Incident Tasks (Remediation)
Last updated by | Shawn Schoenrock | Aug 28, 2023 at 8:56 AM PDT

Any follow-up action discovered during the incident process should be added as task under the **Remediation** tab. Tasks should be assigned to a suitable team member.

Contents

Adding Tasks to Incidents

1. Select the **Remediation** tab

2. Describe the new task under **Incident Follow-Ups**

3. Click **Create Task**

4. Assign team member and set an appropriate due date

Note: Assignees must have an active account in Datadog (see Onboarded to Datadog).

Completing Tasks

1. Click the description to edit

2. Add additional details including any links to associated work items and click save
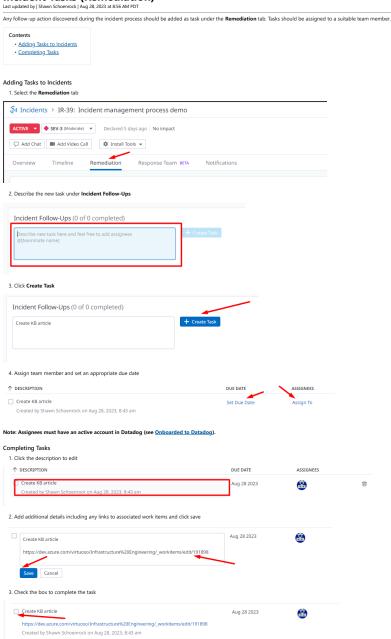

3. Check the box to complete the task

Note: The Incident Manager is ultimately responsible for ensureing all remediation tasks have been completed.