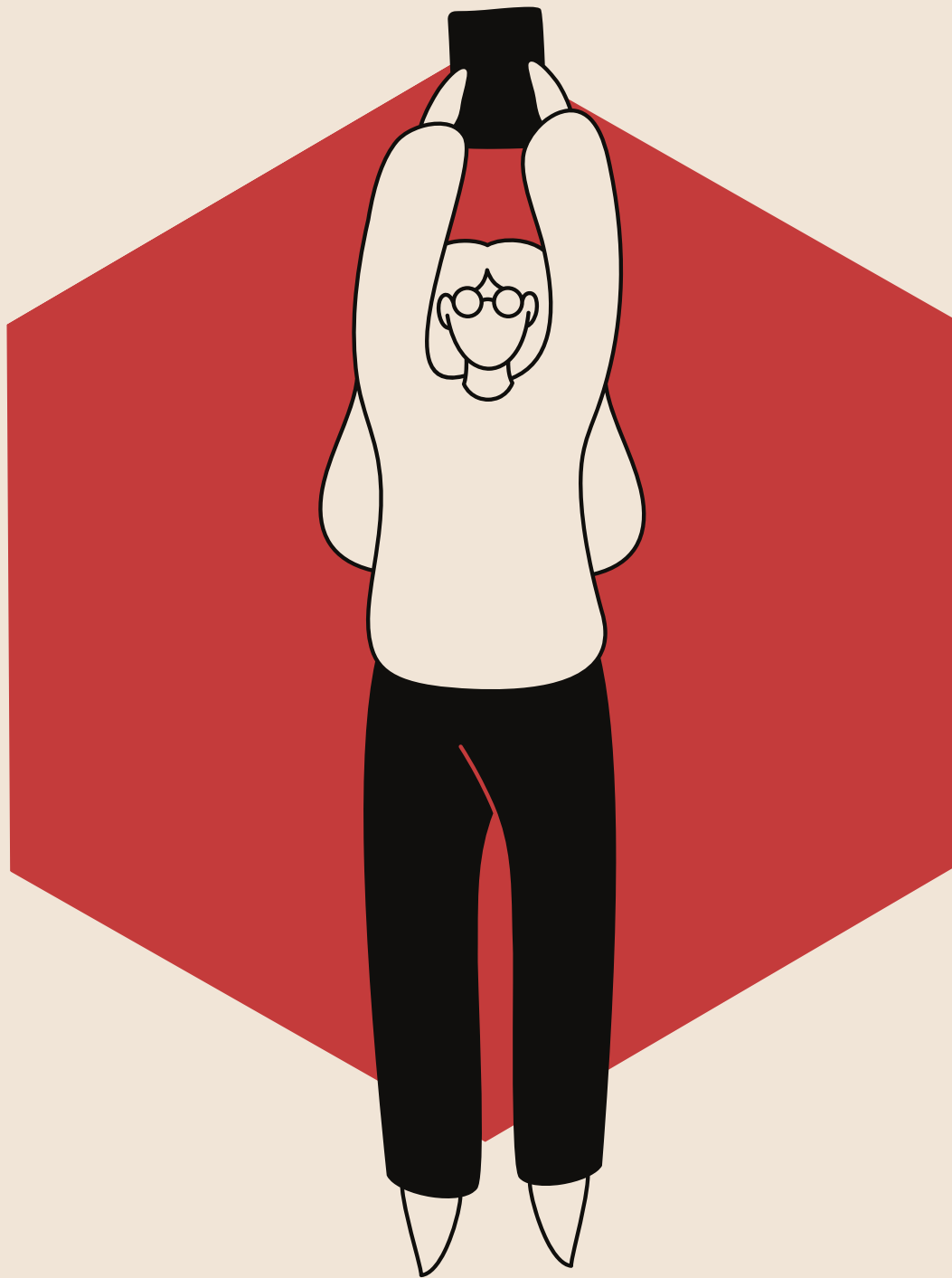
By analyzing and applying knowledge from this data, service centers will be able to: find the best and in-demand place for new service center, which services are most popular in particular area and customer's type, what are the typical and most frequent problems with particular car brands/ models.

## For service centers





# For car dealerships



## What

Most popular and buying: car brand, car type, car model, car color, car year, car mileage, price range; view – buy ratio, problem – car brand/ model/ type/ mileage correlation, car – user age/ gender/ country/ city correlation, problems – location correlation, car age – problems frequency correlation.

## For What

With help of this data, car dealerships will be able to identify the most popular and buying cars for particular regions and customer's type. Also, they will know which cars to avoid selling in the dealership due to huge number of problems occurring to that car models.

# For taxi services



## What

Car brand, car type, car model, car color, car year, problem – car brand/ model/ type/ mileage correlation, car age – problems frequency correlation

## For What

The best cars for taxi services are those which are the most reliable and cause minimum problems. With this data taxi services will have the information about the most and least reliable cars, what are the typical and most occurring problems for particular car brand / model. So, they will be able to fill their taxi park with most suitable cars and avoid not reliable ones.



# What

User's gender, age, country, city, address, most popular: car brand, car type, car model, car color, car year, problem – car brand/ model/ type/ mileage correlation, car age – problems frequency correlation.

# For What

Using this data car rental companies will know which car brands / models are most and least reliable, which cars clients like the most. So, they will know what cars to acquire to their rental saloons for maximum profit and customers satisfaction.

**For car rental companies**



**Thank you  
from our iFix  
team!**