

Incident Attributes

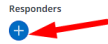
Last updated by | Shawn Schoenrock | Aug 23, 2023 at 10:08 AM PDT

In order to properly categorize incidents for future reference, it is necessary to add and maintain certain attributes pertaining to the incident.

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Adding Responders to an Incident

1. Click the **plus** to add responders



Note: Adding responders is simply for categorization. If you are trying to escalate/notify additional team members (see [Incident Notifications and Escalation](#))

2. Select a teammate

Add Teammate

Name

Search teammate

Responder Type

Select role

Cancel

Add

Note: Only team members who have been successfully [Onboarded to Datadog](#) will show up in the list of available teammates.

3. Set responder type as **Responder**

Add Teammate

Name

Search teammate

Responder Type

Select role

ONE PERSON ROLES

Incident Commander

Multi Person Role

MULTI PERSON ROLES

Responder

An individual that actively contributes to investigating an incident and resolving its underlying issue

4. Click **Add**

Add Teammate

Name

Justin Bryant

Responder Type

Responder

Cancel

Add

Changing the Incident Commander

1. Follow the process above for **Adding Responders to an Incident**
2. Set the responder type as **Incident Commander**

Add Teammate

Name

Justin Bryant

Responder Type

Responder

ONE PERSON ROLES

Incident Commander

One Person Role

MULTI PERSON ROLES

Responder

The individual responsible for leading the response team

3. Click **Add**

Add Teammate

Name

Justin Bryant

Responder Type

Incident Commander

Cancel

Add

Note: The previous incident commander will be automatically be added to the list of incident responders.

Adding Service Tags

1. Assign all affected services

Attributes

Services

Select values

Adding Team Tags

1. Add all teams with members who responded to the incident

Teams

Select values

