If you need advice about wound care, or any issues relating to your surgery, please call 020 3594 6643 where you can speak to the PDC nurses Monday to Friday, 9am to 2pm. We regret that we cannot deal with appointment issues on this number.

If you have urgent concerns about your condition out of clinic hours, please come to Accident and Emergency and ask for the on-call plastic surgeon.

Plastics Dressings Clinic

Monday – Friday, 9.15am-12.30pm Clinic 1, Ground floor The Royal London Hospital

Patient Advice and Liaison Service

If you need general information or advice about Trust services, please contact the Patient Advice and Liaison Service (PALS) on 020 3594 2040 or visit www.bartshealth.nhs.uk/pals. Alternatively please contact staff who are providing your care if you require clinical advice.

Large print and other languages

For this leaflet in large print, please speak to your clinical team. For help interpreting this leaflet in other languages, please ring 020 8223 8934.

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Patient information

Plastic Surgery Dressings Clinic

It is important that you read and understand the information contained in this leaflet before you sign a consent form

Department of Plastic Surgery

2nd Floor John Harrison House Royal London Hospital London E1 1BB

020 3594 7192 or 020 3594 7195



What is the Plastic Surgery Dressings Clinic?

The Plastic Surgery Dressings Clinic (referred to as the Plastics Dressings Clinic or PDC) is a nurse-led clinic, which is held in the Surgical Outpatients Department at the Royal London Hospital, Monday to Friday, 9.15am to 12.30pm.

The clinic is staffed by nurses who have experience in wound care and dressings. We care for complex wounds and act as a link between you, your plastic surgeons, and wound care nurses in the community.

As the clinic is nurse led, doctors are not routinely present in the clinic, however if a doctor is needed they will be called to see you. In these cases, some delays may occur to your appointment.

Attendance at the clinic is by morning appointment only, however we are available for advice by telephone Monday to Friday, from 9am to 2pm. (See back page for telephone number.)

What will happen after my operation?

If you have been an inpatient on a ward or you have had treatment as a day case patient, your ward will arrange your follow-up appointment with the Plastics Dressings Clinic. Information about your appointment should be given to you before you leave the ward. If you have not been given an appointment for the PDC while on the ward, please call the ward you were discharged from so that they can arrange this for you. The ward should also arrange your first follow-up appointment with your plastic surgeons in their own outpatient clinics, in addition to your PDC appointment.

Please bring any paperwork that the ward has given you to your first appointment with us.

Who will look after my dressings care?

In between your appointments with your plastic surgeons and while you have a wound, you will be seen in the PDC or by your community nurses. Normally, we will do your first wound review after discharge from hospital and plan your follow-up dressings care. After this your community nurses will usually take over your wound care. Your surgeons will review you according to their plan of treatment and your own progress.

If you need to see us again, please make another appointment before leaving the clinic. The nurse will give you a form to take to the clinic reception desk, where the receptionist will make the appointment for you.

Who will supply my dressings?

If we are referring you to your community nurses we will provide three days' worth of dressings, after which your community nurses will order more. You will not be supplied with further dressings by the clinic unless we change your plan of care. Prescriptions for further dressings can also be obtained from your GP and taken to your local pharmacy.

Whom should I call?

If you have been discharged from a ward and do not have an appointment for the clinic, please call that ward and ask them to arrange the appointment. If you need to book a follow-up appointment with the clinic or change your appointment, please call Central Appointments on 020 7601 8099.

If you are eligible for non-emergency hospital transport because you are medically unable to make your own way to hospital and have no other means of transport, please call 020 3594 6570.