# {doc-title}

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## **2** Personal Profile

About Me	Baptiste ROY - 20/08/1990
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## **Professional Experience**

\* \*\*Strategic Audit & Consulting:\*\* Led a 2-day on-site audit with the client to analyze the observability platform (PoC) and co-develop the roadmap for industrialization. \* \*\*Target Architecture Definition:\*\* Designed and formalized a 3-tier OpenTelemetry architecture (Agent, DaemonSet Collector, HA Gateway) to ensure scalability and resilience. \* \*\*In-depth Technical Expertise:\*\* Steered technical decisions (DaemonSet vs. Deployment), defined filtering strategies (sampling/tail sampling), and optimized the Tempo backend and its components (Ingester, Querier...). \* \*\*Advanced Feature Implementation:\*\* Implemented advanced Prometheus integration (`remote\_write`, `exemplars`) and enabled \*\*Service Graphs\*\* in Grafana to visualize application dependencies. \* \*\*Platform Security:\*\* Designed and deployed alerting rules (PrometheusRules) for active security monitoring of the observability stack (access, data flows, etc.). \* \*\*Knowledge Transfer:\*\* Delivered a comprehensive architecture and optimization document, serving as a technical reference for the platform's industrialization.

\*Technologies and Skills:\*

OpenTelemetry (Collector,

Grafana Tempo

Distributed Architecture

Operator)

Prometheus (Remote Write,

Kubernetes (DaemonSet,

Sampling Strategy

OTLP)

NetPol)

Service Graphs & Exemplars

Security (JWT,

Consulting & Strategy

*PrometheusRules*)

MinIO

*IaC / GitOps* 

Performance Optimization

<div class="experience-title">{exp\_title}</div>

\*Description and Responsibilities:\*

\* \*\*Oversaw a multi-environment Kubernetes (RKE2) platform:\*\* responsible for administration, operational stability, incident resolution, and continuous optimization of performance, security, and resilience. \* \*\*Defined the technical roadmap:\*\* created architecture design documents to drive strategic evolutions (governance, cost optimization, new components) and ensure alignment with business objectives. \* \*\*CI/CD Software Factory Engineering:\*\* designed and implemented a comprehensive toolchain (Tekton, ArgoCD, Harbor) to automate and secure the entire application lifecycle. \* \*\*Guided development teams:\*\* provided consulting on software architecture and application performance optimization within the Kubernetes ecosystem. \* \*\*Updated architecture documentation\*\* and operational procedures to reflect system evolutions.

\*Technologies and Skills:\*

Kubernetes / RKE2

Gravitee

IaC / GitOps

Docker

CloudNativePG (PostgreSQL)

High Availability

RabbitMQ Longhorn Security (WAF, NetPol)

RHEL Nginx Microservices Architecture

<div class="experience-title">{exp\_title}</div>

- \* Developed an observability demonstration platform (React/Python FastAPI/Java Quarkus).
- \* Implemented an OSS stack: OpenTelemetry / OpenTelemetry Exporter / QuickWit / Grafana. \* Automated the deployment of Harness Open Source (Gitness) Pipelines. \* Preparing for the Grafana Solution Architect certification. \* Interest in Artificial Intelligence. \* Speaker on the topic of observability at Google Developer Group.

\*Technologies and Skills:\*

Python Quarkus Examplars / Mimir

React OpenTelemetry Harness / Gitness

FastAPI Grafana Automation

Java 23 QuickWit

<div class="experience-title">{exp\_title}</div>

\*Description and Responsibilities:\*

\* Implemented observability in a Kubernetes (OpenShift) / Bare-metal / VM environment across various technologies (Java/Wildfly...). Interfaced with observability (AppDynamics/Zabbix) and hypervision (Splunk) solutions, integrating with incident management (ServiceNow). \* Decommissioned and optimized application components. \* Analyzed requirements and drove the evolution of standardization and solution rule implementation. \* Led meetings with business and integration teams related to the activity pilot. \* Understood diverse environments and adapted rules specific to business needs. \* Authored user guides and became a driving force for solution adoption. \* Designed and implemented a Python-based automated onboarding solution. \* Developed Ansible playbooks to automate actions. \* Utilized and created IaC automation rules via Monaco. \* Theorized and implemented Service Level Objectives (SLOs). \* Integrated and optimized hot-path log streaming to the Dynatrace solution. \* Provided technical and functional support to integrator teams on the Dynatrace solution. \* Wrote documentation for the different phases of onboarding a COVEA application to the Dynatrace solution.

\*Technologies and Skills:\*

<sup>\*</sup>Description and Responsibilities:\*

Dynatrace Python Splunk

Ansible Monaco Automation

Technical Documentation AppDynamics

OpenShift/Kubernetes Zabbix

<div class="experience-title">{exp\_title}</div>

\*Description and Responsibilities:\*

\* Responsible for designing and deploying new modules and enhancements for a Delphi / Firebird application. \* Provided Level 3 support for the Optima solution, including phone support and ticket management for resolving issues. \* Created requests and managed customer feedback to ensure satisfaction and effective problem resolution. \* Wrote detailed technical documentation and resolution procedures to ensure a better understanding of systems and processes. \* Set up a K3s Kubernetes cluster with automated deployment via Ansible. \* Configured Traefik Ingress rules, managed an internal registry, handled data persistence, and set up a CI/CD pipeline. \* Acquired skills in optimization and best practices, particularly regarding Kubernetes cluster security and high availability. \* Designed and developed internal tools and test servers to improve operational efficiency and performance.

\*Technologies and Skills:\*

Pascal / Delphi Ansible

Firebird CI/CD Pipeline

Customer / Technical Support Traefik

Kubernetes / K3S

<div class="experience-title">{exp\_title}</div>

**Period =** `2018` - **□** `2019`

\*DevOps - Software Infrastructure Description:\*

\* Adapted and optimized monolithic services into microservices using Docker containerization. \* Asynchronously managed the creation of GIS databases. \* Automated the production pipeline towards continuous and resilient deployment in collaboration with the developer and GIS teams. \* Optimized production deployment time from 1.5 weeks to 3 hours. \* Deployed a mapping solution (geovelo.fr). \* Deployed OpenStreetMap geographic databases on PostgreSQL. \* Optimized Nginx reverse proxy (configuration and caching) with management of static sites served by Node/Angular. \* Initiated contributions to the official Traefik Reverse Proxy documentation. \* Deployed various Angular frontends via Traefik. \* Deployed route calculation and geocoding infrastructure. \* Implemented Docker Swarm

orchestration then migrated to a managed Kubernetes cluster on Scaleway - GitlabCI Pipeline.

\*Technologies - Languages:\*

Docker / Compose Gitlab CI – Travis

Kubernetes - Swarm - Traefik Debian

Nginx Go (docker API) - Bash –

Python - Angular

Terraform Cloud provider - Scaleway

<div class="experience-title">{exp\_title}</div>

\*Developer / Project Management Description:\*

\* Developed native Android mobile applications (for Selfone and Crédit Agricole). \* Developed and deployed websites and WordPress CMS. \* Understood client needs / Wrote functional and technical specifications. \* Participated in the adoption of agile methodologies within the company / Managed teams and developers. \* Provided remote and on-site technical interventions. \* Provided hotline support for IP Telephony, Servers, infrastructure, and ISP domains. \* Developed bash scripts to automate remote session restarts via telnet. \* Physically and logically installed servers / Virtualized client machines.

\*Technologies - Roles - Languages:\*

Help Desk Corporate Networking

Technical Interventions Android - Java – Bash - PHP -

HTML - CSS

Technical Hotline Telnet

Proxmox PHP 7

<div class="experience-title">{exp\_title}</div>

**Period =** `2014` - **□** `2015`

\*Description and Responsibilities:\*

\* Administered, managed, and led a section of 300 members within a multi-gaming association of 2000 people. \* Created the website.

\*Technologies and Skills:\*

Team Management Web Development

Community management

Administration

#### **Education & Training**

<div class="education-title">{edu\_title}</div>

**Instructor** Se Naveen KUMAR

**Duration** ① 4 days

<div class="education-title">{edu\_title}</div>

Instructor & Ousmane DIALLO - Delivery Architect Dynatrace

**Duration** ① 3 days

<div class="education-title">{edu\_title}</div>

Instructor SMartin LEKPA - SPARKS

**Description** • Jointly conducted training - Creation of a dedicated observability

learning platform.

**Duration** © 2 days

<div class="education-title">{edu\_title}</div>

## Public Speaking

"Ok boomer, stop just monitoring your infra" - A detailed introduction to monitoring / observability

"OSS 404: Le Mans is not responding" - Implementing an Open Source OpenTelemetry/Grafana/Quickwit stack

**Status ()** Upcoming

#### 💠 Skills

#### Languages

French	☆ ☆ ☆ ☆ (Native)
English	☆ ☆ ☆ ☆ (Technical)
Spanish	☆ ☆ ☆ ☆ (Basic)

#### **Interests**

- **Q** Technology Watch
- A Home Automation
- 🖵 Windows / Linux / Debian / Mac
- 🐸 IT Conferences
- Online Gaming
- 🗞 Mountain Biking
- 🖪 Reading
  - · Clean Code
  - The Phoenix Project (DevOps)

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