

# ARTISJET SOFTWARE

## PERFORM ZERO SETTING FOR A4 PRINTER

### 1. Error Description

After the printer was powered on and the READY button was pressed, the RESET and INK buttons will flash one after the other slowly.

Go the START button of the Windows system on the computer desktop.

Choose “Devices and Printers”, right click on the printer name icon, go to printer preference > Maintenance > EPSON Status Monitor 3.

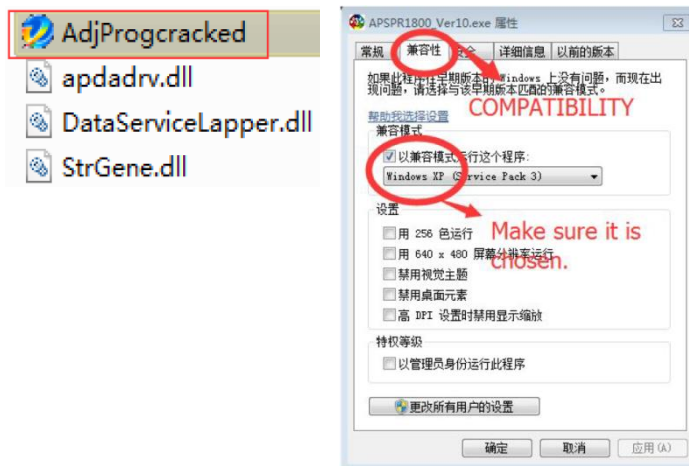
The error information will appear as shown:



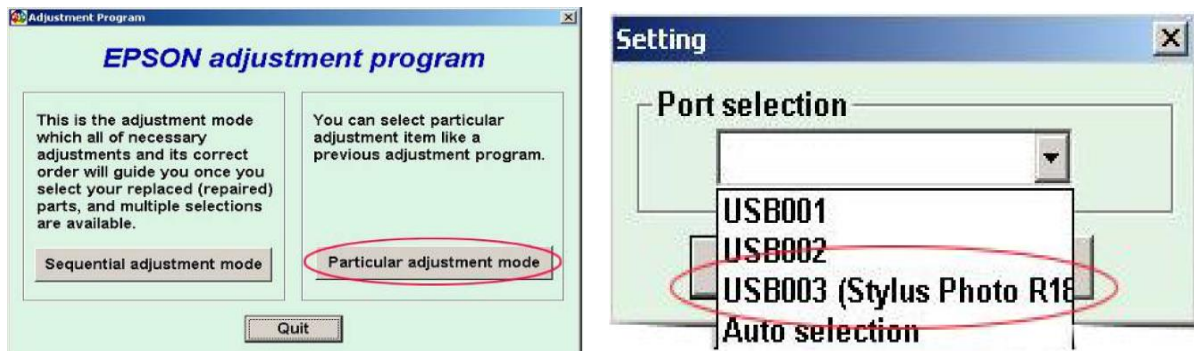
### 2. Troubleshooting

**Step 1.** Power on the machine and press the READY button, make sure the RESET and INK buttons are flashing one after the other slowly. Meanwhile, the printer is connected with the computer by USB Cable properly.

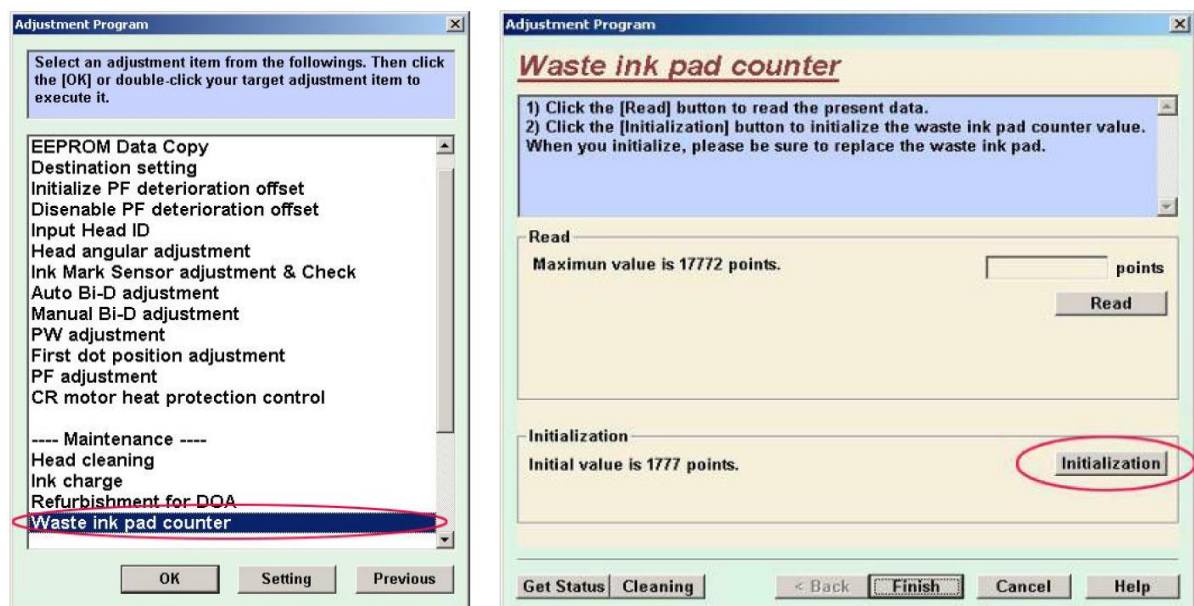
**Step 2.** Go to DVD disk, look for the Software folder and open Zero – setting Software folder. After finding out the icon named “AdjProgracked.exe”, right click it and select the “Properties” option. Select and click the COMPATIBILITY, then choose the following option:



**Step 3.** Double click the icon of AdjProcracked.exe, select the option “Particular adjustment mode”. In the new window, select the correct port which ends with Stylus Photo L800.



**Step 4.** In the new appeared window, choose “Waste ink pad counter”. Then click “Initialization” in the following window:



**Step 5.** Once the zero – setting was successful, the window below will appear. Just click the OK button. Quit the software and restart the printer, then the error shall be removed.

