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View the Virtuoso Status page

$\label{logintomega} \mbox{Login to} \ \ \mbox{\underline{Instatus.com}} \ \ \mbox{admin portal}$

https://dashboard.instatus.com/login



Incident Management

Creating an incident should be automated, based on Datadog Monitor states. This incident will be set to "investigating" by default.

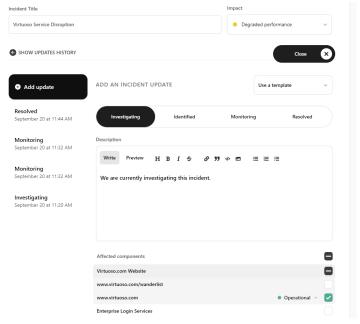
You will need to continue to update the status accordingly, until the issue is resolved, and the monitor can resolve the Instatus incident.

Undate Incident

Within the open incident, click Add an Update



- Here you can use a template or select an update state and write an update message suitable for our customers and the general public
- . Ensure the right components are selected
- When complete, click on **Add Update** at the bottom to save the change.



Resolving an incident that was created by automation should also be resolved based on Datadog Monitor states.

If you manually created an incident, follow the same steps above to update, but select the **Resolved** button to indicate the state instead.

